

# **ATTACHMENTS**

**Under Separate Cover**

**LTP 2024-2034 Hearing**

**Attachment 5**

**Volume 2**

**Pages 233-557**

**Submissions to be Heard**

**Wednesday, 22 May 2024**

**Thursday 23 May 2024**

**Friday 24 May 2024**



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# **LONG TERM PLAN 2024-2034**

## **SUBMISSIONS**

### **Volume 2**

### **Submitters to be Heard**

### **Submissions 46 to 89**

From consultation 5 April to 6 May 2024

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**BUSINESS WAIRARAPA LONG TERM PLAN SUBMISSION 2024-2027**

**Background**

A member of the National Chambers Central Hub, Business Wairarapa works alongside Taranaki, Whanganui, Manawatu, Dannevirke, Hawke’s Bay, Kapiti, Porirua, Hutt Valley and Wellington chambers to advocate for robust infrastructure, productive government policy and better business services across the Lower North Island.

Business Wairarapa is a not-for-profit organisation and one of 30 chambers that make up the New Zealand Chambers of Commerce and Industry body (NZCCI), whose network represents over 30,000 businesses throughout the country.

It is Business Wairarapa’s stated mission to represent every Wairarapa business, providing leadership, creating opportunities, sharing ideas and leading business development through the principles of *link, collaborate and influence*.

**Business Wairarapa’s formal partnership with the three district councils was formed in late 2020 as a result of the global pandemic and as part of a Wairarapa Recovery Plan that included identifying and promoting opportunities across the region to stimulate business growth.**

Since 2021, Business Wairarapa has consistently surpassed its original KPIs, evolving into an inclusive, collaborative, and district-wide mechanism for advocacy, education, training, and support. Business Wairarapa serves as a bridge connecting region-wide businesses, the three district councils, and central government agencies. Our primary goal is to enhance business growth, attract new businesses, and foster economic development throughout the Wairarapa region.

Although Business Wairarapa operates as a Chamber of Commerce, traditionally considered a member-paid association, its impact reaches far beyond the standard model. Business Wairarapa is committed to serving ALL businesses and acts as a direct channel for councils to engage with businesses across the Wairarapa region, fostering mutual understanding and growth opportunities. Business Wairarapa’s broader strategic alliances and delivery of wider economic benefits as a district-wide agency, rely on collaboration and partnership with regional stakeholders and the three district councils. Member fees solely cover operational costs.

**Strategic Fit of Business Wairarapa within Economic Development**

Business Wairarapa aligns with the Wellington Regional Economic Development Plan by building workforce and resilience. Business Wairarapa actively engages with sub-regional business associations and community stakeholders. Wairarapa's economy relies significantly on small and medium-sized businesses, and Business Wairarapa plays a pivotal role in supporting and upskilling this vital sector. Business Wairarapa's collective database serves as an active resource for attracting capability initiatives to the region and provides a platform for workforce research and development.

As a region-wide business umbrella organisation, Business Wairarapa actively engages, partners and includes in its representation the sub-regional business associations, Destination Wairarapa, and a breadth of community stakeholders (Wairarapa Skills Leadership Group, Youth 2 Work Wairarapa, Wairarapa Health Skills).

6,000 businesses employ 42% of the population = 3.5 employees per business average. Business ownership and self-employment = 30% of Wairarapa's total workforce. Business Wairarapa delivers tailored business support activities to the sector to support, equip, encourage and enable a largely SME business community to upskill and grow.

**Business Representation: 10% (and growing) of the total businesses registered in the region**

Traditionally, government capability initiatives and contracts default to central EDAs, with little to no 'trickle down' to Wairarapa's SMEs.

However, Business Wairarapa's collective database provides an authentic and centralised resource for attracting capability initiatives to be delivered for the region FROM the region. It also enables stakeholders to conduct research/needs analysis for current and future business growth needs, thereby contributing to attraction, retention and development of the workforce.

**Recommendation - Long Term Plan**

Business Wairarapa proposes a long-term partnership with the three Wairarapa Councils (Masterton District Council, Carterton District Council, and South Wairarapa District Council) by endorsing the following recommendations:

1. **Commitment to Partnership:** Sign an MOU, officially acknowledging the partnership.
2. **Financial Support:** Allocate funding in each council's Long-Term Plan, beginning July 1, 2024, to support the delivery of key initiatives as outlined below, being a combined total of \$120,000 per annum, for the three years 2024-2027
3. **Ongoing Support:** Continue supporting Business Wairarapa's initiatives through the councils' internal activities and other funding commitments.



These recommendations will strengthen the collaboration and momentum established for the benefit of Wairarapa's businesses, solidifying Business Wairarapa's role as a central agency for local and central government strategy facilitation, delivery, and reporting back to stakeholders.

**BUSINESS WAIRARAPA INITIATIVES 2024-2027**

Continuation of Joint Council Partnership (Business as Usual)

Continuation of Council contribution towards Business Wairarapa's critical activities covers costs of developing programmes and administering and facilitating an events schedule, as well as providing subsidised resources, training and capability to small business owners. The funding also ensures that quality leadership and management capability in the form of a General Manager can be retained. The investment to date has played a pivotal role in fostering the growth of our local business community and ensuring a strong Wairarapa presence in governmental and non-governmental circles.

BAU outputs Include:

- A comprehensive events schedule of at least one training/capability event and one networking and/or advocacy event per month - facilitated by local and national trainers, leaders and speakers
- Facilitation of business development initiatives as funded by Government (MBIE, MPI)
- Opportunities for businesses to engage with and speak to local and national political leaders
- Facilitation of business-to-business introductions and mentorship
- Supply of a region-wide Business App that includes a collaborative events calendar and business-to-business benefits

*Since establishment of a combined council partnership in 2021, Business Wairarapa's representation has tripled. Business Wairarapa aims to further grow, encompassing at least 20% of Wairarapa's total enterprises by 2027.*

Commitment to WaiHost Wairarapa Skills Training

WaiHost is bespoke customer service, supervision and management training, designed specifically for delivery in Wairarapa. It was established in 2023 to address a vital need recognised by Business Wairarapa, Destination Wairarapa, and the Wairarapa Regional Skills Leadership Group. WaiHost bridges the training gap for employers and ensures the readiness of both emerging and returning workers for employment. WaiHost paves the way for formal qualifications, such as NZ IQ Level 3 & 4, and has a substantial addressable market of over 6,000 individuals within the multi-sector Wairarapa workforce.

WaiHost received funding last year through WEDS to run a pilot programme and has proven to surpass expectations - with high demand from employers of businesses large and small, and uptake from Wairarapa stakeholders such as MSD

	<p><i>Business Wairarapa aims to provide soft-skills training to a minimum of 150 customer/front-facing employees within the first year of implementation, with a gradual increase in the following years.</i></p>
Expansion of a Business Helpline	<p>We propose continuing the provision of FREE HR and Employment Legal advice to every Wairarapa business through a dedicated 0800 helpline. Our team of experienced practitioners assist with a wide range of HR and employment legal queries, from general inquiries to complex workplace issues.</p> <p><i>Business Wairarapa intends the 0800 Helpline to be available to ANY Wairarapa business (regardless of membership) and maintain a 90% satisfaction rate among businesses utilising the service for HR and employment legal advice.</i></p>
Contribution to the Annual Business Summit	<p>A day of breakthrough strategies, inspiration and resources to manage day-to-day business operations.</p> <p>The Wairarapa Business summit brings speakers such as NZ International Business icon Karen Walker to Wairarapa to speak alongside respected commentators on national and regional economic development such as Infometrics’ Brad Olsen.</p> <p><i>Business Wairarapa intends to attract a minimum of 200 participants to the Annual Business Summit and at least two nationally recognised speakers, alongside local and regional experts, to enhance the quality and reach of the event.</i></p>
Contribution to the Annual Business Awards	<p>The annual Wairarapa Awards are an opportunity for local businesses and organisations, whether they are a start-up or have a long history, to share their stories, celebrate their success and gain recognition for their brand, team and stakeholders. The awards shine a light on the businesses, organisations and people who are doing amazing things to contribute to a vibrant, sustainable and financially strong Wairarapa.</p> <p><i>Business Wairarapa will continue to grow Award entries by a minimum of 10% year-on-year, reflecting the growth of Wairarapa businesses across the region.</i></p>
Contribution to Amalgamation Discussion	<p>Wairarapa businesses are significant ratepayers in the region and would play a vital role in any amalgamation discussion. Additionally, the alignment between Business Wairarapa and Destination Wairarapa is growing stronger as Business Wairarapa provides essential support to the new tourism enterprises emerging from initiatives such as Wairarapa Dark Skies.</p> <p><i>Business Wairarapa will actively engage with Business Wairarapa’s database to support amalgamation discussions, ensuring business perspectives (and those of the sub-regional business associations) are considered and represented.</i></p>

Long Term Partnership

Regarding business growth and attraction in Wairarapa, Business Wairarapa is a trusted organisation for facilitating and delivering business development initiatives that align with the shared objectives of the three distinct Councils. A thriving and aspirational business sector is paramount to us all, and through collaborative partnerships, a clear overarching, inclusive strategy, and a grassroots approach, Business Wairarapa is well-positioned to provide valuable feedback to Councils via quarterly reports throughout the duration of a Long-Term Plan MOU.

*Deliver quarterly reports to Councils, highlighting key achievements, challenges, and areas for improvement, ensuring transparency and accountability throughout the duration of an MOU.*

*Monitor the overall health, vibrancy, and growth of the local business sector by tracking key economic indicators, such as job creation, business expansion, and business retention, and adjust strategies as needed to achieve mutually agreed-upon goals.*

## Your details

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Full name (required) ..... *Robert James Hullea* .....

Organisation (if applicable) .....

Postal address ..... [REDACTED] .....

Phone ..... [REDACTED] ..... Email ..... [REDACTED] .....

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

Yes (via Microsoft Teams)

No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

[REDACTED]

What is your ethnicity? (you may tick multiple boxes)

[REDACTED]

What is your gender?

[REDACTED]

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

[REDACTED]

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

**Town Hall** (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade  No – do not keep the façade

**Masterton District Library and Wairarapa Archive** (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

**Big Decision 2: Town centre improvements** (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

**Big Decision 3: Council Funding** (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).



## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

Although clean water is at a premium, it is important to keep the fresh water running through these lakes. Exc. asset for Dragon Boating and Haka Ama.

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often?

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person
- Other – please specify .....

When you need to report a problem with a Council facility or service, what channel do you use most often?:

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council
- Other – please specify .....

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

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**Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?**  
(attach separate pages if needed)

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## Your details

Full name (required) Erica Jov

Organisation (if applicable) \_\_\_\_\_

Postal address \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

## Hearing

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Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

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Yes (via Microsoft Teams)

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## About you

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What is your age range?

\_\_\_\_\_

What is your ethnicity? (you may tick multiple boxes)

\_\_\_\_\_

What is your gender?

\_\_\_\_\_

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

\_\_\_\_\_

## Your thoughts on the Big Decisions

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Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade  No – do not keep the façade

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive. *See added submission*  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

Big Decision 2: Town centre improvements (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

Big Decision 3: Council Funding (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	<input checked="" type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
2: Regional Walking and Cycling facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input checked="" type="checkbox"/> Maintain funding
3: Regional Positive Ageing facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input checked="" type="checkbox"/> Maintain funding
4: Welcoming Communities facilitation	<input checked="" type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	<input checked="" type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed fees and charges on our website)

Do you support our proposed fees and charges for 2024/25?

- Yes  No  Don't know

- Increase rates on new builds  
(built 2024 or later) as it is  
these that require infrastructure  
& drive upgrades.

Keep rates the same for rest  
of urban groups  
Change life-style blocks for water.

## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

*Need a way for the water to flow to prevent toxic algae build-up.*

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### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often?

- Visit the Council website
- Visit the Council's social media pages – e.g. Facebook or Instagram
- Visit the Queen Street Customer Service Centre in person
- Other – please specify .....
- Phone the Council
- Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?:

- Log a service request online
- Visit the Queen Street Customer Service Centre
- Other – please specify .....
- Phone the Council
- Email the Council

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

- Pay via the Council's website
- Pay by automatic payment or direct debit
- Pay in person at the Queen Street Customer Service Centre

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week
- Weekly
- Monthly
- Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

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Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?  
(attach separate pages if needed)

1) Keep Fab Lab's 3-year funding cycle. In the new LTP Fab Lab will have to fight for funding every year. That is not sustainable & will reduce public access time

2) Keep FabLab in the library extension. The proposed plan does not mention a 'makerspace' or 'FabLab'. This is an important learning service for our community.

Masterton District Council Long-Term Plan 2024-34 submission form

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#217

COMPLETE

**Collector:** Test Link (Web Link)  
**Started:** Thursday, April 25, 2024 4:34:33 PM  
**Last Modified:** Friday, April 26, 2024 10:07:00 AM  
**Time Spent:** 17:32:26  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) **Christine Kernohan**  
Organisation (if applicable) **Waiwaste Inc**  
Postal address [REDACTED]  
Phone [REDACTED]

Q2

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Q7

Respondent skipped this question

Town Hall (Consultation Document pages 13-18)

Masterton District Council Long-Term Plan 2024-34 submission form

**Q8**

Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

**Q9**

Respondent skipped this question

Masterton District Library and Wairarapa Archive  
(Consultation Document pages 19-24)

**Q10**

Respondent skipped this question

Town centre improvements (Consultation Document pages 25-28)

**Q11**

**Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).**

Council Funding (Consultation Document pages 29-31)

**Q12**

Respondent skipped this question

Service Area 1: Wairarapa Economic Development Strategy

**Q13**

Respondent skipped this question

Service Area 2: Regional Walking and Cycling facilitation

**Q14**

Respondent skipped this question

Service Area 3: Regional Positive Ageing facilitation

**Q15**

Respondent skipped this question

Service Area 4: Welcoming Communities facilitation

**Q16**

Respondent skipped this question

Service Area 5: Climate initiatives

Page 3: Fees and Charges

**Q17**

Respondent skipped this question

Do you support our proposed fees and charges for 2024/25?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Respondent skipped this question

Comments

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Page 4: Your thoughts to help shape our thinking

**Q19**

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

---

**Q20**

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

---

**Q21**

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

---

**Q22**

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

---

**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

---

**Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

---

**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

---

**Q26**

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

---



Masterton District Council Long-Term Plan 2024-34 submission form

**Q27**

Respondent skipped this question

Would you prefer to do more or less Council business online?

---

**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

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**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Waiwaste Inc would like to retain the three-year LTP Funding approach from MDC. We would like to make a verbal submission when the Council consults on the matter. Waiwaste, along with Masterton Foodbank and the Community Kitchen, work with largely a volunteer base to meet an increasing community need for food security. This need is only increasing as the cost-of-living crisis bites hard into the pockets of the Masterton community. Further we are making a huge contribution to the Council's climate change obligations to reduce carbon emissions. In the year ended June 2023, we distributed the equivalent of over 400,000 meals to community organisations. And the carbon emissions prevented from our food rescue activities were more than 110,000 CO2 kg.

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LONG TERM PLAN SUBMISSION  
MASTERTON DISTRICT COUNCIL

To Masterton District Council

Thank you for the opportunity to provide feedback on your draft Long-term Plan 2024 – 2034.

Nuku Ora<sup>1</sup> acknowledges your Council as an important strategic partner as we look to activate the region through play, active recreation, sport, and active transport. Your investment in the infrastructure that supports physical activity in all four domains is recognised and appreciated.

Our interest in your plan is around ensuring that all people in your district are able to access quality physical activity opportunities, that there are safe and accessible spaces and places that support participation, and the preservation of these as the effects of climate change intensify.

We acknowledge the challenges that your council faces in light of the current economic environment and the need to ensure that water is managed effectively while also balancing costs associated with responding to the wide range of needs and expectations of your communities.

**We wish to speak to our submission.**

Andrew Leslie  
Chief Executive  
022 357 4759  
[andrewl@nukuora.org.nz](mailto:andrewl@nukuora.org.nz)

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<sup>1</sup> Nuku Ora is a concept that represents activity, movement, life, and joy. It encompasses the outcomes that we want to achieve in our region and reflects our vision of “Hauora. Everyone active, healthy and happy.”

### About Nuku Ora

Nuku Ora is a charitable trust charged with providing leadership and support to the regional physical activity system – the collection of people, organisations and resources that encourage and support people to be physically active.

We do this because of the tremendous value that can come from being regularly active, from the well-documented physical and mental health benefits along with the contribution it makes to social and personal development, the community development opportunity that comes from the shared experiences of activity, and the environmental value created through increased awareness of the importance of spaces and places that support participation.

Our strategy is focused on community Hauora and wellbeing as the long-term outcomes of our work and on ensuring equity of access to physical activity opportunities for everyone. Our strategic priorities for the next four-year period. These are outlined in the table below.

Strategic Priorities 2024-2028		
1.	Quality opportunities and experiences	Increasing participation in physical activity across the life course, through equitable and inclusive access to appropriate places, spaces, and services.
2.	Empowered communities	Creating positive change through working in and with communities, putting their interests, desires and needs first and identifying where play, active recreation and sport can play a positive role in their development.
3.	A robust and responsive regional physical activity system	Enabling a fit for the future, whole of system approach to addressing physical inactivity through collaborative actions and responding to change, including proactively responding to climate change.
4.	Nuku Ora, a Te Tiriti honouring organisation	Working in partnership with Māori and developing our cultural capability to deliver on our individual, community, whānau and system priorities and honour Te Tiriti.
5.	Nuku Ora is sustainable	Continuing to evolve our organisation so it remains a great place to work and is financially, operationally, and environmentally sustainable.

Similar to your Council our operating environment is changing continually. This constant change highlights our need to be flexible and tactically agile in order to remain relevant to our communities and be able to respond to their needs. The current economic and social conditions that we are all working in also highlight the need for greater cohesion through working collectively more often and more effectively. To this end we are encouraging of cross-Wairarapa projects where this is appropriate and practical.

#### *Our work with Masterton District Council (MDC) and in Masterton*

Nuku Ora has recently increased its presence in the Wairarapa overall and this should result in greater opportunities for engagement with your council. We have been working with MDC officers in several areas of work including spaces and places and play and youth development.

MDC is represented on the Regional Spaces and Places Steering Group which Nuku Ora established to provide input and oversight on facility development regionally. The steering group has proven itself to be an effective mechanism for aligning processes and keeping all councils sitting around the table informed of the regional work underway and discussing issues associated with owning and managing community facilities. We have also recently published two regional reports focused on sports fields and indoor court provision which Councils across the region are using to inform their planning and decisions making.

MDC is also part of the Regional Play Network. The network is a collective of people, whānau, stakeholders, and partners from across our region who, together, are committed to building a play-friendly region where tamariki have access to quality play experiences.

We are working with several schools in Masterton as part of the Healthy Active learning initiative, and we provide health and physical activity support to members of the Masterton community through our Green Prescription programme and our support of Community Strength and Balance programmes for older members of the community. We recently staged the Wairarapa Senior Regional Games for older adults in Masterton. The games provide an opportunity to encourage their participation in light-exercise sports and activities such as badminton, cornhole, dancing, indoor bowls, pickleball, walking netball, Kiwi Volley, Māori Traditional Games, and aqua aerobics.

We have re-established a Wairarapa Sports Forum (based in Masterton) with a strong focus on spaces and places and the opportunities for RSOs to work collaboratively and realise collective impact within the community.

We are continuing to develop our partnership with Rangitane and have been building a strategic partnership with Kainga Ora as they look to activate their people and their places. We are currently planning a pilot project for the housing residents in Iron Street.

*We have facilitated investment in Masterton*

- Tu Manawa Active Aotearoa Investment (TMAA)
  - TMAA is a Sport NZ fund that Nuku Ora manages and distributes regionally to help remove barriers to participation.
  - Since 2021 we have invested **\$629,701** in support of activities in Masterton. These activities have been focused on participation in play, active recreation, and sport and represent direct investment in Masterton-specific projects and region-wide projects where Masterton communities have received support and benefit.

#### **Nuku Ora feedback on your long-term plan**

As noted earlier, we have focused our feedback on matters in the long-term plan that involve or impact the activation of the community.

#### *Community outcomes*

There is increasing evidence globally about the benefits to communities of being physically active. There are obvious beneficial impacts on physical and mental wellbeing and additionally there are social, individual, economic, cultural, and environmental benefits that need to also be recognised. The World Health Organisation advocates for physical activity to be included more widely in policy because of the broad range of benefits it provides.

Additionally, we know that population growth and the changing demographics within that growth will place demand on existing infrastructure while also creating demand for different physical activity opportunities. An ageing population will be looking for a range of different opportunities but will also require provision of spaces and places counter issues with access, mobility and connection.

Evidence shows that active communities are not only healthier they:

- are more environmentally friendly
- have lower carbon emissions
- have better air quality

- are more socially inclusive and are more economically productive.

#### *Big Decision Two – Town Centre Improvements*

While we acknowledge your preferred option and the reasons that sit behind your preference, we would ask for your consideration of adding footpath upgrades to this option. Physical activity can also be enabled through the provision of active environments, not just facilities for formal sport and recreation. There are opportunities to leverage positive activity outcomes through the application of active design principles to other Council priorities, plans, and policies including:

- district planning and other growth strategies
- town centre rejuvenation projects
- transport (seeking opportunities to optimise active travel)
- stormwater (and climate event) management (i.e. sport fields as detention solutions and recreation spaces as overland flowpaths)
- environmental sustainability responses (i.e. active transport, erosion management, energy sources for facility operation)
- development contributions
- procurement processes
- community funding grants

#### *Big Decision Three – Changes to Council Funding*

Nuku Ora is advocating for consideration of Option 1.

As a recipient of funding through the Long-term Plan process we are interested in the proposed changes mooted in your consultation document. We understand the desire to ensure that funding allocations are more equitable but believe also that there must be consideration of the value of the work being funded to the community and the community impact that is generated.

The funding system overall is contracting either through less funding being available or changing criteria that makes it more difficult to access. This tightening of access to funding leaves gaps through which participants fall, reducing participation levels and the benefits that might otherwise be accrued and an increasing level of cost being passed on to participants.

Your funding of Nuku Ora is an investment in your community. It enables us to activate people in Masterton either directly through community focused programmes, or through working with providers to ensure that people have quality opportunities to be active, or through the development of critical partnerships that use physical activity as a mechanism to achieve social and community outcomes.

Sport NZ has recently published updated information about the social and economic impact of sport and active recreation that quantifies the social and economic impact of community sport and physical activity.

**The report identifies that for every \$1 invested in community sport and active recreation, \$2.12 worth of social impact was created for individuals and society.**

As an overall finding, the research revealed that the combined social and economic value of taking part (participating and volunteering) in community sport and physical activity in Aotearoa New Zealand in 2019 was \$20.8 billion.

This can be further broken down to show:

Social value generated:

- \$9.02 billion - physical health
- \$3.09 billion – volunteering
- \$1.13 billion – social capital (social trust, belonging, community engagement)
- \$3.32 billion – subjective wellbeing (individual life satisfaction)
- \$0.889 billion – income consumption and wealth
- - \$0.602 billion – individual safety (injuries and accidents)

Economic value generated:

- \$3.96 billion – sport and active recreation-related economic activity

*(Source: The combined value of sport and active recreation in Aotearoa New Zealand. March 2024)*

*Big Decision Four – Changes to Services*

Of specific interest to Nuku Ora are Change 2 and Change 3. Our preference would be to see action that reduces services rather than removes them completely.

Re Change 2:

We would advocate for MDC to continue funding regional walking and cycling facilitation. With participation in sport reducing steadily over the past ten years people are looking for activity opportunities that are easily accessible in terms of cost and proximity and opportunities that they can access at a time that suits them. The provision of walking and cycling infrastructure meets both those needs and would cater for all ages and life stages.

Re Change 3:

We would advocate for MDC to continue its work within the Wairarapa Positive Ageing Strategy. Our experiences of working with older people in Wairarapa communities (programmes we run in South Wairarapa and the recent regional Senior Games) tell us there is need for ongoing services to ensure that our older citizens are supported to retain their connection to the rest of the community and to live well within those communities. It seems counter intuitive to remove these services when all population projections identify significant increases in the 65 plus age group across all communities in the wider Wellington region.

#### **Future opportunities for partnering**

##### *Play development*

Nuku Ora acknowledges the work that MDC has already undertaken to facilitate play for tamariki and we are keen to continue our collaboration on play into the future.

##### *Spaces and Places*

MDC is represented on the Regional Spaces and Places Steering Group which Nuku Ora facilitates. We are looking forward to your council's continued engagement in this work. Our new work programme will involve a review of the current Regional Spaces and Places Strategy and the expansion of the focus of this work to include tracks and trails, active recreation and play, as well as sport.

*Youth development*

Our youth development focus through active recreation is the basis of several of the relationships we have developed regionally. We are keen to encourage and support rangatahi to participate in active recreation and recognise the council's role in providing access to blue and green space and facilities. We are currently having conversations with councils around youth audits to create youth friendly spaces and places in the region and see this as an opportunity to work collectively.

*Climate change adaptation and response*

Nuku Ora is taking steps to becoming a more sustainable organisation. We will be developing an approach to working with our networks of sport and recreation providers to support them to consider ways to become more sustainable. We believe there is an opportunity for our organisations to work collaboratively to achieve climate change outcomes.

*Sport and Facility Strategy*

Nuku Ora would welcome an opportunity to work with you as you develop this strategy given our mutual interest in both facility development and management and the provision and delivery of sport. We have worked previously with Te Whatu Ora and Kainga Ora to develop strategies and manage spaces and places, and sport portfolios across our staff.

**We welcome an opportunity to talk further with you on all these matters.**

Nga mihi  
Andrew Leslie



#### **Additional information**

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##### ***Challenges facing physical activity providers***

As with other sectors and communities, physical activity providers are facing increased pressure as a result of cost-of-living increases across their operations. These impacts include a more challenging funding environment where traditional funding sources are either no longer available or have been severely reduced while demand for these funds remains high creating a competitive environment for securing funding. According to a recently released Sport NZ report<sup>2</sup> on funding of sport, play and active recreation, the sector overall has become more reliant on government funding and class 4 revenues over time as membership, participation, sponsorship, and commercial revenues have declined.

The predominant source of income for local clubs is through membership and participation fees and subscriptions. As participation costs increase, many providers are experiencing reduced rates of participation as consumers make choices about how they prioritise the use of their financial resources. The range of costs associated with participation (other than fees and subscriptions) include uniform and equipment costs, and travel and transport costs. For providers, the costs of accessing spaces and places, the challenges associated with climate change and availability of those spaces, and administration costs are challenging the way in which they operate.

Providers are also increasingly challenged by the expectation to respond to social requirements around equity and catering for diverse groups within our communities, responding more specifically to the needs and interest of local communities and participants, and responding effectively to climate change.

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<sup>2</sup> Funding of the New Zealand Sport, Play, and Active Recreation Sector Source: <https://sportnz.org.nz/resources/funding-our-play-active-recreation-and-sport-sector-an-analysis/>

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Masterton District Council  
2024-2034 Long Term Plan Submission  
[submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)



Anna Nielsen  
General Manager, Destination Wairarapa  
[anna@wairarapanz.com](mailto:anna@wairarapanz.com)

Destination Wairarapa appreciates the opportunity to comment on the Masterton District Council Long Term Plan (Te Pae Tawhiti) 2024-34.

We support the work of Council and acknowledge the challenge facing Councillors with a number of significant financial decisions to be made. The LTP is an important, guiding document for Council that should reflect the wants and needs of all ratepayers and communities. Developing and delivering this is no easy task, and on behalf of the Destination Wairarapa Board I congratulate your team on a wide-reaching and inclusive community engagement campaign surrounding this submission process.

**Who are we?**

Destination Wairarapa is the Regional Tourism Organisation (RTO) for the region and one of 31 throughout New Zealand. Our Organisation is responsible for the promotion of the Wairarapa to a national and international audience, with the goal of attracting more visitors to the region, who will stay longer and spend more money. We employ 3 permanent staff and utilise the expertise of a further 2 people in contract positions.

As an incorporated society, we have a membership base of more than 220 tourism and hospitality businesses, who collectively form the Wairarapa tourism proposition.

In addition, membership of Destination Wairarapa allows our members to hold dual membership with Business Wairarapa.

**There are five key points we wish to make in our submission:**

1. Destination Wairarapa is the only local organisation solely focused on growing tourism in the region
2. Tourism has returned to being the second biggest export industry in NZ
3. Wairarapa visitor spend is up 21 per cent from pre-covid 2020
4. Increased national attention indicates a promising future for Wairarapa tourism and increased GDP growth because of tourism
5. Future Council funding for Destination Wairarapa must be on a sustainable basis and at current levels - as a minimum, to build on this success

### **1. DESTINATION WAIRARAPA PROVIDES A UNIQUE TOURISM SERVICE AND FUNCTION**

Destination Wairarapa serves the local tourism industry by promoting the region in a manner that supports the aspirations of our community and the marketing efforts of our members.

As experts in the tourism sector, we build industry capability throughout the region, working with members to provide visitors an exceptional Wairarapa, and New Zealand, experience. Our email databases and social media following of more than 80,000 allows us to market the region to an engaged audience regularly, which is crucial to local events and businesses.

We also work closely with media and industry partners like Stuff and the NZ Herald, Tourism NZ, WellingtonNZ and the Classic New Zealand Wine Trail. These partnerships position the region alongside much larger, more resourced national experiences, which in turn showcases the Wairarapa as a must-do for visitors.

In addition, on behalf of the 3 councils, our members and the Trust House Foundation, Destination Wairarapa operates the only two iSite locations in the region, Masterton and Martinborough. These services employ 5 permanent part time roles, who provide professional support directly to visitors and locals – on the phone, via email or in person.

Destination Wairarapa is a steward of the Wairarapa Destination Management Plan (DMP), alongside the three Wairarapa Councils, local businesses, Iwi and community. We are however the only organisation in the region focussed on the vital destination marketing aspect of the plan.

We are a key facilitator of growth in the region, whether that be through introducing New Zealand families to their new favourite school holiday escape or getting the region in front of couples looking for a change of lifestyle.

### **2. TOURISM IS THE SECOND BIGGEST EXPORT INDUSTRY IN NZ**

New Zealand's tourism industry is once again the country's second biggest export industry, only second to dairy. Visitor numbers to New Zealand continue to show positive signs of growth with January 2024 holiday arrivals having recovered to 73 per cent pre COVID. Tourism's contribution to New Zealand's economy is critical, now more than ever, as the country faces tough economic times.

### **3. WAIRARAPA VISITOR SPEND HAS INCREASED 21 PER CENT FROM PRE-COVID 2020**

The Wairarapa significantly contributes to a tourists' broader experience of New Zealand and is a valuable contributor to the industry. More importantly, tourism (international 22% and domestic 78% ADP Data YE Feb 24) is a valuable contributor to the Wairarapa economy.

During the global pandemic and in the months following the opening of our borders - alongside agriculture, tourism was one of the highest performers in terms of GDP contribution to the Wairarapa economy. This contribution was consistently recognised and referred to nationally, and highlighted by Brad Olsen, CE of Infometrics, at the Wairarapa Business Summit 2023, citing the region as one of the few to show continued and significant growth of domestic visitor spend during this period.

Data released from the Ministry of Business and Innovation and Employment (MBIE) last year indicated an increase in visitor spend of more than 16 per cent in Masterton when comparing YE February 2020 (pre-covid, \$77.4m) and YE February 2023 (post-covid, \$90.2m).

Just released accommodation data from MBIE reveals that guest nights were up in Wairarapa 9.9% in February 2024 versus February 2023.

Tourism jobs in Wairarapa were 1379 – a growth of 19% in 2023 (Infometrics regional profile March 2023)

Destination Wairarapa's concerted and strategic approach to marketing and media was key to the success of the region over this period. Additional government funding was secured to position the region for further growth with the creation and implementation of the Destination Management Plan, accepted by all three Wairarapa councils in 2023.

Our organisation is an important pillar of the tourism sector, and our members agree...

**Nicky Geary, Le Grá**

*These last few months have been the summer we were waiting for - the weather and constant flow of guests have enabled us to really hit our stride, try new things and push the boat out on what we can offer. The support we have had from local community has far surpassed what we could have imagined.*

*An important element of our success has been our relationship with Destination Wairarapa. The team have been beside us each step of the way, supporting us in the marketing of our events and are a great sounding board when we're thinking of new things to offer visitors. They always share their extensive industry knowledge and experience so generously with our team.*

**Bob Wilton, Masterton Motorplex**

*I can't speak more highly of the Destination Wairarapa team, they are so helpful when I visit them with information about upcoming Masterton Motorplex events, and the iSite teams are happy to put up posters and spread the word at their centres.*

*The weekly email they send out is excellent, I always forward it on to our Board so they can see everything that's happening in the region - and that our events are right there in the mix.*

**Rob Steel, Ranginui Retreat**

*As relative newcomers to providing accommodation, it has been just wonderful to have the support and expertise of Destination Wairarapa. This last summer has been a challenge for us with us continuing to build our name and reputation. Destination Wairarapa have been really helpful, challenging us to think of ways to raise our profile and use social media more.*

*Barb was also instrumental in getting Ranginui Retreat featured in the March / April edition of Life & Leisure, a nationally published and followed lifestyle magazine. Chrissy has introduced us to more inbound tour operators who specialise in bespoke itineraries for overseas visitors and linking us with some of the amazing tourism-related businesses in the Wairarapa, including Susannah at Whitimanuka and Lisa at Palliser Ridge. Anna at Destination Wairarapa encouraged us to get into Qualmark and we achieved Gold – 5 star in 2023 which has boosted our business, while Angela's review and advice has really helped.*

*We are starting to see interest in Ranginui Retreat rebuilding, and it is the expertise and enthusiasm of Destination Wairarapa that has provided that encouragement and positive support.*

#### **4. INCREASED NATIONAL ATTENTION**

Our region has received increased national attention due to our tourism success through Covid. The growth of visitor numbers and spend into the Wairarapa through product development, marketing for international, domestic, groups, events, conferences, and media by Destination Wairarapa, indicate the future looks bright for tourism in the region.

Now is the time to focus marketing efforts, leverage previous publicity, and continue to build on the success of our work emerging from Covid.

#### **5. COUNCIL FUNDING MUST CONTINUE AS IS**

Destination Wairarapa appreciates the financial contribution received each year from Masterton District Council. It is this financial support that enables Destination Wairarapa to provide high quality services and marketing functions for the benefit of the district, region, and country.

We also acknowledge that times are tough, and Councils must look at ways to reduce costs moving forward. We would implore you **not** to consider Destination Wairarapa in this manner.

Destination Wairarapa is an important contributor to economic growth in the region, with direct connections to increased spending and jobs within the Masterton District.

**In summary**

Big Decision Three – Changes to Council Funding

**Preferred Option:**

**Funding for Community Groups and Organisations would become contestable. Applications for this funding would be considered annually.**

There are a number of issues with contestable funding, especially on an annual basis:

1. There would be no security of funding to be able to sign a lease for any iSite or office premises.
2. Planning and growth of service offerings for Council and Members would stall.
4. Organisations who benefit from Council Funding and who currently work together (where appropriate) to provide the best service for their members would now be pitted against each other, which could hinder ongoing relationships and level of service to the community.
4. If contestable funding is unavoidable, it must be every three years at a minimum. Optimum performance of a business is enhanced through the recruitment, development, and retention of the right staff. These elements are generally achieved when employees can see amongst other things a career pathway that provides a level of certainty around duration of the job. To impose a yearly funding mechanism on Destination Wairarapa will significantly compromise the Masterton District Council's return on investment and overall effectiveness.

For these reasons, Destination Wairarapa **does not** support the Preferred Option by the Masterton District Council for Big Decision Three.

**Alternative Option 1:**

**Maintain existing Council arrangements.**

Destination Wairarapa will struggle to exist if annual contestable funding is agreed to. Destination Wairarapa's activities provide, social, economic, cultural, and environmental benefits to the Masterton community and losing the organisation would see a lasting impact on the area. There is no other organisation in the region that does what we do.

Destination Wairarapa therefore **supports** Alternative Option 1 by the Masterton District Council for Big Decision Three.

Destination Wairarapa however requests that the funding levels remain the same as those currently in place. If this is not possible, a reduction in funding would require a reduction in services provided.

In addition.

Big Decision 4 – Changes to Services

**Change 2: Cease funding for regional walking and Cycling facilitation.**

In the development of the Wairarapa Destination Management Plan, community, businesses, tourism stakeholders and Iwi were extensively consulted about what tourism they liked in the region, and they would like to see further developed. Trail development (both walking and cycling) came up time and time again.

For this reason, the 5 Towns Trail is acknowledged as a product development opportunity in the Wairarapa DMP, it therefore features in the Wairarapa Economic Development Plan and also in the Wellington Regional Economic Development Plan.

In addition, the Regional Trails Framework continues to be supported and funded by all councils in the Greater Wellington Region because all believe this to be a good thing for their communities.

**Preferred option: Cease this funding and the projects and activities that are delivered to save \$35,000.**

Destination Wairarapa **does not** support the Preferred Option by the Masterton District Council for Change 2.

**Alternative option: Continue funding \$35,000 per year for regional walking and cycling facilitation.**

Trail development and co-ordination is a good thing for both the Masterton community and visitors to the area. It is socially, economically, and environmentally beneficial and therefore should continue to be supported.

Destination Wairarapa therefore **supports** the Alternative option by the Masterton District Council for Change 2.

**Destination Wairarapa requests an opportunity to speak to this submission.**

Ngā mihi

*AW Nielson*

Anna Nielson

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## Your details

Full name (required)

JOHN MURRAY

Organisation (if applicable)

ROTARY CLUB OF MASTERTON SOUTH

Postal address

Phone

Email

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

Yes (via Microsoft Teams)

No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

N/A.

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

### How we deliver customer services (Consultation Document page 42)

N/A.

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often?

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person
- Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often?:

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council
- Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

N/A

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?

(attach separate pages if needed)

Refer attached submission details relating to renewal of the Kids Own Playground.  
Please note we wish to present our proposal to Elected Members in person at an upcoming public hearing.

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

N/A

Town Hall (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade
- No – do not keep the façade

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.

Big Decision 2: Town centre improvements (Consultation Document pages 25-28)

N/A .

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.

Big Decision 3: Council Funding (Consultation Document pages 29-31)

N/A .

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

**Big Decision 4: Changes to services** (Consultation Document pages 32-37) *N/A.*

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
<b>1: Wairarapa Economic Development Strategy</b>	<input type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
<b>2: Regional Walking and Cycling facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input type="checkbox"/> Maintain funding
<b>3: Regional Positive Ageing facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input type="checkbox"/> Maintain funding
<b>4: Welcoming Communities facilitation</b>	<input type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
<b>5: Climate initiatives</b>	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

Yes

No

Don't know *N/A.*

**Submission to Elected Members of Masterton District Council.**

- As the Rotary Club of Masterton South, we have been involved with the existing Kids Own Playground (KOP) since its original inception as an idea, development of plans and community-lead building and construction in the late 1990's.
- Since then, we have assisted with regular re-staining and maintenance of the wooden structures.
- The Kids Own Playground has been supported, widely used and hugely valued by young families, kids, toddlers, teenagers, parents, grandparents and visitors to Masterton every day since it was built.
- **We request Elected Members support the inclusion in the Council's 2024-2034 Long Term Plan of a replacement for the existing Kids Own Playground with a modern, resilient, fit-for-purpose playground on the same footprint in QEII Park.** (referred to as KOP#2)
- The existing KOP had a designed life of 20 years – this year is 25 years since it was built, well past its 'use by' date and is now showing definite signs of deterioration.
- As a society, we need to be encouraging active play and exercise among our tamariki (young people)
- KOP is a key element in QEII Park, a central point in town for family fun, community well-being, entertainment and social activity. It is close to other facilities such as Memorial Stadium, the swimming pools and gym, mini golf course (also run by our Rotary Club), cafes, art galleries, museums, open spaces for events and entertainment, QEII gardens, park and cricket grounds.
- A new KOP#2 will make Masterton a more attractive place to live in and will be a key attraction for visitors to the town.
- More than 12 months ago, we approached the landscape architecture consultant who led the design of the Margaret Mahy Family Playground in Christchurch, Catherine Hamilton of WSP Consultants. Margaret Mahy is an internationally recognised playground and is now the number one visitor attraction in Christchurch.
- Catherine has visited Masterton (at no cost to us at this stage) and developed a few ideas for the new KOP#2. In particular, how to engage with the community, seek their input and formalise a process towards construction and completion.
- We see this project as **"community-led, but supported by the Masterton District Council."**
- The **Rotary Club of Masterton South** will take a leading role in liaising with the community on all aspects of the project from design ideas, feedback, Council and private funding to management with the consultant of planning, construction and completion.
- **Cost of the Project** – at this stage, we don't know what the cost will be, however, based on the Consultant's experience with other similar new playgrounds in NZ, we are likely to be facing an investment of between **\$3.0m to \$4.5m.**
- In order to decide (a) what sort of playground design and play equipment the community wants and (b) the professionally-costed investment required to provide this, **we request that the Council fund the initial scoping consultation and planning work to be conducted by WSP Consultants under the guidance of Catherine Hamilton.** In the first year the cost of this work may be up to \$100,000 (see attached WSP fee proposal) with a probable total cost of consultancy estimated by WSP to be in the region of \$227,000.

- **Funding the project** - once an acceptable and affordably-priced project is accepted by the Council and community partners, we will seek funding for the project:-

Masterton District Council - We anticipate funding support from MDC for the initial capital costs and a reasonable proportion of the overall capital investment.

However, a majority of funding will come from:-

Community Grants - Department of Internal Affairs grants (from pokie funds), Community Organisation Grants Scheme (COGS), Lottery Grants Board grants, Trust House and Masterton Trust Lands Trust. While the Rotary Club of Masterton South will offer input by way of community liaison and leadership, there is a reasonable expectation that we will donate moderate sums annually for a period, as we have done for other Masterton projects, such as the Colombo Road Netball Courts, Children's Cycle Skills Park and the Mini Golf course in recent years.

Mana Whenua – we propose to engage with Ngati Kahungunu ki Wairarapa and Rangitane o Wairarapa as mana whenua of Wairarapa to seek their support for the project and to assist with funding.

Local businesses – we see a significant opportunity to bring in donations from local businesses who see a benefit in aligning with a strong community well-being project for Wairarapa residents and visitors to Masterton.

Public donations – finally, as for the original Kids Own Playground, we hope to build a high level of community goodwill towards KOP#2 and in so doing, we hope to gather modest donations from members of the public. These might be recognised in a similar way to the sponsored fence battens around KOP, to fit in with a modern design.

- **Sponsored fence battens and re-use of existing play equipment** - We believe it is important to recognise the original sponsors of KOP (named fence battens) and to reuse or relocate to other parks in town any of the existing KOP play equipment which meets today's standards. The named fence battens may be retained in the new KOP#2 or relocated to other parks around Masterton.

John Murray [REDACTED]

For and on behalf of the Rotary Club of Masterton South

26<sup>th</sup> April 2024



23 April 2024

John Murray  
Masterton South Rotary

**Kid's Own Playground Renewal: Queen Elizabeth Park, Masterton: Fee Proposal for Concept design, developed design and consent, detailed design and issue for construction**

Dear John,

Thank you for the opportunity to put forward an offer for the design of Kids Own Playground Renewal (KOP2).

We are pleased to assist you in delivering our full range of professional services needed, from concept design through to construction phase. The fee proposal is for professional services to assist with funding.

WSP will ensure the integrity of the value of the playground is maintained through the design of the new space and continue to recognise the contribution and efforts that were put into Kid's Own Playground 01 (KOP1) in the design of the new space. We are excited to deliver a space designed through a community engagement process to create a unique and bespoke community space within the heart of Masterton.

This offer sets out the scope of works and fee for the entirety of the project, which will enable WSP to understand the unknown costs and design implications for the next stages. Should the scope change or have any additional items required to be included, please let us know and we can update our offer accordingly.

It is assumed the site boundary for the new works is within the existing footprint of the Kids Own Playground, including the flying fox and channelled stream, as referenced in the diagram below.



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## SCOPE OF WORK

### Project and Design Management

Project delivery will be undertaken in accordance with WSP internal management process, OurWay, which includes the development of a Project Delivery Plan that is inclusive of a Project Quality Plan, Programme and Health and Safety Plan. Safety in Design workshops will be incorporated at each stage of the project, and a project risk register prepared for the Client. Fortnightly meetings will be set up between the PM and Client to ensure collaborative development and communication throughout the project.

### Initiate

This phase involves establishing the programme including the protocols and tools to effectively deliver the project.

- Refine and confirm project brief and programme including key milestones, deliverables, roles and responsibilities
- Complete the contract
- Establish the Project Control Group
- Establish the Reference Group of key stakeholders and special interests
- Put in place the plans to guide communication, engagement, programme, risk management, Safety in Design
- Hikoi to site and project blessing
- Engage play auditor, accessibility advisor, CPTED (Crime Prevention through Environmental Design)
- Confirm the objectives and pillars for the project

### \*\*Site Investigations

We will carry out detailed site investigations which will include the following outputs from the relevant disciplines to provide direction on the site and design stages:

- Review of electrical services
- Review of existing water services
- Review of Geotechnical assessment
- Review of Planning assessment
- Review of Topographical Report
- Review of Arboricultural Assessment
- Review of Stormwater assessment

### Engage

We propose an engagement process that puts the community at the forefront of the design process. This phase involves engagement with Mana Whenua, key stakeholders and interested parties to establish the design narratives and desired outcomes.

- Prepare workshop material
- Participatory workshop one: **Discover**. Explore the possibilities
- Participatory workshop two: **Develop**. Confirm options
- Participatory workshop three: **Define**. Agree the preferred design theme/direction
- Work with Mana Whenua to understand the whakapapa of the place and what aspects





- of these pūrākau and korero tuku iho may be shared through the design.
- Summarise outcomes, community and stakeholder needs
  - Continue to develop the design narrative through subsequent phases
  - Incorporate the history of Kid's Own Playground and materials from into the renewal of the design

### Explore

This phase involves information gathering to create the baseline

- Review of all site and planning investigations, community needs and demographics
- Benchmarking, research, best practice and future trends analysis
- Audit existing playground
- Future Ready analysis to inform sustainable and resilient solutions
- Summarise all information and provide an issues and opportunities report including a gap analysis.
- Seek information from client to fill gaps
- Synthesise all information inputs to create the project baseline

### Generate

This is the design evolution and documentation part of the project.

- Concept design
- Play auditor assessment
- Review and feedback
- Developed design and cost estimation
- Review and feedback
- Resource consent application and RMA S.92 responses
- Detailed Design
- Shop drawings for bespoke elements
- Play auditor assessment
- Schedule of costs
- Review and feedback
- Construction docs - drawings/schedules/specifications
- Tender Documentation (client to provide front end)
- Tender/Procurement (lead by client)
- Assist with tender evaluation and negotiations
- Client awards physical works and equipment supply contract/s

### Deploy

This is the construction phase of the project. At this stage we have not allowed a fee for this. WSP can be involved in this phase in any way which will be of most benefit to Masterton District Council.

This tasks for this phase could be:

- Post-tender award supplier and contractor communications

And either:

- Full MSQA
  - or;
- Contract observations/ inspections
  - Practical completion
  - Defects liability



- Post completion play audit, compliance, warranties, maintenance schedules
- As-built drawings
- Project close out

### Debrief

This is the commencement of the operational phase of the project

- Review and lessons learned with design team and Council
- Hand over to operations and maintenance team of Council

Note included as WSP's scope but suggested for Council to undertake:

- Ongoing evaluation and audit of the project including post-occupancy user surveys, safety audits, marketing and promotion

### Personnel

WSP is pleased to put forward an experienced team of landscape architects and other discipline members to work on this project to ensure its successful delivery.

Name	Role
Catherine Hamilton	Technical Principal Landscape Architect: Quality assurance and design review
James French	Principal Landscape Architect: Project Manager
Ashleigh Ward	Principal Landscape Architect: Lead Landscape Architect
Holly Stitt	Landscape Architect: Production of documentation
Jack Dunnett	Landscape Architect: Production of documentation

### CONSULTANCY FEE AND CONSTRUCTION VALUE

WSP can provide all the necessary technical and project management services to deliver the project. This includes design, planning, tendering and procurement consultancy.

It is not possible to give a firm cost at this stage without more clarity around the scope of the project. There are many variables that effect cost, such as whether water play is included and if ancillary features like shelter and toilets are included.

As an indication, the cost might be in the order of \$3-\$4million. This would give a facility that has about \$1m play apparatus including water play; \$1m site formation, civil engineering, electrical and other services; and \$1m for landscape, safety surfacing, furnishing, paths, parking and toilet/shelter facilities.

WSP can put forward an offer of for the Landscape Architecture cost of the project.

Caveats:

- All expenses and travel costs will be charged in addition to the above fee.



- Procurement (WSP will assist only)
- This offer is based on the selection of a preferred supplier for a Design and Build contract, where the nominated supplier would undertake the product development, supply and install including all design, modelling to site, engineering, building consents PS1 to PS4, certification under NZS:5828, construction, supply and install, all warranties and maintenance schedules.
- Our fee is also based on the typical landscape design and playspace, noting bespoke playspace equipment detailing is assumed to come from the play suppliers.
- Our fee is based on our current high-level construction cost, subject to change if the design changes
- All tasks in programme section 5 'Deploy' would need to be discussed and agreed with the client before a fee is provided.

### Fee

WSP proposes the following fixed fee (excl. GST) to carry out the tasks below in line with the revised concept design:

Task	Total Cost (excl. GST)
Project Management	
Concept Design	
Developed Design	
Detailed Design	
Tender and Issue for Construction	
MSQA	
<b>Total (excl. GST)</b>	

\*Travel disbursements will be charged in addition to the above at cost.

### TIMEFRAME

WSP proposes that the project will commence at a start date to be mutually agreed. The programme can be delivered over approximately two years' duration including one year for design and consenting and one year for construction.

### Programme Risk

We will endeavour to meet the costs and programme provided in this offer. We may, however, incur additional costs and/or delays to the programme and it is expected these will be treated as a Variation.

1. Stakeholder Engagement
2. Sub-consultant Delays
3. Contractor Delays
4. Consenting
5. Running elements in parallel

### CONDITIONS OF ENGAGEMENT

WSP's proposal is subject to the terms and conditions of the ACENZ Conditions of Contract for Consulting Services, 4th Edition 2017 (CCCS) with WSP's standard amendments or all stages after the initial Step One Site Investigations. The Step One Site Investigations were undertaken under ACENZ Short Form Agreement, 2017 (SFA), as previously signed between the parties.



The services will commence once both parties have signed the contract. A copy of the proposed contract is appended to this proposal.

### **COPYRIGHT**

This fee proposal has been prepared for the exclusive use of Rotary Masterton South Rotary and Masterton District Council in response to the particular brief given to us. It may not be relied upon in other contexts or for any other purpose, or by any person other than our client, without our prior written agreement. We understand and agree that our fee proposal will be used by the Masterton District Council for the purpose of determining our client's application for funding.

### **EXCLUSIONS AND ASSUMPTIONS**

In preparing this Offer, we have relied on the below exclusions and assumptions:

- The offer set out in this letter is valid for 30 days from the date of its issue.
- 3 x interactive stakeholder and mana whenua workshops have been allowed for within the fee. If more are required, this would require a review of the fee.
- We have allowed for 1 x round of client comments and incorporated amendments into each step. This includes incorporating comments from each workshop.
- Any changes to the assumptions and qualifications above or any other matter set out in this Offer of Service, including any amendments to the terms and conditions of contract proposed, may result in an adjustment to the Fees and/or Programme.
- All outputs will be in PDF format;
- Our fee is also based on typical landscape design and playspace, noting bespoke playspace equipment detailing is assumed to come from the play suppliers.
- All costs associated with land negotiations, consenting application fees, communications and sponsorship applications are excluded from WSP's fee
- The project will be invoiced monthly. Total costs are excluding GST. This will be added to the invoice each month.
- Upon commencement of the project, any additional scope or variations will be highlighted to the client before commencement and charged out at WSP's agreed rates;
- Any changes to the assumptions and qualifications above or any other matter set out in this Offer of Service, including any amendments to the terms and conditions of contract proposed, may result in an adjustment to the Fees and/or Programme.



- The fee excludes the fee for a play auditor. For the engagement to be done by WSP a variation or adjustment will need to be completed.
- Confirmation that the developed design has buy in from all stakeholders and any easement negotiations are complete. We have assumed this will be undertaken by The Rotary Club of Masterton South and all information and updates communicated back to WSP. No fee has been included for this stage.

If you have any questions or queries about this Offer of Service, please contact Catherine Hamilton (WSP Principal Landscape Architect).

Kind Regards,

A handwritten signature in black ink, appearing to read 'C Hamilton', is written over a thin horizontal line.

Catherine Hamilton

# Masterton kids own playground renewal

Professional services approach  
February 2023



**wsp**

Tākaro a Poi | Margaret Mahy Family Playground



## Document Control

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### Document Details:

Date: February 2023  
Status: Preliminary

Prepared by:

Catherine Hamilton | Technical Principal Landscape Architect  
Fellow of Tuia Pito Ora New Zealand Institute of Landscape Architects

Reviewed by:

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John Murray

Mobile: 0274 933 759  
Email: ja.murray@xtra.co.nz



## Introduction

Thank you for the opportunity to present an overview of WSP's professional services for the upgrade of Masterton's Kids Own Playground (KOP), Queen Elizabeth Park. We are excited by the opportunity to be involved in re-imagining a treasured place at the heart of Masterton's community.

## Project understanding

Our understanding of the scope of the project is limited at this point to the discussions held between Catherine Hamilton and John Murray. In the absence of a written brief, we recommend the next step would be to create a reverse brief which is tailored to your specific aspirations. The following pages, therefore, present a general approach that we believe is applicable to the KOP renewal.

Due to the limited detail about the scope of the project, we are only able to offer an estimate of the costs for designing and building such a facility based on recent experience. Once the detailed scope is refined, we can work with you to provide greater certainty around costs.

A general overview of the high-level scope is:

- The KOP was built over 22 years ago as a major community project coordinated by the Rotary Club of Masterton South.

The original design concept was introduced from USA by one of Rotary's members and the playground was assembled in around one week by a massive number of local volunteers. However, the wooden structure has exceeded its design age and, while being well maintained, is likely to exceed its use by date in 5 to 10 years.

- Rotary is commencing a consultation with Masterton District Council to recognise the need to put monies aside in the MDC Annual Plan to cover a suitable replacement for KOP in 5 to 10 years.
- You are seeking to discuss a process of design and some ball park figures on what a smaller version of the Margaret Mahy Playground may cost Masterton.
- The site is approximately 0.275ha.
- John Murray is representing the Rotary Club of Masterton South as a liaison person with Masterton District Council with respect to the Kids Own Playground.

## WSP's offering

WSP is well placed to assist you in delivering the full range of professional services needed to deliver a project of this nature. We have extensive experience in delivering destination playscapes, we are local, and we are a highly passionate and creative team of designers ready to assist you in realising this opportunity. In particular, we offer the following value:

### HIGHLY EXPERIENCED PLAY SPECIALISTS

WSP brings extensive experience in designing inter-generational playscapes and children's learning environments. Our skills and expertise will ensure the highest standard expected for a destination of this calibre, setting up well for the procurement of subsequent design phases of the project.

We understand the core ingredients required to create a space that is imaginative, progressive, distinctive to local place and community, compliant and state of the art.

### INTER-GENERATIONAL PLAY FOR ALL AGES AND ABILITIES

WSP is at the forefront of play provision in Aotearoa/New Zealand. We're helping lead the discourse on universal play – an approach that recognises the benefits of play for all ages and abilities. We work with our clients to develop strategies for play networks that harness all types of play including destination parks, playstreets, nature play and Mara Hupara (Matauranga Māori learning through play).

Play is not just for children; research shows that play provides benefits for all ages including elder people. A well designed playscape welcomes and caters for people of all abilities across the spectrum of cognitive, social and physical ability. With this understanding, our design will focus on providing a wide range of experiences for all members of the community and visitors alike.





**PARTICIPATORY DESIGN**

Community engagement is the cornerstone of our play development approach. This collaborative approach increases a sense of ownership and contributes to identity of people and place. In particular, exciting opportunities exist for children and young people to learn and build capacity through getting involved in co-design processes.

WSP can offer to facilitate various methods of co-design that have been shown to be highly successful. We are happy to share these methods that have been used for projects such as Tākaro-ā Poi/Margaret Mahy Family Playground, Ka Pai Carterton and Pukekura Park playspace.

**INTEGRATED PLAYSCAPES**

Our approach to play design involves harnessing the features of the landscape to create playscapes, an environment where people and landscape come together to interact. This approach increases play value and benefits to child development while ensuring a well-integrated space.

**LOCAL AND GLOBAL**

We live locally and have a global reach. As locals we are invested in community and have an understanding of the distinct characteristics of the Masterton Region and its people. Our work on the nearby Carterton playscape is strongly informed by local aspirations and themes. Local kaumatua

have shared pūrākau (stories) of particular significance to Mana Whenua, ensuring that the design is nested in authentic people and place values.

Our global reach means that we are able to bring innovations and knowledge about global megatrends that can help to create resilient and future-focused solutions.

**INDUSTRY KNOWLEDGE**

Design and construction of playscapes is a complex enterprise. Important decisions around design, construction, procurement, supply and methods of delivery can have a big impact on the success of the project. WSP can assist you with navigating through the decision process in a way that eases the pathway and creates efficiencies and effectiveness.

**COMPLIANCE**

Play environments must be compliant with 'NZS 5828:2015 Playground Equipment and Surfacing' standards. We work closely with Tina Dyer, playground auditor, to ensure design and implementation is compliant with standards/legislation/ relevant policy.

**TURN KEY SERVICES**

WSP can offer the full range of services from concept design, community engagement, planning, developed design, detailed design, tendering, procurement and MSQA contract management.



*Masterton Kids Own Playground*



## Our team

Catherine Hamilton is a technical principal landscape architect and a Fellow of the New Zealand Institute of Landscape Architects. She is a member of Aotearoa/New Zealand's national play committee, bringing contemporary knowledge of trends and shifts in play provision.

Catherine has designed and delivered many successful playspaces. She led design and engagement for the internationally recognised Margaret Mahy Family Playground. Closer to Masterton, Catherine led the concept design and community participation for Ka Pai Carterton's Intergenerational Playspace, which was instrumental in gaining the necessary funding from the Department of Internal Affairs to progress the project.

Ashleigh Ward is a Palmerston North based landscape architect. She is an Indigenous Design Principal and an advocate of taking a holistic and value-based approach to design, process, practice and delivery, through a Te Ao Māori lens. Ashleigh is working with Kaumatua on the design of the Carterton playspace, ensuring Te Ao Māori narratives are woven through.

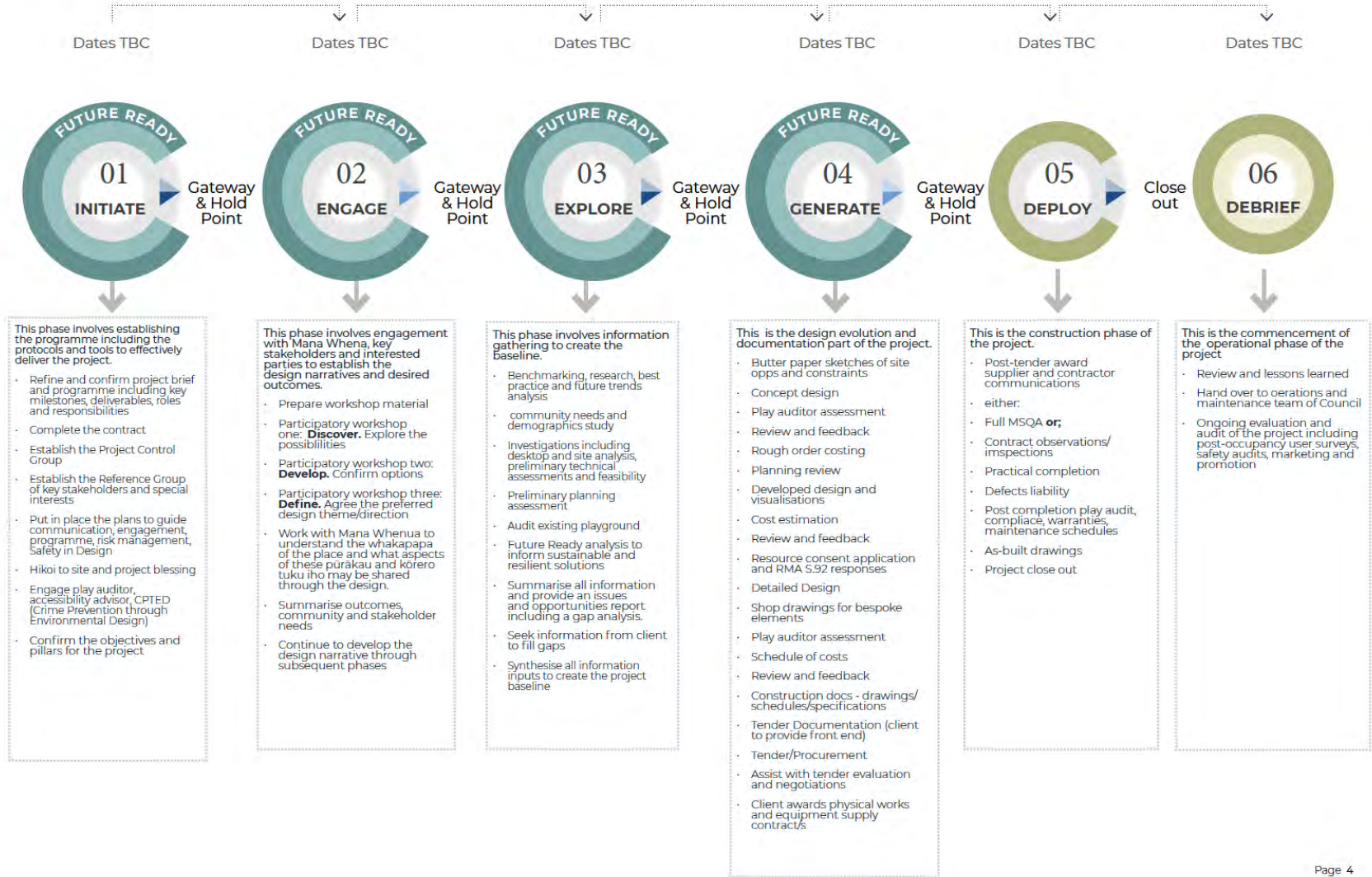
Among WSP's extensive portfolio of successful and award-winning playspaces are Tākaro-ā Poi/Margaret Mahy Family Playground in Ōtautahi/Christchurch; Pukekura Park in Taranaki; Wairoa playscape in Hawkes Bay; Town Basin playspace in Whangarei – three of which have been voted in The Herald Top 10 People Choice Awards for 2022. In 2018 we developed the Tairāwhiti Play Strategy for Gisborne District Council and we are currently represented on the National Play Advisory Committee.



*Ka Pai Carterton Community Co-designed by WSP*



**Approach**





## Timeframe

WSP proposes that the project will commence at a start date to be mutually agreed. The programme can be delivered over approximately two years' duration including one year for design and consenting and one year for construction.

## Costs

It is not possible to give a firm cost at this stage without more clarity around the scope of the project. There are many variables that affect cost, such as whether water play is included and if ancillary features like shelter and toilets are included.

As an indication, the cost might be in the order of \$3-\$4million. This would give a facility that has about \$1m play apparatus including water play; \$1m site formation, civil engineering, electrical and other services; and \$1m for landscape, safety surfacing, furnishing, paths, parking and toilet/shelter facilities.

As a reference, Tauranga is currently planning a destination playspace which is a bit larger in size, and has budgeted \$5m for this development.

Whangarei has recently opened a destination playspace that cost approximately \$3m and includes a toilet but no water play.

## Next steps

WSP understands that the next step is for you to make a presentation to Council to secure funding through the LTP process. We would be pleased to work with you to develop a more full reverse brief and refine the scope and costings in more detail.

We look forward to continuing to support you in this exciting project. Thank you for the opportunity.



Windsor Reserve by WSP



# Representative Track Record





“ **Parrs Park**

*This inter-generational destination playspace designed by WSP is set within a major sports park in West Auckland. It offers a fun, family-focused space for local community and visitors from the region.*

*The theme of the playspace recalls the area's historic orcharding activity, with play features being inspired by apple crates, water towers, local critters, food growing frames, and productive plants.*

*Opened by the Deputy Mayor and Mana Whenua, this hugely popular playspace is constantly busy with people of all ages and abilities.*



“ **Wairaka Centennial Park**

*The Wairaka Centennial Park is a unique and attractive coastal park and playspace that sits alongside the Whakatāne River at The Heads.*

*The fantastic, family-friendly park encourages a wide range of activities. WSP designed the playspace so it integrates beautifully into the surroundings.*

*It includes a playground, a zero-depth water play area, as well as a jumping and swimming area for older kids. Shaded BBQ spots invite the public to picnic spaces, allowing caregivers to supervise their children.*



**Ka hawaira hi Reserve  
Playspace**

*WSP led the concept design and community and Iwi engagement for this nature themed playspace in Beachlands. The goal was to deliver an integrated space that everyone can enjoy, regardless of age or ability. WSP developed a unique space reflecting this goal as well as the ecology and geography of the local area. Encouraging exploration and appreciation of arts in the natural environment. The design incorporated natural landscape features, such as the riverside nature trail for exploration, discovery and learning.*



**Keith Hay  
Park**

*Named after Keith Hay, an ex-mayor of the Mt Roskill Borough Council, the playground is located in one of the largest and most used parks in Mount Roskill. The playspace designed by WSP adds to the park's diversity, with it already being home to a large group of several stakeholders including Tri Star Gym, Cameron Pools, and one of Auckland's biggest football clubs, Three Kings United. The playground offers a wide range of activities and is well connected to the rest of the park with wide accessible footpaths.*





### Playgrounds

Various playgrounds throughout Aotearoa

WSP is at the forefront of play provision in Aotearoa. We're helping lead the discourse on universal play - an approach that recognises the benefits of play for all ages and abilities. We work with our clients to develop strategies for play networks that harness all types of play including destination parks, playstreets, nature play and Mara Hupara (Mātauranga Māori learning through play).

Our approach to play design involves harnessing the features of the landscape to create play-scapes, a kind of play habitat where people and landscape come together to interact. This approach increases play value and benefits to child development, while ensuring a well-integrated site development.

Community engagement, especially with children and young people, is the cornerstone of our play development approach. This collaborative approach reflects the local community, builds social capital and increases a sense of identity and ownership.

Among WSP's extensive portfolio of successful and award-winning playscapes are Takaro-a-Poi/ Margaret Mahy Family Playground in Ōtautahi/ Christchurch; Pukekura Park in Taranaki; Wairoa playscape in Hawkes Bay; Town Basin playspace in Whangarei and Mara Hupara in Tāmaki Makaurau. In 2018 we developed the Tairāwhiti Play Strategy for Gisborne District Council and we are currently represented on the National Play Advisory Committee.



### Child Friendly Cities

WSP is at the forefront of the transformation towards child-friendly cities. We understand the importance of play and connection with nature in the development of human potential. Increasingly, play for elder people is also being recognised as vital for health and wellbeing. We apply our knowledge through international research, papers, speaking at conferences and design.

In 2016, WSP presented at a congress in Taipei and joined the wider discourse on the value of play for Taiwan. At the time, playgrounds were being removed from the city due to safety concerns and a higher value being placed on digital and book learning. We joined with community, government leaders, educationalists and the construction industry to re-imagine a city where children could play. This was a turning point with major investments now being made in parks, playgrounds and playstreets throughout Taiwan.

In 2015, the highly awarded Tākaro-ā-Poi / Margaret Mahy Family Playground was opened in Ōtautahi / Christchurch. Designed by WSP together with the children of the city, this project was established to help the city regenerate following a devastating series of earthquakes. The playground has been widely recognised as a major catalyst for recovery - returning the place to the community and filling the air with laughter.







**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*



7 years with WSP

35 years of experience

**LOCATION**

*Auckland (Beaumont St), New Zealand*

**TECHNICAL SKILLS**

- Project Leadership*
- Design-led Master planning*
- Regenerative landscape planning*
- Landscape and Visual Assessment*
- Landscape design and delivery*
- Iwi Engagement*
- Community Engagement*
- Coastal landscape design + management*
- Reserve Management Planning*
- Tourism planning*
- Recreation planning and assessment*
- Shared paths and active transport*
- Child Friendly cities*
- Play for all ages and abilities*
- Programme Management*

**PROFILE**

Catherine Hamilton is a Technical Principal Landscape Architect. Her expertise includes regenerative landscape design and planning, sustainable infrastructure, landscape and visual assessment, inter-generational community facilities and co-design processes with community and Iwi. She has experience as an expert witness in hearings and provides mentoring and thought-leadership across a wide range of topics.

Catherine specialises in designing public playspaces. She is at the vanguard of new directions in play, centred on inter-generational spaces for all ages and abilities. She brings her knowledge and experience of the value of playspaces for human wellbeing, community building, environment good and commerce.

Included in her achievements are her role as a lead designer for the Margaret Mahy Family Playground in Christchurch - an important anchor project in the recovery of post-earthquake Christchurch and the largest of its kind in the southern hemisphere.

Catherine has undertaken research and delivered keynote talks on the topic of play provision. She is currently applying her knowledge to design commissions and contributing thought leadership in this area. Catherine's portfolio includes 12 award winning projects, many of which have catalysed positive transformational change.

**EDUCATION**

Urban Design Master Class, Brisbane, Australia	2006
Bachelor of Landscape Architecture (Hons), Lincoln University	1990
Liberal Studies Certificate, Canterbury University	1984
Kompan Play Institute certificate, Denmark	2013

**PROFESSIONAL ASSOCIATIONS AND ACCREDITATIONS**

- Registered Landscape Architect, NZILA - Full Member
- New Zealand Recreation Association - Full Member
- Accredited Recreation Professional (ARPro)
- World Urban Parks – full member

**PROFESSIONAL HISTORY**

WSP New Zealand, Senior Landscape Architect	2013 - Present
Studio of Urban Landscape (SOUL) Ltd and predecessors, Owner and Director	1994 - 2013
Skews Archer Associates, Landscape Architect	1979 - 1987



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

**REPRESENTATIVE PROFESSIONAL EXPERIENCE**

**MARGARET MAHY FAMILY PLAYGROUND/ TĀKARO Ā POI, CHRISTCHURCH: NZ GOVERNMENT, 2013 – 2015** Design and Engagement Lead (Landscape Architecture, community engagement, Play space design)

Catherine led the design of the award-winning Takaro-ā-Poi/Margaret Mahy Family Playground in Christchurch. The goals of this key anchor project were to help regenerate the central city following the earthquakes and to return the centre to the children and community. Catherine worked with Ngāi Tahu to embed Mātauranga Māori values, as well as paying homage to literary greats, Margaret Mahy and Elsie Locke. Engagement with children and young people was key to the next generation imagining a bright future for themselves. This work not only gave the city centre back to the children and their families but helped catalyse economic regeneration, contributed to a new city identity and returned laughter to a place of sorrow. This work is internationally lauded and is the number one visitor attraction in Ōtautahi/Christchurch.

**KAHAWAIRAHI RESERVE PLAYSPACE, AUCKLAND COUNCIL, 2018**

Landscape Design, Iwi and community engagement.

Catherine led the concept design, community and Iwi engagement for this local nature-themed playspace in Beachlands. The goal was to deliver an integrated space that the whole community can enjoy, including people of all ages and abilities. Catherine worked with proprietary play equipment suppliers and metal artists to develop a unique space that reflects the local natural environment. The stream's upper bank planting was widened to create a riverside nature trail for exploration, discovery and learning.

**WINDSOR PARK PLAYSPACE, AUCKLAND COUNCIL, 2018** Landscape Design

Catherine worked with a design team to provide concept design and challenge for this local play space in Devonport, set in a highly sensitive harbour edge environment. She worked with client and designers to develop a theme based on Bean Rock Lighthouse in the Waitemata Harbour and worked with suppliers to interpret the concept plans and produce a 3D virtual reality simulation.

In keeping with the theme, the space is designed to resemble a rocky outcrop, with 'rockpools', an oyster spinner by Philipp Meier and other ocean play elements -both bespoke and proprietary. The playspace needed to nestle in amongst mature trees and not create visual intrusion from the town centre to the harbour.

**VICTORIA PARK PLAYSPACE, AUCKLAND COUNCIL, 2006** Landscape Design

Catherine worked with Council and its many stakeholders to produce an innovative playground along the western edge of this high profile inner city public park. The project was characterised by both the significance of the land to many stakeholders, and the physical constraints unique to the site. A particular challenge was the requirement to build on top of a concrete cap that was installed to control site contamination.

The playground succeeds on many levels. It offers diverse challenges for all age groups and provides cognitive, physical and social developmental stimulus.



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

**OLYMPIC PARK PLAYSACE, AUCKLAND COUNCIL, 2007** Landscape Design

Catherine designed this premier childrens playground and associated family-focused amenities. All age groups are catered for and much of the equipment is supplied by companies at the leading edge in childrens play. Integrated into the site are several sitting and picnicking nodes allowing families and the community to gather. Toilets, drinking fountains, parking and shade trees all add to comfort and convenience for visitors. Extensive planting was designed to be colourful and nostalgic.

Olympic Park won the supreme Outstanding Park of the Year award at the New Zealand Recreation Assn. national awards, 2008.

**LANDSCAPE AND VISUAL ASSESSMENT FOR DRURY-OPĀHEKE STRUCTURE PLAN - BACKGROUND INVESTIGATION: AUCKLAND COUNCIL, 2017**

Auckland Council's strategic direction for growth in Auckland includes transforming the Future Urban Zone at Drury – Opāheke into a highly desirable urban place where people can live, work and play. Catherine led the landscape and visual assessment work to inform the structure planning of this large land area of about 1921ha. The assessment identified landscape character and significant features and recommended mechanisms for the protection and integration of landscape values into the new urban form.

**LANDSCAPE AND VISUAL ASSESSMENT FOR PUKEKOHE-PAERATA STRUCTURE PLAN - BACKGROUND INVESTIGATION: AUCKLAND COUNCIL, 2017**

Auckland Council's strategic direction for growth in Auckland includes transforming the Future Urban Zone at Pukekohe-Paerata into a highly desirable urban place where people can live, work and play. Catherine led the landscape and visual assessment work to inform the structure planning of this large land area of about 1262ha (gross) of land. The assessment identified landscape character and significant features and recommended mechanisms for the protection and integration of landscape values into the new urban form.

**WAINUI EAST AND SILVERDALE WEST LANDSCAPE ASSESSMENTS, NORTH AUCKLAND: WOODS LTD, 2015-2016**

Catherine provided strategic guidance and technical review for the preparation of Landscape and Visual assessments (LVA's) for (Wainui East 114 ha) and Silverdale West (227ha), located in the northern growth area of Auckland. The LVA's were required to assist the planning team to identify key landscape values which would inform the development of structure plans for these growth areas. WSP (Opus at the time) worked in a collaborative fashion with the broader team which included planning, ecology, transport and urban design specialists to get the most value out of the LVA process.

**LANDSCAPE ASSESSMENT REVIEW – CARRINGTON RESORT REDEVELOPMENT: HAITI-TAI-MARANGAI MARAE, KARIKARI PENINSULA, 2018**



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

WSP was engaged to undertake a review of the Draft Carrington Resort Redevelopment Resource Consent Application and associated technical reports on behalf of Haiti-tai-Marangai Marae. Catherine undertook a review of the Landscape, Natural Character and Visual Assessment report prepared for the applicant, Shanghai CRED. The review evaluated whether the assessment was deemed sufficient to address expected effects on the landscape both during construction and operation. The review adopted a wider framework than the usual RMA enabling statute for landscape assessment, due to the high sensitivity of the Karikari Peninsula landscape and its extreme significance to Mana Whenua.

**TRIG-WHENUAPAI, NORSGA – LANDSCAPE ASSESSMENT and LAND USE STUDY: AUCKLAND COUNCIL (LEGACY WAITAKERE CITY COUNCIL), 2009**

The former Waitakere City Council identified 500ha of land in the north of Waitakere City for urbanisation. These areas are known as Trig East (TE), Trig West (TW) and Whenuapai Industrial Area (WIA). Together they form part of the approximately 1,400ha Northern Strategic Growth Area (NorSGA). Catherine led the masterplanning and land use study of the Trig East, Trig West and Whenuapai part of the northern strategic growth area of Auckland. NorSGA is an important element in the Council's Growth Management Strategy; it is intended to accommodate a significant share of regional growth by the year 2030 – approximately 30,000 jobs and 11,000 new homes. Catherine worked with Project Strategy to develop the plan, using the Green Network as a major structuring element. This work was used as a basis for further analysis and subsequent refinement of land use allocation and ultimately informed selection of Future Urban Growth areas in the Auckland plan.

**CLEVEDON SUSTAINABLE DEVELOPMENT PLAN, LANDSCAPE ASSESSMENT: AUCKLAND COUNCIL, 2010** Landscape *strategic planning*

Catherine led the development of a Landscape assessment to assist Council in considering a plan change to allow for further residential growth in and around the Clevedon Village. The findings of this report informed the Sustainable Development Plan and identified potential areas where growth could be accommodated if landscape protection, enhancement, maintenance and mitigation measures are incorporated.

**MOTUOAPA MARINA RECLAMATION, LANDSCAPE AND VISUAL ASSESSMENT: DEPARTMENT OF INTERNAL AFFAIRS, 2015** Landscape Planning (LVA assessment and reporting)

Catherine undertook a landscape and visual assessment for the proposed Motuoapa Marina Upgrade, Lake Taupō. The Department of Internal Affairs proposed to upgrade the marina to improve navigational safety and access problems and to bring it up to the standard of a modern, efficient marina. The report evaluated the likely effect of this proposed change on the landscape values of the site and its surrounds, including the whole of Lake Taupō which is an Outstanding Landscape Area (OLA) and recommended measures to avoid and mitigate any adverse effects.

**NORTH HARBOUR 2 WATERMAIN (NH2) AND NORTHERN INTERCEPTOR SHARED CORRIDOR (NI) : AUCKLAND COUNCIL, 2017** Landscape Planning (review assessment for resource consent)



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

Catherine provided review of the landscape and visual assessment information for Section 92 matters in relation to three Notices of Requirements from Watercare: (NoR1 – NoR3) to designate a 33km route for the new North Harbour 2 Watermain (NH2) from Titirangi to Albany, and a 6km section of the Northern Interceptor shared corridor (NI) south of Greenhithe Bridge, and resource consent for the NH2. Catherine assessed NoRs 1-3 and the application for resource consent to advise if the information submitted was adequate for notification, proposed any required conditions or changes required for reporting and provided expert input into the hearing report.

**NORTHERN INTERCEPTOR WASTEWATER CORRIDOR (NOR- NI) STAGES 3-6: AUCKLAND COUNCIL, 2017** Landscape Planning (review assessment for resource consent)

Catherine provided review of the landscape and visual assessment information submitted as part of Watercare's proposed Northern Interceptor wastewater corridor: NoR – NI (Waitakere) from the Concourse Storage tank to Hobsonville Road, and NoR – NI (North Shore) from the eastern abutment of Greenhithe Bridge to the Rosedale Wastewater treatment plant. Catherine assessed whether additional information was required, if the information submitted was adequate and if the conditions of consent were sufficient and identified areas of the project that needed to be further considered.

**MILFORD OPPORTUNITIES PROJECT: SOUTHLAND DISTRICT COUNCIL, 2018 – 2019**

Master Planning Lead (landscape architecture, Māna Whenua engagement, visitor management)

Catherine led the Master planning for the Milford Opportunities Project, established as a multi-agency project to manage tourism at Piopiotahi/Milford Sound – New Zealand's premier tourism destination. The project aim was to ensure that a world class visitor experience based on authentic people and place values endures and that the benefits accrue to the local people and the region. Services included stakeholder engagement, client liaison, strategic design and documentation.

**WAIKUMETE CEMETERY MASTERPLAN: AUCKLAND COUNCIL, 2018–PRESENT** Master Planning Lead (landscape architecture, community engagement)

Catherine is leading the Master planning for Waikumete Cemetery, a site of considerable heritage and open space importance for Auckland. The cemetery is close to capacity and this work looks at both maximising remaining yield while positioning the cemetery to become one of the City's great parks for recreation amenity and environmental protection. An example of a place where multiple open space values will become increasingly important as the City intensifies.

**SCOTT POINT SUSTAINABLE SPORTS PARK MASTER PLAN: AUCKLAND COUNCIL, 2017 – 2018** Master Planning Lead (landscape architecture, community engagement, Māna Whenua engagement)

Catherine led the design of the award-winning Scott Point Sustainable Sports Park Master Plan, located in North West Auckland. A flagship pilot project for Auckland Council Parks. This project used the ISCA:IS sustainability tool to measure and demonstrate sustainability included restoring the living water



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

systems and embedding Māori cultural values within the framework of Te Aranga Māori Design Principles.

**COLIN MAIDEN PARK, AUCKLAND: O'CONNOR SINCLAIR, 2017 – 2018** Master Planning and Engagement Lead (landscape architecture, community engagement, māna whenua engagement)

Colin Maiden Park is a 44ha multi-sports destination located in east Auckland. The park is coming under increasing pressure because of urban growth and is unlikely to cope with future demand based on the previous management regime. Catherine led the Master planning of this park using Te Aranga Māori Design Principles to ensure that it continues to serve the multiple recreational needs of the community. Plans include rationalising and optimising sports use, restoration of habitat values and integration of Mātauranga Māori.

**WINDSOR SPORTS PARK, AUCKLAND: WINDSOR PARK BOARD, 2016** Master Planning Lead (landscape architecture)

Windsor Park is a 6.5-hectare sports park set in the East Coast Bays suburb of Auckland's North Shore. Windsor Park Board is proposing to build a fourth playing field in the undeveloped northern sector of the park to further enhance the capacity of this community facility. Catherine is leading the development of the master plan, which incorporates the redevelopment of the existing clubrooms, to create a high quality and attractive sporting precinct. Plans include responses to multiple sporting codes and complex levels.

**ALAMAR OPEN SPACES AND TRAFFIC STUDY, MANGAWAI: KAIPARA DISTRICT COUNCIL, 2015** Master Planning Lead (landscape architecture, community engagement)

Alamar Reserve and surrounding areas in Mangawhai are experiencing significant pressure from recreational users seeking access to the coast for water-related activities. This study identifies ways of managing the infrastructure, including roads and green spaces, to minimise the adverse effects of increased activity. Options are provided for short, medium and long-term solutions that can be implemented over time as pressure grows. Catherine is leading the landscape architecture inputs into this project.

**TAKAPUNA BEACH RESERVE MANAGEMENT PLAN AND DESIGN, AUCKLAND: AUCKLAND COUNCIL, 2014 – 2015** Landscape Design and Master Planning Lead (landscape architecture, community engagement, reserve management planning)

Takapuna Beach is a place of great importance for Auckland and successive generations of people who have loved and been sustained by it. Catherine has led the landscape planning and much of the landscape design work for Takapuna Beach over the past 15 years. Her work has included preparing a reserve management plan under the Reserves Act 1977, reviewing and re-writing this plan 10 years later, giving evidence at RA hearings, designing the northern beach area, helping negotiate leases and other small design interventions.

**COOK LANDING SITE: GISBORNE DISTRICT COUNCIL, 2013** Landscape Design and Engagement Lead (Landscape Architecture, community engagement)



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

Catherine led the community engagement, concept design and developed design for Cook Landing site, the Country's pre-eminent Category 1 Historic Place, and internationally important national historic reserve in Gisborne. A contested cultural heritage site and landscape of memory, this project needed to address competing demands of heritage protection and commercial port activity.

**MASTER PLAN FOR TRIG/WHENUAPAI FUTURE URBAN ZONE, AUCKLAND: FOR AUCKLAND COUNCIL AND PROJECT STRATEGY, 2013** Master Planning Lead (Landscape Architecture)

Catherine developed the master plan for the major north west Future Urban Zone of Auckland City, using the natural water systems, patterns and processes to provide the structure for the new urban form. This legacy project carried forward from Waitakere City to Auckland Council informed the Auckland Unitary Plan for future urban growth.

**DETAILED ANALYSIS OF 750HA AREA WITHIN HENDERSON-LINCOLN AREA, AUCKLAND: AUCKLAND COUNCIL, 2013** Master Planning Lead (Landscape Architecture)

Land use mapping, analysis and concept design as hand-over document to assist new Auckland Council with strategic city growth planning. Project Value: \$100,000 fees

**MARAE / KĀINGA DESIGN: TE KAWERAU A MAKI TRIBAL AUTHORITY, 2012** Landscape Design Lead (landscape architecture, māna whenua engagement)

Developed Papakāinga design in collaboration with Iwi to assist with re-settlement onto historic land.

**TAIRĀWHITI NAVIGATIONS PROJECT: GISBORNE DISTRICT COUNCIL, 2011 – 2014**, Master planning lead (Landscape Architecture, Māna Whenua engagement, visitor management)

Catherine led the master planning for Tairāwhiti Navigations project in Gisborne which was set up to promote the region as a great place to visit and live. She worked with the Governance Group, including Iwi and Gisborne District Council and community to develop a holistic blueprint for investment in infrastructure and narrative-based tourism. Services included Iwi and community engagement, concept and developed design.

**GLEN EDEN THAB SOCIAL HOUSING MASTER PLANNING, AUCKLAND: TINDELL HOUSING FOUNDATION, 2011 – 2012** Design lead (Landscape Architecture)

Master planning involved development of a master plan based around the water systems of the site. Design included restoration of stream gullies, development of recreation amenity spaces based around the stream edges, and layout of THAB social housing to take advantage of natural gully system.

**ALBANY LAKES RESERVE, AUCKLAND: NORTH SHORE CITY COUNCIL, 2009** Landscape Design Lead (Landscape Architecture, māna whenua engagement, community engagement, construction monitoring, arts integration)

Led design and supervised implementation of Albany Lakes, Albany centre's major public open space and storm water management area. This project was



**CATHERINE HAMILTON**

*Technical Principal - Landscape Architecture*

a trailblazer for development of storm water ponds set at the core of an urban centre, providing the dual function of urban amenity and storm water quality (award winning).

**OMNIBUS RESERVE MANAGEMENT PLANS FOR OVER 300 NEIGHBOURHOOD RESERVES, AUCKLAND: MANUKAU CITY COUNCIL, 1995** Reserve Management Planner (Landscape Architecture, reserve management planning, community engagement)

Led and delivered over 40 individual and omnibus reserve management plans between 1994 and 2012 and an omnibus plan for over 300 neighbourhood reserves for Manukau City Council.

**LANDSCAPE PLANS FOR WAIKUMETE URUPA, AUCKLAND, WAITAKERE CITY COUNCIL, 1995**, Lead Designer (Landscape Architecture, māna whenua engagement)

Developed modern urban urupa plans for integration into historic cemetery in consultation with mataawaka

**WILSON CEMENT WORKS, WARKWORTH: FOR RODNEY DISTRICT COUNCIL, 1995** Lead Landscape Planning and Design (Landscape Architecture)

Led and delivered reserve management plan, development plan and contract documents for category 1 Historic Places reserve at Wilson Cement Works, Warkworth.

**AWARDS**

2019 Resene NZ Institute of Landscape Architects - Supreme Award Winner. For Te Papa Ōtākaro Avon River Park (lead designer for one portion – Margaret Mahy Family Playground)	2019
IPWEA Australasia Excellence Award 2019 for projects over \$5m – Winner. For Takaro-a-Poi/Margaret Mahy Family Playground.	2019
NZRA - 2018; Outstanding Research, Planning and Policy - Merit award winner. For Scott Point Sustainable Sports Park	2018
IPWEA NZ Excellence Awards 2017 - Best Public Works Project over \$5m- Winner. For Takaro-a-Poi/Margaret Mahy Family Playground	2017
NZILA 2017 - Award of Excellence. For Takaro-a-Poi/Margaret Mahy Family Playground	2017
Opus Global Award. Sharing + Celebrating Success	2017
NZRA 2016 - Outstanding Project supreme national award winner. For Takaro-a-Poi/Margaret Mahy Family Playground	2016
NZRA 2015 - Outstanding Park national award - Highly Commended. For Parrs Park	2015
NZRA 2015 - Outstanding Park supreme national award winner, For Albany Lakes Civic Park	2015



**ASHLEIGH WARD**  
*Indigenous Design Principal*



**PROFILE**

Ashleigh has a strong connection to Indigenous Design practice, and is an advocate of taking a holistic and value-based approach to design, process, practice and delivery, through a Te Ao Māori lens.

Ashleigh is an Indigenous Design Principal and a Registered Landscape Architect at WSP. Ashleigh holds a master's degree in Landscape Architecture from Victoria University in Wellington, as well as a Bachelor of Architectural Studies, majoring in Landscape Architecture. Ashleigh has over seven years of practical landscape design experience and has worked on a variety of Urban, Commercial, Community, Housing, Residential, and Education based projects. Ashleigh has experience in engaging with iwi, hapū, whānau, community and key stakeholders to ensure aspirations, tikanga, values and best practice is reflective in design.

As a landscape architect Ashleigh continues to explore better solutions to enable the way design and collaboration can give back to the taiao and to the people through sustainability, mātauranga, partnerships and innovation throughout Aotearoa.

Ashleigh works efficiently through all stages of each project, including early and continued engagement, Master Planning, Concept Design, Contract Documentation, and Construction. Ashleigh has a proven ability to ensure designs are functional, safe, environmentally conscious, and sustainable, whilst also being economical and meeting the needs of clients.

**EDUCATION**

Masters of Landscape Architecture, Victoria University of Wellington 2016

Bachelor of Architectural Studies, Majoring in Landscape Architecture, Victoria University of Wellington 2013

**PROFESSIONAL ASSOCIATIONS**

Tuia Pito Ora, NZILA

Te Tau-a-Nuku

Ngā Aho

**PROFESSIONAL EXPERIENCE**

- **Carrington Park, Carterton (Present)**  
Engagement and consultation with Mana Whenua, landscape design and technical review
- **Ōpōtiki College, Ōpōtiki, Bay of Plenty, Aotearoa (2021 - 2022): Ministry of Education, Associate Landscape Architect**  
Landscape design to support architectural upgrade and masterplanning
- **Mount Maunganui College, Mount Maunganui, Bay of Plenty, Aotearoa (2022): Ministry of Education, Associate Landscape Architect**  
Engagement and consultation with Iwi and landscape design and masterplanning for current and future staging

**7 years of experience**

**LOCATION**

Palmerston North (Victoria Ave), New Zealand

**TECHNICAL SKILLS**

Indigenous Design

Community Engagement

Landscape Architecture

Masterplanning

**MANAGEMENT SKILLS**

Project Management

People Management

Contract Administration

**ACCREDITATIONS**

MLA

BAS, Majoring in Landscape Architecture



**ASHLEIGH WARD**  
*Indigenous Design Principal*

- **Mangere Refugee Resettlement Centre, Mangere, Auckland, Aotearoa (2017 - 2022): Ministry of Business Innovation and Employment, Associate Landscape Architect**

Masterplanning and Landscape design for the Resettlement Centre Development

- **Stratford Town Centre Plans, Stratford, New Zealand (2022 - Present): Stratford District Council, Associate Landscape Architect**

Urban Design, masterplanning and streetscape documentation development

- **Ridgway School, Wellington, Aotearoa (2018 - 2022): Ministry of Education, Associate Landscape Architect**

Landscape design to support masterplan and new build

- **Stoneham Park, Kawerau, Bay of Plenty, Aotearoa (2021 - 2022): Kawerau District Council, Associate Landscape Architect**

Engagement, feasibility and masterplanning for affordable housing development

- **Kaimai Terraces, Omokoroa, Bay of Plenty, Aotearoa (2021 - 2022): Classics Housing Development, Associate Landscape Architect**

Landscape Design for New Build Affordable Housing

- **Champion Street, Porirua, Wellington, Aotearoa (2019 - 2022): Kāinga Ora, Associate Landscape Architect**

Landscape Design for New Build Social Housing Block

- **Palmerston North Housing Development, Palmerston North, Aotearoa (2018 - 2022): Kāinga Ora, Associate Landscape Architect**

Landscape Design for Multi-Unit Housing Development across various sites in the region

- **MIT Ōtara Campus, Ōtara, Auckland, Aotearoa (2018 - 2022): Manukau Institute of Technology, Associate Landscape Architect**

Future masterplanning documentation for MIT Ōtara Campus

**PROFESSIONAL HISTORY**

WSP NZ, Indigenous Design Principal 2022 - Present

Designgroup Stapleton Elliott, Associate Landscape Architect 2016 - 2022

**PUBLICATIONS**

Ko au te whenua, Ko te whenua ko au 2016  
*Anthos Landscape Architecture Magazine*

**AWARDS**

NZIOB BCITO Young Achiever Excellence Award 2020

Victoria University of Wellington, School of Architecture Excellence Award 2013



**HOLLY STITT**  
*Landscape Architect*



**PROFILE**

Holly is a Landscape Architect based in the WSP Auckland Office with 5 years of professional experience. She worked on a range of projects both residential and commercial in her previously role in Christchurch. Since joining WSP Holly has worked on an array of projects from master planning and concept design through to construction. She has applied her skills to a range of projects including play spaces, open spaces and sports parks, retirement villages, street design, planting plans, cycleways and urban design. Holly has skills in report production, graphic design, CAD drawing, concept rendering, construction drawings and has great communication and management skills.

These skills are supplemented with her passion for creating innovative spaces for people that have site specific responses and help people interact with the place. She also has a passion for native planting and incorporating this into spaces.

**2.5 years with WSP**

**5 years of experience**

**LOCATION**

*Auckland (Beaumont St), New Zealand*

**TECHNICAL SKILLS**

- Graphic Production*
- Design and Communication*
- Planting Documentation*
- Adobe InDesign*
- Adobe Photoshop*
- Adobe Illustrator*
- AutoCAD*
- Sketch Up*
- Microsoft Office*

**PROFESSIONAL EXPERIENCE**

- **Carrington Park, Carterton (2020-present):** Ka Pai Carterton, Landscape Architect

Holly has been involved with the Carrington Park Intergenerational playspace since it's inception, from concept through to now delivering the developed and detailed design. The design has been developed with the community and mana whenua to create a unique destination playground for the community, funded by DIA.

- **Town Basin Play Space, Whangarei (2019-2020):** Whangarei District Council, Landscape Architect

Holly assisted from the concept phase through to construction. She contributed to the production of the concept document, graphics, detailed design and construction drawings. She also assisted with layout and overall theme of the play space.

- **Pohe Island Play Space, Whangarei (2019-2021):** Whangarei District Council, Landscape Architect

Holly assisted from the concept phase through to construction drawing for the design of the destination play space in Whangarei. She assisted originally on the Pohe Island Masterplan and then with the design of the play space. She contributed to the production of the concept document, graphics, detailed design and construction drawings

- **Windsor Reserve Play Space, Auckland (2018-2019):** Auckland Council, Landscape Architect

Holly assisted the Lead Landscape Architect with construction drawings and planting plans for Windsor Reserve Play Space.





# KETE TĀKARO

A comprehensive approach to  
future play provision for all ages  
and abilities



**WSP** | **OPUS**

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Evolution of play in Aotearoa/New Zealand

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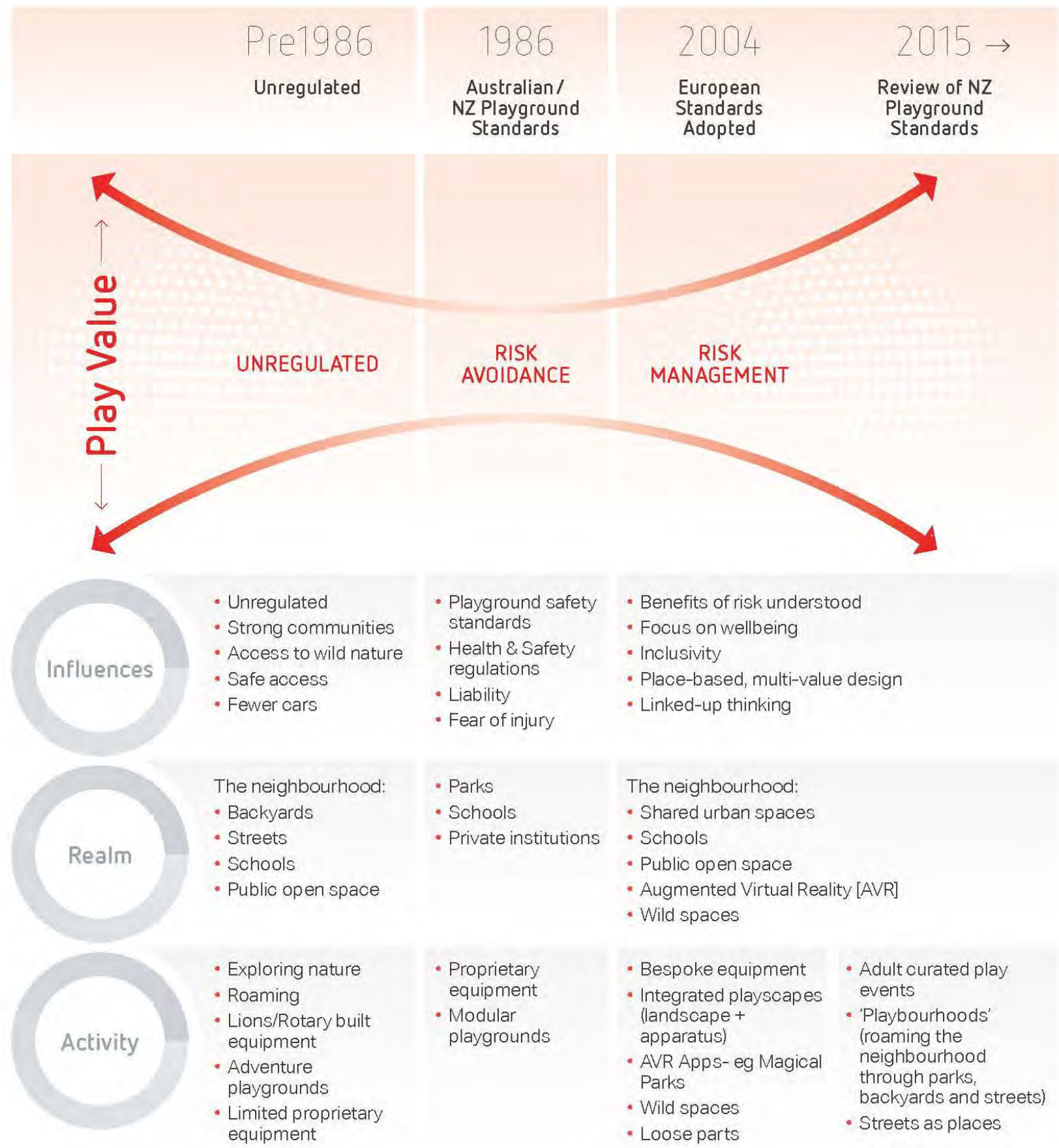
[wsp-opus.co.nz](http://wsp-opus.co.nz)



## **PERSISTENT THEMES IN RESEARCH RELEVANT TO CHILDREN’S EXPERIENCE OF CITIES**

- Children’s increasingly poor health
- Increased social risk aversion
- Increased reliance on technology
- Diminished self-directed time
- Child -blind planning and built forms
- The need for child friendly communities
- Diminishing space and use of space
- Children losing contact with nature

*Dr Kate Bishop and Linda Corkery: Designing cities with children and young people in mind – beyond playgrounds and skateparks*



## evolution of play in Aotearoa



wsp-opus.co.nz



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## COMMUNITY LED PROCESS

### T.P.L- NYC PLAYGROUNDS

- Since 1996, The Trust for Public Land's New York City playgrounds program has helped transform more than 185 public schoolyards through a community participatory process, from barren asphalt lots into vibrant play spaces that offer safe and durable play equipment, athletic facilities, gardens, and opportunities for environmental education
- The cornerstone of the program is a three-month participatory design process
- It involves students, parents, school staff, and neighbours helping to create playgrounds that communities care about and that meet each neighbourhood's unique needs
- <https://www.tpl.org>

*The Trust for Public Land works to ensure that everyone - in particular every child lives within a ten-minute walk of a playground, park, or natural open space.*



*The Trust for Public Land, NYC - PHOTOS: Maddalena Polletta*

## IWI PROCESS MANA MATURANGA

### VICTORIA PARK & DOMINION PARK

- **Victoria Park playground** acknowledges the duality of the history of the area with respect to Maori and European heritage
- Maori heritage aspects include the customary names for sites within the precinct such as: Waiatarau- 'reflecting waters', Te Koranga – 'the scaffolding' (associated with fish and eel processing), and two streams that formerly flowed into the bay – Tunamau and Waikuta
- Tuna (eel) and Pepeke (Hotchstetters frog) sculptures bookend the playground and act as 'kaitiaki/guardians' of the children
- **Rakaunui at Dominion Park** is based on the Maori legend of Rata and the totara tree. Features areas of traditional Maori games and learning nest with protection of Manu tukutuku



Taniko patterns in the ground surface – Victoria Park



Tuna (eel) - Kaitiaki and play sculpture, Victoria Park



Pepeke (Hotchstetters frog) Kaitiaki and play sculpture, Victoria Park



Rakaunui – a playspace based on a Mana Matauranga approach – Dominion Park

## PLAYSCAPES

### MARGARET MAHY FAMILY PLAYGROUND

- Tākaro a Poi - Margaret Mahy Family Playground is a 1.5ha community space in Christchurch's core with a primary focus of play
- A place not a project
- Integrated design-led approach (playscape)
- Playscape approach scalable - large to small
- Proprietary and bespoke equipment fulfilled overall park objectives – project not led by equipment selection
- Participatory approach - 6000 children involved in sharing their ideas for the playground, contributing to a strong sense of ownership
- Outcome is a community place and visitor destination in the urban core where all ages and abilities can gather to connect, play and relax
- A place for children to build capability and confidence through play.
- A place filled with the healing sounds of laughter



*Opus lead design, CERA client*

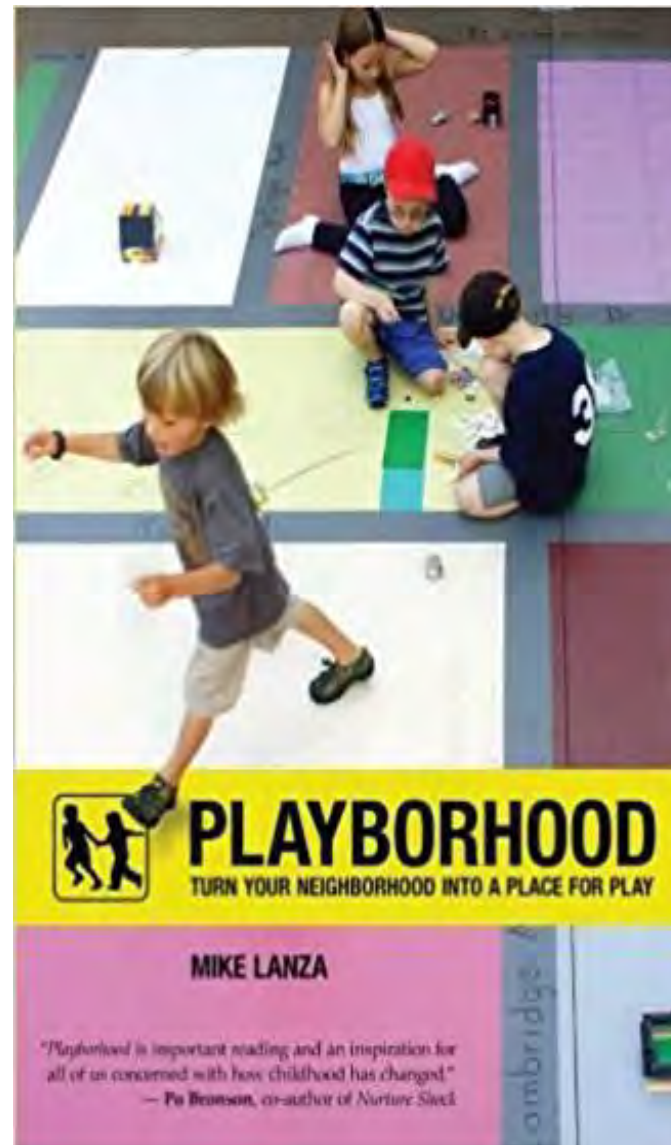
[wsp-opus.co.nz](http://wsp-opus.co.nz)

## PLAYBORHOOD

### THE THIRD PLACE

- Playbourhoods refer to an approach where the entire neighbourhood, or 'Playbourhood' functions as the play venue
- The underlying belief is that by affording children the freedom to roam, they are encouraged to create their own society, manage risks and weigh up threats and benefits to find the right balance between growth and safety
- *'Playborhood demonstrates how we can transcend the isolation of neighbourhoods to find engagement with others'* Fred Kent, President of the Project for Public Spaces

[http://playborhood.com/site/article/mikes\\_manifesto/](http://playborhood.com/site/article/mikes_manifesto/)



Playborhoods – Mike Lanza



Auckland free play

[wsp-opus.co.nz](http://wsp-opus.co.nz)

## STREETS AS PLACES

### DALDY STREET

- Streets are more than just a means of transport. They are themselves critical public spaces that can lend richness to the social, civic and economic fabric of our communities
- Streets can function as play venues within themselves and as part of the connecting tissue of the urban fabric
- Small play interventions act as points of curiosity and delight
- Play trails can be developed using the street network as transitional spaces
- Community sense of ownership and identity fostered through participation in creating the play intervention as well as the resulting activity
- Design standards for play streets



Dalby Street, Auckland. Opus, Landlab and Panuku, Auckland

## [AVR] AUGMENTED VIRTUAL REALITY MAGICAL PARKS

- Designers at GeoAR Games have developed the “Magical Park” digital playground app for parks
- Aimed at children aged 6 – 11, it encourages children to go outside to play and allows them to explore digital content in the real world by viewing it through a smartphone or tablet
- The app allows all demographics to get outside and be involved in the magical park experience
- Inexpensive option for providing cognitive play. All that is needed is the app and some light infrastructure
- Can act as a lure to get children to outside spaces where they can partake in other outdoor activity



Dinoland Theme - [GeoAR Games](#)



Game spaces are specified areas and sign posted within parks

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## WILDSPACES

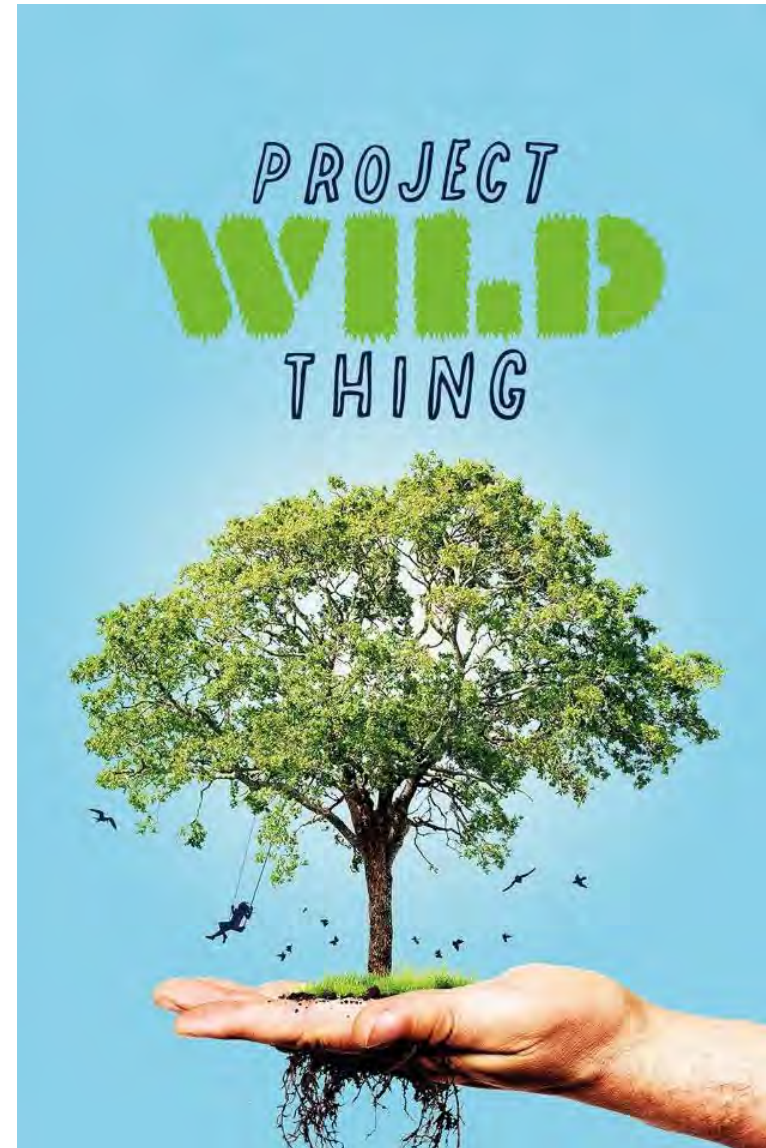
### THE WILD NETWORK

The Wild Network is a growing network of charities and organisations, supported by parents, teachers and communities across the world to grow Wild Time (time spent connecting with nature and wildness) in families, schools and communities

Connection to nature and outdoor free play is vital to a child's physical, mental and social wellbeing

#### The Wild Network Manifesto:

- To wander freely
- To look up and around
- To find wonder, awe and empathy in all life
- To nurture, steward and protect
- To run, jump, climb, crawl and explore the world on our doorsteps
- To seek imagination in wildness
- To find inventiveness in the woods
- To grow happy, healthy minds and bodies
- To find comfort in solitude
- To become truly connected



Project Wild Thing, directed by David Bond



ngā tākaro

[wsp-opus.co.nz](http://wsp-opus.co.nz)



## LOOSE PARTS

- Loose parts, or junk play, involves materials that can be moved, carried, combined, redesigned, lined up, and taken apart and put back together in multiple ways.
- Material with no prescribed directions, allows self-directed and self motivated play
- Temporary – can be shifted from site to site, allows adaptability of space
- Low cost – no investment in costly permanent installation/s
- Requires level of supervision, pack in - pack out
- Can be housed in mobile or permanent container/s
- Optimum play value – social, physical, cognitive stimulation, eg: co-operation, cause & effect



Loose Parts play at Think Pink Anti-Bullying Race: Sackville, Nova Scotia Canada



PlayGroundology...an emerging socialscience



Auckland Anniversary weekend 2017, Loose Parts activity provided by Panuku Development Auckland



The Loose Parts Shed: Questacon – The National Science and Technology Centre

[wsp-opus.co.nz](http://wsp-opus.co.nz)



# PLAY MATRIX

play activities	type	activity	Element/space	tots (up to 3)	3-7 years	8- 12 years
<b>Social</b>	<b>Gathering –family and groups</b>	Picnic Sitting Kite flying Kilikiti Watching and caring for children	Open space within activity zone Open space away from activity zone Amphitheatre seating Small gathering spaces Wide flat areas	Multiple scales of space Seating Comfort Amenities (toilets, water, bike stands)	Multiple scales of space Seating Comfort Amenities (toilets, water, bike stands)	Multiple scales of space Seating Comfort Amenities (toilets, water, bike stands)
	<b>Interactive with other kids (associative and cooperative interaction)</b>	Chasing Kicking balls Bullrush Fantasy Drama Role playing Parkour Street skating	Flat open space Smaller scale spaces for discovery Integration of built elements in urban edge and play for Parkour Integration of built elements in urban edge and play for linear and plaza skate Quiet spaces for pretending/role playing	Intimate spaces Play module with themed appearance Clearings and enclosure Seating areas Forest	Intimate spaces Play module with themed appearance Clearings and enclosure Seating areas Forest	Flat grassed area approx. 50-50m for ball play, bullrush etc Hanging out space Street and plaza skate elements built into promenade edge Built elements to provide Parkour obstacles Nets and hammocks for resting and socialising
	<b>Solitary</b>	Parkour Street skating	Integration of built elements in urban edge and play for Parkour Integration of built elements in urban edge and play for linear and plaza skate Quiet spaces for respite	Scooter and trike surfaces	Scooter and trike surfaces	Street and plaza skate elements built into promenade edge  Built elements to provide Parkour obstacles
	<b>Respite</b>	Hanging out One on one	Open grassed areas Mounds Swings Hammocks Bars Seats Rocks	Small resting spots rocks seats Nooks	Rocks Seats Hammocks Nets Nooks	Rocks Seats Hammocks Nets Nooks

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play activities	type	activity	Element/space	tots (up to 3)	3-7 years	8- 12 years
<b>Cognitive</b>	<b>Proprioceptive (Spatial awareness. Sense of relative position of the body and effort required for movement)</b>	Receive and apply pressure Getting under Squeezed in to tight spaces Being on top Looking out Hanging upside down Balancing	Swings Huts Landform Towers Tunnels Coves Under trees Hanging bars Balancing bars Ladders Slides	Baby seat swings Birds nest swing Slide Mounds Forest setting Garden setting Ladders Tunnel Small enclosure Rocker	Swings Birds nest swing Slide Mounds Forest setting Garden setting Ladders Tunnel Small enclosure Hanging bars	Swings Birds nest swing Tall slide Mounds Forest setting Garden setting Ladders Hanging bars Climbing nets Tower Flying fox
	<b>Vestibular (contributes to balance and coordination)</b>	Spinning Rocking Rolling Spinning Balancing	Swings Slides Balancing beams Rock hopping Bridges Spinners See saws	Nature trail Hill See saw Spinners Balance beam	Nature trail Hill See saw Spinners Bridge	Nature trail Hill See saw Spinners Bridge
	<b>Imaginative</b>	Exploring Ordering Categorising Manipulating Story telling	Space Forest Clearings Gardens Props - literal elements such as boat, castle, taniwha, lighthouse	Play module with themed appearance Clearings and enclosure Seating areas Forest	Play module with themed appearance Clearings and enclosure Seating areas Forest	Large open space Electronic media
	<b>Sensory stimulation</b>	Visual aural taste smell touch	Scented gardens Edible gardens Colour Lighting Textured surfaces – rough and smooth Braille Textured surfaces Acupressure pavement Music Water dynamics – still, trickling, gush Sand play	Water rill Musical elements (drums, xylophone etc) Zero water splash pad Rill Lighting display Touch pads Textured words/braille Scented gardens Wind in trees	Water rill Musical elements – drums, xylophone etc Zero water splash pad Rill Lighting display Touch pads Textured words/braille Scented gardens Wind in trees	Water rill Musical elements – drums, xylophone etc Zero water splash pad Rill Lighting display Touch pads Textured words/braille Scented gardens Wind in trees
	<b>Problem solving</b>	Route finding Linking Cause and effect Cooperative trust games	Maze Trails Water play – damming and releasing water Sand play Crossing water Getting up and down	Discovery gardens Sand pit Rill with crossings	Discovery gardens Sand pit Rill with crossings Rock climbing	High ropes Rock climbing Bridge

play activities	type	activity	Element/space	tots (up to 3)	3-7 years	8- 12 years
<b>Physical</b>	<b>Gross Motor Development</b>  <b>(Large muscle group, whole body movement. Involves arms, legs, feet, or entire body)</b>	Running Crawling Walking Jumping Skipping Climbing up stairs	Swings Climbing frames Trails See saws Spinners Trampolines Rock climbing walls Slides Hanging and swinging bars Landforms Ladders Slides Kite flying	Open space Hopskotch Birds nest swing Slide Mounds Forest setting Garden setting Ladders Tunnel Small enclosure Rocker trails	Open space Swings Birds nest swing Slide Mounds Forest setting Garden setting Ladders Tunnel Small enclosure Hanging bars Climbing nets Tower Flying Fox	Open space Swings Birds nest swing Tall slide Mounds Forest setting Gardensetting Ladders Hanging bars Climbing nets Tower Flying fox
	<b>Fine Motor Development</b>  <b>(Coordination of small muscle movements in body parts such as fingers hands, wrists, feet, toes, usually in coordination with the eyes.)</b>	picking up objects between the thumb and finger Holding objects In-hand manipulation Grasping strength	Water features Forest setting – bark, insects, stones Ball play	Tic-tac-toe Water rill Gardens Trail through trees Ball play	Water rill Gardens Trail through trees Ball play	Climbing nets Rock wall

## TEENAGERS 12+

- Teenagers' growth is so intense that it dramatically challenges their sense of balance. They need to build up strength, endurance and speed. Opportunities to meet and move are crucial to teenagers, not least because physical activity seems to be declining in this age group. Statistics show an alarming growth in the number of teens that are physically inactive.
- Teenagers say their favourite activities in play spaces are swings, climbing equipment, trails and ball game pitches.
- Activities that are challenging and seem somewhat daring are the most popular.
- During the teenage years, social interaction with peers becomes more important than ever. Teenagers need to be with and make new friends, preferably in large groups.

*Kompan Play Institute, Denmark*

- ABC: Agility, balance, coordination
- Speed, endurance and strength
- Places for socialising – to see and be seen



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## AGEING POPULATION

### DEMOGRAPHIC CHANGES

- 700,000 people aged 65+ (15% of the population)
- 2036 estimates – 1.14 million people will be aged 65+ (22% of population)
- The likelihood of disability increases with age

*Diane Turner, Director, Office for Seniors, Ministry of Social Development*



## RESPONDING TO CHANGES

- The increasing older adult population highlights the need to promote outdoor environments that foster active living, health, and engagement for people of all ages and abilities.
- The way the outside environment, public buildings and spaces are designed has a major impact on the level of mobility and independence an older adult has, which in turn determines the quality of life.
- Age-friendly parks bring vitality to the community, increase social capital, and help in the creation of healthy communities that enable us to age in place.
- The WHO has identified key outdoor spaces and buildings characteristics that contribute to age-friendliness. These are:
  - Pleasant and clean environment
  - Adequate pedestrian infrastructure
  - A safe environment
  - Age friendly buildings
  - Older customer accessibility and assistance

## PHYSICAL SPACE AND FACILITIES

- Distance – a short eight to ten minute walk to the destination
- Pathways on both sides of the street, pavement to accommodate wheelchairs, mobility scooters
- Pedestrian and bicycle infrastructure – includes marked and signaled crosswalks with kerb extensions and proper lighting, medians, bike lanes
- Connections between parks and greenway trails
- Accessible via the public transit network with sitting and bus stops placed at strategic locations close to park entrances
- Wayfinding – adequate signage to assist movement to and through the park
- Rest areas available throughout
- Shade – Shade trees and structures are important to promote active living
- Safety – A safe outdoor environment is promoted by adequate lighting and passive surveillance
- Toilets with disability provision

## PROGRAMMING

- Tailor park programmes to older adults to ensure that both facility use and health benefits are optimised.
- Older adults have shown preference for morning exercise, group exercise classes, and walking, dance, meditation yoga, tai chi, acupressure
- Older people are not a homogenous group. Cater for all levels of ability – **"from park bench to parkour!"**

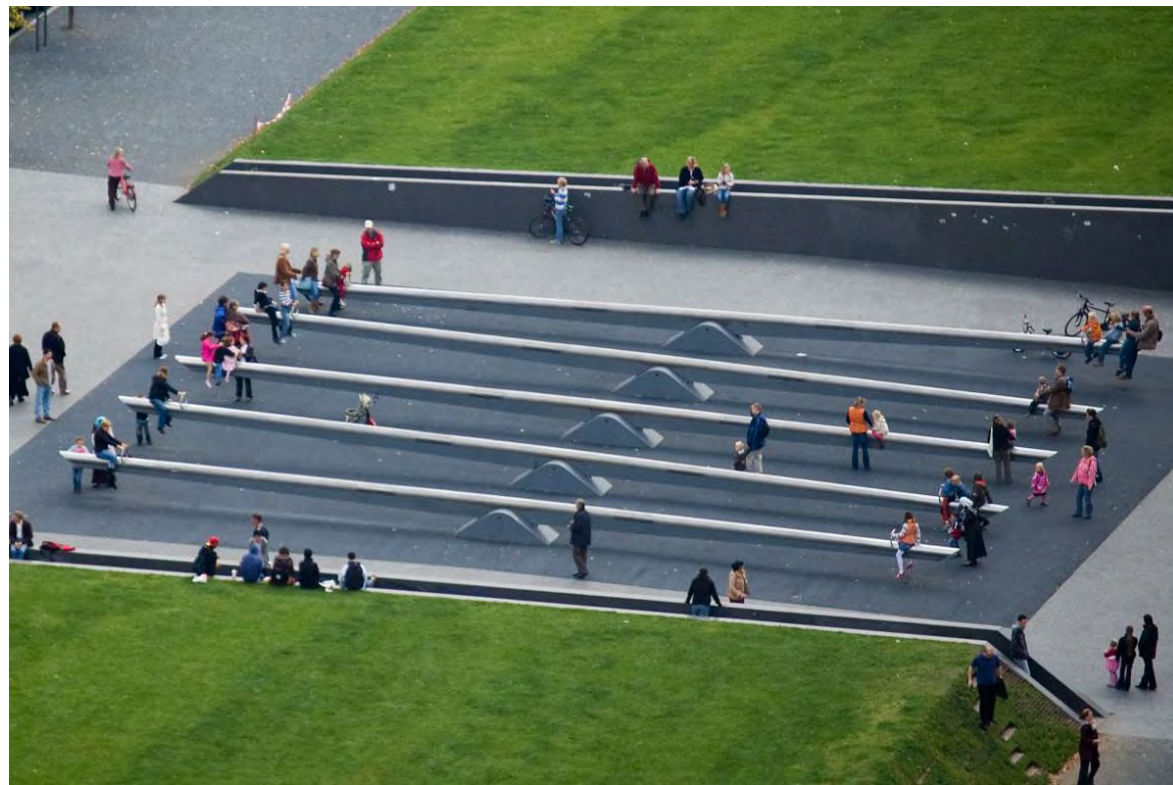


## SITE PLANNING CONSIDERATIONS

- Spatial arrangement: clear and simple - think of a tennis racket! Clearly defined entranceway, defined edges, central sitting and surveillance
- Colour contrast for visual mapping, logical spatial arrangement, eliminate obstructions
- Programme spaces and equipment to stimulate physical, cognitive and social development
- Create opportunities for children and adults of all abilities to interact side-by-side; don't segregate people with disabilities
- Provide something for everyone, but inevitably not all people will be able to participate in all things.
- Provide for separate but co-located age groups
- Place adult sitting areas to provide good surveillance with obvious routes to the various activities
- Desire lines to avoid clashing with moving parts
- Provide ancillary facilities that are all abilities – e.g., toilets, disability carparking in close proximity
- Easily traversable surfaces along main routes

## SPONSORSHIP

Seek Sponsorship for a hallmark piece/feature that offers high profile to the sponsor and a unique point of difference/attraction within the park



*Tilla Durieux Park, Berlin*



*Pukekura Park, New Plymouth*

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## CASE STUDY

# MARGARET MAHY FAMILY PLAYGROUND

[wsp-opus.co.nz](http://wsp-opus.co.nz)





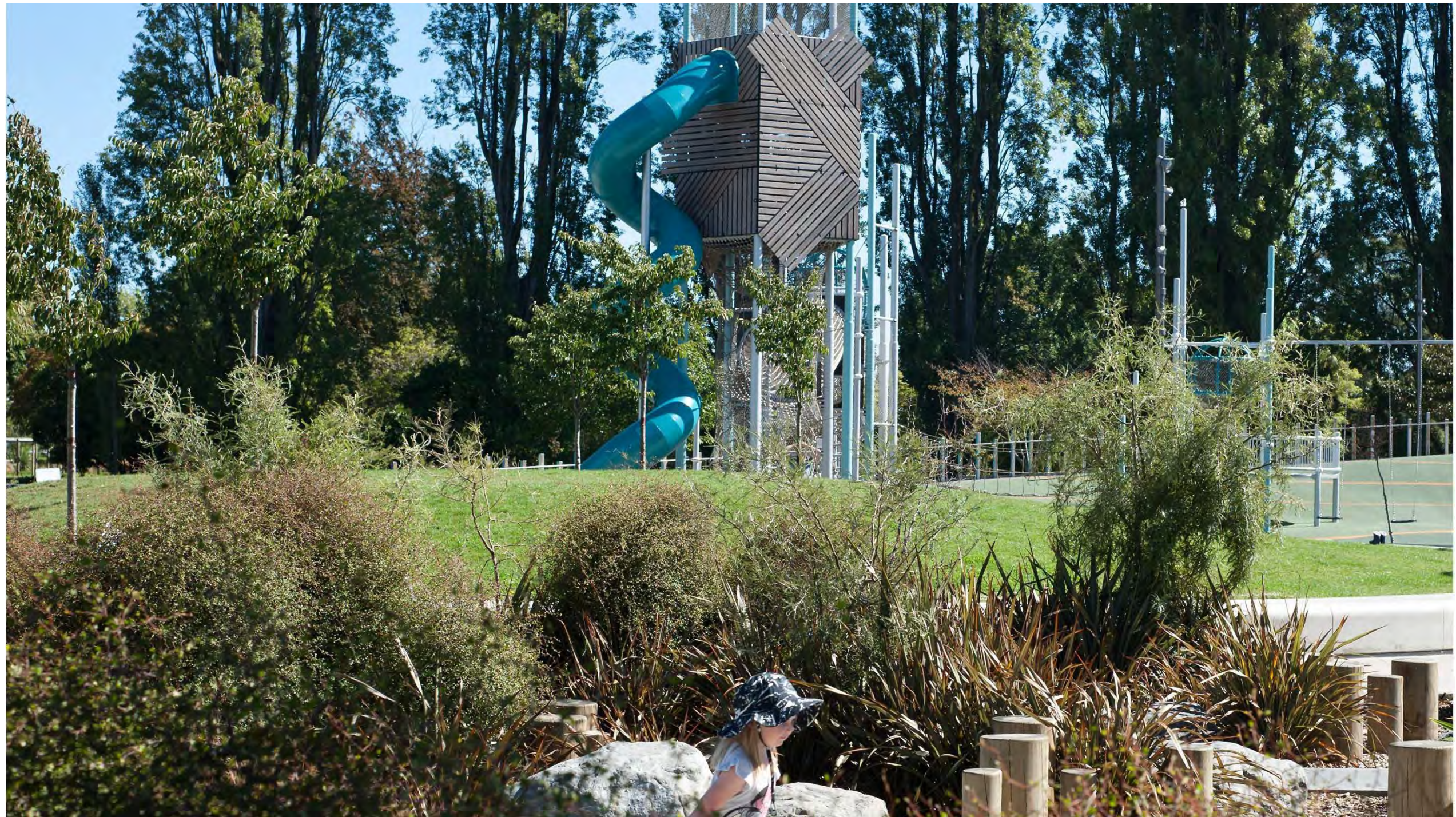












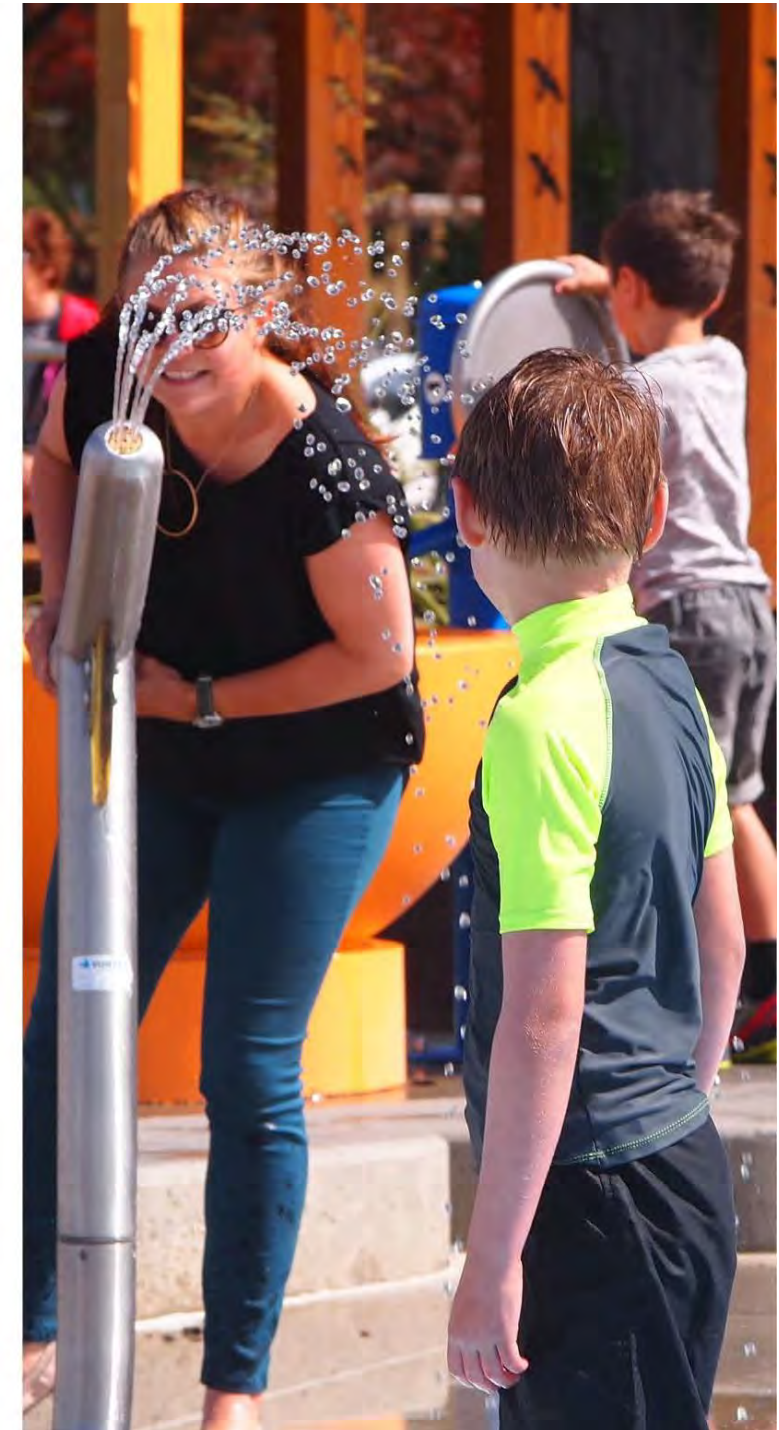












**CASE STUDY**  
**AVALON PARK**

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## PLAY TIME!



[wsp-opus.co.nz](http://wsp-opus.co.nz)



From: [REDACTED]  
To: [REDACTED]  
Subject: Masterton Town Hall  
Date: Friday, 3 May 2024 3:15:57 pm

I am making a submission with regard to the proposed demolishing of the Masterton town hall as outlined below in your consultation document

Three options are proposed for the Town Hall building, found to be earthquake-prone in 2016:

- **The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6m.
- **Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9m (noting high risk and uncertainty around costs and feasibility).
- **Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.5m.

In response to the above options I can only express how appalled I am as a Masterton rate payer and as a human being with common sense. From three suggestions we get three 'demolish the town hall'. Are there no other options? Of course there are, but I assume we cannot be trusted to discuss them.

I am not aware of all the details involved because I am not an engineer. However, just the cost, estimated to add a further eight per cent on the rates for many years, to me is ludicrous. As we all know, estimates for any building work these days is usually well below the final bill. I am sure the council will say you have it right this time – honestly? We are already expecting double figure percentage rate increases and we cannot go on doing this. Even at seven per cent, rates double in 10 years. We have to stop spending on nice things to have or rates will be totally unaffordable.

I understand that one option, to raze the town hall to the ground and walk away, is a lot cheaper, but what an option. Who will benefit from this?

Demolish usually also means, in this context, to take all the valuable contents to the tip. I have seen no reference to carefully re-use of any of the inside material. I am aware this is always said to add cost. But the environmental considerations, the externalities, have not been mentioned anywhere as far as I can see, and no suggestion that much of the material could be saved and re-used. Why not?

What is my suggested alternative? As I have mentioned, I am not an engineer, but I have a lot of experience in life, conservation and the environment. One comment is why is there no mention of re-building a replacement out of wood, at least this would, or could, be carbon neutral. I am sure the shout would be 'it will cost more', but I doubt it.

Has anyone mentioned how disastrous it has been to have the town hall sitting there, looking nice but empty? I am sure there is a cost for it to be there as an unused building, but how much does it cost to leave it there for another year or two until a better solution is found? Why is that not in the papers? Or if it is where is this? Empty buildings are not necessarily an asset, but also not necessarily a liability.

I know the Masterton town hall is not the only big problem. However, suggesting you add at least eight per cent to the rates to solve one problem, does not suggest much fiscal prudence within the council.

I would like to reserve an option to speak to this submission at the hearing later this month.

Regards

Julian Bateson



54

### Your details

Full name (required)

ROBYN CLARE PRIOR

Organisation (if applicable)

N/A

Postal address

[REDACTED]

Phone

[REDACTED]

Email

[REDACTED]

### Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

Yes (via Microsoft Teams)

No

### About you

UNAVAILABLE THURS 23 1:00 - 2:30.

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

[REDACTED]

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

Town Hall (Consultation Document pages 13-18)

*None of these*

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade  No – do not keep the façade

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

Big Decision 2: Town centre improvements (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

Big Decision 3: Council Funding (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

*The Council may consider the alternative option less equitable (that is debatable) but organisations such as Pukeaha + Destination Wairarapa Must have certainty around income + be able to offer highly trained staff certainty of employment. These organisations are essential for the*

*economic health of our community.*



## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

*As we are not a coastal town + our rivers often become unusable throughout summer, our lakes are very important for both humans + wild life. Both lakes provide necessary recreational opportunities + there are already significant wet-land areas around the Henley Lake Park. The Lake of Remembrance is a haven for ducks of all sorts (without Canadian Geese, thank goodness), swans, eels and these provide excellent educational opportunities for children - families alike. The birds on this lake are part of our history. Henley Lake was established for wild life, nature plantings + recreation and where should those users go to practice or compete if you considered Henley Lake to offer use.*

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often?

- Visit the Council website
- Visit the Council's social media pages - e.g. Facebook or Instagram
- Visit the Queen Street Customer Service Centre in person
- Other - please specify
- Phone the Council
- Email the Council

*Anyway, it is disrespectful to the four fathers who laboured to establish it. Get on + sort it!*

When you need to report a problem with a Council facility or service, what channel do you use most often?:

- Log a service request online
- Visit the Queen Street Customer Service Centre
- Other - please specify
- Phone the Council
- Email the Council

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

- Pay via the Council's website
- Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

*- dog registration*

*internet banking but not auto payment or direct debit - rates*

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week
- Weekly
- Monthly
- Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week     
  Weekly     
  Monthly *less than monthly.*     
  Never

Have you used the Council's after hours service in the past 12 months?

- Yes     
  No     
  Don't know

Would you prefer to do more or less Council business online?

- More     
  *the same*     
  Less

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I also notified Antenna & month later No acknowledgement.

Yes, I reported a leak in our street & after 2 weeks had no feed back so reported it again. In that phone call I was told it had been looked at & the Council was assisting traffic control. *(in London. Gues ???)* What rubbish! Nearly 3 months later the leak is mysteriously repaired, no traffic control needed or used & who knows how much water was lost during a summer of drought. **TOTALLY** irresponsible on the part of the Council staff when they expected me to water my garden sparingly. I resent that.

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? (attach separate pages if needed)

Yes. Despite what staff & some councillors think, very few people will wade through & 400+ page LTP document. *[redacted]* was nagging people for not reading it - what planet is *[redacted]* on! Even the summary document was off-putting for many. I helped a number of people through it (yes, even those with different views to me). It is arrogant to expect that level of participation from most people.

Also, the fact that the options spelt out the Council's preferred options only served to confirm people view of 'what was the point, the Council has made up its mind anyway.' What sort of true consultation biases responses in that way. What communications guru come up with that? They should get out of their offices & talk to their neighbours, people at their neighbourhood churches & people suffering financial hardship & struggling with life

MSTN.GOV.T.NZ to see what the real issues are & why people don't engage. This will

@MastertonDC



be mostly a consultation of articulate, middle & upper middle class citizens & worse, people in retirement homes who see NO impact of rate increases on their costs.

Masterton District Council Long-Term Plan 2024-34 submission form

**55**

#562

**COMPLETE**

**Collector:** Test Link (Web Link)  
**Started:** Saturday, May 04, 2024 3:05:28 PM  
**Last Modified:** Saturday, May 04, 2024 3:17:11 PM  
**Time Spent:** 00:11:42  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required)

Lyn Riley

Postal address

Email

Phone

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

**Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.**

1 / 6



Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q8</b></p> <p>The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b></p> <p>Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.</p>
<p><b>Q10</b></p> <p>Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b></p> <p>Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b></p> <p>Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
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<p><b>Q14</b></p> <p>Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b></p> <p>Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>
<p><b>Q16</b></p> <p>Service Area 5: Climate initiatives</p>	<p>Respondent skipped this question</p>
<p>Page 3: Fees and Charges</p>	
<p><b>Q17</b></p> <p>Do you support our proposed fees and charges for 2024/25?</p>	<p>Yes</p>

Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Comments

I am a big fan of user pays. You use it - you pay the full cost for that service (and yes, that includes dog registration and pound fees). However, one area identified in your proposed increase to fees and charges that concerns me is the e-waste per item charge versus the refuse to transfer station charge. While it looks good in theory, the practicality of it may need more thought. An example why would I pay \$20-30 per item for an old TV, printer, and CD player with 2 speakers (\$120) when I can pay \$35.80 to dispose of it over the tip face under the rest of my rubbish in the boot of my car? Yes, responsible and wealthy people will pay, but many will not, and this may increase the level of fly-tipping we already see, given the throw-away society we live in now. Vigilance will be the key at the front gate to ensure this does not happen.

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Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

They are both a beautiful asset as they are for our community. They just need to be kept clean and tidy and please continually cull those Canadian Geese that make such a mess at Henley Lake. The Parks and Reserves are a wonderful asset that attract many visitors to our town and must be kept in pristine condition at all times.

**Q21**

**Visit the Council website**

When you need information about Council services, events or activities, what channel do you use most often?

**Q22**

**Email the Council**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay by automatic payment or direct debit**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Weekly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q25**

**Monthly**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

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**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

---

**Q27**

**About the same**

Would you prefer to do more or less Council business online?

---

**Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I would be happy for Council to cut back on some of its services, if it means reducing rates.

---

Masterton District Council Long-Term Plan 2024-34 submission form

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I would like to talk to the following at the hearings please.

Background to my submission

I attended the Hands around the town hall protest back in June 2021 in opposition to the previous Council's plans to develop a "civic facility" on an unidentified site at the north end of town at an exorbitant cost to ratepayers. I felt at the time that the previous Council were out of control when it came to spending ratepayers' money and were neither accountable nor being transparent with their community. They didn't listen to the community and they were voted out accordingly. That was three years ago. Time, views and circumstances have changed.

Affordability Today

We are in a high inflationary environment. We have a new Council. Ratepayers have finite resources and do not have the funds to pay for these infinite requests for funding. It is imperative that Council exercises prudence in its spending habits during these times of high uncertainty. Now is not the right time to indulge in what may be deemed as "nice to haves". It is important to prioritise our community needs over Council's wants and the focus should be on essentials - things that truly matter for our well-being and the sustainability of our community.

We are in the middle of an economic crisis with rising unemployment and inflation is not yet under control. Interest rates are high for those with a mortgage, and rental properties are becoming less available and more unaffordable. Rates arrears are already at an all-time high. Local businesses are struggling to stay afloat. With the trickle-down effect on rents, we are likely to see more businesses close and families out on the street. Council needs to focus on the essentials and what is best for our community today during these tough economic times.

To quote the Minister for Local Government "Our government expects councils to work to deliver the important essential services that ratepayers expect. This means prioritising the must-haves and critical infrastructure over the nice-to-haves."

People are struggling to put food on the table. That \$6 coffee per week that Council continues to state is all that it will cost for a new town hall, is more money than some people have to feed their family. \$6 is a loaf of bread without butter for some families. Just ask the local foodbanks and community kai events whose clientele are growing larger every day.

The cumulative effect of the full LTP increases is far greater for those on fixed and lower incomes. How do you reduce the debt burden on those residents who can't afford these continual double digit rate rises and optimise their quality of life and well-being? People are desperate to make ends meet and live within their means. I ask Council to also live within its means. We all agree the funding system is broken, and like tax, maybe rates should be based on income, not the value of your house.

The risk in your proposal to increase the external debt as much as you are proposing leaves little capacity for a future elected council to do anything in an emergency situation. With ever increasing frequency of severe weather events due to climate change, or a major event like an earthquake, we need to be mindful not to borrow a single cent we don't need to. The Government has proved they will only part fund repairs / reinstatements and that funding is likely to drop, rather than rise, going forward. Every dollar spent on indulgences is a dollar diverted away from more essential needs that could have been invested in areas vital to our community's growth and resilience. I ask that you demonstrate responsible stewardship of our finite resources by exercising restraint in your spending habits with our money. We can't overlook the uncertainty that looms over us with the geopolitical tensions in Europe and the Middle East and any unforeseen challenges ahead.

Consultation Process

A 460 page LTP document is too long and complex for most people to read with a myriad of associated documents to navigate. It cost nearly \$80 to have a printed copy. The 56 page consultation document lacks the detail on the large capital expenditure items to make an informed decision. It does not include any detailed commentary on what the expenditure detail is for roads, parks etc. There is no justification for the luxury capital expenditure items without a business plan that has been tested robustly alongside a risk analysis. The Library is poor performing showing an 80% return why throw more money at it? You can't run an events venue

Masterton District Council Long-Term Plan 2024-34 submission form

risk analysis. The Library is poor performing showing an 0% return - why throw more money at it? You can't run an events venue without staff, yet there are minimal costs in your budget for this to be run as a proper business. No events management costs, no marketing budget etc, so we have no real understanding or trust on the actual cost to our household budget, as ratepayers.

Council can't assume that a lack of engagement from the community means people are happy with the preferred options. Silence is not consent. Many don't engage because it is too complex and time consuming to wade through these documents when they are struggling just to survive their daily lives.

Essential Must Haves

Councillors were elected to fix the essential underground infrastructure first, at a time when residents were screaming out to be heard about their ongoing sewerage issues. I applaud you for investing more in infrastructure - roading, water, waste & storm water etc - because essential maintenance, upgrades and repairs have been kicked down the road for decades. While many residents have been offered and accepted temporary fixes in Cockburn St & Colombo Rd they have not yet been tested under winter conditions or any severe weather events. How much further down the road are we kicking the permanent solutions? These residents need to be Priority One on the essentials list and more money needs to be diverted into this area now.

Reassessing our community needs for the future

My husband and I want to live in a modern and thriving town that is growing and progressing into the future. We need to stop reminiscing about what once was, and focus on what could be. My heritage and history is important to me, but I believe it is equally important to look forward with optimism and a vision for the future, not just for us, but for our children and grandchildren, who also live in Masterton. We are prepared to pay our share for a future where inclusivity, innovation and sustainability are our guiding principles that shape our decisions and actions, but I do not believe this is the right time to burden the next generation with debt, without including the evolving needs of our community.

My recommendation would be to take the town hall and library/archives capital expenditure items out of the long term plan, put those projects on hold and undertake the essential maintenance necessary during these tough economic times.

I ask that you take more time to reassess and re-evaluate our future needs through a wider lens so our community can feel valued, empowered and supported by community leaders with a forward thinking vision for our future. We need to come up with something truly iconic and unique to Masterton for the town hall site that could become a "thriving community hub" and that might include a busy and modern library/archive sitting alongside a major event centre, with international concerts that can be live-streamed and watched on large screens by the community. However, this is not the right time, because the debt burden is simply unaffordable for most.

I urge you to take more time and engage with the Millennials, or Generation X, Y & Z, who will have to pay for these venues, as well as other community groups, (eg theatre companies, events management groups, Destination Wairarapa etc), to see and hear what they think is needed for today's digital and artificial intelligence world.

CBD Upgrade

Ratepayers' money is better directed towards and spent on the CBD Upgrade to encourage more people to come into town and spend money, now. That may mean essential infrastructure only at the moment, but if all the preferred options go ahead in the LTP you will be sucking hundreds of thousands of dollars per year out of the local economy just to pay interest on a bank loan for 25 years. That is money that won't be spent locally. This is the lifeline the business community need, not an expensive "dark building" that will be closed when not in use. Let's invest in the CBD upgrade first to get the whole community thriving and surviving.

## Submission to Masterton District Council

### Summary

Te Herenga Waka—Victoria University of Wellington and the New Zealand Symphony Orchestra (NZSO) are requesting that Masterton District Council include \$26,678.93 for the national music centre in Wellington's Te Ngākau Civic Square in its Long-Term District Plan.

The national music centre will bring together, in a shared location, the extraordinary talent of the New Zealand School of Music—Te Kōki with the professional mastery of the New Zealand Symphony Orchestra (NZSO). Housing a nationally significant music school alongside a national professional orchestra in the capital city of Aotearoa will produce a leading national and Australasian hub for musical innovation and collaboration, transforming the New Zealand and wider regional art scene, and inspiring future generations.

The centre will include cutting-edge facilities aimed at bolstering New Zealand's post-production film industry and the expansion of live digital broadcast opportunities. It will offer the public far greater access to music and the arts than ever before, with lunchtime concerts, public lectures, workshops, seminars, festivals, and art displays. The national music centre will contribute to the growth, vibrancy, and cultural richness of the region, while also providing economic, educational, and social benefits both locally and nationally.

A fundraising campaign, led by former Wellington Mayor Dame Kerry Prendergast, has already raised \$23 million, with another \$10 million in the pipeline. We are seeking support from all the Wellington region's councils based on population, to ensure the sustainability and growth of the centre. The history of the project and the significant impact it will have on the cultural landscape of our region are outlined below.

### A transformational opportunity for the Wellington region and the country

The closure of Wellington Town Hall for earthquake strengthening in 2013 presented a once-in-a-lifetime opportunity to bring vibrancy to the city through a revitalised Te Ngākau Civic Square precinct.

A vision emerged for a national music centre in the heart of the city, supporting greater access to music and the arts for everyone through spaces for musical innovation and collaboration, with world-class acoustics and sound recording facilities. It will include New Zealand's first symphonic-sized specialist recording studios; recognised by major international film companies as the one component missing from New Zealand's film post-production industry. As the first music centre of its kind in the southern hemisphere, it will mirror similar precincts in the major creative cities of the world and establish the Wellington area as a centre of creative excellence and innovation in the Asia-Pacific region.

The project is a collaboration between Wellington City Council (WCC), Victoria University of Wellington and the NZSO, and will provide a new home for the University's New Zealand School of Music—Te Kōki (NZSM) and the NZSO. Subject to ongoing negotiations with the WCC, the NZSM will relocate to levels three and four of Te Matapihi/Central Library in Te Ngākau Civic Square, once strengthening and modernising work on the library is completed.

The NZSM provides the country's most comprehensive tertiary music offering, encompassing jazz and classical performance, popular music, composition, musicology, vocal and sonic arts, as well as the country's only Master's degree in music therapy that trains registered practitioners for the wider social sector. Alongside its more traditional instrumental assets for classical and jazz performance, and its vigorously developing digital technology and audio production programmes, the NZSM is closely engaged with its uniquely diverse collection of non-Western instruments, including superb taonga puoro, Pasifika, and Asian resources.

### New Zealand Symphony Orchestra

The NZSO is one of the world's oldest national symphony orchestras, recognised as an outstanding orchestra of international stature. Their reputation attracts many of the world's leading musicians, conductors, and soloists, and each year their touring programme reaches more than 30 different

communities across New Zealand in more than 100 concerts to audiences in excess of 100,000 people. Securing the Orchestra's new home in the capital will enhance the region's cultural identity and provide all residents with access to high-quality performances, fostering a sense of pride and community engagement. The NZSO engages in educational and outreach programmes aimed at schools and communities. By supporting a new home, Masterton and surrounding areas can benefit from these programmes, providing opportunities for local students to access music education and fostering a greater appreciation for the arts among residents of all ages.

#### **Support for Arts, Culture and Heritage**

The project supports the MDC's Arts, Culture and Heritage (ACH) Strategy as well as the Wellbeing Strategy, He Hiringa Tangata, He Hiringa Whenua. The national music centre will be a focus for innovative musical events that connect and strengthen communities, instil a sense of pride and identity, and enhance individual and community health and wellbeing.

It will develop and champion musical arts in line with the Council's achievements for visual arts, increasing opportunities for the community to participate in cultural activities that they enjoy and find meaningful.

#### **Cultural enrichment**

The national music centre will serve as a hub for musical creativity, education, and appreciation. It will provide an opportunity for residents of Wairarapa and surrounding areas to engage with diverse musical genres, performances, and exhibitions, promoting cultural enrichment and artistic expression, including Māori cultural aspirations and promotion of Te Reo Māori.

#### **Talent development and education**

Talented aspiring musicians and students from Wairarapa will be able to experience the centre's world-class educational and performance facilities and make connections with the NZSO and other creative industries such as the sound recording and film industry.

This will foster the development of local talent and nurture a vibrant music community, leading to a likely growth of music-related employment opportunities and thus supporting the Council's goal for educational advancement and success for whānau.

There are many examples of successful NZSM alumni from the Wairarapa who are now contributing to musical education and appreciation both locally and nationally.

- Caitlin Morris is a professional composer and cellist who trained at NZSM and is now teaching string instruments to students of all ages in rural communities throughout the Wairarapa. Caitlin launched the Wairarapa Youth Orchestra in 2021 along with her husband Andrew Aitken, a pianist and conductor who also trained at NZSM.
- Classical soprano Georgia Jamieson Emms who grew up in Featherston, trained at NZSM and has assisted with the artist teaching programme. Gemma formed Wanderlust, a Wellington-based touring production company inspired by her experiences in Germany. She is also founder and director of the Marlborough Opera Festival, a freelance opera singer, translator, librettist, voice teacher, and adjudicator.
- Kurunui College Head of Music Matt Barriss, likewise an NZSM alumnus, upholds productive links with his co-graduates as he enthusiastically invests in his Wairarapa community. NZSM staff and students regularly perform in Wairarapa festivals that span an astonishing range of genres.

#### **Collaboration and innovation**

The national music centre will not be exclusively for classical musicians, it will act as a hub for music enthusiasts and industry professionals, fostering collaboration and networking opportunities. Students, artists, and musicians will be able to connect with their peers, exchange ideas, and create new projects which will contribute to the growth and visibility of the local music scene. These collaborations will strengthen the Council's goal to provide opportunities to tell local stories that have yet to be told or shared more widely.

Stronger connections between music and other art forms, such as design, sound engineering, film, and theatre, will expose people to transformative technology and enhance musical innovation in the region.

**Cross cultural collaboration**

Every year the NZSM participates in around 200 musical events, giving students the chance to perform in a range of genres. We have a history of cross-cultural collaboration through music from the Asia-Pacific region and a growing collection of Māori, Pacific and Asian instruments.

The centre will provide spaces in which diverse national and international communities can deepen their connections and enable a wide range of music to thrive, from taonga puoro composition to gamelan percussion, Ethiopian jazz, and the rich musical traditions of Aotearoa's Pasifika communities. Learners, students, players, and staff will enliven Te Ngākau Civic Square and attract new audiences for musical activities.

**Community engagement and pride**

The national music centre will create new possibilities for exciting events, concerts, festivals and community outreach activities that Wairarapa residents could participate in and take pride in. People of all ages and backgrounds will be able to connect with music, promoting a sense of belonging and community cohesion. This meets the Council's aim to create opportunities for the people of Masterton to connect, perform, create, learn, and express themselves and take pride in their cultural identity and heritage.

**Enhanced regional reputation**

The national music centre will showcase the region's commitment to the arts and culture. It will join well-established cultural events like the Aotearoa New Zealand International Festival of the Arts and WOW to elevate the region's reputation as a vibrant and creative destination, attracting attention and recognition both nationally and internationally. This enhanced reputation will have long-term benefits for the wider region, attracting investment, businesses, and the confidence to develop further cultural initiatives.

**Economic benefits**

The national music centre will attract visitors from across the country and potentially internationally, who will be encouraged to visit the Wairarapa region and enjoy its unique outdoor activities and its unbeatable food, wine, and shopping experiences. This influx of visitors will generate revenue for local businesses, including tourism, accommodation providers, restaurants, and shops. This is in line the Council's aim that Masterton Whakaoriori has a strong, sustainable economy that supports our people and places.

**Financial support through the Council's Long-Term plan**

We are seeking the support of region's councils for funding so that we can ensure the sustainability and growth of the national music centre. Given its vital role in promoting music education, fostering talent, and enriching our cultural heritage, the centre needs all councils to collaborate to secure the necessary resources for its continued success.

We are approaching all the region's councils with funding requests based on resident population (see table in Appendix). Therefore we respectfully request that funding to the extent of \$26,678.93 is allocated in the Masterton District Council's Long-Term plan. We are open to discussing various options for funding allocation, including spreading it over multiple years.

We appreciate your consideration of this submission, and we would be happy to speak at one of the hearings.



**Appendix**

**Population statistics for regional council funding for the national music centre**

Council / Territorial Authority	Resident Population 2022	Population Percentage	Funding request
<b>Masterton District Council</b>	<b>29,000</b>	<b>5.34%</b>	<b>\$26,678.93</b>
Hutt City Council	112,500	20.70%	\$103,495.86
Porirua City Council	76,800	14.13%	\$70,653.17
Upper Hutt City Council	47,700	8.78%	\$43,882.24
Wellington City Council	197,900	36.41%	\$182,060.72
Carterton District Council	10,250	1.89%	\$9,429.62
Kapiti Coast District Council	57,600	10.60%	\$52,989.88
South Wairarapa District Council	11,750	2.16%	\$10,809.57
<b>Total population</b>	<b>543,500</b>	<b>100%</b>	<b>\$500,000.00</b>

Masterton District Council Long-Term Plan 2024-34 submission form

**58**

#389

**COMPLETE**

**Collector:** Test Link (Web Link)  
**Started:** Thursday, May 02, 2024 9:35:07 PM  
**Last Modified:** Thursday, May 02, 2024 9:48:38 PM  
**Time Spent:** 00:13:31  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **THOMAS R WARD**  
Postal address [REDACTED]  
Email [REDACTED]  
Phone [REDACTED]

**Q2**

No

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

**Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.**

1 / 4

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q8</b></p> <p>The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b></p> <p>Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.</p>
<p><b>Q10</b></p> <p>Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
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<p><b>Q14</b></p> <p>Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
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<p><b>Q16</b></p> <p>Service Area 5: Climate initiatives</p>	<p>The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases</p>

Page 3: Fees and Charges

Masterton District Council Long-Term Plan 2024-34 submission form

**Q17**

**Yes**

Do you support our proposed fees and charges for 2024/25?

**Q18**

**Respondent skipped this question**

Comments

Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

Will submit personally in more detail on this and speak to submission via teams

**Q21**

**Phone the Council**

When you need information about Council services, events or activities, what channel do you use most often?

**Q22**

**Phone the Council**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay via the Council's website**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Monthly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

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**Q27**

**About the same**

Would you prefer to do more or less Council business online?

---

**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

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**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I will be submitting formally on the Mataikona roading proposal particularly relating to Sandy Bay Drive

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**Submission in Opposition To Realignment of Mataikona Road  
through Sandy Bay Drive**

I submit on my own behalf and on behalf and with approval of other owners of affected by the proposed realignment of Mataikona Road along our Private Shared Right of way and which is proposed to take more of our property and sever the seaward balance of our properties.

We oppose the case as it has been developed.

We have already expressed dissatisfaction at our exclusion from the public meetings where the proposals were developed by those who were either not affected by the proposal or would benefit from the proposal including the owners of number unpermitted buildings who pay no rates.

The business case has been referred to a lawyer who has already suggested that a collectively funded Judicial Review of the process may be our remedy,

Similarly a collectively funded lodgement as affected parties to the Environment Court is another means of ensuring that our views are given full consideration.

Unlike many of my neighbours, I have developed approximately 20 metres of my property on the seaward side of the sealed right of way, I have a levelled and mown area which I make available for self-contained Motorhomes and on which a helicopter has landed.

Between the levelled area and the seal, I have 5 25 year old Pohutukawa trees grown from seed collected and propagated by my now deceased parents.

They are of significant emotional and sentimental value as the ashes of my brother and both parents are under another Pohutukawa from the same batch of seedlings in Dolbell Park, Napier.

There is an alternative route that one of my neighbours and I have discussed beyond my developed area, depending on other neighbours agreement and could be available.

That would also allow retreat of the Mataikona Road.

With the agreement of our neighbours that route would allow realignment of Mataikona Rd north of Sandy Bay Drive, the most vulnerable to encroachment, with minimal impact on all of the Sand Bay Drive properties.

A buffer that could be further protected with either structures or planting would slow down on-going encroachment for years into the future.

For whatever reason, a breach of the limestone road protection that occurred several years ago was not repaired. This allowed part of Mataikona Road to be washed away and seawater to flow across the road and inundate the front 40 metres of my property

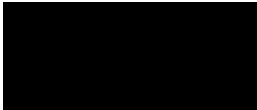
during Cyclone Gabrielle. That seawater slowly drained away over the next few months leaving a trail of dying, and now dead flaxes across the next two properties.

Further, unregulated removal of turbidite slabs from accessible areas opposite the Sandy Bay Drive, often by the trailer load, has been responsible for the removal of natural foreshore battering and encroachment of the sea towards the road.

Not all of the loss of the seaward margin is attributable to climate change, active removal and lack of maintenance and repair is also part of the problem.

I wish to speak to this submission either in person or via teams.

Tom Ward



## **Henley Lake Submission 2024**

Henley Trust 2003 was specifically formed by interested individuals to assist with the development of the wetland section of the Henley Complex which although planned and waterway channels formed had largely been ignored since the formation of the Lake in 1986.

After receiving considerable funding from Wellington Regional Council under the Take Care Programme, a comprehensive Landscape Plan was prepared by a professional Landscape Architect and waterways planted following the plan.

Through Henley Trust, other groups including Rotary Club of Masterton, funded and constructed many of the improvements around the Complex such as both entrance ways, the gas fired Barbeque, additional tracks and bridges, installation of seats and many plantings.

In due course our value was recognised and we became a formal partner assisting Masterton District Council in the development and ongoing improvement of what become a significant feature of Masterton.

Already well utilised by a wide variety of people with diverse interests, the original intent of a missing water sport venue and wetland benefits and values, without water, the Complex becomes nothing more than a series of planted landscapes interconnected by pathways.

In other words a structureless park where some activities of both a passive and active nature could still take place but with thousands of dollars and thousands of willing volunteer hours being wasted to achieve something far from the original gift to the people of Masterton.

What has been achieved through the efforts of our predecessors, the current Henley Trust and its partnership with Masterton District Council has been internationally recognised with the awarding of a Green Flag for the past three successive years – for one of few such partnerships in New Zealand.

Periodically there have been water supply issues that have been identified, sometimes addressed and sometimes resolved, sometimes not and yet here we are again with another set of alarmist statements suggesting that the water supply is going to cease unless vast sums of money are spent and the Lake left to become a swamp.

### **Summary of water issues to date:**

#### Excessive Weed Growth in Lake

Resolved by huge volunteer to physically drag weed out.

Largely maintained by Grass Carp and Swan grazing.



Lake Outlet to wetlands blocked by willow root growth

Eventually resolved through installation of box culvert outlet following multiple approaches to MDC, a solution identified and instruction from then MDC CEO to fix it.

Blocked inlet structure on Daniell boundary

Resolved by Henley Trustees wading into water and physically removing sticks, plastic bottles and rubbish on multiple occasions.

Blocked culvert in inlet channel

Eventually resolved by Trustees frustrated by lack of remedial action after approaches to MDC staff taking several Councillors on site to see the problem and staff subsequently instructed to replace culvert.

### **Ruamahanga Whaitua**

At a public meeting to present the findings of this group, there was a clear message that the Wellington Regional Council was looking at water take consents from the Ruamahanga as there was potential for over allocation of water resources possibly taking the flow rates within the river below sustainable levels in critical low rainfall seasons.

There was a suggestion that the flow into Henley Lake could be a casualty of water take reallocations.

The Chair of Henley Trust spoke passionately about the consequences of cutting of the water supply into Henley Lake during the summer.

The most obvious would have been the cessation of water based activities on Henley Lake during summer months – notably Dragon Boating and Waka ama and possibly Model Boats.

The words “That without fresh water, there was potential for Henley Lake to become a foul smelling, possibly disease carrying cesspit on the boundary of Lakeview School” were used.

It was pointed out that it was a **water borrow**, rather than a water take. Research figures gave an evaporation rate of 5 litres per second in the summer. That water becoming part of the Water Cycle.

The balance of the water sits in Henley Lake, with overflow eventually moving through the wetlands in the Southern section of the complex where various nutrients and pollutants, are filtered through wetland vegetation and gravels and stripped from the water which eventually finds its way back into the river system in the vicinity of the Waiopoua Ruamahanga confluence.

Some members of the Whaitua were surprised to learn of the wetlands existed and followed up to look at our aerial photographs and maps.

### **2020 LTP Submission**

Henley Trust, supported by Dragon Boats and Waka ama, submitted on the option of seeking a water take consent which allowed for the stopping of water into Henley Lake during low river flow periods defined as less than 2700 Litres per second measured at Wardells Bridge. This was as opposed to an unlimited water take consent, which would have been expensive having to go through the Environment Court and may not have been granted.

During the lead up to the submission process, as well as these two options, Henley Lake users were confronted with a questionnaire which included an option to not seek a water take consent and turn Henley Lake into some form of swamp/wetland with boardwalks.

Henley Trust was totally blindsided by this. This concept had never been raised with us and therefore were at a loss when those Lake users confronted by this question contacted us to ask what was going on.

The introduction of this concept was a direct violation of the long standing partnership between MDC and Henley Trust.

Henley Trust put this aside and moved forward with meetings with the then CEO and staff to facilitate a Henley Lake operating on the basis of intake cut off during low flows.

It was agreed that a Water Management Plan would be developed taking into account the views and needs of the main user groups. After several meetings, staff changes occurred and the proposed action fizzled out.

We learned that a Consent Application had been lodged, but had stalled due to: Iwi opposition, the declaration by Wellington Regional Council of Henley Lake as a significant water body and the Wetlands as significant wetlands but on the basis now being designated as significant, water cannot be discharged from the Ruamahanga into the Lake.

Officially we have no idea of the water take consent status.

In the absence of any official Water Management Plan, after consultation with Dragon Boats and Waka ama, Henley Trust produced its own plan to manage the water available to maintain a target level of 5.5 whenever we could for best possible lake user conditions.

By adding or removing weir boards at the lake outlet, we have been able to manipulate the levels in 50mm increments managing the water level so that despite 4 shut offs due to this summer's low flows we have been able to maintain some (although not as much as is ideal) flow into the wetlands.

With this management, despite this being one of the driest summers for some years, algal blooms have been minimal and the wetlands have not dried out to a point where their restoration will take years.

The Lake is in such good condition, that Dragon Boats have complimented us on our initiatives and input to keep it in such a state.

I also wish to thank the MDC staff member who is currently involved and who has been particularly proactive when we have contacted him about restoring flows after Low River Flow cut offs. In one case unknown individuals had dammed off the flow channel preventing water flow when it did become available. When advised he arranged for a machine to be on site and remove the obstruction within days.

**Conclusion:**

The alarmist and inflammatory reports that have suggested that Henley Lake will be turned into the “cesspit” referred to at the Whaitua meeting unless significant sums of money are spent finding alternative water sources are of serious concern.

Despite the dry summer and intake conditions, the water take restrictions as proposed under the Low Flow water take Consent Application have been activated.

The sky has not fallen, algal blooms did not explode, many have enjoyed Henley Lake as the original Trustees envisioned.

After accepting the gift of the facility once the major work was done and the Thousands of dollars’ worth of further enhancements, Masterton District Council has a duty of responsibility to ensure that the Complex is protected for the future.

That being said, Henley Trust 2003, since its inception, has demonstrated its initiative, willingness, ability and commitment to maintain on going progress.

To that end, despite negative comments about “the Masterton Old Boys Network” from a former MDC CEO, we have access to qualified Hydrologists willing to help develop solutions at no cost. MDC would be more than welcome to pay its Consultants to peer review and validate results if deemed necessary rather than accepting free gifts willingly given.

Regardless still outstanding from 2020 MDC commitments are a current water take consent and a water management plan based on input from all stakeholders.

I am willing to speak to this submission either in person or via Teams.

T R Ward



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### Your details

Full name (required)

Alexandra JOHNSTON

Organisation (if applicable)

Postal address

Phone

Email

### Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

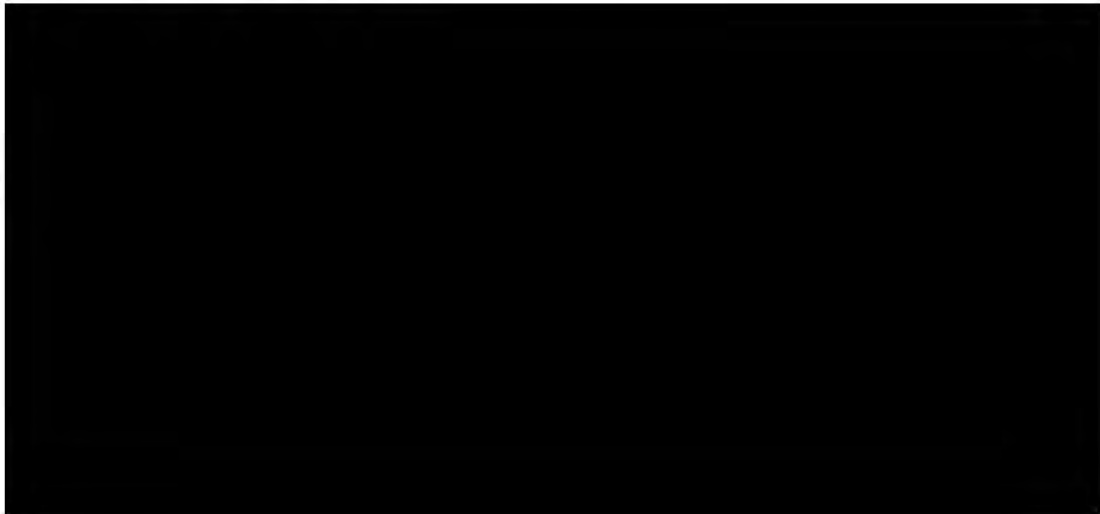
Yes (in person)

Yes (via Microsoft Teams)

No

### About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

Town Hall (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade  No – do not keep the façade

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

Big Decision 2: Town centre improvements (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

Big Decision 3: Council Funding (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
<b>1: Wairarapa Economic Development Strategy</b>	<input type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
<b>2: Regional Walking and Cycling facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input type="checkbox"/> Maintain funding
<b>3: Regional Positive Ageing facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input type="checkbox"/> Maintain funding
<b>4: Welcoming Communities facilitation</b>	<input type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
<b>5: Climate initiatives</b>	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

Yes  No  Don't know

## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person
- Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council
- Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less       About the same

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

My experiences when contacting CDC have always been positive - welcoming, helpful and accessible staff. Sadly, that has not always been the case with MDC.

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? (attach separate pages if needed)

- ① An improved library/archive facility will be of much greater advantage to rather more people (currently 179,000 in person visits) than an upmarket Town Hall.
- ② An improved main street would encourage greater numbers of people (and businesses) than a new Town Hall.
- ③ Commitment to a major expenditure at a time of high inflation, a slowing economy and increasing unemployment is ill-timed. The local Government Minister reminded Councils to concentrate on the 'need to haves' and not the 'nice to haves'. A new Town Hall is a 'nice to have'.



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**Submission to:** Masterton District Council

**Re:** Proposed Long-Term Plan 2024-2034

**Submission from:** Wairarapa Federated Farmers

**Address for Service:** Elizabeth McGruddy  
Senior Policy Adviser  
[emcgruddy@fedfarm.org.nz](mailto:emcgruddy@fedfarm.org.nz)  
[REDACTED]

**Hearing:** We wish to be heard.  
Please contact Robyn Cornford:  
[robyn@bluecarbon.co.nz](mailto:robyn@bluecarbon.co.nz)

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## INTRODUCTION

Wairarapa Federated Farmers (WFF) welcome the opportunity to submit on the Proposed Long-Term Plan (LTP) 2024-2034, and acknowledge submissions from individual members.

WFF support Councils intent to *“focus on ensuring essential infrastructure is up to scratch”*; and commend Council on the clear presentation of the Proposed LTP, including options and impacts for ratepayers.

The average rates increase proposed is 11%, but within that, the average urban increase is 9%, the average rural increase is 15%, and the increase for average hill country farms is 21%.

WFF acknowledge pressures on Council but register strong concern that rates continue to increase well ahead of the rate of inflation, and well ahead of increases in farm income. Members report that the rates bill is becoming *“crippling”*.

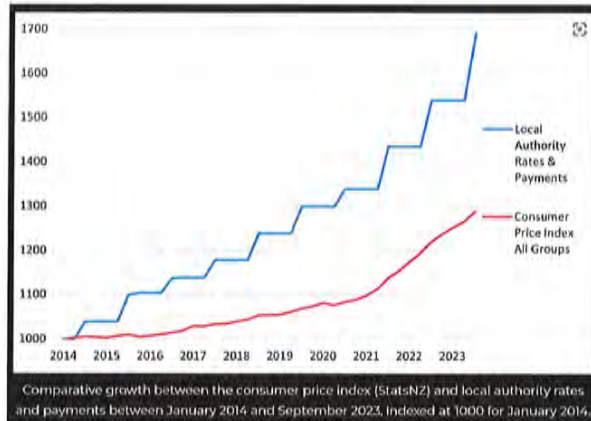
WFF urge Council to apply more strenuous and systematic attention to reducing the level of rates on farm properties in the district.

## FINANCIAL STRATEGY

The Consultation Document sets out key elements of the proposed Financial Strategy, including that:

- *“We’re proposing to cap increases on our rates income across the next ten years at 4.5% plus the rate of inflation”*
- *“Consistent 4.5% increases above the LGCI allows delivery on increased levels of service”*
- *“This equates to a cumulative average increase of 54% over the period of this plan”*

WFF record concern that local authority rates have been running ahead of the rate of inflation for many years. The following graph illustrates the discrepancy between CPI increases and local authority rates increases in recent years:



To the extent that inflationary pressures outside Council control compel rates increases to maintain services, then WFF agree it is appropriate that proposed increases are tied to the rate of inflation. Council will of course be aware that ratepayers are also grappling with inflationary pressures across all other aspects of their businesses.

WFF question the proposal to allow for additional 4.5% increases to improve services as a matter of standard operating practice. This has the appearance of granting 'licence' for ongoing annual increases, rather than imposing a 'limit'.

We suggest instead that the first imperative should be to strive to manage core business within the rate of inflation. Any proposals for rates increases beyond that limit should be robustly tested through specific community engagement (as is provided through the LTP process).

WFF note that the proposed limit (the rate of inflation plus 4.5%) is in fact exceeded in the coming year. This is attributed to:

- Increasing costs, particularly roading and water; and
- Council propose no borrowing from reserves in the next ten years (otherwise used to smooth costs over more than one generation)

While Council does not propose borrowing from reserves in the coming period, it does propose a significant increase in external debt:

- *"The level of net external debt is projected to increase from \$38 million to \$110 million by Year 4, then reduces to \$30 million by 2034"*
- *"The increase in debt is driven by the big decisions outlined in this Consultation document"*

The big decisions presented for feedback are principally the town amenities, ie:

- Town Hall: Council preferred option \$43 million
- Library: Council preferred option \$11 million
- Town centre: Council preferred option \$6 million
- Total: \$60 million (plus various smaller options to the tune of about \$200k)

Acknowledging that Council propose taking on significant external debt to fund the 'preferred option' capital investments, Council nevertheless propose a "balanced budget", ie: *"In each of the ten years of the LTP, Council will run a surplus of revenue over expenditure, and apply that surplus to capital projects and repaying debt"*

At face value, it appears that Council may be prioritising urban amenities over the roading network; and that the proposals to cease drawing down reserves and to take on significant external debt, are principally driven by the capital cost of Councils preferred options, principally the Town Hall.

And again at face value, it would appear that Council may have an alternate choice, ie, to prioritise the roading network over urban amenities, to reduce the level of external debt taken on, and perhaps to smooth the effect on rates by continuing to borrow from reserves.

In this context – while WFF would ordinarily be neutral on Councils preferred options in respect of urban amenities – WFF is concerned that the effect may be to drive a significant increase in farm rates, in year one and compounding through the term of the LTP.

Alternatively, the proposals to cease borrowing from reserves but to take on significant external debt, may not be linked. Either way, however, the proposed new capital investments in civic amenities will inevitably demand that Council attention and resources would be prioritised to those major projects: WFF would prefer that Council attention and resources be focussed on ruthless re-prioritisation of costs to provide for essential infrastructure including roading, while not rating farmers off the land. In this context, WFF do not generally support the Council preferred options for major capital investments in the town centre.

## ROADS

WFF acknowledge that the other factor driving rural rates is the apportioning of the costs of rural roads to rural ratepayers, with the effect that the allocation of costs as at 2023 was:

- Urban population 23,000 or 79%, share of roading costs 30% (\$2.3m)
- Rural population 6,000 or 21%, share of roading costs 70% (\$5.3m)

WFF reiterate points made in respect of the Revenue and Financing Policy last year, ie, while the assumption that rural roads are mainly or exclusively used by rural folk has the virtue of simplicity, it appears to be a significant departure from Councils intention to allocate costs based on actual access and usage of Council services. At that time, WFF recommended that:

- *The forestry road review be extended to get a more evidence-based handle on rural/urban road usage at the same time.*
- *Pending that review, that the 70/30 split on subsidised roads be amended to 50/50.*

WFF would welcome an update from Council on the progress of that roading review, ie, the impact of forestry activities (and any consequential implications for rating policies) and whether the brief for that review has been extended to get a better understanding of 'urban' use of 'rural' roads.

In summary, WFF support Councils intent to *"focus on ensuring essential infrastructure is up to scratch"*:

- WFF record concern that the proposed major upgrades of urban amenities may be 'screwing the scrum' away from that clear focus
- WFF specifically question whether alternate financial priorities and strategies have been sufficiently explored in order to reduce the steep rates increases proposed for the farming sector.

#### **VALUATIONS**

Members are reporting steep increases in farm valuations, and querying whether carbon forestry may have artificially inflated values. We understand SWDC may have received advice from QV that this is not the case: we would welcome any clarifications from Masterton District Council.

#### **RURAL HALLS**

WFF note Council propose upcoming work to consider whether rural halls which are not well utilised, could be divested.

WFF recommend that review specifically consider the role of rural halls as community hubs in emergency situations; and the extent to which halls need to be maintained and fit for purpose in those situations, eg, communications, power, water.

#### CONCLUSION

Wairarapa Federated Farmers thank Council for the opportunity to provide feedback.

Our primary recommendations are that:

- Increases on rates income be limited to the rate of inflation (with any increases above the rate of inflation subject to specific and robust community consultation)
- Council update on progress of the review into forestry usage of rural roads, and whether that review includes attention to urban usage of rural roads, to inform review of the apportioning of roading costs across ratepayer groups.

SUBMISSION ENDS

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Submission to Masterton District Council Feedback to the  
Long Term Plan 2024-34  
Your Place, Your Plan



ccs  
**disability action**  
Including all people

Thursday, April 25, 2024

**I would like to speak to our submission**

**Contact:**

Mathew Wills  
Independent Access  
Contractor  
c/- CCS Disability Action  
Wairarapa Branch  
36 Bannister Street  
Masterton 5810  
P:063777004,

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ

Raewyn Hailes  
Regional Access Coordinator f  
Central Region.  
CCS Disability Action Wellington  
8 Raroa Road, Hutt Central, Lower Hutt 5010  
P O Box 35156 Naenae, Lower Hutt 5041

**WAEA (04) 567 8910**  
**WAEA PŪKORO 027 600 3828**

### **Introduction**

We appreciate the opportunity to give feedback on Masterton District Council Long Term Plan. CCS Disability Action takes particular note that this Long Term Plan is focused on four big decisions for Masterton which we believe will all have an impact for the people CCS Disability Action supports, as each big decision has implications when considering Access and Inclusion opportunities for everyone including those with Disabilities and Impairments.

Councils play an important role in ensuring our communities include everyone. A key part of this is ensuring that council services and infrastructure are accessible to all. Improved access strengthens communities, by ensuring everyone can fully participate in the community in which we live, work and play, Improved access also improves business and tourism opportunities.

How we live, work and connect affects everyone's wellbeing,

### **Town Centre Improvements**

One consideration within this Long Term Plan is for Masterton District Council to consider an alternative to the town Centre, Queen St revamp. For individuals with Disabilities and Impairments where Mobility Aides or other equipment is required to enhance our ability to move around and fully access our community a major consideration should always be provision for smooth Foot Path and Roding Access ensuring safe journeys around the communities for all. In our experience any work carried out retrospectively has the potential to cause far greater negative impact for Disabled people. Whichever option is chosen by Council to proceed with this project, I believe it is extremely important to complete the required work once and get it right, especially given the ageing population of Wairarapa, the provision and forward thinking of Access requirements is of paramount importance. Data on disability now confirms almost one in four New Zealanders identify as having a Disability or Impairment.



I believe any reduction of Car Parks within the town centre, particularly Mobility Parks would impact on the ability of Disabled people to go about their daily lives, so where possible I would encourage MDC to increase the provision of Mobility Parking spaces throughout the central business district. I would also encourage a greater level of enforcement by Councils regarding the levels of abuse of Mobility Parking Spaces by those individuals who do not display a current Mobility Parking Permit.

If roadworks are conducted careful and considered timing of when work is carried out should take place as navigation around roadworks is often extremely difficult for those using mobility aides to get around and could potentially impact on our ability to carry out everyday tasks.

**Town Hall, Library & Wairarapa Archive**

Whichever option is elected to proceed with by MDC appropriate and fully inclusive access provisions should be implemented, particularly to all designated public areas of the above buildings. I believe a town hall should have the facilities to accommodate everyone. I believe to design a fully inclusive facility should include one level of seating for events such as shows, and hearing loops for hearing impaired, Other considerations are accessible bathroom facilities, clear signage and appropriate width of doorways and Open Plan Rooms throughout for ease of Access. CCS Disability Action would be happy to consult and provide guidance on the plans for this project and facility should it be sought.

Should MDC decide to go with its preferred option one I believe meeting rooms should be a similar design to Carterton Events Centre.

As the Masterton District Library has been deemed no longer fit for purpose I believe consideration could be given to MDC preferred option one. The layout of the library should be accessible and inclusive, Individuals with larger Mobility equipment such as Mobility Scooters and Wheelchairs should be able to independently access books and other resources available at the library without requiring assistance, I also think books, resources and other information at the library should be provided in a variety of different formats such as Easy Read Format and audio books. CCS Disability Action National Office runs a Library and Information Service so would be able to provide advice on a range of formats potentially required.

As I am unfamiliar with the facilities currently housing Wairarapa Archive I feel unable to make informed comment currently.

#### **Changes to Council Funding**

I believe whichever option is preferred again should be carefully considered as making Funding contestable and therefore equitable may in some cases impact on the wellbeing of Disabled People as the majority of organisations listed who currently access Funding through the LTP Submissions Process play a role in achieving positive outcomes in health, Community Participation opportunities and reducing the risks of isolation for Seniors within Wairarapa Communities.

#### **Changes to Services**

CCS Disability Action has worked closely with the Coordinator of the Positive Ageing Strategy since the implementation of the Strategy with a key focus regarding Access, Inclusion, Community Participation, Workshops, Events, Networking & Connection opportunities with other organizations working throughout the Social Sector at the heart of this community, all of which I believe contributes to a Positive impact for people of any age group to keep active both physically and mentally. The positive impact on Mental Health of having Services and Strategies such as Positive Ageing should not be underestimated. CCS Disability Action does not support the disestablishment of this position as a cost saving measure. This applies to both the Positive Ageing Strategy and Regional Walking & Cycling Facilitation Projects.

**Infrastructure Investment**

Continued Investment in Footpaths and Roothing Renewal is essential, particular emphasis should be placed on both surfaced being well maintained and kept smooth allowing for seamless and safe journey's around our community of choice. For Example all curb cuts should be standardised with no steep inclines or recess into gutters to avoid the likelihood of accidents, therefore allowing an ability of independent movement within the community of those with Disabilities or Impairments.

Community Facilities should have access and inclusion at the forefront of thinking at all times as this is a right, People with Disabilities and Impairments should not be restricted from Community Facilities, Parks and other open spaces because of a lack of accessible equipment, access provisions and in the case of Parks a lack of accessible play equipment.

I believe consideration needs to be given to the creation of Safe Spaces within the community for those individuals living with Disabilities or Impairments such as Autism or Cognitive difficulties, creating an inclusive environment where individuals can be themselves.

Although Infrastructure Investment is important We encourage Council to consider the needs of all their citizens, rather than focus narrowly just on efficient or cost-effective infrastructure and services. A narrow focus on efficiency can result in Councils cutting corners with access. This can have significant effects on the wellbeing of disabled people.

**Planning for access**

It is important to consider access issues when planning how our communities and transport systems develop.

Accessibility is an on-going goal rather than a set of minimal standards to be complied with. There is always room for improvement, especially as new and innovative approaches are constantly being developed.

We note that throughout Masterton District Council's Long Term Plan, preferred options are presented to the proposed projects. Whatever decisions are made to proceed with these, we ask Masterton District Council to empower the Disability Sector and make this town the blueprint for accessible communities into the future.

## Summary:

- We support the principals driving this Plan, being mindful of the past as we move into the future.
  - Having fully accessible facilities including a Town Hall, Public Library and Archive. If a new build is deemed the preferred option for any of these facilities CCS Disability Action wishes to be consulted at the planning stages of the build to assist in planning for access requirements
  - Town Centre Improvements including upgrades to Footpaths and Roading including curb cuts that are appropriate and accessible to all throughout the Central Business District.

We congratulate Council for its commitment and engagement so far with the Disability Sector and Community, its focus on core business first and for having disability represented in the images throughout the body of the document.

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- We would like to see access as a high-level priority in the Long Term Plan, especially in the proposals of the big decisions and other main areas of focus.

People with Disabilities often do not have equal opportunities in employment so often struggle an equitable level of income compared to our able bodied peers, therefore we believe any rates rises or increase in costs of user pays services provided by Council should be kept to a reasonable level especially given cost of Living increases, Covid 19 and other events beyond our control

## Recommendations:

1. Masterton District Council develop and expand on the goals of an engaged and empowered community. Masterton/Whakaoriori is a positive, strong, inclusive and self-determining community, with equitable opportunities for everyone leaving no one behind.

For Masterton District Council to be a truly inclusive Council, we would recommend the adoption of an inclusion policy across all areas of council work. The establishment of a Disability Advisory Group is a good start but should include a diverse range of people with a diverse range of Disabilities and Impairments to ensure a broad range of diverse views from across the Disability Sector and Community

2. Masterton District Council works collaboratively with the disability sector to progressively identify access barriers in the community and remove them. That collaboration and co-design is a part of all projects to ensure that all new projects are fully accessible, meet Universal Design best practice and provide a fully accessible journey from home to destination.
3. We recommend that Council continue to provide Mobility Parking Spaces, especially in the proposed Town Centre Upgrade, and that an increased

number of are provided to respond to the demands of the aging population growth. Information on the location of Mobility car parks should be easily found on Councils website along with any restrictions and costs. When considering Access, all types of mobility aides need to be considered. This includes motor vehicles adapted for mobility use.

4. We recommend that Council collects regular accurate data on the ability of people with access needs to move around their community and access services (We can provide tools and advice to effectively do this).
5. That roading, cycleways, and pavements, become shared pathway conversations to meet the need of multimodal complete streets solution and all users benefit from the Investment in maintenance of current pedestrian infrastructure and should be linked to new projects to ensure full accessibility into the future.
6. Accessibility is not a guaranteed right in Aotearoa, but instead something that requires ongoing advocacy at both an individual and systemic level. Under the United Nations Convention on the Rights of Persons with Disabilities, Article 9, accessibility is to *"enable persons with disabilities to live independently and participate fully in all aspects of life"* and that *"States Parties shall take appropriate measures to ensure to persons with disabilities access on an equal basis with others"*. We do not have legislation in Aotearoa that specifically enshrines access as a fundamental right, and we believe that we are failing to meet our obligations under the UNCRPD (2007).
7. We would like to highlight the importance of continued meaningful consultation with the disability community. Disabled peoples voices need not only to be heard, but elevated.

**About us.**

CCS Disability Action is a community organisation that has been advocating for disabled people to be included in the community since 1935. We provide direct support to approximately 5,000 children, young people and adults through our 18 branches, which operate from Northland to Invercargill. Our support focuses on breaking down barriers to participation. We receive a mixture of government and private funding.

CCS Disability Action has a national network of access coordinators, who work with local government and transport operators to create a more inclusive society. We also run New Zealand's nation-wide Mobility Parking Permit scheme. This scheme currently supports more than 150,000 people to more easily access their communities and facilities. Our fully owned subsidiary, Lifetime Design Ltd, advocates for and provides universal design guidelines to improve the accessibility of New Zealand housing.

We are a member of the Access Alliance, which is pushing for a new Access Law. We manage Lifemark, which certifies and promotes universal design standards for houses. We have developed ways to collect data on access, including the Measuring Accessible Journeys project and the Street Accessibility Audits

**Conclusion.**

Masterton District Council has a vital role in ensuring the growing number of people with access needs can participate, contribute, and be included in their communities. Unless council proactively ensures the accessibility of the community, we risk cutting more and more people off from their community and the services they require to live their daily lives. The impact of the aging population growth will bring an increase in the numbers of people with impairments and increase the need for Universal Design standards and the ability to make Accessible Journeys. Access and Inclusion opportunities are needed now and in the future.

Masterton District Council Long-Term Plan 2024-34 submission form

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#492

COMPLETE

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Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) lace montgomery  
Organisation (if applicable) masterton district youth council  
Email youthcouncil@mstn.govt.nz

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

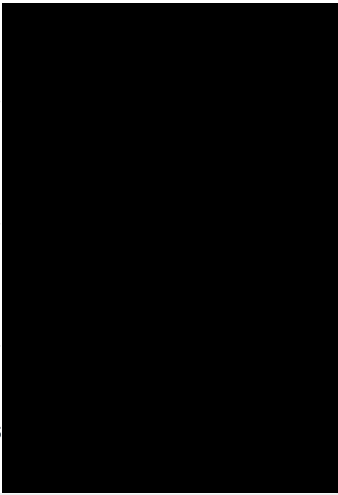
What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.



Masterton District Council Long-Term Plan 2024-34 submission form

<b>Q8</b> The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?	Yes – keep the façade
<b>Q9</b> Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
<b>Q10</b> Town centre improvements (Consultation Document pages 25-28)	Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
<b>Q11</b> Council Funding (Consultation Document pages 29-31)	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
<b>Q12</b> Service Area 1: Wairarapa Economic Development Strategy	Alternative Option - Maintain funding
<b>Q13</b> Service Area 2: Regional Walking and Cycling facilitation	The Council's Preferred Option - Cease funding for this (annual saving of \$35K)
<b>Q14</b> Service Area 3: Regional Positive Ageing facilitation	Alternative Option - Maintain funding
<b>Q15</b> Service Area 4: Welcoming Communities facilitation	Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires
<b>Q16</b> Service Area 5: Climate initiatives	Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

<b>Q17</b> Do you support our proposed fees and charges for 2024/25?	Don't know
---	------------

Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

**Q19**

Explore a different look and feel in future if it would cost less

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

what we enjoy about the lake are the ducks who live there, how large the lake is, how nice the view is around the lake and how peaceful the lake is to be at.

**Q21**

Other - please specify:

When you need information about Council services, events or activities, what channel do you use most often?

we go to our council rep who takes our youth council

**Q22**

Other - please specify:

When you need to report a problem with a Council facility or service, what channel do you use most often?

we go to our council rep who takes our youth council

**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26**

Don't know

Have you used the Council's after hours service in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q27**

Respondent skipped this question

Would you prefer to do more or less Council business online?

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**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

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Masterton District Council Long-Term Plan 2024-34 submission form

64

#78

COMPLETE

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Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

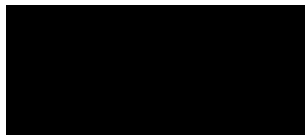
Full name (required)

Corrinne Oliver

Postal address

Email

Phone



**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

**Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.**

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q8</b></p> <p>The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b></p> <p>Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.</p>
<p><b>Q10</b></p> <p>Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b></p> <p>Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b></p> <p>Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
<p><b>Q13</b></p> <p>Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b></p> <p>Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b></p> <p>Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>
<p><b>Q16</b></p> <p>Service Area 5: Climate initiatives</p>	<p>The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases</p>

Page 3: Fees and Charges

Masterton District Council Long-Term Plan 2024-34 submission form

**Q17**

**Don't know**

Do you support our proposed fees and charges for 2024/25?

**Q18**

Comments

This process needs to be made easier for the community to have their say and the current economic climate considered for Rate payers.

Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

Being able to walk around them and seeing how many people do this on a daily basis.

**Q21**

Other - please specify:  
Midweek

When you need information about Council services, events or activities, what channel do you use most often?

**Q22**

Other - please specify:  
Facebook, or call into Waiata House

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay by automatic payment or direct debit**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Never**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

---

**Q27**

**About the same**

Would you prefer to do more or less Council business online?

---

**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

**Respondent skipped this question**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

---



**NGĀTI TE KOROU**

4 May 2024

Masterton District Council  
[submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)

Tēnā koutou,

**NGĀTI TE KOROU SUBMISSION ON MASTERTON DISTRICT COUNCIL'S 2024-24 LONG-TERM PLAN**

Our Hapū, Ngāti Te Korou, has been working with Masterton District Council for a number of years, taking a Hapū led, Council supported approach for (1) the renaming and rededication of the Ngāti Te Korou Reserve in 2017, and (2) the development of a Masterplan which sets out our aspirations to enhance and develop the Ngāti Te Korou Reserve.

The Masterplan sets out the process and methodology applied to the development of the Masterplan; includes the story of Ngāti Te Korou; our aspirations and cultural design philosophy – and how these translate into Reserve precincts and the identification of specific projects; as well as initial high-level cost estimates.

A copy of the Masterplan is included alongside this submission.

This submission asks Masterton District Council for \$300,000 over Years 1-3 of the Long-Term Plan 2024-34 to support:

- Phase 1 of the Masterplan (refer page 34 of the Masterplan);
- Phase 2 (excl. key public amenities) of the Masterplan (refer page 34 of the Masterplan); and
- Addressing the most urgent recommendations, e.g., a quantity survey (refer page 33 of the Masterplan).

We acknowledge Boffa Miskell, and in particular, William Hatton and Zak Kelland, for walking alongside both Ngāti Te Korou and Masterton District Council to develop and finalise the Masterplan. In addition to this, we thank Masterton District Council staff for their continued support in realising our aspirations.

We wish to be heard as part of your Long-Term Plan Hearing.

Nāku, nā

Huria Robens  
Chair, Ngāti Te Korou

Contact details:







NGĀTI TE KOROU

# TE WHENUA TĀPUI O NGĀTI TE KOROU | NGĀTI TE KOROU RESERVE

LANDSCAPE MASTERPLAN

MAY 2024

FINAL DOCUMENTATION





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## KUPU ARATAKI | INTRODUCTION

In 2017, Masterton District Council (MDC) and local Hapū, Ngāti Te Korou, collaborated in a project that involved the re-naming and rededication of Te Whenua Tāpui o Ngāti Te Korou or Ngāti Te Korou Reserve. Since this time, it has been an aspiration of Ngāti Te Korou to identify ways to enhance the Reserve in a way that provides information about Retimana Te Korou as well as being a space of learning, creativity, and nurturing our native flora.

It has taken over three years for MDC and Ngāti Te Korou to develop this masterplan for Te Whenua Tāpui o Ngāti Te Korou or Ngāti Te Korou Reserve.

As part of MDC strategic outlook, planning and development of the Masterton district, this body of work reflects active relationships between a local hapū, council, and community, by creating and enhancing a unique and culturally significant site to tangata whenua.

The Ngāti Te Korou Reserve masterplan strongly aligns with a number of key MDC strategies: the Parks and Open Spaces Strategy, Wellbeing Strategy, Arts, and Culture and Heritage Strategy.

The Masterton ‘Parks and Open Spaces Strategy 2021’ explores how we can best protect and develop our parks, facilities, and open spaces in a way that reflects mana whenua values, including kaitiakitanga of the natural environment and whakapapa of the area. It recognises and provides for recreational and cultural opportunities to enhance Māori wellbeing and, through that, the wellbeing our broader community.

The Wellbeing Strategy – He Hiringa Tangata, He Hiringa Whenua has a focus on pride in our identity and heritage, including the value on the place and role of tangata whenua and is proud of our cultural identity and heritage.

The Arts, Culture and Heritage Strategy priorities include “Telling Our Stories” and “Toi Māori”. Telling our stories is about preserving and promoting the history and heritage of the Masterton district, including working with iwi, sector stakeholders and the wider community to provide opportunities to tell stories that have yet to be told or shared widely. Toi Māori enhances cultural wellbeing and strengthens identity. MDC want to work with iwi, Toi Māori practitioners, the arts, culture and heritage sector, and wider community to look at ways in which Toi Māori can be more visible in the Masterton district, for example through public art and by supporting those who already promote and practise Toi Māori via community led, council-supported projects and initiatives.

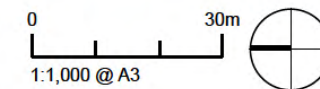
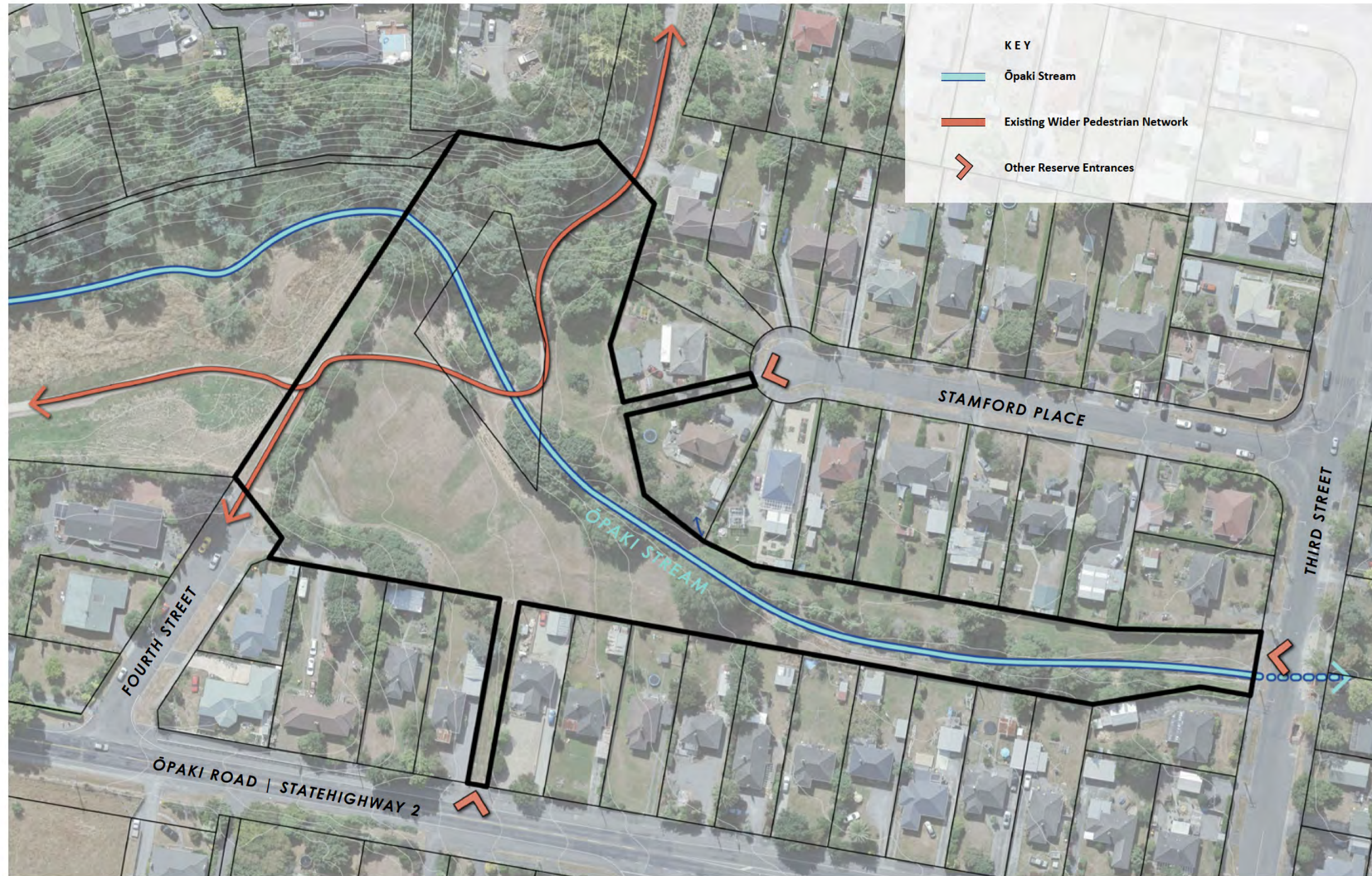
MDC and Ngāti Te Korou engaged Boffa Miskell to provide support in the development of this masterplan to capture the aspirations and visions for Ngāti Te Korou and community.

The methodology of this masterplan was undertaken as follows:

1. Understand the aspirations of MDC and Ngāti Te Korou, exploring and understanding the associated history, knowledge, context, and values of Ngāti Te Korou Reserve. This was undertaken by a collective wānanga and hīkoi of the reserve.
2. Compiling thinking and observations from wānanga and site and commence exploring opportunities for the reserve. The works developed three conceptual iterations of a potential masterplan to facilitate further discussions and possible solutions of a visionary masterplan.
3. Reviewing with MDC and Ngāti Te Korou conceptual thinking and iterations to develop a single visionary masterplan that acknowledges and shares the views of both MDC and Ngāti Te Korou.
4. Final review and approval of visionary masterplan to provide MDC with opportunities to implement aspects of the design and providing Ngāti Te Korou with opportunities to imbue their values, aspirations, and identity.
5. Masterplan provides an agreed approach to develop and enhance the Ngāti Te Korou Reserve.

The Masterplan is intended to be a living document that can be updated over time.

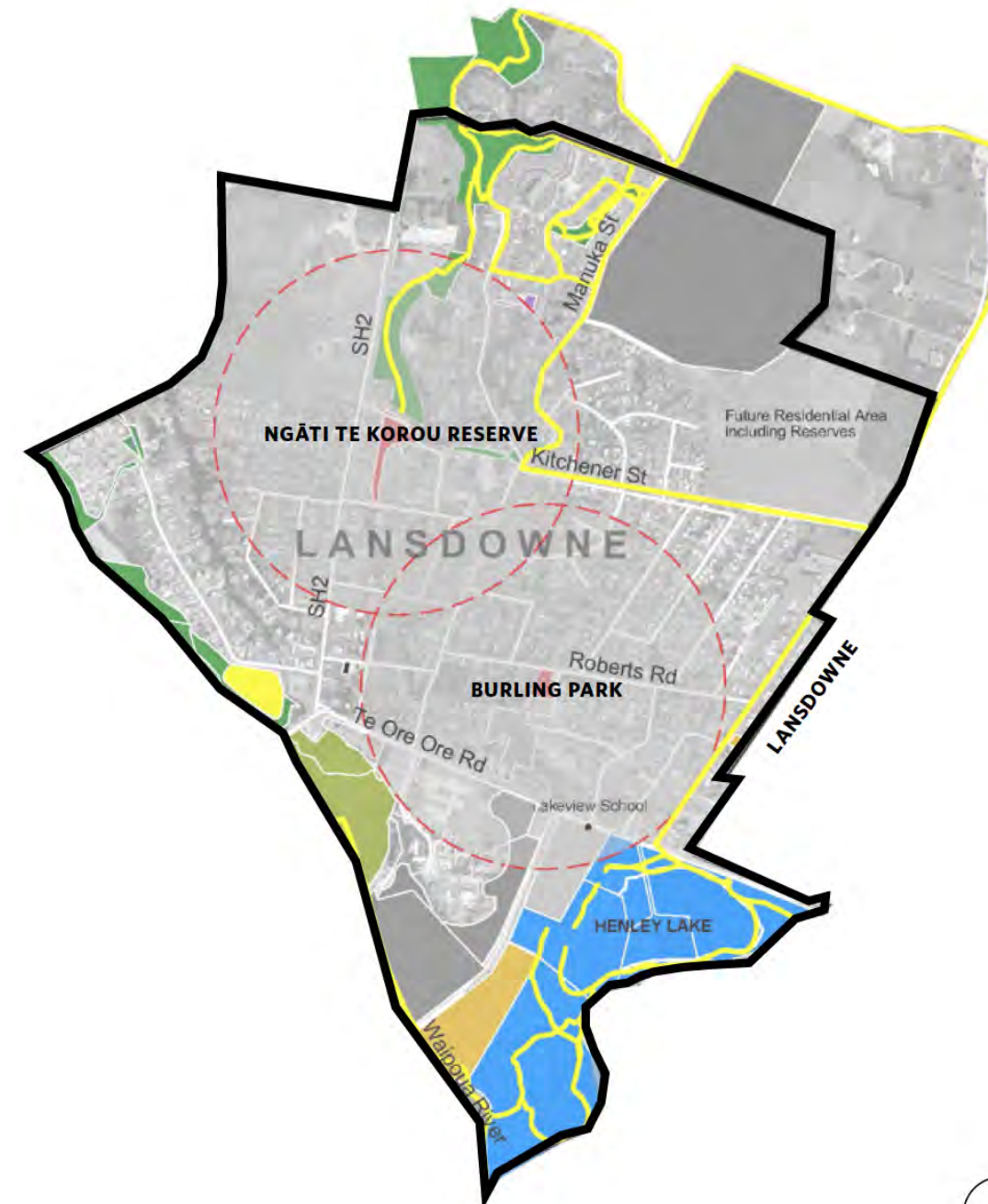
WĀHI INĀIANEI | EXISTING SITE



## HOROPAKI PAENGA | SITE ANALYSIS

### TE WHENUA TĀPUI O NGĀTI TE KOROU

Location	Lansdowne, Masterton
Character	Neighbourhood Park Recreation and Ecological Linkage (Masterton Trails) Tangata Whenua (Site of Significance)
History	The land for the reserve was set aside when it was known as the 'Murray Block' which was brought by L.J Murray for state housing. Bisected by the Ōpaki Stream, the northern portion of the reserve holds the remains of the Lansdowne Dam, built in the 1890s providing water to Lansdowne. The dam burst during a cyclonic storm in December 1924 flooding much of the suburb. The current name 'Ngāti Te Korou Reserve' was given by local iwi in honour of their tūpuna who was the primary rangatira for the establishment of Masterton. Previously known as the 'Murray Block Reserve / Ritimana Reserve', local iwi sought to correct and officially changed the reserve to its current name. Te Whenua Tāpui o Ngāti Te Korou is also another name given to the reserve.
Value	Ecological / Natural Value Cultural Value
Description	Ngāti Te Korou Reserve along with Burling Park are the only neighbourhood park and open spaces within the Lansdowne precinct (other than Henley Lake & Percys Reserve). The two neighbourhood parks are approximately 1.2km between one another. Ngāti Te Korou Reserve is also apart of the northern trails that connect across the wider Masterton area. To the north there is the Ōpaki recreational and ecological link pathway. The reserve is bordered by majority residential and there is some ecological value mainly from regenerating native flora. The Ōpaki stream flows central through the site which is channelised and varying depths along its stream course through the reserve. The site has two distinct areas which border either side of the stream, to the west a large elevated grassed space which slopes gradually to the south, and to the east varying spaces of lawn and regrowth. There is little amenity value present on-site and acts as a thoroughfare from the recreational trails with an average time of 1-2 minutes along the existing pathway networks through site.
Area	1.17ha
Access	Northern Entry(s): Fourth Street (west) & Northern Link Trail Southern Entry: Third Street (stream outlet) Western: Ōpaki Road / SH2 (grassed alleyway) Eastern: Stamford Place (gravel alleyway); Fourth Street (east)



## WHAKAATA HĪKOI | SITE PHOTOS



### KEY

1. Only large flat open space within Ngāti Te Korou Reserve
2. Narrow stream edge bordering alongside residential
3. Ōpaki stream (watercourse) looking north from Third Street.
4. Channelised stream with clumpings of overgrown vegetation
5. Accessible lawn space along stream also showing collapsed channel walls
6. View looking from eastern entry on Fourth Street - high point looking across Ngāti Te Korou Reserve
7. Only access across Ōpaki stream needing major upgrade
8. Sloped planted edge down from large open space down to stream edge
9. Existing trail view looking southwards from northern boundary
10. Existing trail looking westwards from northern boundary
11. View looking southwards from large open space showcasing large specimen tree
12. View from eastern side of stream showing flat space (left) and sloped space (right)

1	2	3	4
5	6	7	8
9	10	11	12

## TE KŌRERO O NGĀTI TE KOROU | THE STORY OF NGĀTI TE KOROU

### TE KOROU | TE TANGATA, TE HAPŪ, TE WHENUA

Te Raku = Puipokaka (Te Kai)

Te Korou (Retimana) = Hinewhakaaea (Hoana)

Hineiteaerāangi (Irihapeti)

Te Tua-o-te-rangi, Te Turuki (Karaitiana)

Ngāti Te Korou for whom this reserve is named, are the descendants of Te Korou of Ngāti Hamua. Te Korou was born in the late 18th Century and lived at Ngāumutawa and Kaikōkiri his mana (interests and influence) extended from present day Masterton to Eketahuna, and from the Tararua range eastwards to the coast. His wife Hinewhakaaea of Ngāti Te Hina, and Ngāi Tahu Makakanui of Wairarapa, she was of equal social status as Te Korou and between them they were connected to all of the principal hapū of the Wairarapa and southern Hawkes Bay. They had two children: a daughter Hineiteaerāangi, and a son Te Tua-o-te-rangi (Te Turuki). In 1848 Te Korou and his family were baptised by the missionary, William Colenso and from that time were known by their baptismal names: Te Korou, Retimana (Richmond), Hinewhakaaea, Hoana (Joan), Hineiteaerāangi, Irihapeti (Elizabeth), and Te Turuki, Karaitiana (Christian).

Through trade with Europeans in the early 1800s muskets became a major factor in tribal warfare throughout Aotearoa. However the distribution of muskets was unequal, and in the 1820s the musket-armed tribes made war on the tribes who had no access to muskets. As a consequence the Wairarapa was continually ravaged by the musket-armed tribes from the North and West. During one of these skirmishes Te Korou was captured by Te Wera of Ngāti Mutunga, but on the way back to Ngāti Mutunga territory Te Korou was able to deceive and kill Te Wera and escaped, thereby maintaining his mana. Finally however, to protect his people from these musket-armed marauders Te Korou lead his people to refuge at Mahia, Northern Hawkes Bay. This was around the year 1834 and after the signing of Te Tiriti o Waitangi in 1840 the people began returning to the Wairarapa. Te Korou, although elderly at this stage re-established his mana over Northern Wairarapa. The return of the hapū coincided with arrival of Pākehā in Wairarapa looking to settle and establish farms.

Retimana, with his daughter Irihapeti and her husband Ihaia Whakamairu were very influential in the establishment of Masterton. Joseph Masters was looking for land in the Wairarapa and promoted the concept of a small farm settlement whereby groups of working men could pool their resources and buy larger blocks of land. In 1853 the Small Farm Association was formed and was after its formation they went to Te Korou at Ngāumutawa to discuss land acquisition and consequently in 1854 land was acquired for the settlement that was named for Joseph Masters, Masterton. While Te Korou's son-in-law did much of the negotiations with the Pākehā settlers, his son Karaitiana took over from his father as representative for his tribe in all other matters, they were supporters of Te Kiingitanga.

In January 1882 Te Korou passed away at Manaia and was said to have been over 100 years of age. His passing was celebrated by both his own people as well as of Masterton's leading settlers representatives The cortege of over 300 people escorted Te Korou to his final resting place at the Archer Street cemetery (Masterton Lawn cemetery). For a leading rangatira to be buried in a public cemetery was, and still is, very uncommon, however, in this case it signifies that Masterton was his papakainga, home, and therefore the rightful place for him to be buried and it was also a measure of the very high esteem by which he was held by the people of the Masterton.

Today, Ngāti Te Korou, his descendants, proudly continue to maintain ahi kā roa, the long-held and continual occupancy, of Masterton the surrounding districts.

*- This kōrero was provided by Koro Roger Maaka on behalf of Ngāti Te Korou Hapū.*

Te Korou  
(Retimana)



Hineiteaerāangi  
(Irihapeti)



Te Tua-o-te-rangi, Te Turuki  
(Karaitiana)

## NGĀ WAWATA O TE WHENUA TĀPUI O NGĀTI TE KOROU | ASPIRATIONS FOR NGĀTI TE KOROU RESERVE

### MANA WHENUA ASPIRATIONS

This is a 'seeding project' that will continue to grow in partnership with mana whenua (Ngāti Te Korou)

#### Providing a place for mana whenua to establish and express their identity - tūrangawaewae

- A place that enables knowledge and kōrero to be shared and passed on across generations
- A place that celebrates the history of the people and the environment  
- Ngāti Te Korou, Ngāti Hamua, Retimana Te Korou
- A place that is intergenerational providing different amenities and experiences
- Opportunities for more cultural markers and art (pouwhenua, waharoa, tomokanga, kōhatu)
- Opportunities to provide more cultural awareness and presence
- Celebrating whakapapa through creative expressions (Ngā Tūpuna Wāhine: Te Kai, Hinewhakaaea, Irihapeti; Ngā Atua Wāhine: Hineteiwaiwa, Hinetitama, Niwareka)
- Establishing a rich unique cultural parkspace within Masterton

#### Potential development of a Whare Kōrero and/or Whare Pora for Ngāti Te Korou whānui

- A place where whānau and community can gather, learn, kōrero and wānanga (which doesn't interfere with the wider recreational amenities)
- Opportunities to have a place that celebrates Te Ao Māori - Matariki, Te Taiao, Wairarapa

#### Daylighting Ōpaki Stream

- Opportunity to naturalise stream and dechannelise in places
- Understand the flow of water and health
- Naturalise stream integrating riparian planting informing organic form and functions

#### Restoration of native flora within Ngāti Te Korou Reserve enhancing the awa and ngāhere

- Providing habitat for native fauna (tuna, kea)
- Restoring endemic flora - rongoā that is specific to Ngāti Te Korou whānui

#### Development of a Pā Rauemi

- Providing spaces to gather and collect resources for weaving
- A place to boil and dye, natural dyes (paru)
- A place to grow and harvest pīngao (trailing to be undertaken)

#### Pā Harakeke

- Various type of harakeke for different uses and purposes (colour and textures)
- Providing raised harakeke beds for kairaranga - easy to harvest and access and to clean
- Providing a space to place waste

#### Providing spaces to connect and learn about Te Taiao

- Access down to awa to connect and cleanse
- Access into ngāhere to access plants for use

#### Potential to develop a Maara Kai for community to access

- Recognising the current global economy and providing opportunities for people to grow and gather their own kai
- Opportunities for multigenerational learning - growing food and reconnecting to the whenua
- Opportunity to be informed by Maramataka
- Maara Kai to have raised garden beds and various crops both traditional and common
- Design potential to reflect traditional maara kai (tūwatawata)

#### Focus on enhancing and developing better entrances and access into Ngāti Te Korou Reserve

- Understanding how people come to site, where they access, what are the amenities?
- There is no defined entry, opportunity to create a unique arrival space that celebrates the reserve
- Opportunity to create key focal experiences at the six entrances into reserve - are some more primary than the other?
- Activating entrances specifically from SH2
- How do these connections provide for experiential journey(s) within the reserve?
- Dedicated parking for visitors - providing accessible parking for kaumātua

#### Enhancing public amenities and experiences within the reserve

- Providing an eco-toilet for visitors
- Providing spaces for respite and to come together (seating, amphitheatre, terraces, open lawn)
- Providing a space for 'tākaro' - play, recreation and fitness: kiorahi field, basketball, outdoor gym, playspace, maara hūpara (active play for climbing, transversing, learning)
- A place of learning - Kapehu Whetū Māori Star Compass (Matariki)
- A place which is safe for community
- A potential place to perform and practice kapa haka - waiata, mōteatea, haka
- A place that caters for kairaranga, kaiwhakairo, ringatoi (creative hub)
- Opportunity to have an elevated structure - reflective of a pūwhara or pataka kai?

#### Enabling visitors to stay longer within Ngāti Te Korou Reserve

- Reserve could become a primary point of rest within the wider trail network
- Continuance of recreational and ecological linkages
- Drawing community into reserve

#### Landscape Design is organic and little to no straightlines

- Wayfinding and signage across site
- Design to be user-friendly and safe (lighting, slopes, viewshafts)



## RAPUNGA WHAKAARO | CULTURAL DESIGN PHILOSOPHY

### WHAKAPAPA | CONNECTIONS & IDENTITY

- Reclaiming tūrangawaewae - a place of standing and belonging
- Connection to the cultural landscape and wider environment
- Celebrating the past, present and future of Ngāti Te Korou and Masterton
- Reconnecting community with place - creating unique arrival and experiences

### MĀTAURANGA | ANCESTRAL KNOWLEDGE

- Sharing and continuance of Ngāti Te Korou history and Te Ao Māori
- Knowledge sharing around tangata and whenua (awa, ngāhere, kai, rongoā)
- Creating sequences of spaces to share knowledge
- A place which is intergenerational to transfer and retain knowledge

### PŪRĀKAU | STORYTELLING

- Treasuring kōrero and taonga tuku iho of people, land and environment
- Creating adaptable spaces to gather and share pūrākau through waiata, mōteatea, haka
- Reflecting kōrero through mahi toi and interaction

### MAHI TOI | CREATIVE EXPRESSION

- Signage and wayfinding through creative cultural expressions (pouwhenua, whakairo, raranga, mahi toi)
- Creating unique arrival spaces (tomokanga, waharoa, whare, whariki)
- Reclaiming and providing space to facilitate and express Toi Māori

### HAUORA | HEALTH & WELLBEING

- Creating spaces to gather and be active; and provide opportunities for traditional methods of healing, play and training (fitness & play - kīorahi, basketball, playground, hūpara)
- Places to rest, recover and reconnect to the landscape

### HĀPORI | COMMUNITY

- Providing amenities for community (seating, shelter, toilets, open-space)
- Spaces which are adaptable, providing for self-reflection and communal gathering
- Strengthening links and activating access that is user-friendly

### NGĀ RAUEMI | RESOURCES

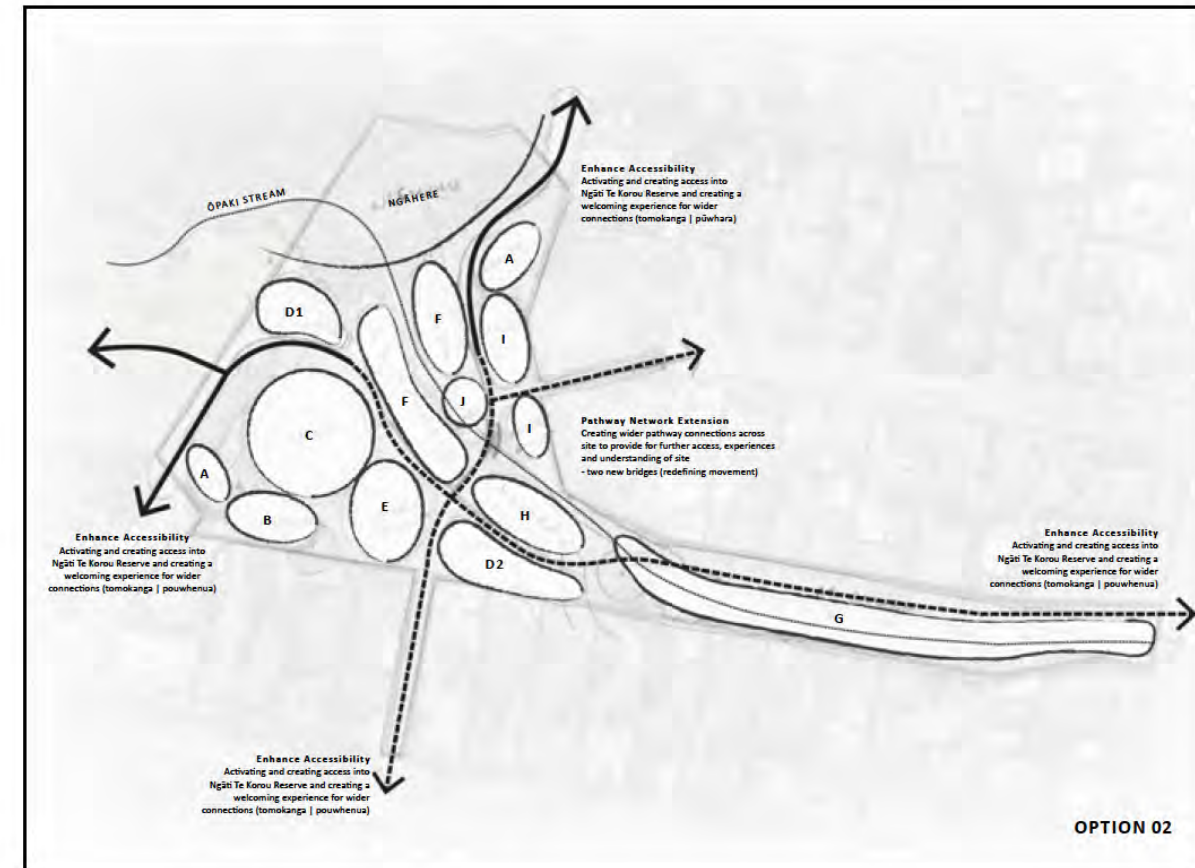
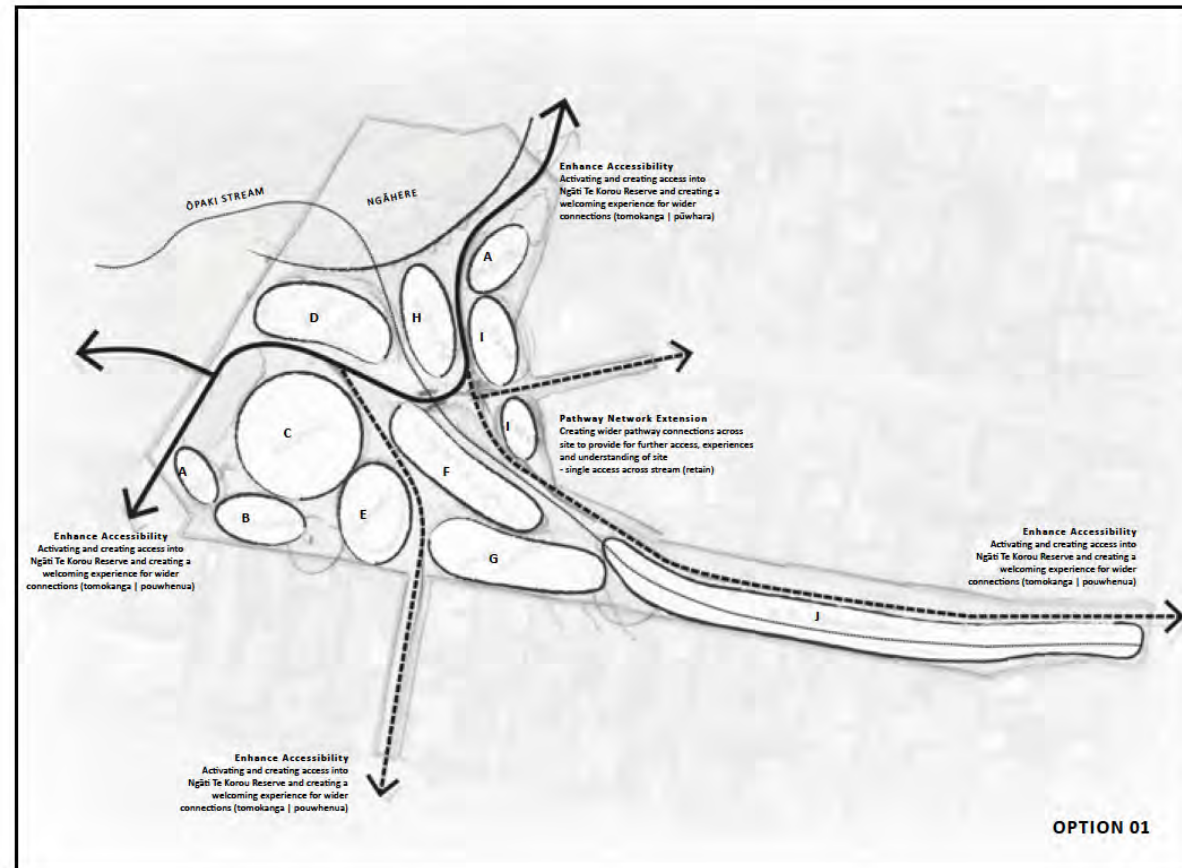
- Restoring the whenua and establishing a rich native palette for resources and native fauna of ngāhere, awa (manu, ngārara)
- Providing spaces for cultural harvesting and activities
- Establishing linkages and guidance to safely resource materials

### WĀNANGA | EDUCATION & LEARNING

- Integrating Te Ao Māori through landscape elements (kāpehu whetū / Matariki, rongoā trails, maara kai, maara hūpara)
- Development of a whare pora / whare wānanga / whare rauemi



## AROĀ MAHERE | SPATIAL MAPPING AND THINKING

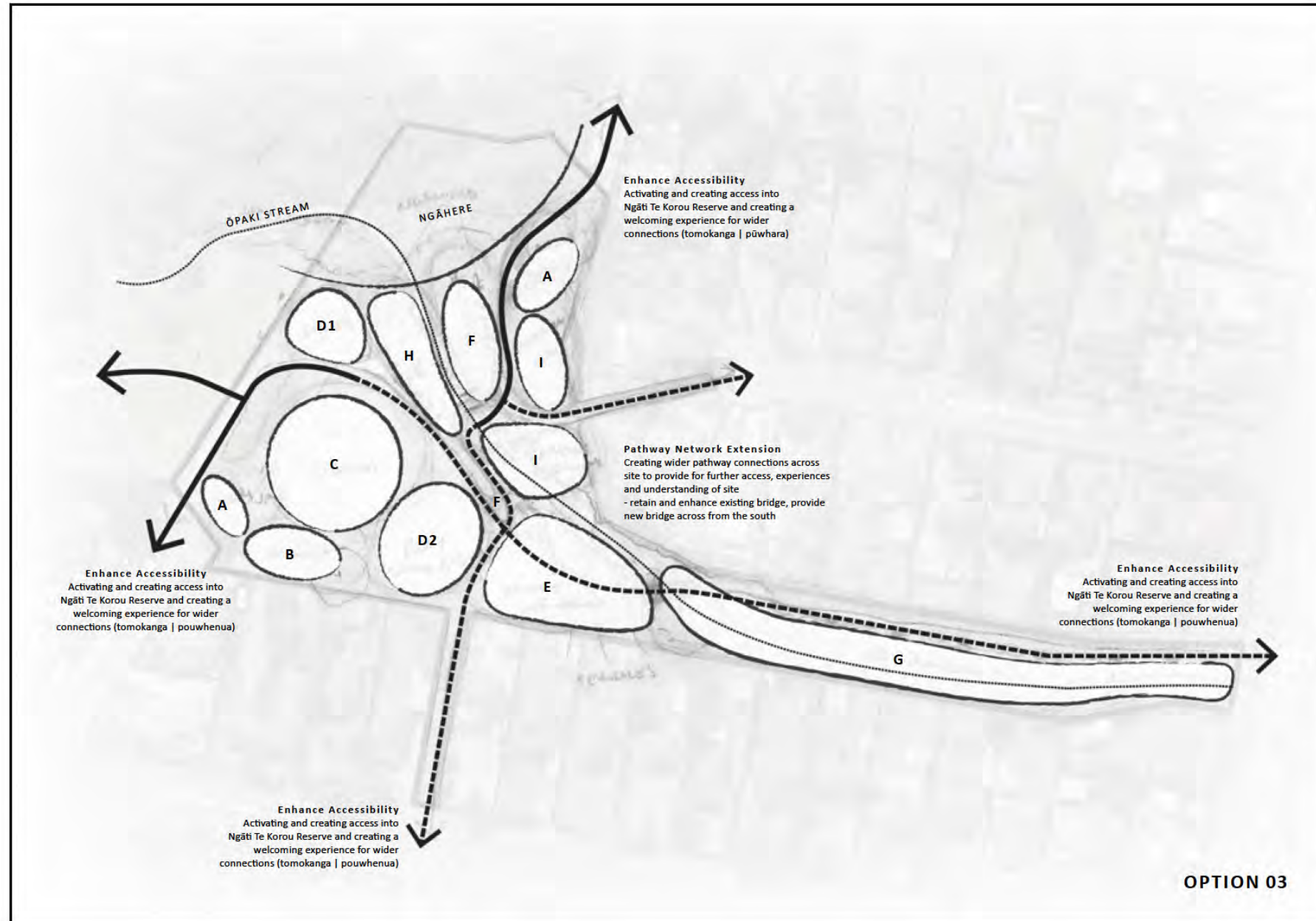


### KEY

- A Arrival space - celebrating the whakapapa of Ngāti Te Korou and the wider reserve (waharoa);
- B Providing parking and easy access into site;
- C Multifaceted space - kīorahi, kapehu whetū, social lawn;
- D Providing play and fitness amenities (playground, maara hūpara, outdoor gym equipment, basketball)
- E Potential space for the development of a Whare Pora to gather, learn, celebrate the history of people and the landscape;
- F Terraced planted slopes;
- G Open-lawn space for wānanga and gathering;
- H Pā Harakeke and restoration of ngāhere and awa edges;
- I Maara Kai & Rongoā for community to access, gather, learn and grow;
- J Pā Rauemi and stream restoration to enable community amenities and enhance the experiential values of Ngāti Te Korou Reserve, establishing connections to wai

### KEY

- A Arrival space - celebrating the whakapapa of Ngāti Te Korou and the wider reserve (waharoa);
- B Providing parking and easy access into site;
- C Multifaceted space - kīorahi, kapehu whetū, social lawn;
- D Providing play and fitness amenities
  - D1-outdoor gym equipment, basketball;
  - D2-playground, maara hūpara;
- E Potential space for the development of a Whare Pora to gather, learn, celebrate the history of people and the landscape;
- F Terraced planted slopes;
- G Pā Rauemi and stream restoration to enable community amenities and enhance the experiential values of Ngāti Te Korou Reserve, establishing connections to wai;
- H Pā Harakeke and restoration of ngāhere and awa edges;
- I Maara Kai & Rongoā for community to access, gather, learn and grow ;
- J Connection to wai for cleansing and healing (terraced steps)



**KEY**

- A Arrival space - celebrating the whakapapa of Ngāti Te Korou and the wider reserve (waharoa);
- B Proposed parking and easy access into site;
- C Multifaceted space - kīorahi, kapehu whetū, social lawn space;
- D Providing play and fitness amenities  
D1 - Fitness, māra hūpara;  
D2 - Papa tākaro
- E Potential space for development of mahinga kai opportunities
- F Māra for cultivation purposes and functions;  
Terraced planted slopes;
- G Pā Rauemi and stream restoration to enable community amenities and enhance the experiential values of Ngāti Te Korou Reserve, establishing connections to wai;
- H Pā Harakeke and restoration of ngāhere and awa edges;
- I Adaptable hapū space

**DEVELOPMENT OPTION SCHEME**

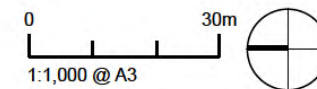
Ngāti Te Korou hapū provided feedback and sought further development of 'Option 3'. Option 3 builds on existing infrastructure and re-establishing links from other key entrances into the reserve. Activating the entry from Ōpaki Road (Statehighway 2) will enable connection to the main transit and pedestrian corridor. Entry activation from Third and Stamford Street will offer wider site connections from the Lansdowne community. Providing a variety of mix-use amenities will enhance visitor experiences whilst encouraging Te Whenua Tāpui o Ngāti Te Korou to become the central heart for the wider Lansdowne Recreation Trail to arrive, explore and return.

TE MAHERE O TE WHENUA TĀPUI O NGĀTI TE KOROU | NGĀTI TE KOROU RESERVE MASTERPLAN



**KEY**

- 01 Primary Arrival Space with supporting infrastructure (tomokanga, waharoa, wayfinding, information panels, parking facilities and toilets)
- 02 Central Heart for gathering, celebrating and playing with terraced seating and low planted slopes to maintain outlooks across reserve
- 03 Community amenity space with picnic tables and seating.
- 04 Māra Hūpara (Traditional Māori playspace) and agility trial with natural play edge for rangatahi
- 05 Playspace for tamariki providing different play experiences (climbing, swinging, rocking, spinning, sliding), features and communal amenities
- 06 Raised Pā Harakeke formed within an intricate taniko pattern for Mahi Toi (Creative Arts)
- 07 Extension of Pā Harakeke and community open space for Ngāti Te Korou hapū and whānau with large sloped terraces for gathering and celebrating. Future space for a Whare Pora.
- 08 Stream Naturalisation and development of an extensive Pā Rauemi (Natural Resource Hub) within southern area. Entry for Ngāti Te Korou hapū and whānau with supporting infrastructure
- 09 Potential educational zone with testing space (sandboxes for resources such as pīngao and kiekie) as part of future hapū / community development
- 10 Active Fitness space for strength building (tinana, hinengaro, wairua)
- 11 Community open space for future hapū / community development
- 12 Eastern entry enhancement with wayfinding infrastructure and viewing platform retaining views across to the Central Heart





NGĀTI TE KOROU | TE WHENUA TĀPUI O NGĀTI TE KOROU | NGĀTI TE KOROU RESERVE : LANDSCAPE MASTERPLAN | TE MAHERE O TE WHENUA TĀPUI O NGĀTI TE KOROU | NGĀTI TE KOROU RESERVE MASTERPLAN

## NGĀ ROHE | PRECINCTS



TE HONONGA | CENTRAL HEART



- KEY**
- 01 Development of arrival experience - waharoa structure with hapū pūrākau, wayfinding and site signage
  - 02 Platform overlooking open space
  - 03 Terraced bleacher steps / ampitheatre for gathering amongst sloped amenity planting and watching performances on open space
  - 04 Open gathering space for performances and whaikōrero
  - 05 Amenity space for community with seating and picnic tables
  - 06 Māra Hūpara (Traditional Māori playspace) and agility trial with play natural edge for rangatahi
  - 07 Wānanga space using kōhatu as seating
  - 08 Playspace for tamariki providing different play experiences (climbing, swinging, rocking, spinning, sliding), features and communal amenities
  - 09 Active Fitness space for strength building and socialising (tinana, hinengaro, whānau, wairua)
  - 10 Raised Pā Harakeke formed within an intricate taniko pattern for Mahi Toi (Creative Arts and education). Open space behind it for potential expansion. Future placement of a Whare Pora.
  - 11 Temporary parking solution using existing gravel path to allow some parking spaces
  - 12 Future redevelopment of Fourth Street cul-de-sac and parking facilities

## TE HONONGA | CENTRAL HEART



### ABOUT

Te Hononga focuses on providing a space for whānau, hapū, iwi and hāpori to come, gather and celebrate rich history and identity of their neighbourhood and their place. The reserve is the link for the Lansdowne Recreation Trail providing amenities to rest, recover and connect to the wider landscape of Wairarapa and Ngāti Te Korou Reserve.

Public amenities such as wayfinding signage and shelter, cultural artworks provide for a place to ground and explore the wider reserve and trails. The large grass plateau provides for opportunities to gather, play and celebrate surrounded by rich low-planted sloped edges on north and western edges to retain outlooks across the reserve and terraces down to provide for formal and informal seating for gathering and celebration.

An agility and hūpara space offers opportunities for rangatahi, tamariki and whānau to build and grow confidence in strength building, balance and control. A small playground is proposed to offering different play experiences for whānau.

A raised Pā Harakeke layed out in the form of a taniko is proposed allowing for easy access for kaumātua and kairaranga. It is proposed these beds house specific harakeke with whakapapa to hapū and iwi. Further opportunities for harakeke are located along the western fenceline.

Future infrastructure such as carparking and toilets will be provided at the Fourth Street entrance.



TE TUPURANGA | GROWING AND LEARNING



**KEY**

- 01 Eastern entry enhancement with wayfinding infrastructure and viewing platform retaining views across to the Central Heart
- 02 Development of Ngāhere planting to restore and enhance the mauri of site and implement rongoā Māori for educational trails
- 03 Open grass space for future development by Ngāti Te Korou hapū
- 04 Retain and enhance existing bridge incorporating cultural artworks and access across culvert retaining channel walls
- 05 Potential educational and testing space (sandboxes for resources such as pīngao and kiekie) with supporting infrastructure for learning and gathering
- 06 Enhance entrance along Stamford Street

## TE TUPURANGA | GROWING AND LEARNING



### ABOUT

Te Tupuranga references the concept of growth. This area offers opportunities to grow and share knowledge, and build skills and relationships with Te Taiao and community.

The remnant ngāhere looks to be enhanced and restored. Informal trails provide for education of native fauna and flora (rongoā) to explore and connect with the Ōpaki Stream ecosystem.

A future open space offers opportunities for Ngāti Te Korou Hapū to develop and incorporate their identity. A research and testing space supports raised sand-boxes to cultivate pīngao as well as kiekie for mahi-toi (raranga / tukutuku).

**TE PĀ RAUEMI | CREATIVE ARTS AND RESOURCE THREAD**



**KEY**

- 01** Development of a new boardwalk and access route from the southern precinct incorporating cultural artworks and a viewing platform from northern edge
- 02** Stream naturalisation and development of an extensive Pā Rauemi (natural resource hub) for Ngāti Te Korou hapū and whānau, specific native species from hapū have been incorporated into Pā Rauemi
- 03** Proposed placement and establishment of pouwhenua.
- 04** Large open platform and or open area for wānanga and gathering within Pā Rauemi incorporating wayfinding and educational panels around the whakapapa of rongoā, rauemi and rākau
- 05** Retain grass edge along eastern fenceline for access and maintenance of Pā Rauemi precinct
- 06** Retain access along the western fenceline to access rongoā, rauemi and rākau onto Third Street. Retain channel wall
- 07** Southern entry enhancement with wayfinding infrastructure to lead people in from Third Street

TE PĀ RAUEMI | CREATIVE ARTS AND RESOURCE THREAD



**About**

A key aspiration for Ngāti Te Korou is the restoration of the awa and the development of an extensive Pā Rauemi for whānu to grow knowledge and to source resources for mahi toi and raranga. A mix of specific hapū planting is proposed amongst the naturalisation of the stream.

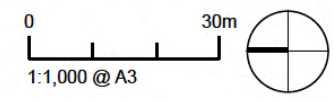
A curved pathway meanders alongside the stream restoration. A waharoa is proposed from Third Street establishing a new entrance. Along the pathway, six pouwhenua will be located to guide and protect. It is proposed these pouwhenua reflect Ngā Atua Wāhine (Hineītama, Hineteiwaiwa, Niwareka) and Ngā Tūpuna Wāhine (Te Kai, Hinewhakaaea, Irihapeti). A large platform for wānanga is proposed in the centre of the area to offer opportunities to gather and learn. Informal step will be incorporated into Te Pā Rauemi to access the water and resources. A grass strip offers for maintenance and access.

**NGĀ HOAHOA WHENUA | DIAGRAMS: LANDSCAPE AMENITY AREAS**

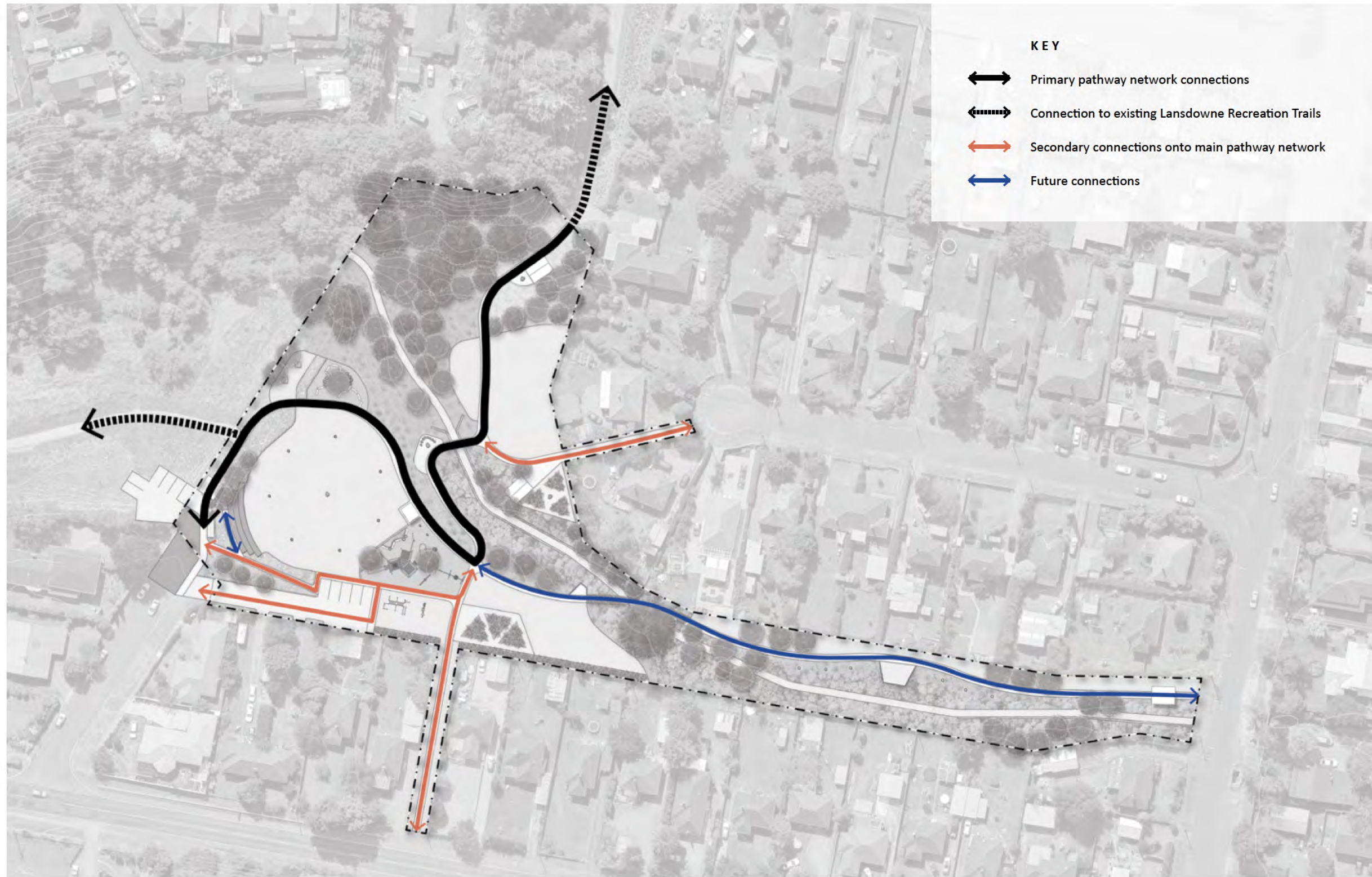


**KEY**

- Cultural Pods (Tomokanga, Pā Harakeke, Pā Whakamātau)
- Te Hononga | Central Heart with community amenities
- Fitness, play and recreation
- Public amenities (carparking, seating areas)
- Ōpaki Stream corridor restoration (native planting restoration, access to stream, enhancement and development of public bridge(s))
- Te Pā Rauemi and stream naturalisation
- Ngahere areas
- Open space (potential future hapū opportunity)



NGĀ HOAHOA WHENUA | DIAGRAMS: ACCESS AND CIRCULATION

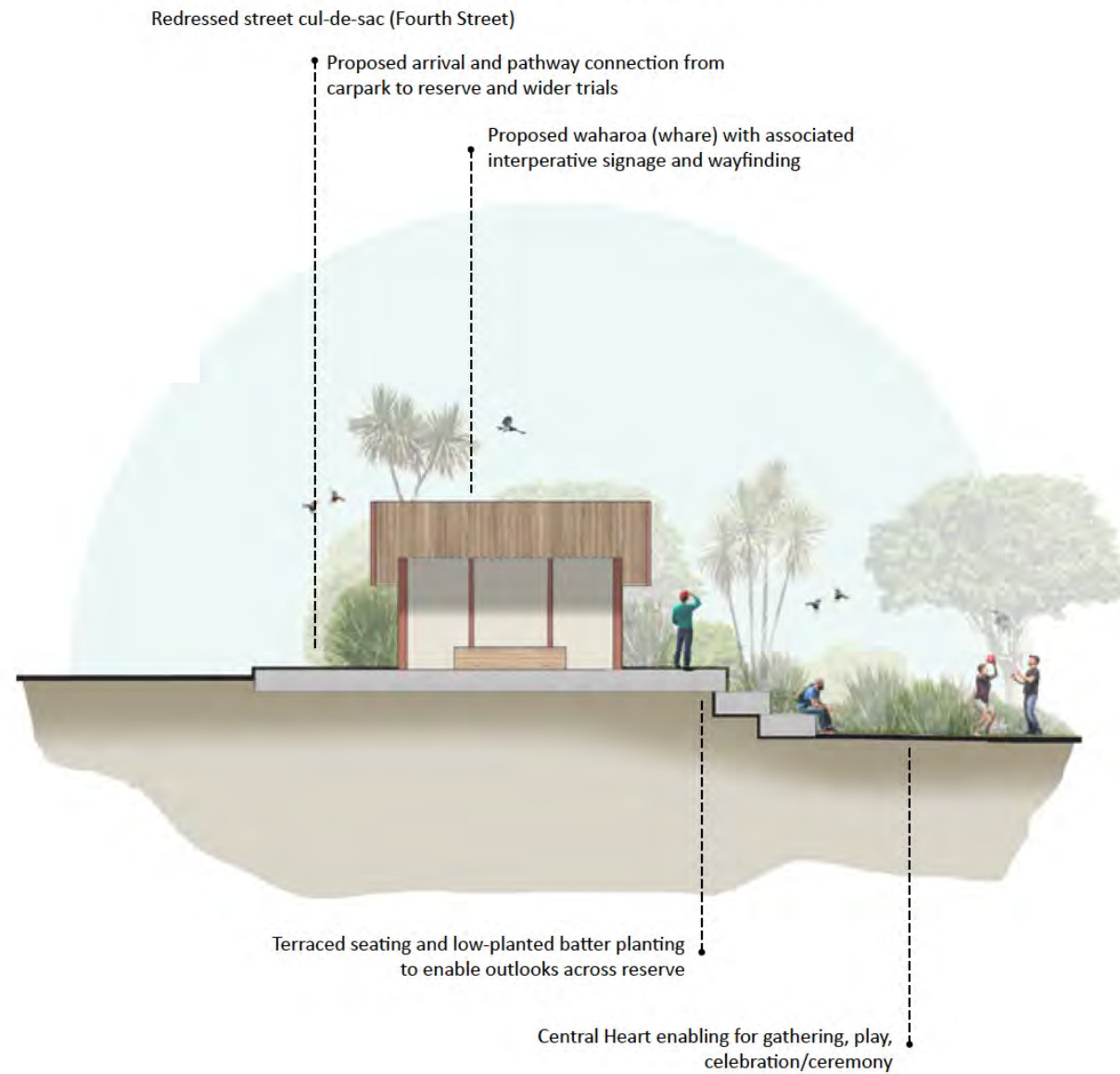


NGĀ HOAHOA WHENUA | DIAGRAMS: CULTURAL LANDSCAPE FEATURES

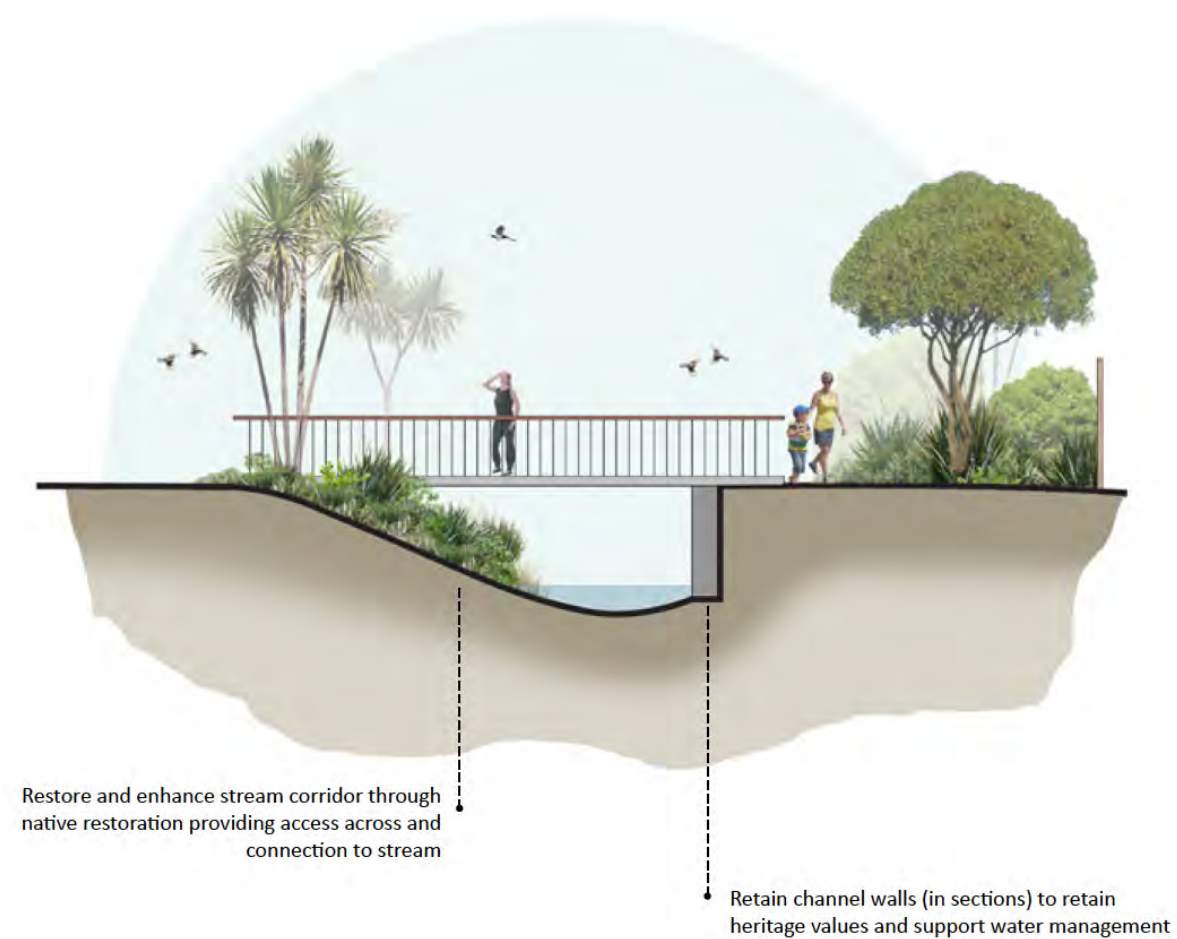


# NGĀ TOPENGA | CROSS-SECTIONS

## ARRIVAL AND CENTRAL HEART

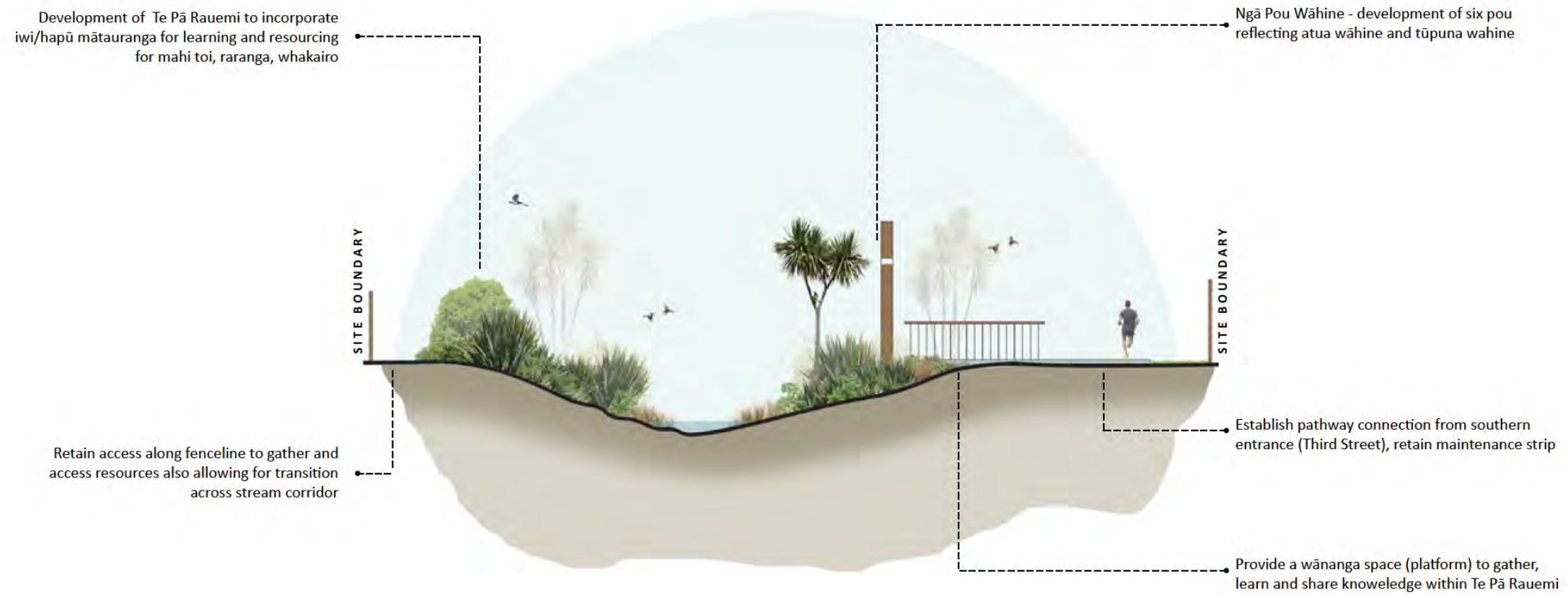


## ŌPAKI STREAM AND NEW BRIDGE





FUTURE ŌPAKI STREAM NATURALISATION

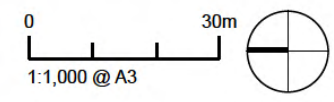


## NGĀ POUNGA RAUTAKI | PLANTING STRATEGY



**KEY**

- Te Pā Rauemi Planting
- Ngāhere Planting
- Amenity Planting
- Pā Harakeke



## NATIVE PLANTING MIXES

### NGĀHERE AND AMENITY PLANTING PALETTE

MĀORI NAME	BOTANICAL NAME
<b>TREES (Large &gt;15m)</b>	
Tītōki	<i>Alectryon excelsus</i>
Tawa	<i>Beilschmiedia tawa</i>
Maire (Black)	<i>Nestigis cunninghamii</i>
Maire (White)	<i>Nestigis lanceolata</i>
Manatu	<i>Plagianthus regius</i>
<b>TREES (Medium 10-15m)</b>	
Tī-Kouka	<i>Cordyline australis</i>
Kapuka	<i>Griselinia lucida</i>
Kānuka	<i>Kunzia ericiodes</i>
Ngaio	<i>Myoporum laetum</i>
Tarata	<i>Pittosporum eugenioides</i>
Horoeka	<i>Psuedopanax crassifolius</i>
<b>TREES (Small)</b>	
Makomako	<i>Aristolelia serrata</i>
Putaputawētā	<i>Carpodetus serratus</i>
Tī-Ngahere	<i>Cordyline banksia</i>
Houhere	<i>Hoheria sexstulosa</i>
Māpou	<i>Myrsine australis</i>
Toro	<i>Myrsine salicina</i>
Rōhutu	<i>Neomyrtus pedunculata</i>
Akiraho	<i>Olearia paniculata</i>
Kohuhu	<i>Pittosporum tenuifolium</i>
Puahou	<i>Pseudopanax arboreus</i>
<b>SHRUBS</b>	
Tawapou	<i>Carmichaelia australis</i>
Thin-leaved Coprosma	<i>Coprosma areolata</i>
Mikimiki	<i>Coprosma crassifolia</i>
Mingimingi	<i>Coprosma propinqua</i>
Twiggy Coprosma	<i>Coprosma rhamnoides</i>
Cheesman Coprosma	<i>Coprosma rigida</i>
Karamu	<i>Coprosma robusta</i>
Mingimingi	<i>Coprosma virescens</i>
Korokio	<i>Corokia x virgata</i>
Koromiko	<i>Hebe stricta</i>
Teucrium	<i>Teucrium parvifolium</i>

MĀORI NAME	BOTANICAL NAME
<b>FERNS</b>	
Makaka	<i>Adiantum aethiopicum</i>
Huruhuruwhenua	<i>Asplenium oblongifolium</i>
Pukupuku	<i>Blechnum parrisiae</i>
Ponga   Mamaku	<i>Cyathea dealbata</i>
Tarawera (Button Fern)	<i>Nephrolepis cordifolia</i>
Pūniu (Prickly Shield Fern)	<i>Polystichum vestitum</i>
<b>GRASSES</b>	
Hunangāmoho	<i>Anemanthele lessoniana</i>
Toetoe	<i>Austroderia fulvida</i>
Maurea	<i>Carex comans</i>
Speckled Sedge	<i>Carex testacea</i>
Haumata	<i>Chionochloa flavicans</i>
Wī	<i>Poa cita</i>
<b>CLIMBERS &amp; SCAMBLERS</b>	
Pōānanga	<i>Clematis forsteri</i>
Puawhananga	<i>Clematis paniculata</i>
Tōtera	<i>Fuchsia procumbens</i>
Akakaikiore	<i>Parsonsia capsularis</i>
Akatawhiwhi	<i>Metrosideros fulgens</i>
<b>OTHER AMENITY PLANTING</b>	
Piripiri	<i>Acaena inermis purpurea</i>
Rengarenga	<i>Arthropodium cirratum</i>
Mouku	<i>Asplenium bulbiferum</i>
Wharawhara	<i>Astelia banksii</i>
Mānaia	<i>Carex flagellifera</i>
Taupata	<i>Coprosma repens</i>
Tūrutu	<i>Dianella nigra</i>
Mikoikoi	<i>Libertia perigrinans</i>
Pepepe	<i>Machaerina sinclairii</i>
Pōhuehue	<i>Muehlenbeckia axillaris</i>
Kawakawa	<i>Piper excelsum</i>
Harakeke	<i>Phormium tenax</i>
Wharariki	<i>Phormium cookianum</i>

Reference: Wellington Regional Native Plant Guide - Revised-Edition (2010)

**TE PĀ RAUEMI PLANTING**

MĀORI NAME	BOTANICAL NAME	RARANGA (WEAVING   TEXTILE)	WAIHANGA (CONSTRUCTION)	RONGOĀ (MEDICINAL)	KAI (FOOD FOR PEOPLE)	NGĀ MOMO MĀORI (ATTRACTS NATIVE FAUNA)
Harakeke	<i>Phormium tenax</i>					
Hinau	<i>Elaeocarpus dentatus</i>					
Houhere	<i>Hoheria populnea</i>					
Kareao	<i>Ripogonum scandens</i>					
Kāretu	<i>Hierochloe redolens</i>					
Kawakawa	<i>Piper excelsum</i>					
Kiekie	<i>Freycinetia banksii</i>					
Kumarahou	<i>Pomaderris kumeraho</i>					
Kuta	<i>Schoenoplectus lacustris</i>					
Mānuka	<i>Leptospermum scoparium</i>					
Neinei	<i>Dracophyllum latifolium</i>					
Pīngao	<i>Ficinia spiralis</i>					
Raupō	<i>Typha orientalis</i>					
Raurēkau   Kanono	<i>Coprosma autumnalis</i>					
Tanekaha	<i>Phyllocladus trichomanoides</i>					
Tawhero	<i>Ptreophylla sylvicola</i>					
Tikouka	<i>Cordyline australis</i>					
Tikumū	<i>Celmisia spectabilis</i>					
Toitoi-kakaho	<i>Austroderia toetoe</i>					
Tūtū	<i>Coriaria arborea</i>					



**Harakeke**  
*Phormium tenax*



**Hinau**  
*Elaeocarpus dentatus*



**Houhere**  
*Hoheria populnea*



**Kareao**  
*Ripogonum scandens*



**Kāretu**  
*Hierochloe redolens*



**Kawakawa**  
*Piper excelsum*



**Kiekie**  
*Freycinetia banksii*



**Kumarahou**  
*Pomaderris kumeraho*



**Kuta | Paopao**  
*Schoenoplectus lacustris*



**Mānuka**  
*Leptospermum scoparium*



**Neinei**  
*Dracophyllum latifolium*



**Pīngao**  
*Ficinia spiralis*



**Raupō**  
*Typha orientalis*



**Raurēkau | Kanono**  
*Coprosma autumnalis*



**Tanekaha**  
*Phyllocladus trichomanoides*



**Tawhero**  
*Pterophylla sylvicola*



**Tīkouka**  
*Cordyline australis*



**Tikumu**  
*Celmisia spectabilis*



**Toitōi-kakaho**  
*Austroderia toetoe*

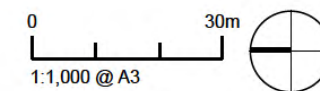
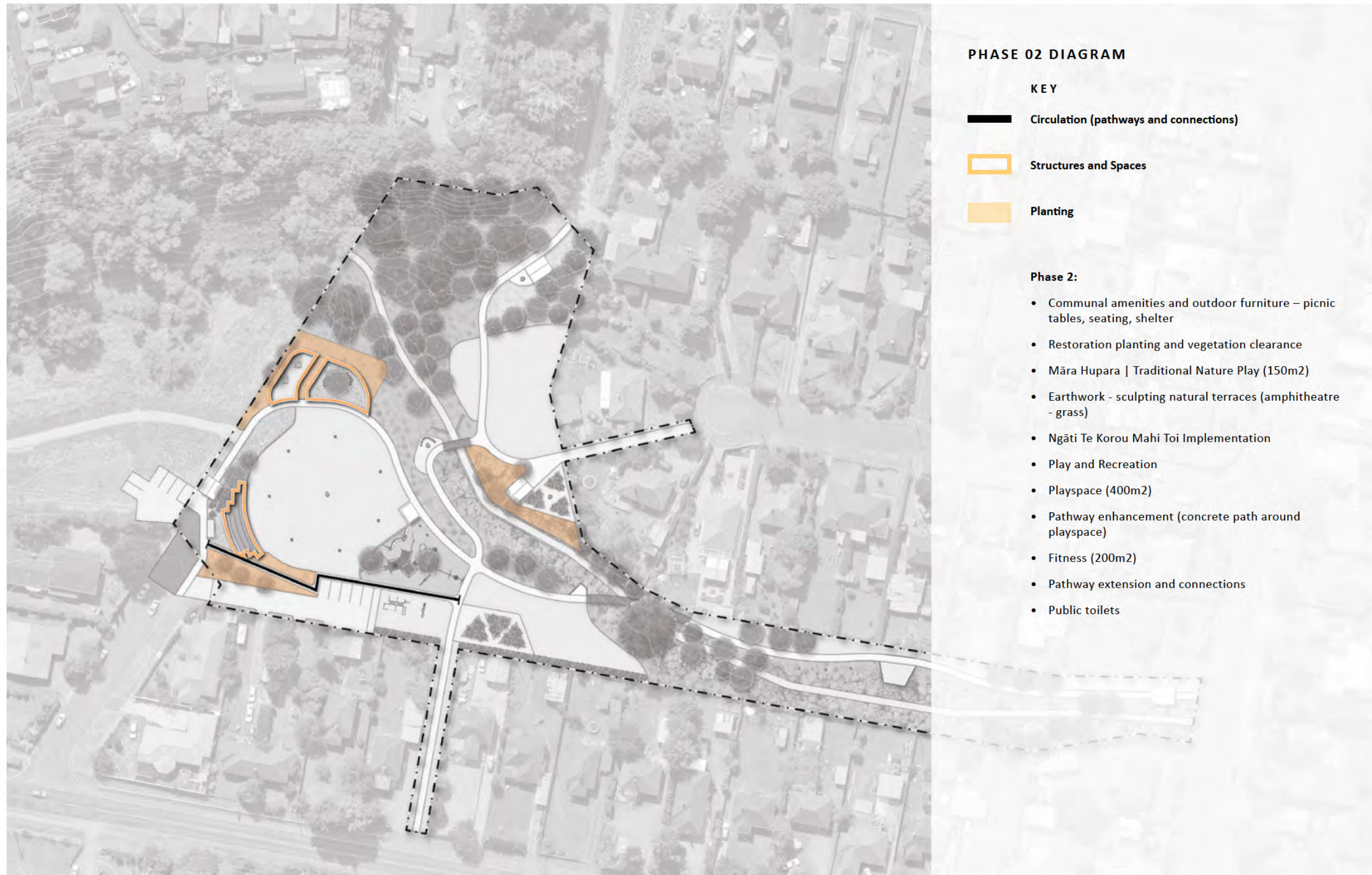


**Tūtū**  
*Coriaria arborea*

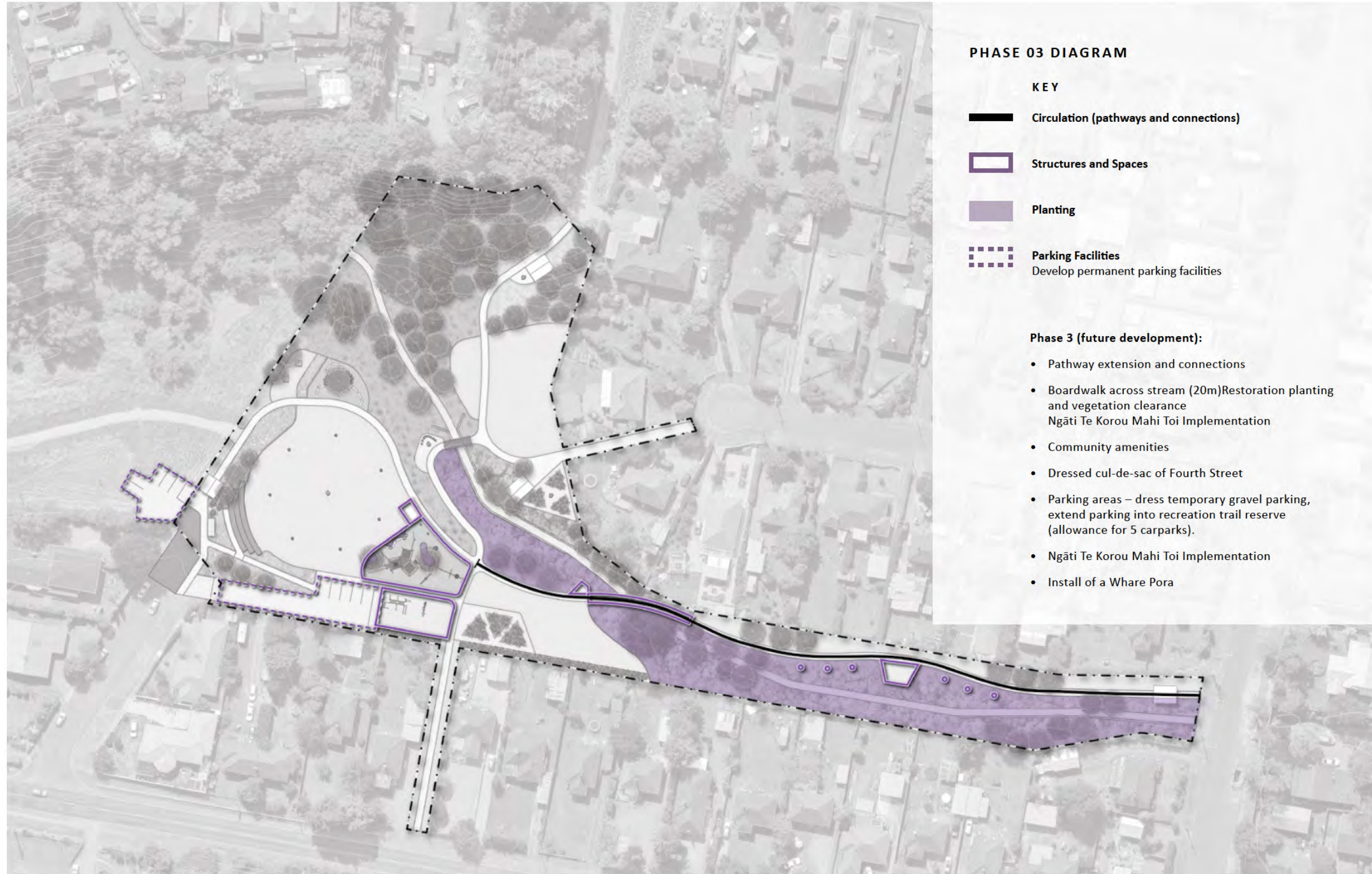
**NGĀ WĀHANGA O TE MAHI | PHASES OF WORK**  
WĀHANGA TUATAHI | PHASE 01



WĀHANGA TUARUA | PHASE 01



WĀHANGA Ā MUA | FUTURE PHASES





## NGĀ TOHUTOHU | RECOMMENDATIONS

As part of the masterplan and phasing works, the following recommendations have been provided to support Ngāti Te Korou in achieving their future vision and delivery of Te Whenua Tāpui o Ngāti Te Korou.

- Quantity Survey – to be supported by council and for hapū to facilitate, providing a detailed estimate for overall masterplan. A potential QS is as follows:
  - Rawlinsons      Level 8, Rawlinsons House,  
5 Willeston Street, Wellington 6011, New Zealand  
www.rawlinsons.co.nz
- Survey Plan - to be provided by Masterton District Council for future design development understanding services and current layers within the reserve.
- Cultural Identity Strategy – to be led by Ngāti Te Korou hapū establishing and incorporating their unique and distinct identity within the reserve. These works include but not limited too:
  - Mahi Toi (cultural artworks) and creative expression opportunities
  - Interpretation and wayfinding
- Ecological Assessment(s) – Arborist Report to be independantly undertaken and led by council to provide a full assessment of the ecological layers on site.
- Developed and Detailed Design of Phase 2 Spaces in partnership with Ngāti Te Korou Hapū, community and Masterton District Council
  - Neighbourhood Playspace
  - Māra Hupara
  - Fitness
- Carpark Design and Feasibility Study - to be undertaken by Masterton District Council in response to future development and expansion of open-space and recreational trail networks.
- Maintenance and Operational Strategy - to be developed in partnership between Ngāti Te Korou hapū and Masterton District Council, ensuring shared integrity of the reserve.
- Stream Naturalisation Feasibility Study and Design (climate resilience) - to be undertaken as part of Masterton District Council's resilience plan and approaches of climate change and adaptation. These works should look to understand and align to the values set out by Ngāti Te Korou.



## APITIHANGA | APPENDICES

### LANDSCAPE COSTS (HIGH-LEVEL ESTIMATE)

The costings below are high-level only and will require a proper QS to be undertaken to provide an accurate estimate for both phase 1 and 2. Future phase works will require further investigation and investment by Masterton District Council in partnership with Ngāti Te Korou hapū, these have been left out of scope. These works do not factor Preliminary and General Costs and have been estimated based on current costs. Further design work will also inform final costs.

#### PHASE 1 - CONNECTIONS AND IDENTITY

Item	Description	Unit	Quantity	Rate	Amount
Pathways	Extension and enhancement of exiting pathway networks to create a longer experience within Te Whenua Tāpui o Ngāti Te Korou. Pathway to blend with existing (hoggin chip). Also includes small wānanga space near existing bridge connection. Pathway width is 2m	m <sup>3</sup>	120	████	████
Carparking (temporary extension)	Extend and allow for parking at level along existing gravel driveway. Allowance for 5no. carparks. Proposed extension approximately 10m x 15m.	m <sup>2</sup>	100	████	████
Restoration Planting	Restore and enhance planting across the reserve offering for Pā Harakeke, ngāhere and amenity planting.	m <sup>2</sup>	1000	████	████
Raised Mahinga Kai beds	Install 6no. raised mahinga kai planter beds to establish Pā Rauemi and Pā Whakamātau on site.	No.	6	████	████
Shelters	Install 2no. shelters infrastructure for future installation and application of whakairo for waharoa.	No.	2	████	████
Ngāti Te Korou Mahi Toi Strategy	Support for Ngāti Te Korou to develop a Mahi Toi Strategy for Te Whenua Tāpui o Ngāti Te Korou. These works will involve wānanga and development of design outcomes for cultural wayfinding, interpretation boards, whakairo and pouwhenua.	Lump	1	████	████
<b>Total</b>					████

#### PHASE 2 - PUBLIC AMENITIES

Item	Description	Unit	Quantity	Rate	Amount
Pathways	Concrete Pathway around playspace, māra hupara and fitness areas (further design required for these spaces). Pathway width is 2m.	lm	50	████	████
Restoration Planting	Restore and enhance planting across the reserve offering for Pā Harakeke, ngāhere and amenity planting.	m <sup>2</sup>	500	████	████
Picnic Tables	Standard off-the-shelf Picnic Tables and Chairs with potential mahi toi opportunities.	No.	4	████	████
Seating	Standard off-the-shelf Seating (bench seats and bench seats with backs).	No.	6	████	████
Bins	Standard off-the-shelf bins to be placed near key entrances.	No.	2	████	████
Water Fountain	Standard off-the-shelf water fountain that aligns to MDC requirements. Pendant on service connections.	No.	1	████	████
Ngāti Te Korou Mahi Toi Strategy	Installation of Ngāti Te Korou interpretation and wayfinding. Pendant on proposed cultural design outcomes.	Lump	1	████	████
<b>Total (Phase 2 without key public amenities)</b>					████
Neighbourhood Playspace	Provisions for a neighbourhood playspace to support future development within surrounding area.	Lump	1	████	████
Māra Hupara   Traditional Māori Playspace	Provisions to install māra hupara or nature play space utilising local and natural materials whilst interpreting stories through play.	Lump	1	████	████
Fitness	Provisions to install fitness equipment to support the demand in growth and use of the wider network trails.	Lump	1	████	████
<b>Total (All Phase 2)</b>					████

Further investigation and commitment by Masterton District Council is required with regards to installation of key public amenities - Neighbourhood Playspace, Māra Hupara and Fitness.

#### PHASE 3 - FUTURE WORKS (STREAM NATURALISATION)

These works have been left out of current scope due to the extensive investment required to restore and naturalise the Ōpaki stream corridor.



**Whakamihī | Acknowledgement**

These works were prepared in collaboration Ngāti Te Korou hapū and whanau. We acknowledge the journey in which we have shared together and have valued the learnings and shared-knowledge of Ngāti Te Korou. We have appreciated the time and space spent in codesigning these works developing a unique masterplan that speaks to the identity of Ngāti Te Korou hapū. These works express the importance of partnership and participation.

Nōreira, ngā mihi nunui ki a kōutou o Ngāti Te Korou mo tē kaupapa whakahirahira. He taonga tēnei, nā te mea, te mahi whakamana ou rātou whānau me te hāpori hoki o Te Whakaoriori.

‘Ki te kōtahi te aho ka whati, ki te kapuia e kore e whati’ (Kiingi Pōtatau Te Wherowhero)

‘One strand alone is easy to break, but many strands together remain strong’.

**Ngā mihi mahana ki a kōutou:**

- Koro Roger Maaka
- Whaea Huria Robens
- Whaea Tracey Robens
- Nerissa Aramakutu
- Tia Tuuta
- Te Whanau Whanui o Ngāti Te Korou

**Together. Shaping Better Places.**

Boffa Miskell is a leading New Zealand environmental consultancy with nine offices throughout Aotearoa. We work with a wide range of local, international private and public sector clients in the areas of planning, urban design, landscape architecture, landscape planning, ecology, biosecurity, Te Hīhiri (cultural advisory), engagement, transport advisory, climate change, graphics and mapping. Over the past five decades we have built a reputation for creativity, professionalism, innovation and excellence by understanding each project’s interconnections with the wider environmental, social, cultural and economic context.

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Masterton District Council Long-Term Plan 2024-34 submission form

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#46

**COMPLETE**

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**Last Modified:** Monday, April 15, 2024 4:42:12 PM  
**Time Spent:** 00:23:50  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required)

James Hayden Trass

Postal address

Email

Phone

**Q2**

Yes (via Microsoft Teams)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q7</b> Town Hall (Consultation Document pages 13-18)</p>	<p>The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.</p>
<p><b>Q8</b> The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>Yes – keep the façade</p>
<p><b>Q9</b> Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.</p>
<p><b>Q10</b> Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b> Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b> Service Area 1: Wairarapa Economic Development Strategy</p>	<p>Alternative Option - Maintain funding</p>
<p><b>Q13</b> Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b> Service Area 3: Regional Positive Ageing facilitation</p>	<p>Alternative Option - Maintain funding</p>
<p><b>Q15</b> Service Area 4: Welcoming Communities facilitation</p>	<p>Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires</p>
<p><b>Q16</b> Service Area 5: Climate initiatives</p>	<p>Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</p>

Masterton District Council Long-Term Plan 2024-34 submission form

Page 3: Fees and Charges

**Q17**

**Don't know**

Do you support our proposed fees and charges for 2024/25?

**Q18**

**Respondent skipped this question**

Comments

Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

Please maintain these wonderful community resources! If there are issues with them, spend the money to maintain them. These should be considered sacrosanct jewels in our crown.

**Q21**

**Other - please specify:**

When you need information about Council services, events or activities, what channel do you use most often?

I am Masterton born and bred but do not currently live here- my family does and I am a frequent visitor.

**Q22**

**Other - please specify:**

When you need to report a problem with a Council facility or service, what channel do you use most often?

As above

**Q23**

**Respondent skipped this question**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Monthly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

---

**Q27**

**About the same**

Would you prefer to do more or less Council business online?

---

**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I have completed this form as a concerned born and bred Mastertonian, currently living in Wellington- mainly with regards to the Town Hall and lakes. Too much built heritage has been lost and the facade of the Town Hall must be retained. The loss of the lakes as they are is unthinkable.

---

Masterton District Council Long-Term Plan 2024-34 submission form

67

#251

**COMPLETE**

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**Started:** Monday, April 29, 2024 12:26:36 PM  
**Last Modified:** Monday, April 29, 2024 12:33:43 PM  
**Time Spent:** 00:07:06  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Erica Holtsbaum**  
Organisation (if applicable) **Citizens Advice Bureau**  
Postal address [REDACTED]  
Email [REDACTED]  
Phone [REDACTED]

**Q2**

**Yes (in person)**

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

**Respondent skipped this question**

Town Hall (Consultation Document pages 13-18)

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Masterton District Council Long-Term Plan 2024-34 submission form

<b>Q8</b>	Respondent skipped this question
The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?	
<b>Q9</b>	Respondent skipped this question
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)	
<b>Q10</b>	Respondent skipped this question
Town centre improvements (Consultation Document pages 25-28)	
<b>Q11</b>	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
Council Funding (Consultation Document pages 29-31)	
<b>Q12</b>	Respondent skipped this question
Service Area 1: Wairarapa Economic Development Strategy	
<b>Q13</b>	Respondent skipped this question
Service Area 2: Regional Walking and Cycling facilitation	
<b>Q14</b>	Respondent skipped this question
Service Area 3: Regional Positive Ageing facilitation	
<b>Q15</b>	Respondent skipped this question
Service Area 4: Welcoming Communities facilitation	
<b>Q16</b>	Respondent skipped this question
Service Area 5: Climate initiatives	
Page 3: Fees and Charges	
<b>Q17</b>	Don't know
Do you support our proposed fees and charges for 2024/25?	

Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Comments

This submission has been put in on behalf of the Wairarapa Citizens Advice Bureau. We have submitted only on the decision that affects our service - Decision 3: Council Funding

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Page 4: Your thoughts to help shape our thinking

**Q19**

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

---

**Q20**

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

---

**Q21**

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

---

**Q22**

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

---

**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

---

**Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

---

**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

---

**Q26**

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

---

Masterton District Council Long-Term Plan 2024-34 submission form

**Q27**

Respondent skipped this question

Would you prefer to do more or less Council business online?

---

**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

We have opted to present, in person, at the hearing. If possible our preferred date is Wednesday 22 May.

---

SUBMISSION TO MASTERTON DISTRICT LONG TERM PLAN 2024 -34

Thank you for the opportunity to make a submission to your 2024 -34 long term plan.

As a founding principle, our Long Term Plan should reflect the needs and wants of the majority of our rate payers. Rates are paid to service our people and the Plan should priorities the needs of our community. Of course where we can do so bringing in additional revenue to our area, through tourism and other means this is sensible.

I have serious concerns around prioritising a new town hall over other initiatives given the above principles, which I will set out in more detail below.

THE TOWN HALL

In my view, this project should not progress at this point in time for the following reasons:

- There is too much financial instability not only in local government but also in central government in regard to costs that will be passed down to all citizens ( taxpayers and ratepayers). Why the need for more debt??
- It has been mentioned in the past that Masterton has one of the highest numbers of lower decile families of any town in NZ. This project on today's figures will increase rates by 6% per year
- There is no argument in the Plan to suggest that the cost of \$42m will remain at that level and no estimate of a cost overrun in the document, which is surprising given the current overrun issues of almost every town or city construction over the past few years
- I note that several budget expense items have been reduced in the plan. I have serious concerns that promoting this expensive project will mean that other council activities will be effected detrimentally (i.e. budget will be reduced or removed)
  - Infrastructure budget down around 50% from year 5 reduction \$25m
  - Deleting archive building reduction \$4m
  - Town centre “look and feel” reduction Reduction \$7.4m

These reductions (or savings ) along with the other smaller reductions in the document equate closely to the cost of the town hall development.!!!

- Another important point in this debate is that there are already 2 relatively new and substantial halls within the community. They are primarily school halls but are well equipped to seat large number of people, equipped with good acoustics , comfortable seating and importantly are available for usage by other organisations
- Under current financial restraints this project is definitely a “want” not a “need”

#### LIBRARY AND ARCHIVES

- I support the library extensions as it is a very well used facility and long overdue for refreshing.
- By comparison to other Wairarapa library facilities, the Masterton Library is outdated and poorly resourced
- This will be a significant asset for our entire community – young and old and aligns well with ensuring our communities are educated and resources to succeed
- Education should have high priority in our plan
- I would also support the inclusion of the archives being included in the library in the initial buildings it would obviously save costs in the long term
- 180,000 citizens a year use the Library facility plus a substantial on line usage
- The annual running costs for the library is around \$2.5m
- This is a similar amount of rates that it will cost to administer the proposed Town Hall
- Where is the best value for Ratepayer???

#### OTHER

- Turning the Henley Lake and Lake of Remembrance into wetlands (could also be defined as swamps) would be a step backwards for two of the most popular recreational facilities in the town.
- Years of work, a lot being done with volunteers ,has given us a superb recreational space.
- The area gets significant use in the community, for walkers, runners, bikers, kayakers and dragon boaters. It is commonly busy and an aesthetic asset to the area. I'm not convinced a Wetlands Area will attract the visitors and users – obviously not the water users.
- All efforts should be utilized to maintain this facility for future generations. To let them return to being swamps or the new terminology, a wetland would be a very negative move for the council and our town.
- We have no other similar water facilities in the area.
- These facilities are used and always will by more a diverse number of ratepayers and visitors than a \$42m town hall .

#### TOWN CENTRE UPGRADE

- I agree with the Town Centre upgrade which has been budgeted for back in 2013!! But it would be disappointing if the job was not completed entirely.

- A town centre is a focus of any town and the region for the community and visitors – it attracts people to live in the area and can also be a significant tourist attraction
- Surely there can be some savings from the “look and feel” section of the rejuvenation section to enable this to be completed as soon as possible.
- As noted above the Town Centre (and the investment) will be enjoyed by nearly all ratepayers and visitors to Masterton unlike the proposed Town Hall.

#### Homebush Waste Water Ponds

- This project needs to be given consideration by ratepayers within the next 10 years, but is not even included in the Plan.
- I understand that the consent needs renewing in 2035 and this will be an expensive process if there is a requirement that all surplus water from the ponds is required to be spread onto land and not into the river which has been mooted in the past
- Whatever the outcome I am sure it will be expensive yet nothing is mentioned in this plan or draws attention to the possibilities of a substantial amount of funds (and debt) being committed to this process

#### CONCLUSION

I respect and understand the position that Councillors find themselves dealing with but to me it does not make sense to be investing significant amounts (and incurring a high level of debt) into a Town Hall in the next few years

Reducing or even stopping investment on projects that benefit a substantial portion of ratepayers (and some that have been planned and deferred for several years) seems illogical and has at this point split our community.

The lobby for a new Town Hall that has unknown usage, incurring substantial debt at the cost of more important projects and in a period of national financial insecurity lacks common sense.

My farm consultant reminded me many times that in times of financial adversity we need “short arms and deep pockets”. We shouldn’t be creating debt for our future generations where there’s not significant payback for our communities – I’m not convinced a town hall has such a benefit compared with other more relevant investments

This of course does not mean to stop investing but in my view means to ensure your investment is responsible and adds value to your entire business not just a small section of it.

It is a simple reminder of the position we are facing currently including all politicians. Local and national

Thanks again for the opportunity to submit

John Dalziell.

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## Your details

Full name (required)	Luther Toloa		
Organisation (if applicable)	Pasifika o Wairarapa Trust		
Postal address	[REDACTED]		
Phone	[REDACTED]	Email	[REDACTED]

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)       Yes (via Microsoft Teams)       No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

[REDACTED]

What is your ethnicity? (you may tick multiple boxes)

[REDACTED]

What is your gender?

[REDACTED]

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Yes       No       Prefer not to answer

## Your thoughts on the Big Decisions

Read about the **Big Decisions** in the **2024-34 Long-Term Plan Consultation Document** available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

**Town Hall** (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

**The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?**

- Yes – keep the façade  No – do not keep the façade

**Masterton District Library and Wairarapa Archive** (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

**Big Decision 2: Town centre improvements** (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

**Big Decision 3: Council Funding** (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).



**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
<b>1: Wairarapa Economic Development Strategy</b>	<input checked="" type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
<b>2: Regional Walking and Cycling facilitation</b>	<input checked="" type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input type="checkbox"/> Maintain funding
<b>3: Regional Positive Ageing facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input checked="" type="checkbox"/> Maintain funding
<b>4: Welcoming Communities facilitation</b>	<input checked="" type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
<b>5: Climate initiatives</b>	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

Yes  No  Don't know

## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

Both lakes are an asset to the Masterton and wider community. Henley Lake needs significant maintenance around the edges. While we cant curtail nature in number of wild birds using it, the council should find ways of reducing wild birds; more culling. More importantly, apart from the dog walkers, the water users of Henley lake evolves and the facilities there should reflect that. Waka ama is one of the fastest growing youth participants sport. And it is not just about getting into a waka and paddling. It affords young people the opportunity to learn and experience and learn multi strands of who they are, their whakapapa and their role in the wider community. I think the council can do better to improve the off water facilities at the lake.

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person
- Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council
- Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less       About the same

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Always prompt and helpful service.

**Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?**  
(attach separate pages if needed)

*See attached document.*

**Pasifika o Wairarapa Trust – Submission to the Masterton District Council Long-Term Plan  
2024-2034**

Firstly, and as noted above, the Pasifika o Wairarapa Trust (Trust) endorses and supports the general direction of the Long-Term Plan. And in terms of the big decisions, the town hall saga, the Trust respectfully suggest that the Council has afforded the community ample time, three plus years, to have their say. While a decision was deferred until after the last local body election, there was a clear indication that the community wanted a new civic facilities. So...get on and start building.

Secondly, I ask for the following submission to be treated as our application for financial support from the Council.

In the last LTP round, the Trust was grateful to receive \$15,000 pa for three years. The funds, together with smaller grants from the other two Wairarapa councils assisted with the initial endeavors of connecting with the Wairarapa Pasifika diaspora. The Covid-19 pandemic response identified the gap of services to Pasifika and organisations and agencies were not willing to share what data they held, in order for struggling families to receive appropriate welfare and health support. This initial funding from the councils, as well as a grant from Ministry of Social Development (MSD) enable the Trust to employ three university students in between semesters, to compile a database of Pasifika in the Wairarapa.

Another focus of the funding was the provisions and pastoral support to Recognised Seasonal Workers (RSE) as well as the increasing number of work migrant visa workers, primarily in forestry, and their families arriving in the Wairarapa. During the pandemic lockdown phases, border closures and the then inflexibility of employer/contract transfers, these workers received welfare and immigration support from the Trust.

In recent weeks MSD advised it will no longer fund the Community Connector position, established during the initial stages of the pandemic. This leaves a significant void in the Trust's budget. The Trust was unable to convince MSD that while Covid-19 may no longer be an issue, the needs of Pasifika, indeed some of those who are not Pasifika but have asked for the Trust's support, are still there. It's noteworthy that 67% of households who sought assistance from the Trust during the pandemic were non-Pasifika families. This reaffirmed for us that service based on mutual trust and respect still matters to our communities.

The onset of the pandemic simply highlighted the inadequacy of service to a growing sector of our population. And part of our drive over the last four years is advocacy for a change in mindset of how services ought to be delivered to diverse communities; more investment on preventative strategies and service with an integrated approach. A health practitioners need to understand whether they like it or not, trying to convince a family to have their children vaccinated involves some cultural and indeed language understanding. That the reason children are persistent truants is because of camouflaged family abuse. The reason the children are teased and bullied at school is that notwithstanding the siblings are from the same birth couple, they nevertheless use different names. And that is because one of the parents has been in NZ illegally for over ten years and is ashamed to talk let alone rectify his immigration status. While directing folks to an 0800 number or www site could be seen as providing assistance, whereas it's just a means of passing the buck of responsibility, it is absolutely irrelevant and meaningless to some sectors of our community.

While the Trust initial focus was around the health and general welfare sectors, it's one stop multi-disciplinary practices, as a matter of necessity, has yielded pleasing outcomes. But this approach comes with more challenges in terms of resourcing.

In its brief history the Trust has inaugurated services built around trust and a collaborative mindset. We have no choice because we are just a small cog at the coalface. Recently, at the Council's request, we completed the children's holiday programme postponed last year. Further, as we did last year, we will support and host the three councils programme with Victoria University, Wellington Road show. With MDC providing a vacant site, the Trust with its voluntary workers, is able to source, process and deliver free firewood to families in need. With the support and blessing of its landlord and donors such as JNL and Higgins, the Trust has built a 125 square meters of a community garden. The vegetables are provided free to families. Again, it is maintained by volunteers and a form of therapeutic benefit to our elderly group.

To enable us to continue serving our community in a manner it is entitled to, we respectfully ask for your support of \$20,000 pa for the next three years.

Luther A Toloa QSM QPM JP

Manager

70

## Your details

Full name (required)

Organisation (if applicable)

Postal address

Phone  Email

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)  Yes (via Microsoft Teams)  No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

**Town Hall** (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade
- No – do not keep the façade

**Masterton District Library and Wairarapa Archive** (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

**Big Decision 2: Town centre improvements** (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

**Big Decision 3: Council Funding** (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	<input type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
2: Regional Walking and Cycling facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input type="checkbox"/> Maintain funding
3: Regional Positive Ageing facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input checked="" type="checkbox"/> Maintain funding
4: Welcoming Communities facilitation	<input type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

- Yes
  No
  Don't know



## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

They look pretty.

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

- Visit the Council website
- Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram
- Email the Council
- Visit the Queen Street Customer Service Centre in person

Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

- Log a service request online
- Phone the Council
- Visit the Queen Street Customer Service Centre
- Email the Council

Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.

- Pay via the Council's website
- Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

N/A.

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week
- Weekly
- Monthly
- Never

2 times year - once for rubbish bags

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less       About the same

*I don't anyway.*

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

*Having meetings. I prefer person to person information sharing.*

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? (attach separate pages if needed)

*I think its time to put in power points /chargers for scooters in convenient places in town.*

*One more pedestrian crossing needed between Lincoln Road and Victoria Street.*

*When renewing / maintaining keep mobility scooters in mind. Especially regarding their low clearance.*

Masterton District Council Long-Term Plan 2024-34 submission form

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#259

**COMPLETE**

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**Last Modified:** Tuesday, April 30, 2024 2:41:56 PM  
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Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

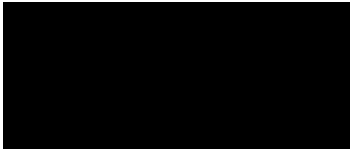
Full name (required)

Toby Mills

Postal address

Email

Phone



**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

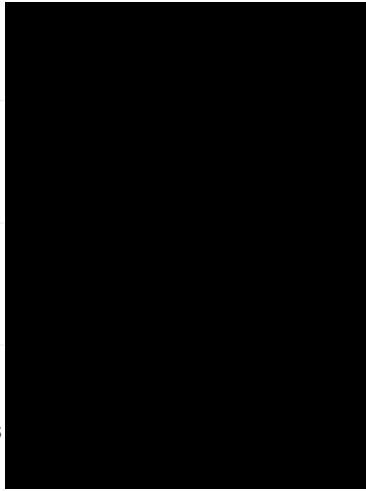
What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q7</b> Town Hall (Consultation Document pages 13-18)</p>	<p>The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.</p>
<p><b>Q8</b> The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>Yes – keep the façade</p>
<p><b>Q9</b> Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.</p>
<p><b>Q10</b> Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b> Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b> Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
<p><b>Q13</b> Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b> Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b> Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>

Masterton District Council Long-Term Plan 2024-34 submission form

**Q16**

Service Area 5: Climate initiatives

**The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases**

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Page 3: Fees and Charges

**Q17**

**Yes**

Do you support our proposed fees and charges for 2024/25?

**Q18**

Comments

It is clear that despite the council proposing 3 completely different options for the Town Hall replacement, that people have not rallied behind any one of the three options. The vast majority of people have their own unique idea of what should be done and the disparities in these various ideas are significant and often mutually exclusive.

No single idea has risen to the top as the communities preferred option and as a result, the council is in the unfortunate position of being unable to please anyone in the decision it will make on the Town Hall.

No matter which of the three options are chosen (or any variation of it), it will be unpopular with the majority of people. It is unfortunately a no win situation where the number of permutations and combinations of variables, exceeds the overlap in variables between any individuals ideas.

This means that in order to come to a resolution, the council must ignore the plethora of 'ideas' that will come in submissions and focus on the fundamental factors that are behind each individual idea.

i.e. is their submission cost driven, function driven or form driven.

For example, if a submission indicates support for refurbishing the old town hall, even though this is already stated as not feasible. Then it could be said that they are Form driven.

If a submission is in support of refurbishing the municipal buildings but not building a performance venue then it could be said that they are Form and Cost driven.

If a submission is in support of Alternative Option 1 then they are Form and Function but not cost driven.

If a submission is in support of knocking down the facade and building a new venue then they are function and cost driven.

By using this method to classify submissions (and even casual feedback), the council will be able to form a view on what percentage of feedback and submissions is Cost, Form and or Function driven.

Once this classification and breakdown is made, it will be easier to determine if any of the three proposals fully fit these drivers and perhaps choose the right option or tweak an option to better fit the profile of the feedback.

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Page 4: Your thoughts to help shape our thinking

Masterton District Council Long-Term Plan 2024-34 submission form

**Q19**

**Explore a different look and feel in future if it would cost less**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

Open space for recreation

**Q21**

**Visit the Council website**

When you need information about Council services, events or activities, what channel do you use most often?

**Q22**

**Log a service request online**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay by automatic payment or direct debit**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Monthly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

**Q27**

**More**

Would you prefer to do more or less Council business online?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

---

Masterton District Council Long-Term Plan 2024-34 submission form

72

#595

COMPLETE

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**Started:** Sunday, May 05, 2024 12:49:52 PM  
**Last Modified:** Sunday, May 05, 2024 1:13:40 PM  
**Time Spent:** 00:23:48  
**IP Address:** 222.154.95.176

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Vivien Napier**  
Organisation (if applicable) **Wairarapa Dark Sky Reserve**  
Postal address  
Email  
Phone

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

Respondent skipped this question

Town Hall (Consultation Document pages 13-18)



Masterton District Council Long-Term Plan 2024-34 submission form

**Q8**

Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

**Q9**

Respondent skipped this question

Masterton District Library and Wairarapa Archive  
(Consultation Document pages 19-24)

**Q10**

Respondent skipped this question

Town centre improvements (Consultation Document pages 25-28)

**Q11**

**Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).**

Council Funding (Consultation Document pages 29-31)

**Q12**

**Alternative Option - Maintain funding**

Service Area 1: Wairarapa Economic Development Strategy

**Q13**

Respondent skipped this question

Service Area 2: Regional Walking and Cycling facilitation

**Q14**

Respondent skipped this question

Service Area 3: Regional Positive Ageing facilitation

**Q15**

Respondent skipped this question

Service Area 4: Welcoming Communities facilitation

**Q16**

Respondent skipped this question

Service Area 5: Climate initiatives

Page 3: Fees and Charges

**Q17**

Respondent skipped this question

Do you support our proposed fees and charges for 2024/25?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Respondent skipped this question

Comments

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Page 4: Your thoughts to help shape our thinking

**Q19**

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

---

**Q20**

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

---

**Q21**

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

---

**Q22**

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

---

**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

---

**Q24**

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

---

**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

---

**Q26**

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

---

Masterton District Council Long-Term Plan 2024-34 submission form

**Q27**

Respondent skipped this question

Would you prefer to do more or less Council business online?

---

**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

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**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

The Wairarapa Dark Sky Reserve believe that Three year funding for Destination Wairarapa must continue. Their role is to promote and market the Wairarapa as a tourist destination locally and internationally. Destination Wairarapa has excelled in this role.

It would be counter productive to change the way they were funded to a contestable fund. This would require extra administration on an annual basis when that time and effort would be better spent attracting tourists to the Wairarapa to boost the regions economy. They also need certainty of long term funding to ensue staffing levels are not at risk.

Now that the Wairarapa is an international Dark Sky Reserve the opportunities for new tourism operators and products are endless. Destination Wairarapa has already helped and promoted new initiatives, WDSR would not want this support to cease due to funding uncertainties.

Please retain the present model of funding Destination Wairarapa.

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Masterton District Council Long-Term Plan 2024-34 submission form

**73**

#599

**COMPLETE**

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**Started:** Monday, May 06, 2024 9:28:47 AM  
**Last Modified:** Monday, May 06, 2024 9:49:45 AM  
**Time Spent:** 00:20:58  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required)

Esmae Laird

Organisation (if applicable)

Age Concern Wairarapa

Postal address

Email

Phone

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Masterton District Council Long-Term Plan 2024-34 submission form

**Q7**

Respondent skipped this question

Town Hall (Consultation Document pages 13-18)

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**Q8**

Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

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**Q9**

Respondent skipped this question

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

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**Q10**

Respondent skipped this question

Town centre improvements (Consultation Document pages 25-28)

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**Q11**

Respondent skipped this question

Council Funding (Consultation Document pages 29-31)

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**Q12**

Respondent skipped this question

Service Area 1: Wairarapa Economic Development Strategy

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**Q13**

Respondent skipped this question

Service Area 2: Regional Walking and Cycling facilitation

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**Q14**

Alternative Option - Maintain funding

Service Area 3: Regional Positive Ageing facilitation

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**Q15**

Respondent skipped this question

Service Area 4: Welcoming Communities facilitation

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**Q16**

Respondent skipped this question

Service Area 5: Climate initiatives

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Page 3: Fees and Charges

**Q17**

Don't know

Do you support our proposed fees and charges for 2024/25?

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Masterton District Council Long-Term Plan 2024-34 submission form

**Q18**

Respondent skipped this question

Comments

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Page 4: Your thoughts to help shape our thinking

**Q19**

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

---

**Q20**

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

---

**Q21**

Other - please specify:

When you need information about Council services, events or activities, what channel do you use most often?

Lisa Matthews Regional Positive Ageing Strategy Coordinator

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**Q22**

Other - please specify:

When you need to report a problem with a Council facility or service, what channel do you use most often?

kanohi ki te kanohi

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**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

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**Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

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**Q26**

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

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Masterton District Council Long-Term Plan 2024-34 submission form

**Q27**

**About the same**

Would you prefer to do more or less Council business online?

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**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Kia ora, I write as Kaiwhakahaere/Manager of Age Concern Wairarapa. As the number of older people in Wairarapa is significant and increasing (refer pg 8 of MDC Consultation document) continuing to fund the role of Regional Positive Ageing coordinator is critical. As it is predicted that by 2050 there will be over 30 per cent of people over 65 in MDC area (based on 2018 statistics). I recently attended the ACNZ conference in which it was discussed that a number of councils nationwide developed or are developing similar strategies. I would like to speak further to this at the hearings.  
Nga mihi nui, Esmee Laird

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**Age Concern Wairarapa - Submission on the Masterton District Council Long Term Plan (LTP)**

Thank you for this opportunity to comment on the MDC Draft Long Term Plan. We apologise for the unfortunate delay in our response and understand that the Mayor, Gary Caffell has indicated to our Board representative that our comments on the Positive Ageing topic could still be considered if we submit them this week. We would therefore like to take this opportunity.

Age Concern Wairarapa (ACW) is a charity dedicated to older people, their friends, and whānau. We promote dignity, wellbeing, equity and respect and provide expert information and support services in response to older people's needs.

We are fortunate to have Bob Francis as our Patron who supports our guiding principles being that our services are accessible, appropriate and affordable, inclusive, culturally appropriate and equally available to all.

Age Concern was actively involved in the development of the Wairarapa Positive Ageing Strategy in 2019 and since the inception of the role of the 3 Councils' coordinator have enjoyed a relationship which addresses the aims of the strategy through collaborative initiatives with the 3 councils (e.g. Ageing with Attitude Expo, Older Person of the Year).

***For Question 14 of the consultation document, Service Area 3: Regional Positive Ageing facilitation we do not support the Council's preferred option to cease funding for this (\$40,500) and strongly support that finding is maintained.***

We believe that ceasing this funding would risk the other two Wairarapa Councils contribution and result in a combined Wairarapa loss.

It would result in a false saving and gives a very negative message to older people in our community (nearly 25% of Wairarapa population). The over 65 population is a group growing in size and challenges that needs all the support that the wider community can provide whether directly or indirectly.

It was significant when the three local councils joined forces to implement the Positive Ageing Strategy and now (quite rightly) the Council has applied for recognition of being an age-friendly city and community through the World Health Organisation Global Network. It is a journey rather than a status and without a coordination function, there is a real risk that this will not happen – not only in Masterton, but across Wairarapa.

If the MDC decides to disestablish the coordination position, we would like to see an equivalent investment by the MDC towards achieving the wellbeing of their older people - an age-friendly city and community and a continuing Local Council commitment to the all-of-government Positive Ageing Strategy. We would like to be involved in such development.

Thank you again for the opportunity to submit our comments. We do not wish to formally present our views to the Council at the hearing.

Signed: Chakra  
(Chair)

8/5/2024  
(Date)





Masterton District Council Long-Term Plan 2024-34 submission form

74

#203

COMPLETE

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**Started:** Friday, April 26, 2024 6:53:38 PM  
**Last Modified:** Friday, April 26, 2024 7:02:22 PM  
**Time Spent:** 00:08:44  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Matt White**  
Organisation (if applicable) **Wairarapa College**  
Postal address [REDACTED]  
Email [REDACTED]  
Phone [REDACTED]

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q7</b> Town Hall (Consultation Document pages 13-18)</p>	<p>Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.</p>
<p><b>Q8</b> The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b> Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.</p>
<p><b>Q10</b> Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b> Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b> Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
<p><b>Q13</b> Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b> Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b> Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>

Masterton District Council Long-Term Plan 2024-34 submission form

**Q16**

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

**Q17**

Do you support our proposed fees and charges for 2024/25?

Don't know

**Q18**

Comments

Respondent skipped this question

Page 4: Your thoughts to help shape our thinking

**Q19**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

**Q20**

Please tell us what you value and enjoy most about these lakes now:

Respondent skipped this question

**Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

**Q22**

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

**Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

**Q24**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

Masterton District Council Long-Term Plan 2024-34 submission form

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

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**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

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**Q27**

**More**

Would you prefer to do more or less Council business online?

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**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

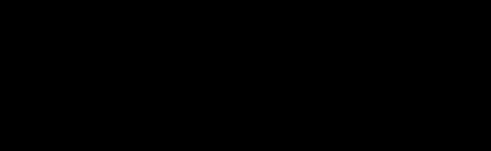
Kia ora

Please consider the use of Wairarapa College school hall for community events instead of the town hall. As the principal of the college I am willing to present if required.

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## Submission to Masterton District Council's Long Term Plan 2024

Karyn Burgess



**I would like to speak to this submission.**

### **Big Decision 1:**

Town Hall: I am in favour of the preferred option, but without the façade, and provided that green building principles are used.

### **Big Decision 2: Town Centre Improvements**

I am in favour of completing essential work to renew infrastructure **and** any additional work that improves the extent to which the town centre can function as an urban ecosystem.

### **Big Decision 3: Changes to Council Funding**

*I am in favour of Alternative 1: Maintaining existing Council funding arrangements.*

While annual contestable funding might seem more equitable, this is often at the expense of effectiveness.

Annual contestable funding is appropriate for projects, but not for organisations that are working on an ongoing basis to provide important services to the community.

Organisations where the work is ongoing need to plan and work strategically to be effective. Annual contestable funding makes it difficult (if not impossible) for this to happen. Funds given to these organisations that could be used to deliver on the community outcomes are instead sucked up by administration and funding applications. This is not giving rate payers the best value for their dollar.

It is quite possible to take an equitable approach to funding even though the arrangements might be different for different organisations. Provided there is a clear and reasonable criteria in place for deciding which organisations have ongoing agreements and which do not, equitability does not need to suffer. If an organization's work is of high priority to the council/community, then the best way the council can help the community is to fund that organization in a way that allows them to be as effective as possible. In a great number of cases annual funding will not achieve that.

### **Big Decision 4: Changes to Services**

*I am opposed to all the changes to services recommended in Big Decision 4.*

NB. that by choosing not to fund the Town Hall Façade, all these services could be retained.

In particular I am opposed to Change 5.

The council needs to increase the contestable fund and fund Climate Activation Facilitators.

Climate Action Facilitators are essential to implementing the Climate Action Plan and to coordinating action.

My experience is that 100% contestable funds can result in a mele of uncoordinated action. Sometimes funded projects that might seem complementary can end up being competitive without appropriate coordination.

Council has previously stated that Climate Change is at the centre of all their decision making. If that is the case then we should be seeing the climate implications of every preferred option and alternative in the long term plan consultation document. A lot more work needs to be done to integrate understandings of climate change into council thinking and decision making.



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**Masterton District Council Long Term Plan submission  
May 2024**

**Submitter details:**

<b>Name of contact person:</b>	Sam Newton – Advocacy Manager
<b>Organisation name:</b>	New Zealand Recreation Association t/a <i>Recreation Aotearoa</i>
<b>Postal address:</b>	PO Box 11132, Manners Street, Wellington 6142
<b>Telephone number:</b>	[REDACTED]
<b>Email:</b>	sam@nzrecreation.org.nz



**Submission:**

**Introduction**

1. Recreation Aotearoa is a registered charity and the organisation responsible for providing leadership, advocacy, and professional development opportunities for those involved in the broader recreation sector. We work at an agency, industry and professional level to build capability, develop partnerships, and equip individuals and organisations with the skills they need to deliver high quality recreation experiences that engage participants.
2. Recreation Aotearoa's membership includes recreation policy makers, territorial local authorities, voluntary organisations, regional sports trusts, consultants, outdoor recreation organisations, and others involved in the delivery of recreation throughout New Zealand.
3. Our mission is enhancing wellbeing through recreation.
4. We welcome the opportunity to provide input into the Masterton District Council Long Term Plan.

**The value proposition of investment in Active Recreation**

5. Recreation Aotearoa believes recreation is vital to New Zealand society. Recreation is not just about enjoyment. It is about being healthy, engaged, stimulated, and interacting with others. This occurs via outdoor recreation, community recreation, and within parks, aquatics, and facility-based recreation centres.
6. Recreation generates significant value for society across several of the wellbeing domains and outcomes expressed within NZ Treasury's Living Standards Framework: Health; Subjective Wellbeing; Income Consumption and Wealth; Work, Care, and Volunteering; Family and Friends; Safety.
7. The most significant benefit of recreational physical activity, surpassing others by a significant margin, is derived from health benefits, even when factoring in the costs associated with related accident and injury claims. Overall health benefits to New Zealand amount to \$9.0 billion, or \$8.4 billion after deducting the injury claims. This constitutes nearly half of the net social value generated by physical recreational activities in Aotearoa New Zealand.





8. Our population instinctively understands this. In a large survey 90 per cent of New Zealanders agreed that “by being active they are in turn maintaining a good level of health and fitness, and this helps to relieve stress.”
9. Physical inactivity is associated with loss of productivity, health costs, as well as associated costs with pain and suffering. Healthier, happier individuals are more likely to do well in other areas of their lives, whether it is in social or professional situations. This has a positive flow-on effect for communities.
10. The availability of public green spaces, including those designated for recreation, has been linked to increased mental well-being.
11. In a study conducted in New Zealand; individuals who met the global physical activity recommendations were found to have a 51% higher likelihood of experiencing healthy mental well-being.
12. Engaging in active recreations is known to reduce the prevalence of mental health conditions like depression and anxiety, as well as non-communicable diseases such as cancer, heart disease, and type 2 diabetes, ultimately enhancing life expectancy.
13. Studies indicate that involving peers and parents in developmentally suitable play provides children with the chance to cultivate social-emotional skills. These skills encompass problem-solving, collaboration, negotiation, language acquisition, and self-regulation. This contributes to the development of executive functions and facilitating effective social interaction with others. Engaging in outdoor recreation during childhood has also shown a positive association with the development of pro-environmental attitudes and behaviours in adulthood.
14. Moreover, research has demonstrated that recreation enhances social cohesion, fosters community connectedness, and strengthens community identity. A recent literature review presented compelling evidence of positive outcomes for older adults, including increased social support, the formation of friendships, and a heightened sense of integration within the community. Similarly, for young people, participating in such activities contributes to the development of friendships, a clearer sense of self among peers, a feeling of belonging, and an enhanced sense of community. 74% of New Zealanders agree



that “sport and physical activity help build vibrant and stimulating communities.”

15. Research indicates that offering fair and secure opportunities for sport and active recreation, that are inclusive of the entire community, can create connections among individuals and groups, bridging societal divides based on factors like race, class, gender, ability, or religion. 84% of New Zealanders believe “sport and physical activity bring people together and create a sense of belonging.”
16. Play serves a therapeutic and rehabilitative function in aiding tamariki to recover in the aftermath of crises, such as the impact of Covid-19 or recent events like Cyclone Gabrielle. This involves assisting children in regulating the body's stress response, providing an avenue to comprehend the events affecting them and their community, and facilitating the development or reconstruction of social connections through shared experiences. In a time where Tamariki will be subject to the increased frequency and intensity of severe weather events, play will be critical.
17. Research indicates that establishing connections with supportive individuals or groups within organised recreation settings fosters the development of various 'protective factors,' potentially mitigating antisocial behaviour. Enhancing community recreation facilities, such as local parks, has the potential to elevate participation rates and community mana, simultaneously diminishing perceived instances of antisocial behaviour within the community.
18. A thriving recreation industry can also help our nation prosper socially and economically. At last count, Play, Active Recreation and Sport contributes \$4.9 billion or 2.3% to our annual GDP, and the sector employs more than 53,000 New Zealanders.
19. Newly released findings from a Social Return on Investment study reveal that each dollar allocated to play, active recreation, and sport yields a social return of \$2.12 in New Zealand. In essence, every dollar invested in these activities results in more than a twofold social return. It's important to note that this is a conservative estimate, and the actual return, particularly for those currently excluded from opportunities for physical activity, is likely to be even higher. This submission will expand on this point with reference to the disability community and tangata whenua, separately.



20. The nation's recreation values and opportunities are fundamental to the tourism industry, and support regional development by encouraging skilled professionals and migrants to consider options in and beyond the main centres. Approximately 50% of international visitors to New Zealand participate in one form of outdoor recreation, or another.
21. Creating well-designed green spaces for physical activity in urban areas can enhance their resilience to severe weather events, such as Cyclone Gabrielle. Additionally, these green spaces contribute to cooling urban environments and promoting the health and well-being of residents. This submission will expand on this point, separately.
22. Greater understanding of these benefits and their downstream impacts, along with awareness of how Local Government can influence recreation delivery, are key to ensuring that New Zealand's recreation opportunities remain among the world's best.

#### **Recreation through a Te Ao Māori lens – Te Whai Oranga**

23. The English term "recreation" lacks a direct translation in te reo Māori. Te Kāhui Kura Māori, the Māori navigational group of Recreation Aotearoa, offered an insightful alternative, defining recreation in their strategy as "Te Whai Oranga" – the pursuit of wellbeing. Te Whai Oranaga has subsequently been adopted as the title and fundamental underpinning of our organisational strategy.
24. This definition prompts a shift in approach, encouraging individuals to consider recreation not just as a pursuit of physical activity but as a holistic endeavour focused on providing wellbeing. This perspective diverges from the conventional approach of prioritising the physical aspects of recreation, emphasising that the tangible outcomes are byproducts of the overarching pursuit of Te Whai Oranga.
25. In a society struggling with disconnection and environmental challenges, the wisdom of Te Whai Oranga, a Māori approach to recreation, offers a powerful and much-needed antidote. It's not simply a collection of activities, but a holistic philosophy that weaves together well-being, environmental connection, and community spirit, creating a tapestry of resilience in the face of modern challenges.
26. Te Whai Oranga reconnects people to the Natural World. Māori recreation prioritises time spent outdoors, fostering a deep respect for



the environment. This is more than just enjoying nature; it's about understanding our place within it, becoming stewards rather than possessors. Māori knowledge systems and practices offer solutions to environmental challenges that are often missing in mainstream approaches.

27. Te Whai Oranga strengthens relationships and communities. Māori recreation is rarely a solitary endeavour. It's about shared experiences, storytelling, and strengthening bonds within whanaungatanga (extended family) and the wider community. This focus on collectivism and support networks can combat social isolation and build the resilience needed to tackle challenging issues like poverty and incarceration.
28. Te Whai Oranga promotes holistic well-being and recognises the interconnectedness of physical, mental, and spiritual health. Activities like dance, music, and storytelling are not just fun; they can be forms of emotional release, stress reduction, and spiritual connection. This aligns with the Māori Health Strategy's emphasis on "Te Oranga Whanui," the holistic well-being of the community.
29. Te Whai Oranga raises environmental awareness. Engaging with the environment through traditional practices like hunting, fishing, and gathering fosters a deep understanding of its resources and limitations. This awareness can translate into sustainable resource management and responsible environmental stewardship.
30. In our hyper-connected world, Te Whai Oranga offers a counterpoint to the constant noise and distractions. Activities like weaving or carving require focus and mindfulness, promoting inner calm and reducing stress. This resonates with the growing understanding of the detrimental effects of information-overload and the importance of mindful practices.
31. Ultimately, Te Whai Oranga is about recognising that our well-being is intrinsically linked to the well-being of our communities and the environment. It's about prioritising connection, respect, and holistic health. In a world struggling with disconnection and environmental neglect, Te Whai Oranga offers a powerful path towards healing ourselves and our planet.



32. Encompassing the kaupapa above, Recreation Aotearoa lays down a wero (challenge) to Council's to consider and invest in providing opportunities that reflect Te Ao Māori views of recreation and to encourage and support more Māori to recreate in culturally-centred ways.

### **Disability - Accessibility & Inclusion in Recreation**

33. Recreation Aotearoa believes that the significance of enhanced access to active recreation for people with disabilities is currently underappreciated by local government. The Sport New Zealand Spotlight on Disability Report (2018) tells us that in any given week, people with disabilities participate less, and in fewer sports and recreation activities than people without disabilities across Aotearoa.

34. We also know that people with disabilities who participate in fewer sports and activities score less favourably on health and wellbeing indicators, and according to the NZ Wellbeing Statistics (2021), people with disabilities are currently faring worse (comparative to people without disabilities) across a range of wellbeing outcomes.

35. Recreation Aotearoa submits, however, that there is a strong appetite by people with disabilities to participate more, comparative to people without disability, particularly with disabled adults aged 25 and over.

36. Sport NZ's Active New Zealand data also demonstrates that the majority of the top 20 activities disabled adults want to try in the next 12 months are recreational in nature (rather than traditional sport), with a similar trend demonstrated for children and young people.

37. It's clear that individuals with disabilities often experiences even greater benefits from recreational activities than their non-disabled counterparts.

38. However, people with disabilities also have more barriers to increasing their participation than people without disability. For rangatahi for instance, a lack of nearby accessible facilities and spaces is a much stronger barrier than people without disabilities of the same age.



39. Recreation Aotearoa note that 52% of respondents with a disability/access need in the 2020 Access Survey reported there is a range of public activities and events that they would like to participate in but are currently unable to because of inaccessibility.
40. Recreation Aotearoa note that funding is a common barrier reported by Councils to enhancing the accessibility of recreation places, spaces, and opportunities. Strategically prioritising and allocating funds to enhance accessibility within existing budget investments for public recreation spaces is vital to ensure that the development and improvement of these areas actively and effectively addresses the diverse needs of people with disabilities.

**The importance of Local Government to the Play, Active Recreation and Sport (PARS) Sector**

41. Councils in New Zealand play a critical role in providing opportunities for New Zealanders to be physically active. Reciprocally, the realisation of various local government objectives and outcomes relies on investment in facilities, infrastructure, resources, and opportunities that promote engagement in play and active recreation.
42. It has been recently established that total funding to the play, active recreation, and sport (PARS) sector was \$4.0b, in 2022. Over 25% of this total (\$1.06b) is from local government. Local government funding of the PARS sector far exceeds that of central government and class 4 gaming grants, combined.
43. Recreation Aotearoa recognises that local government is contending with a multitude of financial challenges, including those related to water infrastructure, climate change mitigation, inflation, and the imperative to restrict rates increases. Additionally, there has been a notable decrease in the Lotto Significant Projects Fund, which traditionally supports sport and recreation infrastructure. Currently, there is no specific central government funding allocated for community sport and recreation infrastructure, and the prevailing financial conditions indicate that this issue may not be addressed in the near future.
44. However, Recreation Aotearoa submits that central and local government are jointly responsible for the well-being of New Zealanders. The establishment of a national direction and a shared framework for wellbeing lies with central government. However,



developing local wellbeing plans and allocating resources, largely sits with local government, which can foster innovation, collaboration, and localisation.

45. We have observed that regional funding forums, currently in place in many areas, play a valuable role in ensuring alignment at a regional level. Additionally, partnerships between organisations can help reduce costs, achieve economies of scale, and explore innovative approaches to provide opportunities for physical activity.
46. Local government plays a crucial role in addressing the escalating challenges posed by climate change, urbanisation, economic uncertainty, and threats to social cohesion. Prioritising physical activity can serve as a means to tackle these overarching issues. For example, effective placemaking that promotes recreation can enhance the appeal of cycling or walking, creating more attractive, safer, and inclusive spaces for social interactions. This, in turn, encourages spending time in and around local businesses and retailers. Active local communities contribute to the overall health, of individuals and families, leading to reduced strain on the healthcare system and improved well-being outcomes.
47. Recreation Aotearoa submits that transforming local government into a champion of well-being, with backing from central government, has the potential to yield tangible and positive results for both local communities and the entire country. We propose placing a distinct emphasis on recreation as an integral component of this wellbeing focus. Furthermore, we believe that recreation could serve as a proving ground for a novel partnership approach involving central and local government, as well as Māori.
48. The above-mentioned challenges and opportunities demand the efficient utilisation of funding at national, regional, and local levels. Ensuring that the available funding is employed in ways that yield the best return on investment is of paramount importance. Improved understanding and collaboration among organisations, coupled with a heightened awareness of the priorities of each organisation, can facilitate alignment and mutual support across various funding sources. Ultimately, it is local government supported by Regional Sports Trusts (RSTs) that will lead this Kaupapa.

**The vital importance of urban green spaces - The PCE weighs in**

49. As an independent Officer of Parliament, the Parliamentary Commissioner for the Environment (PCE) has broad powers to investigate environmental concerns and is independent of the government of the day. The Commissioner's work is directed towards the single output of independent reports and advice on environmental issues, and a mission to maintain or improve the quality of Aotearoa New Zealand's environment.
50. In March 2023, the PCE published a report titled "*Are we building harder, hotter cities? The vital importance of urban green spaces*". It has been very favourably received by professionals in a variety of sectors including town-planning, ecology, Civil Defence Management, Infrastructure, and Recreation. It makes many salient points, that Recreation Aotearoa affirms and submits to TCC for consideration.
51. In recent decades, factors such as population growth, urban sprawl, traffic congestion and loss of productive land have brought about profound transformations in New Zealand cities. In response, various changes in the realm of infrastructure, densification, re-zoning, transportation, and water services have been carried out. However, amid these changes, the significance of green space is at risk of being overlooked, or even neglected.
52. Instead of the traditional model of stand-alone homes in new peri-urban suburbs, a significant portion of the current housing construction takes the form of attached or semi-attached dwellings, such as apartments townhouses or terraced houses, within city limits. 60-80% of new residential titles in New Zealand cities since 2016 are within the pre-existing urban footprint.
53. This urban intensification reduces both the quality and quantity of urban green space. Infill housing removes gardens, lawns, trees, and soil. Increased population density impacts on the usability of existing Parks and green Spaces. In some cases, parks and green spaces are repurposed for other uses, all together. Grass berms, shrubbery, and trees adjacent to streets are reduced or removed.
54. The report goes into some detail and proves abundant examples and evidence of the important role green spaces provide. Including, temperature regulation, stormwater management, air filtration, carbon sequestration and habitat provision.





55. The PCE outlines three risks associated with this loss of green space. The first concerns what the loss of green space might mean for the health and wellbeing of cities population and is largely covered previously in this submission. Similarly, the amenity or 'placemaking' benefits that urban green space provides is covered elsewhere in this submission and the risk of its loss is obvious.
56. Perhaps the most pertinent point the PCE made, in light of Cyclone Gabrielle and the likelihood of further severe weather events, relates to stormwater management.
57. Recent flooding events highlight the risks of creating large, hardened surfaces that cannot cope the increased precipitation resulting from climate change. While one response might be to further fortify infrastructure, climate change brings additional challenges like temperature stress. As New Zealand anticipates potential heat wave crises, an urban landscape dominated by concrete and asphalt could exacerbate discomfort and, in some cases, pose risks to lives.
58. For these reasons and many more, Recreation Aotearoa submits that the Long-Term Plan pay much more regard to the provision and expansion of green space within Masterton. We urge that a considered, regionally appropriate, and well-funded programme of tree planting be implemented in public spaces. This should specifically focus on areas adjacent to streets and footpaths, which are the most popular places in which physical activity takes place. We face a future in which, without adequate tree cover, it may simply be too hot to be physically active outdoors in summer.

### **Recreation in Masterton**

59. We acknowledge and thank Masterton District Council as the major provider of the areas sport and recreation facilities. By investing in recreation, Masterton District Council is helping to instil a lasting culture where active living matters. The work of Masterton District Council makes a real difference.
60. The Masterton District Council has a critical part to play in ensuring people continue to enjoy quality recreation opportunities. These need to be available to everyone, regardless of age, fitness level, ability, or socio-economic background.



61. Council planning needs to adopt a long-term approach that considers factors such as urbanisation, population growth, and an ageing population, to ensure recreation can continue to thrive amid change.
62. Research has found that in areas of activity decline, government and community-led interventions helped reverse the trend. When the infrastructure is in place, such as parks, playgrounds or aquatic facilities, people are more likely to be active.
63. Population growth and increased demographic diversity has and will continue to place pressure on recreational infrastructure in Masterton.

**Specific Comments:**

64. Recreation Aotearoa supports the proposed investment in Active Recreation infrastructure and services, outlined in the Draft LTP.
65. Recreation Aotearoa supports the Council's commitment to investment in active transport infrastructure. Recreation Aotearoa has long supported Active Transport initiatives across the motu. Investment in Active Transport infrastructure achieves the dual symbiotic benefit of easing congestion and making it easier for residents to integrate healthy recreational activities into their day-to-day lives.
66. Recreation Aotearoa submits its support for the investment in Play by Masterton District Council. Recreation Aotearoa notes that co-design kaupapa for Play infrastructure often results in a desirable bias towards less structured and informal modes of play.
67. Recreation Aotearoa cautions against deferred maintenance and upgrades of playgrounds, specifically. It is essential that investments in public toilets, walkways and connecting green spaces are also implemented.
68. We further encourage Masterton District Council to increase investment in the accessibility of playgrounds and parks. Considering the wider whānau impact of disability and inactivity, and the increasing rate of impairment comparative to the aging population, statistically there is a significant proportion of the community currently missing out on the irrefutable benefits of being physically active.



69. Recreation Aotearoa submit on the importance of genuinely consulting and collaborating with people with disabilities and their whānau, and encourage Masterton District Council to undertake inclusive consultation processes within the design, development, and upgrades of the recreation and play spaces specified within the LTP.
70. We further submit our support for maintaining collaboration with people with disabilities throughout the duration of such projects and warn of the risk of only consulting with end-users at the beginning of a project, or after it is too late. Maintaining ongoing input from the disability community and advisory groups at regular intervals, is an essential principle to imbed within the project developments.
71. Alongside robust processes for maintaining collaboration with people with disabilities, Recreation Aotearoa also submits its support for ensuring there are processes stipulated in policy whereby people with disabilities can notify council of any barriers to accessing recreation places, spaces, and programmes. This includes aligned procedures of how such barrier will be addressed and remediated by council.
72. Recreation also submits its concern that cost escalation in undertaking these investments may be inadequately accounted for. Recent observations from around the motu, in both the PARS sector and others, have demonstrated that inflation in materials, labour and debt-servicing has placed considerable budgetary pressure on long term projects.
73. Recreation Aotearoa cautions Masterton District Council of a predictable lag-effect of participant uptake in the utilisation of new recreational facilities. Many forms of recreation have suffered a loss of participant numbers and organisational capability after recent challenges. Recreation Aotearoa urges Masterton District Council to be patient with regard to how quickly and fully new facilities are utilised by different recreational groups.
74. Additionally, we submit that rapid changes in demographics, participation trends and technology mean that a 'build it and they will come' approach doesn't always work. Simply building infrastructure is not enough. Recreational assets need to be activated and programmed to make them more appealing and to break down barriers for the hard-to-reach areas of the community.

77

## Your details

Full name (required)

ARIEL TE MAARI

Organisation (if applicable)

Postal address

Phone

Email

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

Yes (via Microsoft Teams)

No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

**Town Hall** (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.  
Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House.  
Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  
Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

- Yes – keep the façade
- No – do not keep the façade

**Masterton District Library and Wairarapa Archive** (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive.  
Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now.  
Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only.  
Cost: \$2.3 million.

**Big Decision 2: Town centre improvements** (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  
Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  
Cost: \$14.12 million.

**Big Decision 3: Council Funding** (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	<input checked="" type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
2: Regional Walking and Cycling facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input checked="" type="checkbox"/> Maintain funding
3: Regional Positive Ageing facilitation	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input checked="" type="checkbox"/> Maintain funding
4: Welcoming Communities facilitation	<input type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input checked="" type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input checked="" type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

- Yes                                       No                                       Don't know

## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person

Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council

Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
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How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less       About the same

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

*No comment.*

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?  
(attach separate pages if needed)

*I have based my submission on lower cost community wise because of high cost of living & young families with mortgages.*



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## **Submission to Masterton District Council 2024-2034 Long Term Plan**

### **By Wairarapa Water Advocacy Group**

#### **Proposal**

The Masterton District Council

1. Contributes \$54,600 of the \$150,000 in total being asked of all other Wairarapa district councils and the Greater Wellington Regional council for a review of community water storage options. These options were part of the original studies undertaken for the GWRC and Wairarapa Water Ltd by several consultants over the previous 10 years. This funding will be available from the financial year beginning 1 July 2024.
2. Supports the recommendations made by Wairarapa Water Resilience Strategy by Dame Margaret Bazley in the Long Term Plan (see below).
3. Supports the need for bulk community water storage to the benefit of the Wairarapa as a whole in the Long Term Plan.

#### **Wairarapa Water Advocacy Group (WWAG)**

The WWAG was formed in response to the failure of the former Wairarapa Water Ltd to secure a consent for the Wakamoekau bulk water storage scheme. The primary purpose of the WWAG is to ensure that key users within the Wairarapa have reliable access to water via an effective bulk water storage scheme. We believe that reliable water is a prerequisite to protect and grow the Wairarapa economy. Without it, the economic viability of the Wairarapa will be threatened due to the inability of the region to adapt to the effects of climate change.

The group is made up of the following key individuals

Simon Casey, former ACT candidate for the Wairarapa and group Chair

Bob Francis, former Mayor of Masterton and group advisor

Geoff Copps, consultant to Wairarapa Water Users Society

Jo Hayes, Rangitane Iwi representative

Robin Potongaroa, Kahungunu Iwi representative

David Holmes, MDC councillor and chair of the Wairarapa Water Resilience Committee

Shane McManaway, leader in Agribusiness

John Stevenson, Dairy Farmer, Wairarapa rep on Fonterra Cooperative Council and former board member of WWL

The initial objective is to have a study to review all the shortlisted options including Wakamoekau in the light of recent changes to the political landscape. This is to ensure that the most cost-effective option is agreed upon and progressed. This review should be completed within 6 months from a contract being awarded.

The group intends to work closely with the recently formed Wairarapa Water Resilience Group. This committee has the support of all district councils and is responsible for multiple

aspects with regards to water including storage, environmental, quality, flooding etc. The WWAG primary objective is ensuring that a bulk water storage facility is built for the Wairarapa.

## **Background**

The Wairarapa Water Resilience Strategy was commissioned by the Wairarapa Economic Development Strategy in late 2018, under the leadership of Dame Margaret Bazeley. Dame Margaret went on to Chair the first Wairarapa Water Resilience Committee, a collaboration of Local Government, Farmers, Iwi, Water users and the business community. The WWRS was refreshed in 2021 and can be found [here](#).

This report recommended the following actions:

- A review of the allocation system from a consenting approach to a planning approach for the allocation of water.
- A land use adaptation programme be developed and funded.
- A four rooms configuration to governance which includes water storage, river management, water distribution and water adaption.
- Adopt the principle, intent and general direction of this strategy.
- The GWRC to provide leadership going forward because it has statutory responsibilities for water and scale to address resilience changes.
- The GWRC to act as the lead agency for water allocation and capture as only the GWRC has statutory responsibilities for this.

Following nearly 20 years of activity related to developing community water storage, Wairarapa Water Ltd (WWL) independently studied a number of options for bulk water storage. The GWRC contributed approx \$15M towards this along with grants from the PGF. After a study of 6 shortlisted options, the Wakamoekau site was decided on as the preferred option. A consent application was put forward to the GWRC in 2021

This consent failed primarily due to environmental rules being changed by the planning group within the GWRC at the same time as the consent was being lodged. These changes rendered the scheme unviable and so the consent was withdrawn and WWL was disestablished. All IP associated with the plans and studies were transferred to Kanoa.

With the change of government and their support for strategic infrastructure such as water storage, the WWAG was formed to restart the water storage initiative. Concurrently the Wairarapa Water Resilience Committee is being reformed to continue with the recommendations put forward by the WWRS.

On Wednesday 27 March, Simon Casey was invited to present to the MDC council on the need for bulk water storage. A very constructive discussion followed and the WWAG invited to put in a submission for assistance in funding the review.

## **Study**

Once funding is secured, the selection of a suitable consultant will be undertaken via an RFP process managed by Wellington NZ. The terms of reference will be defined by members of the WWAG and WWRS.

## **Funding (GST Exclusive)**

As previously mentioned, \$150,000 to fund the review of water storage options is being sought as follows. \$50,000 from the GWRC and the remaining \$100,00 from the other 3 district councils using the agreed funding prorata formula.

MDC 36.4% or \$54,600  
CDC 14% or \$21,000  
SWDC 19.6% or \$29,400  
GWRC 30% or \$45,000  
Total \$150,000

Note that this will be a review of all existing documentation previously funded and currently held by Kanoa. It includes geological studies, environmental studies, capital structure plans, and detailed reservoir design and distribution options. It also includes the previous Water Wairarapa studies of alternative sites. The review will be in the light of changes in the political landscape that may make other options more appropriate.

## **Recommendation**

If this latest work to identify and develop suitable community water storage is to succeed, it is imperative that all councils unanimously support the need for a restart of a bulk water storage facility for the benefit for the whole of the Wairarapa region if it has any hope of securing other outside funding including from Central Government..

For this to happen, the MDC needs to agree to this funding request and inclusion in the 2024-2025 Long Term Plan.

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## Your details

Full name (required) Dex George KNOWLES

Organisation (if applicable) N/A

Postal address

Phone

Email

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

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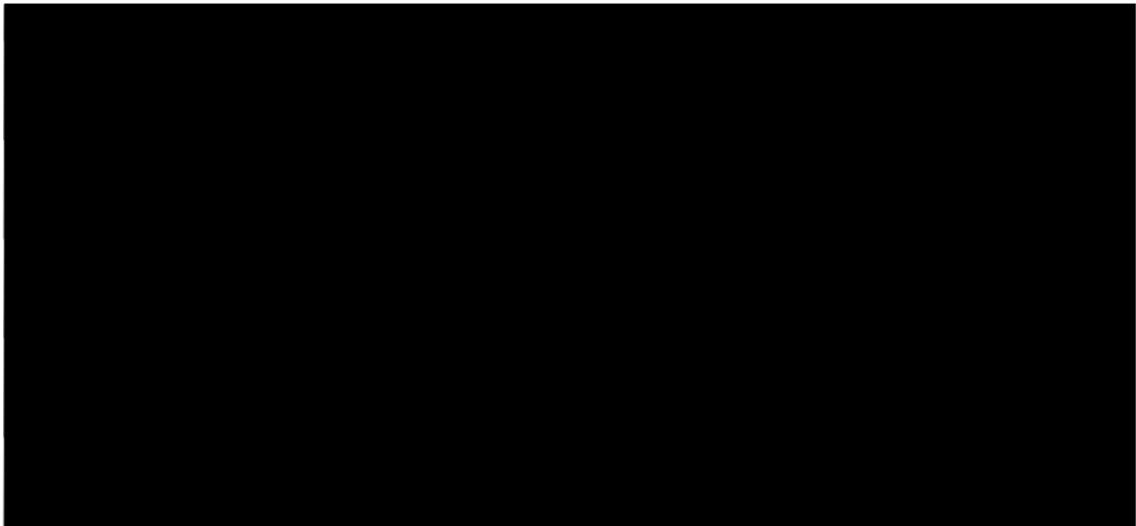
Yes (in person)

Yes (via Microsoft Teams)

No

## About you

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**The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?**

- Yes – keep the façade  No – do not keep the façade

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- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
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- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
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## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

The lakes provide a substantial benefit to the community, visitors and users in the form of; aesthetic, intrinsic, mental and recreational values.

For over 100 years The Park Lake/Lake of Remembrance has been a major centrepiece within Queen Elizabeth Park providing all of the above facilities in addition to a waterfowl and aquatic habitat. This valuable facility is a treasured asset and gem.

Henley Lake is a significant waterfowl habitat and key to the adjacent wetlands area and surrounding parklands. Developed by a community initiative some 50 years ago the facility and surrounds provides; aesthetic, recreational and educational opportunities. The use of the lake waters to more passive surface sports is appropriate and well demonstrated.

The extent to which the surrounding park is currently used demonstrates its passive and recreational values indicating further deserved development.

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

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- Other – please specify  and use email

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

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- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

Yes       No       Don't know

Would you prefer to do more or less Council business online?

More       Less       About the same

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Improved formal responses to conclusions reached or closure of submissions made to Council or matters dealt with at staff level.

**Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?**  
(attach separate pages if needed)

- > Continued aggressive attention to the improvement and upgrading of the reticulated water supply.
- > Acknowledgment of the high degree of potential failure of water supply arising from adverse events and establishment of a network of appropriate zone based reservoirs within the larger Masterton urban area.
- > Attention being given to the future use of irrigation as the method for disposal of increased fluid wastes at the Homebush Treatment Plant due to site soil limitations.
- > Addressing the management of reticulated stormwater discharges to waterways.
- > Addressing the maintenance and management of natural waterways within the greater Masterton urban area and particularly taking into account the effects of increased urban development and hydrological implications of climate change.



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**From:** [Michael Scott](#)  
**To:** [Submissions\\_Sub](#)  
**Subject:** Town hall facility  
**Date:** Friday, 3 May 2024 8:37:04 pm

---

Hi there

I am making a submission to the long term plan 2024-34 regarding the future of the municipal buildings and the library. I agree with David Bormans plan to demolish the old town hall but retain the facade. With the extension to Waiata house the existing service centre in Queen street is good because it is readily accessible. The library needs a good overhaul and this is good value for money. I don't mind a 10% rates increase because we need the same standard of services. Anything less would see worsening of the level of services provided. Masterton needs a good standard of amenities for future generations to use.

Also I would like to see Andrews street extended to Manaia road but that's something for the reading engineer to consider.

I hope you consider my submission

Michael Scott

Masterton District Council Long-Term Plan 2024-34 submission form

**81**

#244

**COMPLETE**

**Collector:** Test Link (Web Link)  
**Started:** Sunday, April 28, 2024 11:05:58 AM  
**Last Modified:** Sunday, April 28, 2024 11:14:37 AM  
**Time Spent:** 00:08:39  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Adrienne Hay**  
Postal address [REDACTED]  
Email [REDACTED]  
Phone [REDACTED]

**Q2**

**Yes (in person)**

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q7</b> Town Hall (Consultation Document pages 13-18)</p>	<p>Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).</p>
<p><b>Q8</b> The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>Yes – keep the façade</p>
<p><b>Q9</b> Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.</p>
<p><b>Q10</b> Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b> Council Funding (Consultation Document pages 29-31)</p>	<p>Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).</p>
<p><b>Q12</b> Service Area 1: Wairarapa Economic Development Strategy</p>	<p>Alternative Option - Maintain funding</p>
<p><b>Q13</b> Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b> Service Area 3: Regional Positive Ageing facilitation</p>	<p>Alternative Option - Maintain funding</p>
<p><b>Q15</b> Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>

Masterton District Council Long-Term Plan 2024-34 submission form

**Q16**

Service Area 5: Climate initiatives

**The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases**

Page 3: Fees and Charges

**Q17**

Do you support our proposed fees and charges for 2024/25?

**Don't know**

**Q18**

Comments

Believe the council needs to concentrate on getting ONE thing done. The new town hall. So far it us focusing on too many things. This means no progress is happening. Just wasting money on constant revisiting and re-costing.

Page 4: Your thoughts to help shape our thinking

**Q19**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Invest in maintaining the lakes as they are now**

**Q20**

Please tell us what you value and enjoy most about these lakes now:

The peacefulness. I vist 3-4 times over month. But agree duck culling needs to be done.

**Q21**

When you need information about Council services, events or activities, what channel do you use most often?

**Visit the Council website**

**Q22**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Phone the Council**

**Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Pay via the Council's website**

Masterton District Council Long-Term Plan 2024-34 submission form

**Q24**

**Monthly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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**Q25**

**More than once a week**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

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**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

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**Q27**

**About the same**

Would you prefer to do more or less Council business online?

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**Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

NA

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I think we have a great council.

---

Masterton District Council Long-Term Plan 2024-34 submission form

**82**

#611

**COMPLETE**

**Collector:** Test Link (Web Link)  
**Started:** Sunday, May 05, 2024 4:07:42 PM  
**Last Modified:** Sunday, May 05, 2024 4:10:41 PM  
**Time Spent:** 00:02:59  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Joseph Gillard**  
Organisation (if applicable) **Cobblestones Museum**  
Postal address [REDACTED]  
Email [REDACTED]  
Phone [REDACTED]

**Q2**

**Yes (in person)**

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

**Respondent skipped this question**

Town Hall (Consultation Document pages 13-18)

1 / 4

Masterton District Council Long-Term Plan 2024-34 submission form

**Q8**

Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

**Q9**

Respondent skipped this question

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

**Q10**

Respondent skipped this question

Town centre improvements (Consultation Document pages 25-28)

**Q11**

Respondent skipped this question

Council Funding (Consultation Document pages 29-31)

**Q12**

Respondent skipped this question

Service Area 1: Wairarapa Economic Development Strategy

**Q13**

Respondent skipped this question

Service Area 2: Regional Walking and Cycling facilitation

**Q14**

Respondent skipped this question

Service Area 3: Regional Positive Ageing facilitation

**Q15**

Respondent skipped this question

Service Area 4: Welcoming Communities facilitation

**Q16**

Respondent skipped this question

Service Area 5: Climate initiatives

Page 3: Fees and Charges

**Q17**

Respondent skipped this question

Do you support our proposed fees and charges for 2024/25?

**Q18**

Respondent skipped this question

Comments

Masterton District Council Long-Term Plan 2024-34 submission form

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Page 4: Your thoughts to help shape our thinking

**Q19**

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

---

**Q20**

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

---

**Q21**

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

---

**Q22**

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

---

**Q23**

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

---

**Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

---

**Q25**

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

---

**Q26**

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

---

**Q27**

Respondent skipped this question

Would you prefer to do more or less Council business online?

---



Masterton District Council Long-Term Plan 2024-34 submission form

**Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Cobblestones is a regional museum and with the ongoing support of the three Wairarapa councils, has been in existence for 53 years. Each council, plus other community groups, has a place on the Board. Brent Goodwin represents Masterton District Council. I represent Carterton District Council.

Cobblestones is a substantial, well-run organisation focused on preserving the region's heritage. It occupies a main road site and comprises six Cat 2 heritage buildings, two of which (the Donald Woolshed from Solway and the Mangapakeha School), are from the MDC area. We also have a large display hall, all on a generous landscaped site with mature trees.

We are currently concentrating on upgrading the presentation of the collection and importantly, taking professional advice in doing so. We are also working to strengthen our links with Papawai Marae and looking to provide display space so their unique stories can be told. Cobblestones is also undertaking a large, \$500,000+ building project, subject to funding from Lotteries.

Beyond what the museum itself offers, Cobblestones puts on open days during school holidays, with koha entry, plus a number of other public events. These are appreciated by the community, as indicated by an 88% approval rating in a 2023 survey by the Greytown Lands Trust.

In all, Cobblestones is a vital regional community facility of substance. We have c7,000 visitors a year, a good proportion of whom are from overseas. They serve to bolster the wider local economy. Also, many schools, groups and clubs add to our visitor numbers.

Our continued existence is however, only made possible by ongoing support from the three Wairarapa councils. This base funding allows Cobblestones to keep its doors open by meeting a good proportion of the basic costs such as rates, insurances, electricity, administration and our part-time receptionist. Put simply, without the support of the three councils, Cobblestones could not continue.

**From:** [Janette](#)  
**To:** [Submissions\\_Sub](#)  
**Subject:** Regarding funding for Destination Wairarapa  
**Date:** Friday, 3 May 2024 3:13:22 pm

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On behalf of Cobblestones Museum we would like to submit our request that the Council continue funding Destination Wairarapa at the current level. We would like to acknowledge the excellent work Destination Wairarapa has done over the last few years to provide support and advice in marketing, not just Cobblestones but the whole region extensively and successfully.

Now that tourism is beginning to pick up again it is essential that Destination Wairarapa can continue to do their job as well as they have in the past and bring their excellent marketing strategy to fruition. I consider that Destination Wairarapa's efforts provide very good value for money and they spend their limited budget very cleverly and for best value.

Attracting high spending visitors to Wairarapa is an essential part of their role and it must continue if the region continues to flourish economically.

Thank you for your consideration.  
Janette Wallace Gedge  
Chair, Marketing Committee, Cobblestones Museum, Greytown

--  
**Janette Wallace Gedge**



Masterton District Council Long-Term Plan 2024-34 submission form

**83**

#302

**COMPLETE**

**Collector:** Test Link (Web Link)  
**Started:** Thursday, May 02, 2024 6:11:48 AM  
**Last Modified:** Thursday, May 02, 2024 6:19:35 AM  
**Time Spent:** 00:07:46  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required) **Jamie Falloon**

Email [REDACTED]

Phone [REDACTED]

**Q2**

**Yes (in person)**

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

**Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.**

Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q8</b></p> <p>The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b></p> <p>Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.</p>
<p><b>Q10</b></p> <p>Town centre improvements (Consultation Document pages 25-28)</p>	<p>Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.</p>
<p><b>Q11</b></p> <p>Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b></p> <p>Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
<p><b>Q13</b></p> <p>Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b></p> <p>Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b></p> <p>Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>
<p><b>Q16</b></p> <p>Service Area 5: Climate initiatives</p>	<p>Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</p>

Page 3: Fees and Charges

Masterton District Council Long-Term Plan 2024-34 submission form

**Q17**

**No**

Do you support our proposed fees and charges for 2024/25?

**Q18**

Comments

I would like to talk about my rates specifically as a rural ratepayer. As my computer is down I can't give those specifics in this submission but will send more detail before the hearing if that is ok

Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

Please tell us what you value and enjoy most about these lakes now:

That there is water in them. Wetlands will look very rough and will cost more in the long run to maintain from pests and weeds. Henley lake is supposed to be a breeding ground for threatened gulls so this needs to be maintained.

**Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Other - please specify:

Usually in newspaper don't visit website much and never social media

**Q22**

**Phone the Council**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay by automatic payment or direct debit**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Never**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q25**

**Never**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

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**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

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**Q27**

**Less**

Would you prefer to do more or less Council business online?

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**Q28**

**Respondent skipped this question**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

---

**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Roading share or rural rates, rural halls and community security, rural connectivity, council structure and spending

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## Your details

Full name (required) Dominic Barrington Prowse

Organisation (if applicable) Wellington Free Ambulance

Postal address

Phone  Email dominic.barringtonprowse@wfa.org.nz

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

### Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)  Yes (via Microsoft Teams)  No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

### What is your age range?

Under 20  20-29  30-39  40-49  50-59  60-64  65+

### What is your ethnicity? (you may tick multiple boxes)

Māori  NZ European  Pākehā  Pacific Peoples  Asian  Other

### What is your gender?

Male  Female  Another Gender  I refer to myself as

### Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Yes  No  Prefer not to answer

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz) or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

### Big Decision 1: Town Hall, library and archive

**Town Hall** (Consultation Document pages 13-18)

- The Council's Preferred Option** – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
- Alternative Option 1** – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
- Alternative Option 2** – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

**The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?**

- Yes – keep the façade  No – do not keep the façade

**Masterton District Library and Wairarapa Archive** (Consultation Document pages 19-24)

- The Council's Preferred Option** – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
- Alternative Option 1** – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
- Alternative Option 2** – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.

**Big Decision 2: Town centre improvements** (Consultation Document pages 25-28)

- The Council's Preferred Option** – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
- Alternative Option** – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.

**Big Decision 3: Council Funding** (Consultation Document pages 29-31)

- The Council's Preferred Option** – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
- Alternative Option** – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).



**Big Decision 4: Changes to services** (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
<b>1: Wairarapa Economic Development Strategy</b>	<input type="checkbox"/> Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	<input type="checkbox"/> Maintain funding
<b>2: Regional Walking and Cycling facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$35K)	<input type="checkbox"/> Maintain funding
<b>3: Regional Positive Ageing facilitation</b>	<input type="checkbox"/> Cease funding for this (annual saving of \$40.5K)	<input type="checkbox"/> Maintain funding
<b>4: Welcoming Communities facilitation</b>	<input type="checkbox"/> Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	<input type="checkbox"/> Provide Council funding of \$55K per year from 2025/26 when external funding expires.
<b>5: Climate initiatives</b>	<input type="checkbox"/> Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR <input type="checkbox"/> Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

**Fees and charges** (See proposed [fees and charges](#) on our website)

Do you support our proposed fees and charges for 2024/25?

Yes

No

Don't know

## Your thoughts to help shape our thinking

### Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

- Invest in maintaining the lakes as they are now
- Explore a different look and feel in future if it would cost less
- Don't know

Please tell us what you value and enjoy most about these lakes now:

### How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often? Please tick one option.

- Visit the Council website  Phone the Council
- Visit the Council's social media pages – e.g. Facebook or Instagram  Email the Council
- Visit the Queen Street Customer Service Centre in person
- Other – please specify

When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option.

- Log a service request online  Phone the Council
- Visit the Queen Street Customer Service Centre  Email the Council
- Other – please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.

- Pay via the Council's website  Pay in person at the Queen Street Customer Service Centre
- Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

- More than once a week  Weekly  Monthly  Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

- More than once a week       Weekly       Monthly       Never

Have you used the Council's after hours service in the past 12 months?

- Yes       No       Don't know

Would you prefer to do more or less Council business online?

- More       Less       About the same

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

**Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan?**  
(attach separate pages if needed)

On behalf of Wellington Free Ambulance, I would like to make a submission to Masterton District Council, for Council funding for the next 3 years, as part of their Long Term Plan, FY2025 – FY2027. Please find a full submission attached too my email. Many thanks.



**Submission – Masterton District Council – Long Term Plan**

**Wellington Free Ambulance Submission for Funding FY2025 – FY2027**

- Past Agreement:

**Partnership Agreement between Wellington Free Ambulance and Masterton District Council:  
1<sup>st</sup> July 2021 – 30<sup>th</sup> June 2024, Years 1-3 of the 2021-2031 LTP**

Funding: \$76,671 over the 3 years - \$25,557 each Financial Year

Purpose: The purpose of this funding is to enable the Recipient to deliver an emergency ambulance service in the Masterton district.

In a letter dated 28<sup>th</sup> June 2018, Masterton District Council (MDC) advised of a new funding amount that equated to \$0.95 per head of population in the MDC area. Again in 2021, ahead of the FY2021-22, MDC were asked by Wellington Free Ambulance (WFA) to increase their funding to \$1 per head of population in the MDC area. Again, MDC obliged.

We, WFA, are very grateful for this generous commitment. We are also very thankful for the support and for the good working relationship we continue to have with the Council.

As per the Funding Agreement, ‘the purpose of this funding is to enable the Recipient (WFA) to deliver an emergency ambulance service in the Masterton district’.

This Emergency Ambulance Service is ‘free’, at no cost to the communities of the district.

As with all Councils in the WFA Region, we are asking for funding to increase to the equivalent of \$1 per head of population. As populations and age of citizens increase, demand on our service increases, and the need for extra funding also increases. This approach will help ensure the long-term sustainability and accessibility of the essential emergency services provided by WFA in the Masterton District community.

We are also in the process of building a new ambulance station in Masterton, which will serve the whole of Wairarapa, as well as the Masterton District. With this project, we are cementing our commitment to the people of the Wairarapa by investing in a purpose-built IL4 rated permanent ambulance station that is fit for purpose, future proofed for expansion and capable of providing a base under a local, regional, or national state of emergency.

As such, there is no ‘cost’ to MDC, for either.

Given the nature of the emergency service we provide, I would like to request an agreement between WFA and MDC to provide our service to the communities of Masterton, as part of the Councils Long-Term Plan.

Since these past funding agreements mentioned above, our own fundraising targets have risen significantly as well.

- New Agreement:

**Submission for Proposed Funding Agreement between Wellington Free Ambulance (WFA) and Masterton District Council (MDC): 1<sup>st</sup> July 2024 – 30<sup>th</sup> June 2027**

As your Consultation Document asks, ‘what does the future look like’? Your answer for growth and development, ‘continued growth in population’ and ‘average age of our population will continue to increase’.

WFA must also plan for what the future looks like, especially regarding a continued and sustained population growth in our region and also an ever-increasing age in our population.

19 Davis Street, Thorndon // PO Box 601, Wellington 6140  
Tel: (04) 499 9909 // Fax: (04) 499 3777 // [www.wfa.org.nz](http://www.wfa.org.nz) // Email: [info@wfa.org.nz](mailto:info@wfa.org.nz)



This is why agreeing a funding rate of \$1 per head of population is very important. And it is also very important to amend this figure each year, to keep pace with those population changes.

**Proposal:**

1. An agreement in place for secured funding over the next 3 years, as part of the Masterton District Council (MDC) Long-Term Plan.
2. Instead of a fixed annual grant amount, WFA proposes a variable funding figure for each of the next 3 financial years. This would be based on the actual population increase in the MDC area over the corresponding year.
3. MDC have estimated population increases across the MDC area, including an increase in aging population.
4. As population growth increases, the services (and their capacity) that MDC provides to its citizens must also increase. This includes the Emergency Ambulance Service that is provided by WFA and is provided for free - the only free ambulance service in New Zealand.
5. WFA also provides the Clinical Communications 111 Call Centre, Patient Transfer Service, Event Medical Teams, Rescue Squad, and the Paramedics on the Regional Rescue Helicopter.
6. MDC total population was 29,100 in 2023. Population growth averaged 2.0%pa over the past 5 years to 2023, outpacing the national average of 1.3%pa over the same period.
7. As a result, our funding proposal for the next 3 years is as follows:

Financial Year	Population increase	Population	Funding/Proposed Funding
FY23		29,100	\$25,557
FY24	+582	29,682	\$25,557
FY25	+594	30,276	\$30,276
FY26	+606	30,882	\$30,882
FY27	+618	31,500	\$31,500

- Need for this Service:

Access to emergency ambulance services is a fundamental need for all people in New Zealand. As our founder believed in 1927, everyone has the right to the best possible medical care without discrimination on any grounds, including financial capability.

At Wellington Free Ambulance (WFA), we believe that emergencies should not cost lives or money. We do not want people to hesitate calling us in an emergency due to concerns about the cost of treatment. This aligns with the vision of Sir Charles Norwood, the former Mayor of Wellington, who championed the establishment of the only free ambulance service in New Zealand.

There is no other provider of emergency ambulance services in the Wairarapa region, and WFA relies on the support of the Masterton District Council (MDC) to ensure we can be there for the 29,100 residents in the MDC area. In the last 12 months, we attended approximately 4,000 incidents in the MDC area and 7,000 incidents in the Wairarapa region. This equates to about 11 emergencies per day (19 across the Wairarapa). Our crews are in a unique position, being tasked with providing high-quality medical care across the vast 8,500 square kms of the Wairarapa Region.

The Wairarapa Region may only account for approximately 10% of the population, of the WFA region. But it does account for about 60% of the land area.

We know our work is vital, and we understand the serious consequences that would occur if we were unable to provide this essential service. Last year, WFA received 82% of its funding from government contracts, meaning we must find an additional \$7.5 million annually. Without this additional funding, we would be unable to attend 9,792 callouts per year, missing an average of 27 patients per day and failing to answer over 44,000 emergency calls, some of which could have life-threatening consequences. Without that money, we wouldn't be able to reach 18% of all the people who need us in a year.

On average, each ambulance dispatch to someone in need costs around \$650, amounting to approximately \$2,600,000 to run the service in the Masterton Region (\$4.5M in the Wairarapa). However, WFA provides more than just an emergency ambulance service, as our role extends beyond immediate medical response.

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- Need for Funding:

As outlined in the previous section, the funding requested from Masterton District Council (MDC) is critical to bridge the gap between the government funding received by Wellington Free Ambulance (WFA) and the actual costs required to run the service.

The running costs for the Wellington Free Ambulance Station in Masterton amounted to approximately \$237,500 over the past 12 months. The \$25,557 in funding from MDC accounted for approximately 11% of these costs. When factoring in the estimated \$2.6M required to operate the service in the Masterton Region, the MDC's contribution represents an even smaller percentage of the total costs.

We believe it is essential for local councils to contribute to keeping the cost of this vital emergency service free for the community.

- The population of the MDC area accounts for approx. 5% of the total population in our region
- The Council's funding represents around 7% of the total Council funding we receive
- EAS jobs in the Council's area make up approx. 7% of the total EAS jobs in our region

This funding from MDC will be used towards the running costs of our service in your area, which could include expenses such as fuel for our ambulances, vehicle maintenance, the operation of our stations, and the purchase of consumable medical equipment, used on a daily basis.

- Impact:

The service from Wellington Free Ambulance (WFA) promotes a deep sense of community for the residents of Masterton District. The knowledge that WFA is there, available free of charge to everyone in their hour of medical and emergency need, provides a profound sense of reassurance and security.

The data from the Masterton District Council Dashboard demonstrates that WFA is literally there for all your residents when they need it most. Our Emergency Ambulance Service responds to a wide range of incidents, including trauma, pain, respiratory issues, cardiac emergencies, and infection - the most frequent call-out types. Patients of all ages, from infants to those 86 years and older, have been cared for, with individuals aged 65 and above accounting for 60% of all Masterton District patients.

Of the 3,903 call-outs in the area, 60% of patients were transported to an emergency department, highlighting the critical nature of the care provided. This service does not discriminate on any grounds, including financial capability, ensuring that everyone in the Masterton community has access to high-quality emergency medical assistance when they need it most.

***It's important to note that the figures presented in this submission are specifically for the Emergency Ambulance Service (EAS). We have not included data for our Patient Transfer Service, which is also a significant component of our operations in the Masterton District Council (CDC) area and the broader WFA region.***

The impact of WFA's presence in the Masterton District community is profound. By providing free, accessible, and equitable emergency medical care, we are not only saving lives but also fostering a strong sense of community and well-being for all residents.

- Purpose:

The purpose of Wellington Free Ambulance (WFA) is to provide vital emergency paramedicine ambulance services to anyone in need within the Greater Wellington, Kapiti and Wairarapa region. Our goal is to deliver a high-quality accessible emergency ambulance service to the community, free of charge.

WFA is the only emergency ambulance service for the Greater Wellington and Wairarapa areas as well as the only 'free' ambulance service within New Zealand. Our frontline teams operate 24 hours a day, 7 days a week, 365 days a year, responding to the growing needs of our community.

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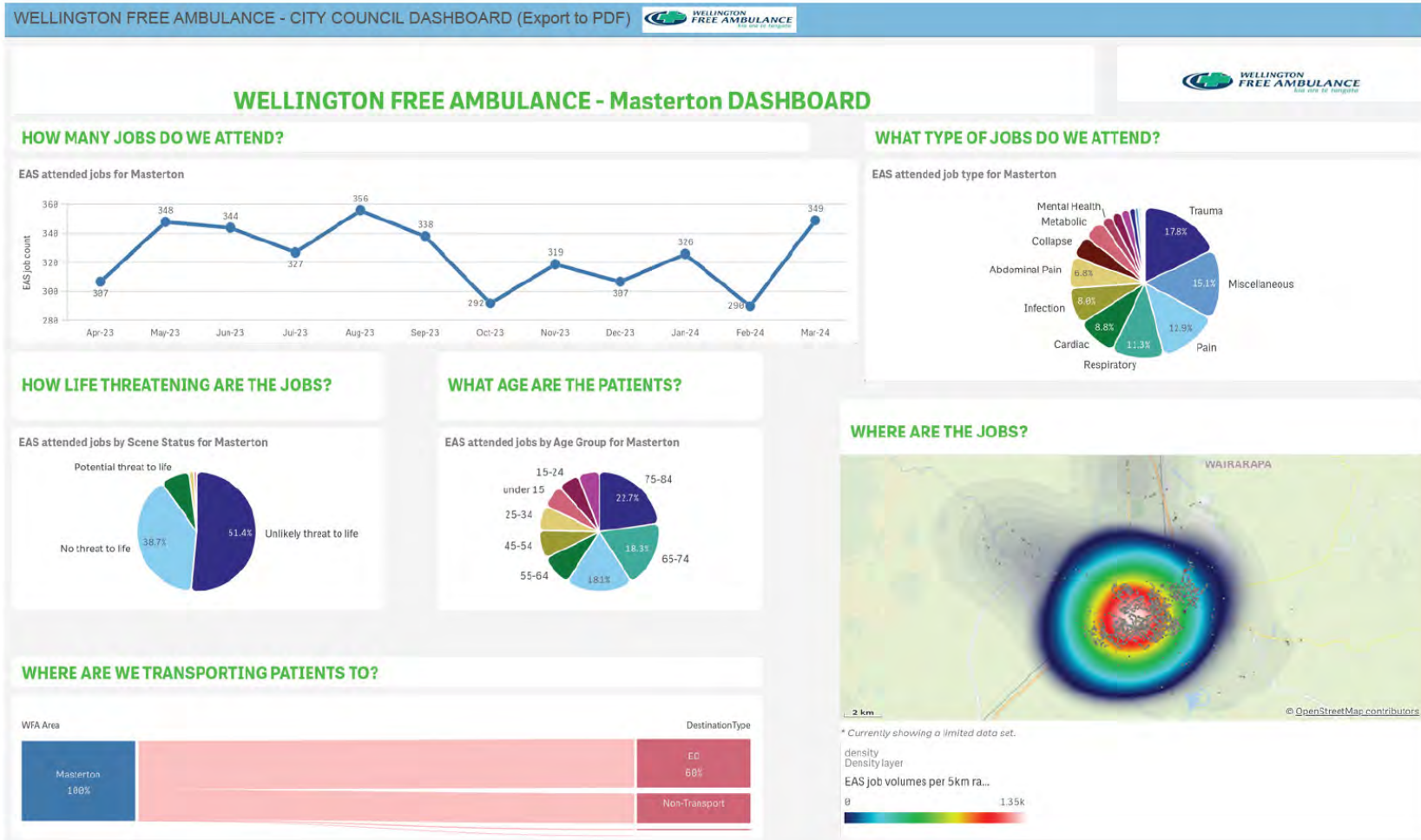
In the last year, WFA had a record year, responding to 54,400 people in need and treating an average of 149 patients each day. Our ambulance service travelled over 2M km to provide this critical care.

Additionally our Clinical Communications Centre answered over 245,000 emergency 111 calls and our Patient Transfer Service completed over 46,000 transports to vital medical appointments. Our range of services also include a specialist Rescue Squad, which reaches patients in remote or precarious locations, and flight paramedics in the regional rescue helicopter.

As demand for our service continues to increase we remain committed to our team of 420 dedicated professionals who serve the emergency and community health care needs of half a million people, free of charge. Looking to the future, we are determined to maintain and enhance our world-class care for the patients we will treat in the years to come.

**This agreement will ensure the long-term sustainability and accessibility of the essential emergency services provided by WFA in the Masterton District community, aligning with the council's vision and priorities for a caring community that is safe, healthy, happy and connected.**

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**Submission on Masterton District Council's 2024 Long-Term Plan (J Cozens)**

I want to start by acknowledging that most members of the Council were elected in 2022 on the platform of building a new Town Hall on the existing site, and appreciate that Council members want to honour their commitment by consulting with the public to test whether the community still supports this project.

New Zealand's deteriorating economic conditions have led to persistent inflation, rapidly rising rates and insurance costs, and a doubling of the cost building a new Town Hall (from a 2022 estimate of \$22M to \$42M in 2024) have caused many people like me, who supported the Town Hall project through to 2022, to reluctantly reject it on the grounds that it is no longer affordable.

A big factor in the departure of Councillors at the last election was that they ignored the majority of submitters to the consultation on the Town Hall, who wanted it to be built on its current site, and instead put a lot of energy and money into searching for other sites around town. I am hopeful that the current Council will not follow their example and will be persuaded by the majority of submitters this time. I supported those involved in arms around the Town Hall in 2022 but like me, others may no longer support it since.

I propose that the Town Hall decision be deferred to the next LTP or Annual Plan on the following grounds:

**1) Data on the rates impact of the options for decision was inconsistent and misleading, and time has run out to hold a further round of submissions before Council finalises the rates for 2025.**

It is not possible to make an informed decision without accuracy and transparency of data showing the rates increases associated with proposed projects. Examples of misleading or inconsistent information are outlined below:

- Ratepayers were encouraged to check out the 2025 rates estimate for their property on the MDC website. There is a disclaimer that the estimates are subject to decisions made following the consultation process. However the 2025 estimates are unusually low (e.g. 2%) and therefore misleading. They are also inconsistent with the 10.6 % average rates increase cited on p.47 of the consultation document.
- Page 47 'What's behind the 2024/25 rates rise?' states that the average increase of 10.6% is based on 'the proposed activities and projects in this LTP consultation document'. This is inconsistent with confirmation in response to a question at the Council Meeting on 30April that rates increases due to the costs of the Town Hall, Library and Town Centre projects, are *additional* to the average rates increase.
- The graph on p.47 under the title 'What the 10.6 per cent average rates increase is made up of' shows the rates increases corresponding to various council services. However the rates increases add up to 12.2% (not 10.6%), which further undermines confidence in Council's figures.
- If the average rates increase is actually 12.2%, and the Town Hall incurs a 6.6 % rates increase and the Library extension a 2% increase it could be concluded that the total average 2025 rates increase if the Councils proposed options were adopted, could be 20.8% (almost double 10.6%) in 2025.

What is needed is a clear statement on how rates would increase year on year over a 10-year period, so ratepayers know what unexpected increases they may be letting themselves in for if they supported the Council's preferred options for the Town Hall and Library Extension projects. Without this they may be in for a big shock in years to come.

## **2) Affordability and the need to prioritise 'must-haves' over 'nice to have's'**

Council members have a responsibility to put their own preferences aside and respond to the concerns of ratepayers, who fund Council decisions. Many ratepayers in our district already struggle to meet annual increases in rates, especially single older people - (disproportionately women) on fixed incomes with limited savings, and families with unanticipated rises in mortgage interest rates and inexorable increases in insurance costs due to severe weather events, on top of high prices, people already struggling to make ends meet. Unemployment is rising and people who have managed to secure rental housing have to absorb the costs of rates and insurance in the form of ever rising rents. It would be heartless and unnecessary to impose a further burden in order to fund optional new projects. The essentials are difficult enough for many to afford in the current economic climate, but nice-to-haves are simply unaffordable and may feel like a slap in the face.

The Minister for Local Government, Simeon Brown, has noted out that 'the coalition government has inherited an inflationary environment, which is having an impact on local government finances and means councils will need to keep a close eye on expenses'.

Importantly, he states that 'Our government expects councils to work to deliver the important essential services that ratepayers expect. This means prioritising the must-haves and critical infrastructure over the nice-to-haves'.

Council should be applauded for pausing any improvements to the **Town Centre** other than necessary water infrastructure and associated road surface and footpath sealing. The same reasoning should be applied to the Town Hall and Library Extension projects i.e. do the bare essentials and cut back, pause or cancel the project.

## **3) Recent extension of time for demolition of the Town Hall until 2030**

The four year extension of time for demolition of earthquake-prone buildings announced by the Minister for Building and Construction in April 2024 could provide an interim period during which the status quo could be maintained. This is effectively Option 3, but without demolition of the Town Hall.

The cost of a \$3.5M loan for demolition of Municipal Building and facade, and the need to apply for Resource Consent due to the Town Hall's heritage status would be put on hold while the review of earthquake-prone sections of the Building Act is completed and proper consultation has taken place with the community.

It would be reckless to fund a Town Hall without having prepared a strong business case to provide evidence of viability, including analysis of past usage and whether existing venues (e.g. the Rec Centre Stadium, the Carterton Events Centre or school stadiums) could meet the assumed level of demand for a large performance venue in Masterton.

Someone has claimed that every town of a certain size must have a Town Hall. That may have been the thinking when the Town Hall was built in 1915 and it may well have been the

centre of the town's social life for decades, but times have changed a lot since them. If the Town Hall is rebuilt as a status symbol or showpiece that remains empty most of the time, it would become a much regretted liability.

In the current economic climate, people have less discretionary income and are struggling to make ends meet and, as a consequence, spending less on eating out and entertainment. Large events, concerts and tend to be held in larger towns/cities like Wellington and draw their audience to the event venue rather than taking the event to regional venues. The use of out of town conference venues by government agencies has been affected by the widespread uptake are Zoom and other conferencing services, which saves the agency the cost of travel and out of town accommodation.

The fundamental question is one of affordability: should loan funding of a new Town Hall be considered at all?

#### **4) The earthquake strengthening review was recently brought forward**

The aim of the earthquake strengthening review is to 'consider the appropriate risk settings to protect safety while ensuring the rules workable'. This increases the possibility that the Town Hall could be retained,

The Minister for Building and Construction, Chris Penk, maintains that 'cutting red tape is part of the Government's plan to rebuild the economy so we can lower the cost of living, lift incomes, and provide the public services that Kiwis deserve'. Changes to the Building Act are intended to be made by the end of 2024. It is noted that the Minister 'encourage(s) building owners to use this time to continue to make improvements to their building'.

#### **5) The review of earthquake-prone criteria may create a new option to repair and renovate the old Town Hall.**

I have heard anecdotally that this option would be possible and would significantly extend the life of the building. Council should investigate the viability of this option, for consultation prior to the next LTP or Annual Plan.

#### **Library Extension proposal**

I support (Option 3). Essential maintenance and repairs on the Library are a 'must-have' for health and safety reasons, and should be undertaken without delay (within existing budget). The other library options suffer from the lack of data on the rates impact in the longer term outlined above.

I propose that all other options be deferred until the next LTP or Annual Plan. This will allow time for independent evidence-based business case to be made on whether the Masterton Library should be re-purposed as a community hub. The business case should identify what problem the proposal is trying to address, and include a survey of existing community groups and venues.

The Library's **fitness for use** is addressed by completing essential maintenance and repairs. The claim that the Library is 'no longer fit for purpose' begs the question as to **what purpose is it unfit for?** If it is a new or extended purpose, an independent business case needs to be made. It is noted that 75-80% of residents surveyed by MDC want the library to stay as they are. It all comes back to what is the problem that needs to be addressed. A declaration that

something 'not fit for purpose' has an air of finality about it and is often used to mask underlying agendas and assumptions that need to be examined.

Midweek has two pages of community groups using a wide range of available venues. There seems to be no lack of venues such as school rooms, church annexes, community centres, REAP, Education Centre, Rec. Centre Stadium, Carterton Events Centre, Senior Citizens Hall, Masterton Club, school auditoriums to name a few.

Visitor statistics should not be inflated by using a wide definition of usage to include everyone who comes through the door, including people attending community groups, in addition to those accessing the website. Are low library charges for community activities such as knitting groups, games etc. creating artificial demand?

What impact would there be on schools if deprived of funds from hiring out rooms /halls? The impact of a change of purpose on traditional library users should be considered - are equivalent alternative services available?

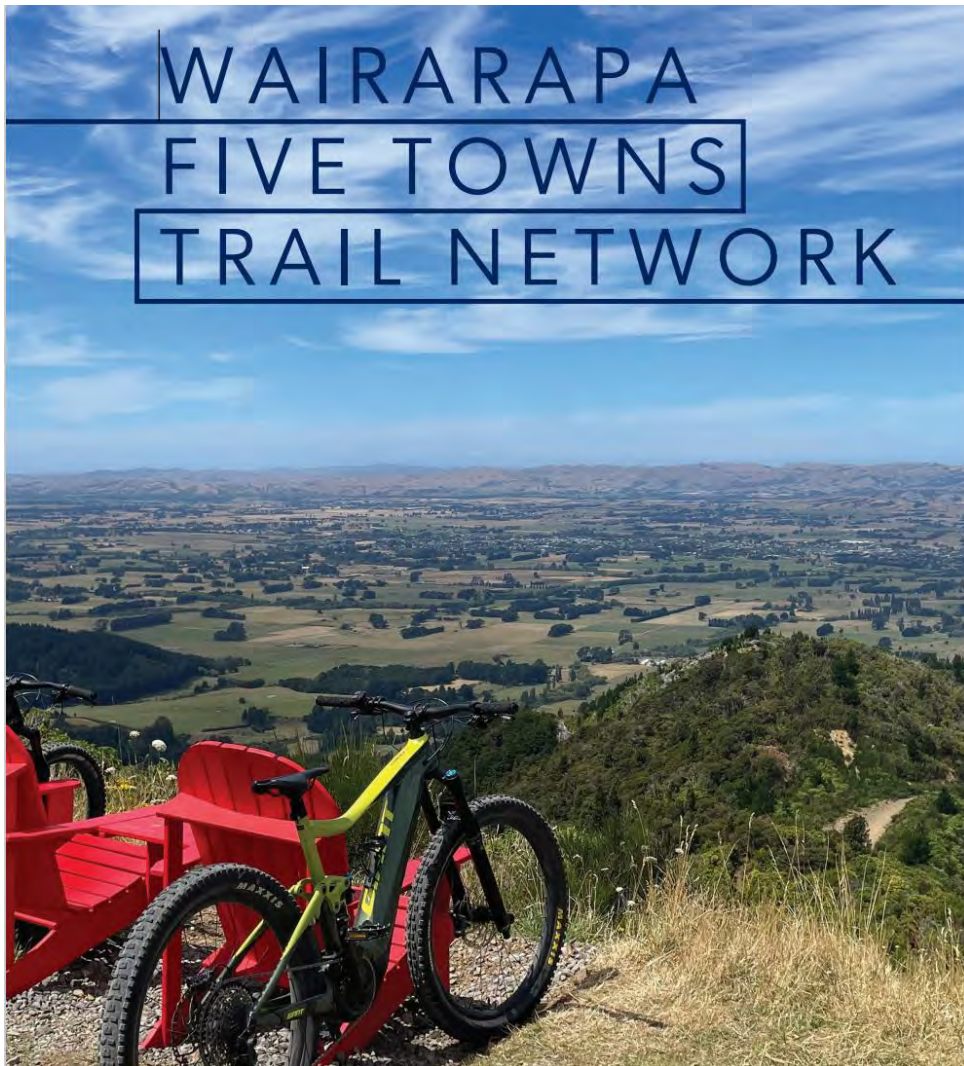
A NZ wide report has been published, with glowing input from libraries/librarians extolling the potential advantages of providing increased community services to replace traditional library functions. I saw no discussion of any challenges e.g. how competing needs of users or disruptive behaviour would be managed, given that trained librarians have a different professional skill set to trained community/social workers. My limited observation of libraries in Melbourne and New York that have taken a 'modern' approach is that people who are often very loud, break the rules about consuming food and drink, are aggressive or attention-seeking, may be street people sleeping on seats. This behaviour is ignored by library staff on the grounds that this is a modern library and anyone who feels offended has the option of leaving. Anyone looking a peaceful sanctuary in which to read or reflect is likely to be disappointed.

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**SUBMISSION TO LONG TERM PLAN 2024-2034**

**To: Masterton District Council**

**Submitter: Five Towns Trail Trust**



**Date:** 28 April 2024

**POC:** Greg Lang, Chair of the Five Towns Trail Trust: [REDACTED]

## **SUMMARY**

The *Wairarapa Five Towns Trail Network* is a strategic opportunity identified by the [Wellington Regional Economic Development Plan - WellingtonNZ](#). The REDP is owned by the [Wellington Regional Leadership Committee](#), and supported by GWRC to drive initiatives with high economic impact over the next 10 years.

The newly registered Five Towns Trail Trust (5TTT) has been formed to lead the implementation of the Five Town Trail Masterplan ([fivetownstrail.co.nz](http://fivetownstrail.co.nz)). The 5TTT was funded by WellingtonNZ to establish a legal entity with strong governance, skillsets and ability to provide regional coordination for 200+km of Wairarapa trail development.

The 5TTT is in the process of applying for charitable status, with the aim of leveraging a range of funding mechanisms and grants to progress the trail network. The success of this strategic initiative will require further support from both local & regional authorities.

The REDP acknowledges that the Wellington-Wairarapa-Horowhenua Region has not previously undertaken a coordinated approach to iconic attractions. We hope MDC see this as an opportunity to collaborate with a modest investment for region-wide benefit.

## **THE SUBMISSION**

The financial support sought from Local Government is strictly for the operational costs of the Trust, and not towards infrastructure work. Funding is sought through the MDC 2024 LTP to activate the following Trust outcomes through to 2027:

1. Embed strong governance practises, foster regional collaboration and emerge as the lead agency behind Wairarapa trail development.
2. Implement a fundraising strategy, targeting sustainable funding sources for ongoing network development, operational and capital costs.
3. Complete website & brand development with regular public communications.
4. Develop a supportive membership base (fee-paying or bequest-based options).
5. Establish a workplan for Stage 1 of the Trail network with clear identification of the hurdles to be addressed (land access, bridge construction etc).
6. Review and update the 2021 Masterplan, taking into account changing risks, benefits & region-specific economic data/visitor trends with support from WNZ.
7. Continue Chairing & facilitating the *Wairarapa Trails Action Group* as a platform for regional collaboration and information-sharing across diverse stakeholders.
8. Induct and support council-appointed Trustees as the formal mechanism for maintaining Council relationships and reporting requirements.

MDC are invited to participate in the Governance of these outcomes, by nominating a Trustee of their choosing to the 5TTT Board. The Constitution has been developed to allow each Wairarapa authority the opportunity to participate equally. The Trust is happy to work with MDC to identify nominees with favourable skillsets to contribute.

To achieve cross-regional investment, our recommendation is to apportion operating funds for the 5TTT at the ratio of 50% from GRWC / 50% from the 3 Wairarapa Councils.

The Trust is requesting an operating budget of \$120,000 per annum until 2027.

This equates to GWRC = \$60,000; MDC = \$20,000; CDC = \$20,000; & SWDC = \$20,000. These figures are GST exclusive, per annum.

## **The Background**

The 3 Wairarapa District Councils and Trust House co-funded development of the Five Towns Trail Master Plan in August 2021: [www.fivetownstrail.co.nz/our-master-plan](http://www.fivetownstrail.co.nz/our-master-plan). The Masterplan was commissioned by the *Wairarapa Trails Action Group* (WaiTAG), a group of dedicated volunteers and trail sub-groups committed to implementing this ambitious vision for our region.

The Masterplan followed the successful bid by WaiTAG & *Greytown Trails Trust* to secure \$1M in funding for the Tauwherenikau cycleway bridge in 2020: [MEDIA RELEASE: \\$1M funding granted for construction of the Tauwherenikau suspension bridge - SWDC SWDC](#)

This success story reinforces the outcomes that are possible when community groups have consistent, long-term support and engagement with Local Government. This approach has been embedded in the Trust constitution whereby each Wairarapa Council is able to appoint a Trustee of its choosing to the Trust board.

WellingtonNZ recognises the 5TTT as the lead organisation for this initiative in the REDP. As such, WellingtonNZ will continue to support the Trustees with identifying funding and connection opportunities across the government ecosystem and Regional Trails groups.

## **Masterplan - The Ultimate Network**

The Masterplan describes an ambitious vision. The main focus is to develop 200+km of recreational trails linking the five main Wairarapa towns, alongside experiential loops.

The network is formally connected with the *Remutaka Cycle Trail* at the southern boundary in Featherston, and aims to terminate at Pukaha wildlife reserve in the north. The trail has significant touchpoints with the Wairarapa Moana Project and the Wairarapa Pukahaha to Kawakawa aims (WaiP2K). There are significant opportunities to leverage cultural, environmental, tourism and commercial outcomes from the vast network of trail systems.

MBIE undertake an analysis of the 22 NZ *Great Rides* to assess their performance and impact across the Country. The full report along with their research on Cycle Tourism opportunities can be read here: [Evaluation of the New Zealand Cycle Trails | Ministry of Business, Innovation & Employment \(mbie.govt.nz\)](#). Key findings include:

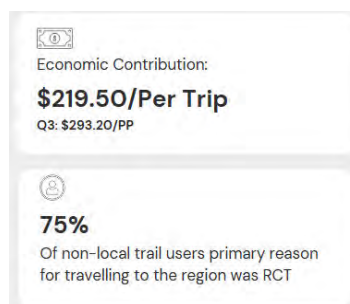
- Over the 12 months to June 2021, almost 2.19 million trips were taken across the New Zealand Cycle Trail Great Rides network. (98.5% were domestic users)
- 27% of the New Zealand adult population has participated in a cycle tourism activity in the past year.

- Estimated health benefits of \$11 million resulting from trail use for cycling.
- Cycle trail users brought an estimated direct economic contribution to regions of more than \$950 million.

Taking a more localised viewpoint, the *Remutaka Cycle Trail* is now formally extended from Cross-Creek to Featherston. This enables visitors to be funneled to the gateway of the *Five Towns Trail*. This is significant as extended closures prevent visitors from completing the loop via the South Coast, offering an extended experience into Wairarapa.

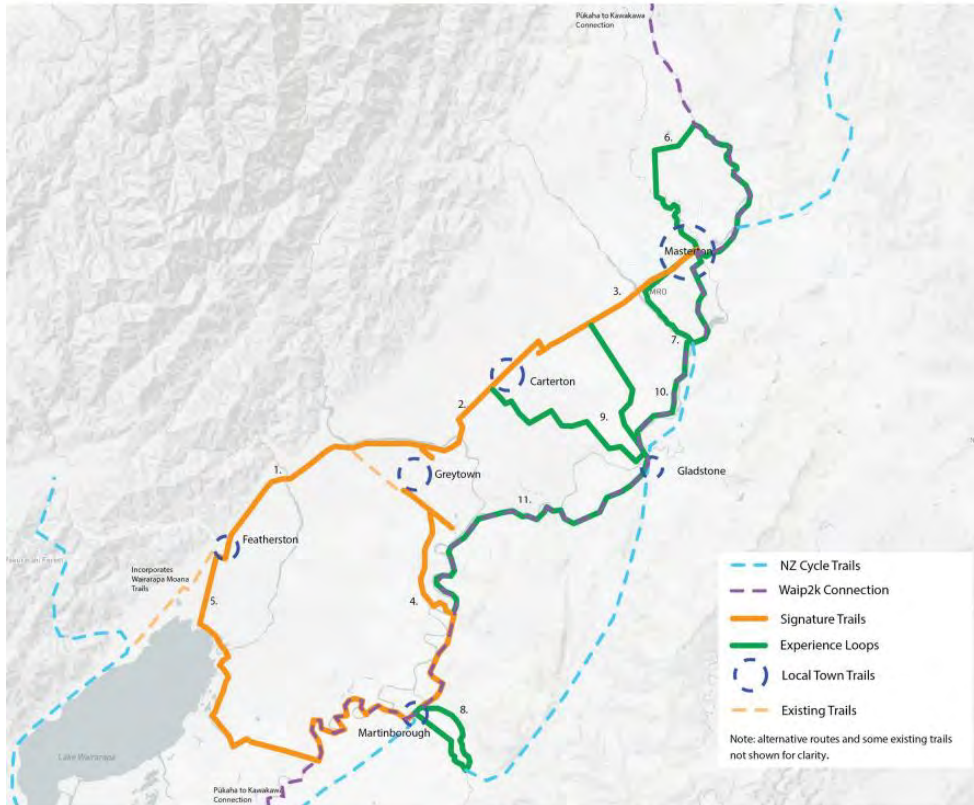
Data from the Remutaka Trail allows us to assess the nature and number of recreational users in our region. For the past 12 months, the counter at Cross-Creek shows:

Quarter	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
User no#	2998	3974	2094	1440	2436

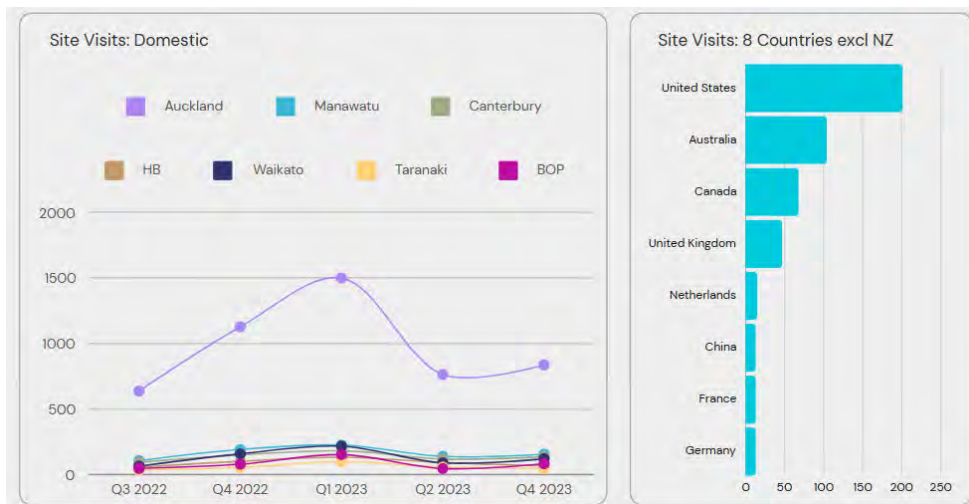




The case for growth is strong, when considering the diverse trail and visitor offerings extending through the entire Wairarapa region. A visual snapshot of the 5TTT vision is included below:



The attraction profile is also strong, showing seasonal demand from Auckland and International Visitors, with 75% stating their main reason for travel to Greater Wellington was to ride the RCT.



## **Benefits to the Community**

The benefits to the region from the Five Towns Project touch all 4 of the wellbeing's.

### Social

- Fostering positive physical and mental health outcomes through cycling and walking. The e-bike revolution has enabled a whole new section of the community to enjoy exercise, irrespective of age or physical ability.

### Economic

- Drive visitor attraction to the region in alignment with the *Destination Management Plan* with the addition of a signature experience. Stimulate job creation (directly and indirectly) via hospitality, accommodation, tours and a range of other business opportunities.

### Environmental

- Reduced emissions activity, increased appreciation of our natural assets

### Cultural

- Provides opportunity to highlight-some of the history of Manu Whenua and early settlers through storyboards, experience loops and trail artwork.

## **Role of Local Government**

There is no doubt for the Five Town Trails network to be developed and maintained successfully, we will require the support of all 3 Wairarapa Council's and GWRC.

The lack of formalised joint enterprise within the Wairarapa creates a barrier to leading projects through a region-wide lens. The Trust aims to bridge this gap through a combined governance model with a skilled & dedicated Board of Trustees.

The work to date has been predicated on the assumption that the 3 Wairarapa District Council's and Greater Wellington Regional Council formally continue their support through the 2024 LTP and budget.

## **5TTT Governance**

The Trust Deed establishes a model with 4 Community Trustees in place. It also makes provision for each Wairarapa territorial authority to appoint a Trustee for a board of 7.

The 4 community Trustees are:

- **Greg Lang**  
Greg's key attribute is enabling community-led projects, and has been the driver of the Five Towns Trail Project for the past 5 years. He is currently Chair of the Wairarapa Trails Action Group, The Gladstone Project, Heart of Arts Gallery, and was Mayor of Carterton District 2019-2022. He is also a Director of *The Wheelwright Hub Ltd*, a committee member of the Wairarapa Multisport Club, and regularly competes in *Iron Man* and Distance Triathalons.

- **Joel Ngatuere**  
Joel is absolutely passionate about supporting Whānau, Marae and Hapu through facilitation, research, best governance and strategic development. Joel is currently manager of the Tauranga Oranga Tamariki's Parirau site. His Hapu is Ngati Kahukuraawhitia, and he is also the environmental spokesperson for Whareora Marae.
- **Bruce McCallum**  
Bruce is a visionary businessman with a stream of successes and is the current Chair of both Couplands Bakeries Ltd (turnover of \$100M+ with over 500 employees); and of Booth Logistics Ltd (turnover \$200M+ with 800 employees). Bruce is a former competitor in international age group duathalons, and is current owner of NZ's Couplands/Cycling Toms elite cycling team.
- **Jo Gillanders**  
Jo is incredibly strategic with a visionary approach to process. She was the project lead for the very successful development of the Five Towns Trail Masterplan. Jo has an extensive planning background and has a current role with Greater Wellington Regional Council.

The inaugural board of Trustees bring a wealth of knowledge and experience across the commercial sector, Iwi, Local Government and the NZ Trails ecosystem. expertise to deliver on the 5TTT vision.

# **GOLDEN SHEARS**

World Premier Shearing and Woolhandling Championship



The Wool Shed  
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website: [www.goldenshears.co.nz](http://www.goldenshears.co.nz)

## **GOLDEN SHEARS SOCIETY SUBMISSION TO MASTERTON DISTRICT COUNCIL LONG TERM PLAN**

### **INTRODUCTION:**

The Golden Shears International Shearing Society would like to formally submit a concept design for the War Memorial Stadium. Golden Shears has used the Stadium for the annual Golden Shears Competition which has been stayed over 63 years.

### **CONCEPT IDEA:**

Around 2010 Greg Herrick, the late Craig Cooper and the late Darryl Hart, three members of Golden Shears in conversation, had visions for Golden Shears and Masterton District Council to enhance and progress the Golden Shears for the immediate and long-term future to protect and safe guard the integrity mana and to expand the Golden Shears for future generations and the Wairarapa Community - 'Home of The Golden Shears'. The concept of a corporate lounge/conference facility multi-function event exhibition facility was a vision that the three had imagined. This corporate lounge would not only compliment the annual Golden Shears but would also be a crucial asset for the Masterton District Council and future development for the recreational hub of Masterton.

### **THE VISION HISTORY:**

The Golden Shears approached RIGG-ZCHOKKE LIMITED for a design concept in 2011/2012 which was funded by the Golden Shears. The vision and concept plans were circulated to the Masterton District Council and an official presentation to a full Council meeting made by the President Mavis Mullins and Greg Herrick. The concept was well received by the council of the day but like all councils' financial restraints were very much to the fore. Much of Council reserves had been earmarked to the new Recreational Pool Complex. There were limited finances available to invest in the War Memorial Stadium at that time so the Golden Shears vision was shelved for the immediate time.

### **RECOGNITION OF THE CONCEPT:**

In 2023 the World Championships were held in Scotland, Golden Shears submitted an application to the Golden Shears World Council for the right to host a World Championship in conjunction with the Annual Golden Shears at Masterton in 2026, our bid was successful. In conversation with Mr Bob Francis and Greg Herrick it was decided the time was right to reignite the vision again in alignment with the World Championship in Masterton. All indications are that this championship will be a huge event as the respect and high esteem Golden Shears has around the world.

### **PROGRESSION OF THE CONCEPT:**

Bob and Greg started the conversation again with a new council and Mayor in 2023 and the response has been very enthusiastic and positive from all parties concerned. RIGG-ZSCHOKKE LIMITED are currently updating the design plan and costing for the new Lounge/Conference facility. Engineer's reports are also being finalised on behalf of RIGG-ZCHOKKE.

2

**THE STADIUM:**

The District Council in 2023 requested a Seismic report be commissioned for the stadium. This report has been completed and suggests the stadium is structurally very sound with many more years of usage for the future.

**CONSTRUCTION COSTS:**

Back in 2011 the estimated cost of the concept was calculated at approximately 1.3 million dollars. The current costings which are being calculated at present subject to an official engineer's report being completed is approx. 2.7 – 3 million dollars.

**THE CONCEPT DESIGN:**

The Corporate Lounge will be built above the foyer entrance to the stadium of Dixon Street. It will accommodate up to 180 people and have commercial kitchen facilities, bathrooms, bar, seating, tables etc. Masterton's Queen Elizabeth Park will be on display through the massive glass windows. On the Stadium wall, huge glass sliders will give an elevated view down onto the entire stadium floor.

Easy access to this new corporate lounge can be by a 1 story step design and an industrial lift for all services and for those unable to use stairs.

**CORPORATE LOUNGE/STADIUM USAGE:**

From the original visions of this concept Greg, Darryl and Craig always acknowledged the design was not totally about the enhancement of the annual Golden Shears but also it should be a community asset that will breathe so much more life into the old stadium that has served Golden Shears for 60+ years. Golden Shears uses the stadium for 2 weeks of the year. The War Memorial Stadium has had limited investment or upgrades since it was built in 1954. It is a grand old stadium that we trust shall see more usage in future years as improvements and additions may unfold such as the corporate lounge.

The corporate lounge is part of the equation for increased usage. i.e. weddings, conferences, basketball, sport meetings and exhibitions to name a few. This asset to the stadium could lead to sport finals and business presentations etc (1200 seat capacity business/displays).

With comprehensive marketing plans from the District Council, we would surmise the usage of the stadium will increase hugely over the future years.

The stadium is in the middle of the recreational centre of Masterton. It really is a jewel in the crown but has not been recognised for its potential over the decades. Once a year Golden Shears brings the stadium to life. It has an amazing atmosphere that is natural to its design and deserves to be resurrected into an incredible asset for the Masterton District Council.

**OWNERSHIP RIGHTS:**

The War Memorial Stadium is a Masterton District Council facility and administrated by a recreational service organisation named Belgravia.

Any additions or alterations to the Stadium are legally owned by Masterton District Council.

**FUNDING:**

With the uncertainty of the pending costs, we believe that council has made allocation for improvements to the stadium in their long-term plan. Golden Shears is committed in raising the balance required to complete the improvements.

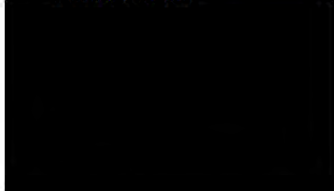
Kind regards  
Golden Shears Committee

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From: [Emily Crofoot](#)  
To: [Submissions Sub;](#) [REDACTED]  
Subject: Submission on MDC Long Term plan  
Date: Monday, 6 May 2024 9:56:17 am

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Emily Crofoot



General comments on the Town Hall, Library, Town Centre, Funding, Water supply, Freedom Camping, and the Castlepoint sewerage ponds:

Town Hall - I do not think that the facade of the Town Hall is worth preserving. Although I appreciate that it is desirable to keep activities centralised, I am very concerned about the parking available in that area and feel that this MUST be addressed in any proposal. All of the proposals reduce the existing parking area and don't account for the increased parking requirement for a large Town Hall and centralised MDC offices. In the past, I have submitted on this issue and have suggested that a Town Hall in Queen Elizabeth Park be considered, where there are already multi use parking areas and it is only two blocks away from the town centre.

Library - I appreciate the importance of the library, although I am not a frequent user of the facility. I do not think that it is necessary to house the archives and the library in the same facility. I see this as a 'nice to have' rather than a 'must have'.

Town Centre - I have limited mobility. [REDACTED] Although beautification of the town centre is nice, it always seems to come at the expense of parking areas ie Park Avenue precinct, 10 CC on Queen Street, and outside Don Lucianos on King Street. It is wonderful having Queen Elizabeth Park and other small parks, so close to the town centre with their beautiful trees and grounds. I do not think that parking spaces in the town centre should be compromised in order to achieve this beautification. In terms of the foot paths, I have fallen twice on the brick footpaths when wet and slippery. It is important that these stay well maintained. As Masterton is a service centre for the large rural community, we need to travel by vehicle, often with a trailer, in order to collect supplies. Even now, it is very difficult to find a parking space which will accommodate a vehicle and trailer. I do appreciate the need for upgrading the water and storm water infrastructure in the town centre.

Funding - I greatly appreciate that MDC uses the formula allowed in the Rating Act of 2002, to balance general rates and UAGCs. This is unlike the Regional Council which does not. It is desirable to have a 'user pays' system where appropriate. It is difficult to comment on the proposed funding changes, however, I do think that as people weigh up the attractions of living in the Wairarapa, the diversity of activities available is more important than the buildings. It is interesting to note that Rates have become the sixth highest expenditure item for our Castlepoint Station business.

Water supply - It is very good to learn that the Kaituna water storage facility is being upgraded, as it has always worried me that Masterton is so vulnerable with only back up storage for three days.

Freedom Camping - I declare a 'conflict of interest' as we are the owners of the Castlepoint Holiday Park and Motels. I have submitted on this many times and have attended many meetings on the subject. I appreciate that it is national legislation which states that Self Contained Freedom Camping can occur anywhere unless the Council determines areas where it is prohibited. Although I think that the legislation should be reversed (only allowed in designated areas), it is what we need to work with. Currently, within the Castlepoint settlement, freedom camping is allowed in the DoC car park during night time hours, for a designated number

of days. However, this is not monitored by DoC and there is much abuse (see photos below). There is resentment from the Castlepoint ratepayers when Freedom Campers park up in all areas of the settlement, especially the berm which blocks their view of the sea, using the Council ablutions, and washing their dishes and clothes in the ablutions. I would like to see a sign as you approach Castlepoint stating 'No overnight parking'. It is my understanding that both the Whakataki Pub and the Tinui Pub allow free overnight camping for self contained vehicles in exchange for patronising the Pub. I see this as an excellent win - win option, close to, but outside of the Castlepoint urban area. I applaud the efforts to change the definition of 'self contained' to require that there be plumbing within the vehicles.

The Castlepoint sewage ponds.- It has come to our attention that the land where the Castlepoint sewage ponds are located, has never been taken out of the Castlepoint Station title. These sewage ponds and infrastructure were built over 25 years ago. At the time, (before we owned the Station) the land was traded for a number of sewage connections in the Holiday Park and station houses. We think that rectifying this should be driven by the Council.

I am prepared to speak to any of these issues.

Sincerely, Emily Crofoot

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From a concerned Castlepoint resident: "On Tuesday at 2pm three motorhomes including one with a trailer took up all of the carparks on the church side of the parking area. One camper van with a trailer on the other side leaving only 6 carparks available. I tried talking to these people but they got aggressive saying they often parked there and there isn't a sign saying they couldn't (wrong) The sign is faded, hard to read and needs to say that they can only use one space!"



Masterton District Council Long-Term Plan 2024-34 submission form

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#337

COMPLETE

**Collector:** Test Link (Web Link)  
**Started:** Thursday, May 02, 2024 2:14:22 PM  
**Last Modified:** Thursday, May 02, 2024 2:48:51 PM  
**Time Spent:** 00:34:29  
**IP Address:** [REDACTED]

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

**Q1**

Your details

Full name (required)

Anders Crofoot

Postal address

Email

Phone

**Q2**

Yes (in person)

Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch.

**Q3**

What is your age range?

**Q4**

What is your ethnicity? You may tick multiple boxes.

**Q5**

What is your gender?

**Q6**

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

**Q7**

Town Hall (Consultation Document pages 13-18)

**Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.**

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Masterton District Council Long-Term Plan 2024-34 submission form

<p><b>Q8</b></p> <p>The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?</p>	<p>No – do not keep the façade</p>
<p><b>Q9</b></p> <p>Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)</p>	<p>The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.</p>
<p><b>Q10</b></p> <p>Town centre improvements (Consultation Document pages 25-28)</p>	<p>The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million.</p>
<p><b>Q11</b></p> <p>Council Funding (Consultation Document pages 29-31)</p>	<p>The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.</p>
<p><b>Q12</b></p> <p>Service Area 1: Wairarapa Economic Development Strategy</p>	<p>The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)</p>
<p><b>Q13</b></p> <p>Service Area 2: Regional Walking and Cycling facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$35K)</p>
<p><b>Q14</b></p> <p>Service Area 3: Regional Positive Ageing facilitation</p>	<p>The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)</p>
<p><b>Q15</b></p> <p>Service Area 4: Welcoming Communities facilitation</p>	<p>The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)</p>
<p><b>Q16</b></p> <p>Service Area 5: Climate initiatives</p>	<p>The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases</p>

Page 3: Fees and Charges

Masterton District Council Long-Term Plan 2024-34 submission form

**Q17**

**Yes**

Do you support our proposed fees and charges for 2024/25?

**Q18**

**Respondent skipped this question**

Comments

Page 4: Your thoughts to help shape our thinking

**Q19**

**Invest in maintaining the lakes as they are now**

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20**

**Respondent skipped this question**

Please tell us what you value and enjoy most about these lakes now:

**Q21**

**Email the Council**

When you need information about Council services, events or activities, what channel do you use most often?

**Q22**

**Email the Council**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23**

**Pay by automatic payment or direct debit**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24**

**Monthly**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25**

**Monthly**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Masterton District Council Long-Term Plan 2024-34 submission form

**Q26**

**No**

Have you used the Council's after hours service in the past 12 months?

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**Q27**

**About the same**

Would you prefer to do more or less Council business online?

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**Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

With Council staff spread across two locations it can be a bit of a mystery as to where to go and a bit frustrating to trek back and forth if there is more than one issue. Dealing with Simpli has been difficult, but it seems that may have been abandon.

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**Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I feel the Town Hall is firmly in the "nice to have" box. In the current economic climate it should not be built. I personally don't see any value in preserving the facade. If the site were cleared it would give maximum flexibility to consider options. If down the track a new hall made sense, it would still be an option.

It seems the variety of existing venues are serving us well.

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