

Te āpōpō o ā tātou ratonga wai: Tukua ō kōrero

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# The future of our water services: Have your say

This is one of the biggest decisions for councils in decades. It will impact on how three major services will be delivered in the future – water, wastewater, and stormwater.

This submission form allows you to give feedback on our proposed approach for water service delivery in the Masterton District. Please read the Consultation Document before completing the form which is available on our website: [www.mstn.govt.nz](http://www.mstn.govt.nz)

Submissions close 4pm Tuesday 22 April. You can make a submission in several ways:

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Complete our online submission form at: [mstn.govt.nz](http://mstn.govt.nz)



Download a fillable pdf submission form from our website, and email to: [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)



Phone us on 06 370 6300 between 9am and 4pm Monday to Friday (excluding public holidays) and tell us what you think.



Pick up a submission form from the Masterton District Library or Customer Service Centre at 161 Queen Street. You can also print out our printer-friendly form from the [website](http://www.mstn.govt.nz). Post it to Masterton District Council, PO Box 444, Masterton 5840, or drop it off to our Customer Service Centre.

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**Submissions close 4pm Tuesday 22 April**

06 370 6300

161 Queen Street

PO Box 444, Masterton 5840

[submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)



**MASTERTON**  
**WHAKAORIORI**  
DISTRICT COUNCIL



For admin use only

# The future of our water services submission form

## Privacy Statement

All submissions will be made available to the public via the Masterton District Council website. Your name, organisation (if applicable) and feedback will be included in public documents. All other personal details will remain private. If you have extenuating circumstances, please contact us prior to the submission closure date to request that your name be withheld.

The Privacy Act 2020 applies when we collect personal details. Any details that are collected will only be used for the purposes stated. You have the right to access and correct any personal information we hold. Further information is available by searching “privacy policy” on our website: [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Submission Policy

Information on our submissions process and minimum requirements for submissions content can be found by searching “policies” on our website: [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Your details

Full name (required)

Postal address

Phone

Email

Are you giving feedback on behalf of an organisation? Yes  No

Organisation name

## Hearings

The Council will hold a hearing on Wednesday 14 and Thursday 15 May 2025 for those wanting to present their views in person. You will have up to seven minutes to present your feedback to elected members in person or via Microsoft Teams online.

### Would you like to present your views at the hearing?

Yes (in person)  Yes (via Microsoft Teams)  No

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

## About you (optional)

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

### Which of the following best describes you?

I am a Masterton urban resident

I am a Masterton rural resident

I am a Carterton, South Wairarapa or Tararua resident, and I am a Masterton District ratepayer

I reside outside of Wairarapa and Tararua, and I am a Masterton District ratepayer

I reside outside of Wairarapa and Tararua, and I am a Carterton, South Wairarapa or Tararua ratepayer

I am a Carterton, South Wairarapa or Tararua resident

I reside outside of Wairarapa and Tararua

### What is your age range?

Under 20

20-29

30-39

40-49

50-59

60-69

70+

### Which ethnic group do you belong to? Select all that apply to you.

NZ European

Māori

Pacific Peoples

Asian

Other: please state:

### What is your gender?

Male

Female

Another gender: please state:

### Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Yes

No

# Your thoughts

## Which option do you prefer? (Select only one)

**Our proposed option** – To join with South Wairarapa, Carterton and Tararua District councils to form a joint council-controlled water organisation to deliver water services

**Our alternative option** – a Masterton-only approach

**Please tell us why you selected that option:**

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