

LONG TERM PLAN 2024-2034 SUBMISSIONS

Volume 5

Submissions 191 to 260

From consultation 5 April to 6 May 2024

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#564

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, May 04, 2024 4:57:38 PM **Last Modified:** Saturday, May 04, 2024 5:30:26 PM

Time Spent: 00:32:48

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Mark Callaghan

Postal address

Email Phone

Q2 No

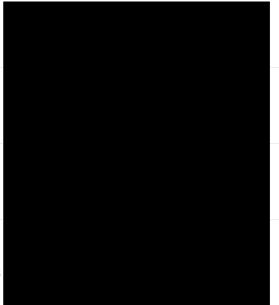
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q4

Q5

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

016

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 **Phone the Council** When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Firstly, congrats that the council has struck the lowest rate increase of the three district councils in the region! However, unlike the CDC where we resided, this council place two large capital expenditure projects to keep rate increase as low as possible!! If the council goes ahead with the construction of the new town hall, extending the administration building, and/or any of these projects, having to borrowing huge sums of money, during a 'cost of living crises', I will cancel my D/D and only manually pay the increase rates, less all rates required for 'so called essential capital expenditure'. I did this in Auckland, just prior us becoming 'escapee Aucklanders' to the region!

#75 **192**

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, April 17, 2024 7:46:54 PM Last Modified: Wednesday, April 17, 2024 8:03:42 PM

Time Spent: 00:16:47

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) David Cameron

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

Q25

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I find the Town Hall options bemusing. The third option is laughable, surely Council has enough feedback that a Town Hall is needed. To propose an option that leaves a blank canvas, will probably score highly on the back of least cost to ratepayers. What then? Time is of the essence before this current 3 year term in office has failed on one of the main priorities.

#164 193

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 8:25:12 PM

 Last Modified:
 Tuesday, April 23, 2024 8:34:51 PM

Time Spent: 00:09:39

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Emma Cameron



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

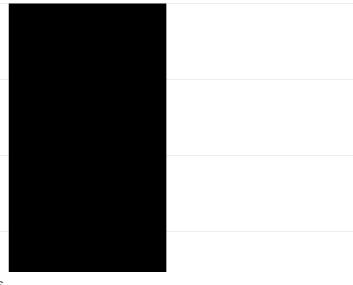
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

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The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

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Q10

Town centre improvements (Consultation Document pages 25-28)

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Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Explore a different look and feel in future if it would cost less

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

I don't enjoy the lakes. They are both disgusting. Restore wetlands for both.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #551 **194**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Saturday, May 04, 2024 9:31:01 AM

 Last Modified:
 Saturday, May 04, 2024 9:42:14 AM

Time Spent: 00:11:12

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Fiona Cameron

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

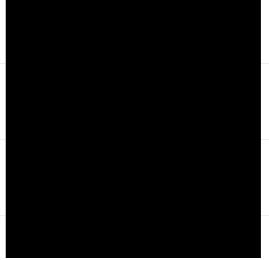
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Yes – keep the façade

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

Q15

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Don't know

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#71 **195**

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, April 17, 2024 6:19:30 PM Last Modified: Wednesday, April 17, 2024 6:53:14 PM

Time Spent: 00:33:44

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Linda Cameron

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

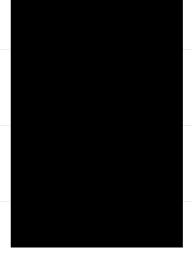
Q5

Q4

Q6

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

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The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

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Q10

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Q12

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Q13

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The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

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Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather Service Area 5: Climate initiatives than funding Climate Activation facilitation beyond April 2026, when external funding ceases Page 3: Fees and Charges Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

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Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #241 **196**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 28, 2024 3:31:46 AM

 Last Modified:
 Sunday, April 28, 2024 4:03:37 AM

Time Spent: 00:31:51

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

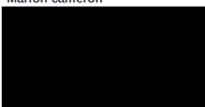
Full name (required)

Postal address

Email Phone

Marion cameron

No



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

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Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

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Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

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Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

in the future if it would cost less?

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

Q18

Comments

Respondent skipped this question

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel

Invest in maintaining the lakes as they are now

Q20

Please tell us what you value and enjoy most about these lakes now:

They provide an interesting place to enjoy a walk or sit and contemplate.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Phone the Council

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Building the archives with library extension will save money in the long run. It is always cheaper to build it now than add it at a later date.

The archives need to be kept in a safe environment and cannot be replaced. Some may be copied and /or stored digitally but this cannot replace the originals.

Building a place for the archives with the library concentrates sources of information in one place and makes for better use of staff and other resources.

The present building is not a safe space for storing these precious materials which help us to understand the early history and people who made the district what it is today.

There is also the considerable savings in rent.

Your details

Full name (required)	JOHN	ROBE	A 7	CANONINE			
င်ပညာ Organisation (if applicable)	BUSINESS	OWNER	(RESU)	Fut FOR	45	YEARS)	terral.
Postal address							
Phone		Е	mail				

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

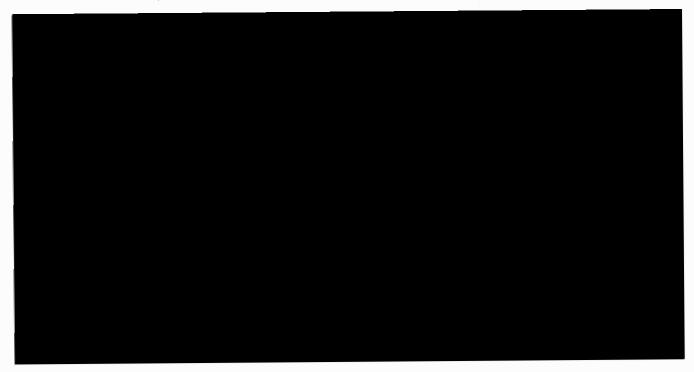
☐ Yes	(in person)
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☐ Yes	(via	Microsoft	Teams'
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☐ No

About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



TŌ WĀHI, TŌ MAHERE

YOUR PLACE, YOUR PLAN

Masterton District Council Long-Term Plan 2024-34 submission form

This submission form allows you to give feedback on the Masterton District Council 2024-34 Long-Term Plan. Please read the <u>Consultation Document</u> before completing the form. You can make a submission in a number of ways:

Complete our online submission form at: <u>mstn.qovt.nz</u>

Tell us what you think by 10am Monday 6 May 2024



<u>Download</u> a fillable pdf submission form or write your feedback in an email, and send to: submissions@mstn.govt.nz



Phone us on 06 370 6300 between 9am and 4:30pm Monday to Friday (excluding public holidays).



Pick up a submission form from the Masterton District Library or Customer Service Centre at 161 Queen Street. You can also print out our printer-friendly form from the website. Post it to Masterton District Council, PO Box 444, Masterton 5840, or drop it off to our Customer Service Centre.

Please provide your feedback by 10am Monday 6 May 2024.

Privacy statement

What we do with your personal information

All submissions will be made available to the public via the Council website. Your name, organisation (if applicable) and feedback will be included in public documents. All other personal details will remain private. If you have extenuating circumstances, please contact us prior to the submission closure date to request that your name be withheld.

The Privacy Act 2020 applies when we collect personal details. Further information is available by searching Masterton District Council Submission Policy on the Council website: www.mstn.govt.nz

MSTN.GOVT.NZ

@MastertonDC



Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

HYRRID

Big L	Decision 1: Town Hall, library and archive	1110		DA	
Town	Hall (Consultation Document pages 13-18)	PLEASE	SFE	BACK	6
To	ne Council's Preferred Option – Demolish the Town Hall and Nown Hall on the current Town Hall site, retain the Municipal Buildost: \$42.6 million.	Municipal Buildings	and build	d a new	JS€
re	Iternative Option 1 Demolish the Town Hall and build a new furbish the existing Municipal Building including façade; and repost: \$49.9 million (noting high uncertainty).			and	
bu	Iternative Option 2 — Demolish the Town Hall and Municipal Buildings; retain Waiata House and the leased Queen Street officost: \$3.57 million.		replace tl	nese	
the M	Council's Preferred Option and Alternative Option 1 include p funicipal Building façade. The estimated cost to do this is \$1.				
☐ Ye	es – keep the façade	ep the façade			
Maste	erton District Library and Wairarapa Archive (Consultation Do	cument pages 19-2	24)		
	ne Council's Preferred Option – Upgrade and expand the Libra	ary and consider ir	า future a	further	
	ctension to include the Archive.	HYBI	$\mathcal{L}_{\mathcal{L}}\mathcal{D}$		
	ternative Option 1 – Upgrade and expand the Library and incluses: \$14.66 million.	ude the Archive no	DW.		
	ternative Option 2 – Complete essential Library repairs and most: \$2.3 million.	aaintenance only.			
Big D	Decision 2: Town centre improvements (Consultation Docu	ment pages 25-28	3)		
in [.]	ne Council's Preferred Option — Complete essential work to im the town centre. There would be no other improvements to Qu ost: \$6.48 million	The state of the s	oading in	frastructu	ıre
ce	ternative Option — Complete essential work to renew water arentre, and redevelop the town centre to improve the 'look and fost: \$14.12 million.	-	ucture in t	the town	
Big D	Secision 3: Council Funding (Consultation Document pages	29-31)			
	ne Council's Preferred Option – Funding for community groups ontestable. Applications for this funding would be considered a		s would b	ecome	
mi	ternative Option — Maintain existing Council funding arrangemix of funding that is allocated via the Long-Term Plan process an extention tending).	•		-	

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	rges (See proposed <u>fees and char</u> sed fees and charges for 2024/25? ☐ No	r <u>ges</u> on our website) Don't know

Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?							
☐ Invest in maintaining the lakes as they are now							
Explore a different look ar	nd feel in future if it would cost le	ess					
☐ Don't know							
Please tell us what you value	and enjoy most about these lak	es now:					
Explorence A Di	FFELFUT LOOK MA	Y NOT CO					
15 17 CAN BY	2 DEVORIC. I	10 5116	NAC FROODING				
RE WAVER DEP	TH, QUALITY & AVAIL	ABICISY. ITH	MANUSAMA				
OF THE SIZE	OF THESE RICLEATE	SHAL ALEAS	15 EMPORIANT.				
But FAME CO,	IT WHAT RACTIVE.	DESFELFINE	DON'T CLE				
How About	A DESIGN COMPETI	TION FOR ALL	AND MAKCAN				
	services (Consultation Docume		THE BEST (DEAS				
	rm a review of how we deliver o	· -	S.				
When you need information a	bout Council services, events o	r activities, what cha	nnel do you use				
most often? Please tick one o	ption.						
✓ Visit the Council website ☐ Phone the Council							
		☐ Pho	one the Council				
	edia pages – e.g. Facebook or	_	ane the Council				
☐ Visit the Council's social m☐ Visit the Queen Street Cust		_					
		_					
☐ Visit the Queen Street Custon ☐ Other — please specify		Instagram 🔲 Ema	ail the Council				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a pr	omer Service Centre in person oblem with a Council facility or	Instagram	ail the Council				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a preplease tick one option.	omer Service Centre in person oblem with a Council facility or s	Instagram	ail the Council el do you use most often?				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a pr Please tick one option. ☐ Log a service request online	omer Service Centre in person oblem with a Council facility or s	Instagram	el do you use most often?				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a preplease tick one option. ☐ Log a service request online ☐ Visit the Queen Street Cust ☐ Other — please specify When you need to pay your reservice.	omer Service Centre in person oblem with a Council facility or s	service, what channed Pho	el do you use most often? one the Council ail the Council				
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☐ Visit the Queen Street Custom ☐ Other — please specify When you need to report a proplease tick one option. ☐ Log a service request online ☐ Visit the Queen Street Custom ☐ Other — please specify When you need to pay your reetc), what channel do you use	omer Service Centre in person oblem with a Council facility or some operates or pay for another Council some of ten? Please tick one operate of the operate	service, what channed Pho Emails	ail the Council el do you use most often? one the Council ail the Council stration, consent fees,				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a preplease tick one option. ☐ Log a service request online ☐ Visit the Queen Street Cust ☐ Other — please specify When you need to pay your resetc), what channel do you use ☐ Pay via the Council's webs ☐ Pay by automatic payment How often, on average, have	omer Service Centre in person oblem with a Council facility or some service Centre extes or pay for another Council somost often? Please tick one op ite Pay in person a or direct debit	service, what channed Pho Emails. Service (e.g. dog registion. at the Queen Street Company of the Company of	ail the Council el do you use most often? one the Council ail the Council stration, consent fees, Customer Service Centre				
☐ Visit the Queen Street Cust ☐ Other — please specify When you need to report a preplease tick one option. ☐ Log a service request online ☐ Visit the Queen Street Cust ☐ Other — please specify When you need to pay your refetc), what channel do you use ☐ Pay via the Council's webs	omer Service Centre in person oblem with a Council facility or some service Centre extes or pay for another Council somost often? Please tick one op ite Pay in person a or direct debit	service, what channed Pho Emails. Service (e.g. dog registion. at the Queen Street Company of the Company of	ail the Council el do you use most often? one the Council ail the Council stration, consent fees, Customer Service Centre				

How often, on average, have you vis More than once a week	ited the Queen Street	t Customer Service Cer	ntre in the past 12 months?
Have you used the Council's after ho	ours service in the pas	st 12 months?	
☐ Yes	□ No		Don't know
Would you prefer to do more or less	Council business onli	ne?	
☐ More	Less		About the same
Do you have any other comments on customer services that you would like	e the Council to consi	der in future?	
I SEE THE NO. 1 PRIOR AS FRAT IS THE COUNCIL THE ALEAN WILL USE ME PLESEAUTHE FOR MOTEH. SEOND PLIDRIPY IS TO EX AND FREE CIP LEASE BUILDING I SEE THE FOUND HALL GUEN THAT WE HAVE A TA	SERVICE PHAT S SET OF THE TIME STEWN WAIASH ALS & COST. PROJECT AS WASTIC PROBLEM	HEUSE TO CONTHINA A WASTEFULL C THAT NEEDS	NGSORY AND NEEDS ALL PEDENELL & CD USE OF MONEY ADMISSING AND
Is there anything else you would like	MARY PLSUI	CUS COUNCILS	AS DEING IN DAS
OF AFORE WE NEED A	CORSE AND RE THE BENFI RUNNIUL COS TRAFFIC !	(S SOMETHANK) From — (ST U USE BY BY (ASS TO T	THAT EVELY OUL INLIKE A TOWN I A LEVER NUMBER THE HEALT INDUST
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SITE. I WOULD DETWEST DEVELOPMENT, IF A POTO THE FACADE, IT COULD BE WITH THE RAIL WHERDIE, SERVICES SO THAT TRAINS	ENTIAL NEUELI ENTIAL NEUELI E RETAINED DU NEW TRAWS, B FOL MAJOR EU MAKING ID	IT COULD SEE THAT . IF COULD SEE THAT . IF GET PEPULATION . FINTS IN WELLING. MORE ACCESSIB	ADVANTAGE IN WING AS PASACEMATIC. I WILL DRIVE MONT FOR WILL DE A CE : HIS IS PAFE
CONF FEM FUTURE FOR PASS IF A TOWN 1444	- EUEITS AN	1 WHEN AMP	activities comes 10
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PROMISE CAMENTON LTP Submissions Volume 5	TO ENCE	WLACE BUY	IN BY PROBBYSNE

#269

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, April 29, 2024 11:04:41 PM **Last Modified:** Monday, April 29, 2024 11:11:11 PM

00:06:29 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) **Debbie Carman**

Postal address

Phone

Q4

Q6

Email

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

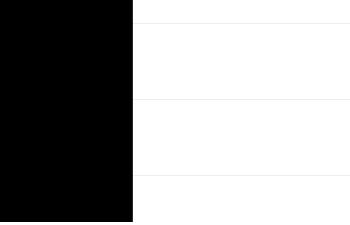
Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 Service Area 5: Climate initiatives	The Council's Preferred Option - Increase Community- led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases
Page 3: Fees and Charges	
Q17	Yes
Do you support our proposed fees and charges for 2024/25?	
Q18	Respondent skipped this question
Comments	
Page 4: Your thoughts to help shape our thinking Q19 Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel	Invest in maintaining the lakes as they are now
in the future if it would cost less?	
Q20 Please tell us what you value and enjoy most about these lakes now:	Respondent skipped this question
Q21 When you need information about Council services, events or activities, what channel do you use most often?	Visit the Council's social media pages – e.g. Facebook or Instagram
Q22 When you need to report a problem with a Council facility or service, what channel do you use most often?	Visit the Queen Street Customer Service Centre
Q23 When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?	Pay by automatic payment or direct debit
Q24 How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?	Never

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #114 **199**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 10:43:10 AM

 Last Modified:
 Sunday, April 21, 2024 10:54:58 AM

Time Spent: 00:11:47

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Q4

Karen Carman



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

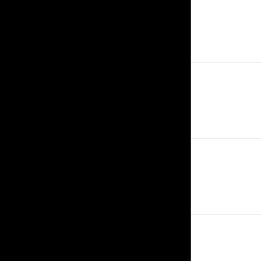
Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Somewhere to spend time in a pleasant atmosphere and it's all free.

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

They seem to have trouble answering the phone after 4.00pm

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Wonder whether any consideration has been given as to incorporating the toy library into a new library as happened in Carterton.

Your details		200
Full name (required) Phil Co	rvan	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
_	esday 22 and Thursday 23 May 2024 for those warminutes to present your feedback to elected mem	
Would you like to present your views at	the hearing?	
lf yes, please make sure your contact det	tails in the previous section are correct so we can	get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	₽ No
About you		
TI		anti an ilia and

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and arc	chive
Town Hall (Consultation Document pages 13-	18)
	sh the Town Hall and Municipal Buildings and build a new etain the Municipal Building façade, and expand Waiata House.
☐ Alternative Option 1 — Demolish the Town refurbish the existing Municipal Building in Cost: \$49.9 million (noting high uncertainty	
☐ Alternative Option 2 – Demolish the Town buildings; retain Waiata House and the lead Cost: \$3.57 million.	n Hall and Municipal Building and do not replace these used Queen Street office.
•	tive Option 1 include provision and budget to retain the ost to do this is \$1.97 million. Do you want to keep the
☐ Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairarapa Ard	chive (Consultation Document pages 19-24)
The Council's Preferred Option – Upgrad extension to include the Archive. Ost: \$10.75 million.	le and expand the Library and consider in future a further
Alternative Option 1 – Upgrade and expa Cost: \$14.66 million.	nd the Library and include the Archive now.
☐ Alternative Option 2 — Complete essential Cost: \$2.3 million.	al Library repairs and maintenance only.
Big Decision 2: Town centre improvemen	nts (Consultation Document pages 25-28)
The Council's Preferred Option – Completing the town centre. There would be no oth Cost: \$6.48 million	ete essential work to improve water and roading infrastructure er improvements to Queen Street.
☐ Alternative Option — Complete essential vacentre, and redevelop the town centre to it Cost: \$14.12 million.	work to renew water and roading infrastructure in the town mprove the 'look and feel' of that space.
Big Decision 3: Council Funding (Consulta	ation Document pages 29-31)
The Council's Preferred Option – Funding contestable. Applications for this funding v	g for community groups and organisations would become would be considered annually.
	uncil funding arrangements. (Note: there is currently a g-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Fees and cha	rges (See proposed fees and char	ges on our website)
Yes	sed fees and charges for 2024/25?	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: ect provided by bodies GWRC How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram Email the Council ☐ Visit the Queen Street Customer Service Centre in person When you need to report a problem with a Council facility or service, what channel do you use most often?: Log a service request online Phone the Council ☐ Visit the Queen Street Customer Service Centre Email the Council to the Mayor Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Pay in person at the Queen Street Customer Service Centre Pay via the Council's website Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ■ More than once a week Weekly Monthly ■ Never

How often, on average, have you visited More than once a week	the Queen Street Cust Weekly	tomer Service Centre Monthly	in the past 12 months?
Have you used the Council's after hours ☐ Yes	service in the past 12 n		on't know
Would you prefer to do more or less Cou	ncil business online?		
Do you have any other comments on how customer services that you would like the			ow? Or suggestions for
Departments should a through the community of couplain avoidable cod.	icalias Its is me	dept. Te	dable ada
Is there anything else you would like to (attach separate pages if needed)			
Something must be	- doe to	improve	couraile
Southing must be historic unsbulity	to renei	_ with in	budget

Full name (required	Judy	Ma	rgonet	Carr	
Postal address					
Phone		En	nail		

Hearing

Your details

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

☐ Yes (via Microsoft Teams)

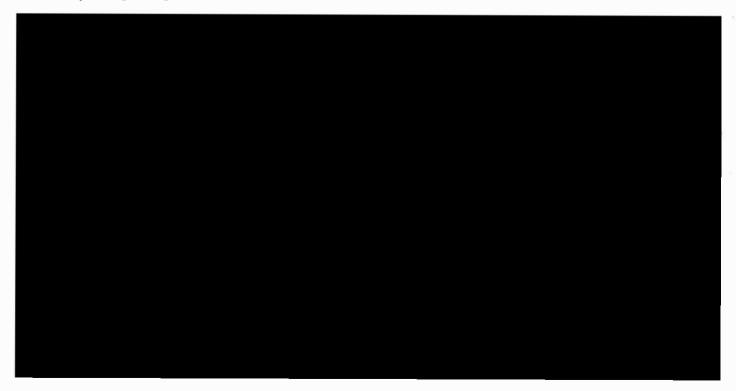
TY No

201

About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?



Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library ar	nd archive
Town Hall (Consultation Document page	ges 13-18)
	Demolish the Town Hall and Municipal Buildings and build a new site, retain the Municipal Building façade, and expand Waiata House
·	e Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
☐ Alternative Option 2 — Demolish the buildings; retain Waiata House and t Cost: \$3.57 million.	e Town Hall and Municipal Building and do not replace these the leased Queen Street office.
•	Iternative Option 1 include provision and budget to retain timated cost to do this is \$1.97 million. Do you want to keep
Yes – keep the façade	☐ No — do not keep the façade
Masterton District Library and Wairara	pa Archive (Consultation Document pages 19-24)
The Council's Preferred Option — Uextension to include the Archive. Cost: \$10.75 million.	Ipgrade and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and Cost: \$14.66 million.	d expand the Library and include the Archive now.
☐ Alternative Option 2 – Complete es Cost: \$2.3 million.	ssential Library repairs and maintenance only.
Big Decision 2: Town centre improv	vements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure no other improvements to Queen Street.
	ential work to renew water and roading infrastructure in the town tre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Co	·
The Council's Preferred Option – F contestable. Applications for this fur	unding for community groups and organisations would become nding would be considered annually.
	ng Council funding arrangements. (Note: there is currently a ne Long-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

<u>Service</u> areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support ou	r proposed fees and	d charges for 202	24/25?			
Yes		☐ No		[Don't know	
Worned,	as our	Pension	does	not	increase	
Worned, at The	same vat	۲ ,				

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page	ge 42)
Would you prefer the Council to invest in maintaining the lakes as they are and feel in the future if it would cost less?	e now or explore a different look
☐ Invest in maintaining the lakes as they are now	
☐ Explore a different look and feel in future if it would cost less	
☐ Don't know	
Please tell us what you value and enjoy most about these lakes now:	
Enjoy true @ The lakes.	
How we deliver customer services (Consultation Document page 42)	
These questions will help inform a review of how we deliver our customer	
When you need information about Council services, events or activities, v most often?	vhat channel do you use
☐ Visit the Council website	Phone the Council
☐ Visit the Council's social media pages — e.g. Facebook or Instagram	☐ Email the Council
☑ Visit the Queen Street Customer Service Centre in person	
☐ Other – please specify Newspaper	
When you need to report a problem with a Council facility or service, wha	t channel do you use most often?:
☐ Log a service request online	Phone the Council
☐ Visit the Queen Street Customer Service Centre	☐ Email the Council
☐ Other – please specify	
When you need to pay your rates or pay for another Council service (e.g. etc), what channel do you use most often?	dog registration, consent fees,
Pay via the Council's website Pay in person at the Queer	Street Customer Service Centre
Pay by automatic payment or direct debit = Rates.	
How often, on average, have you accessed information from the Council's Street Customer Service Centre in the past 12 months?	s website or contacted the Queen
☐ More than once a week LTP Submissions Volume 5 Weekly ☐ Work TrSt 1	Never Page 50

How often, on average, h	nave you visited	the Queen Street	Customer Service Centr	e in the past 12 months?
☐ More than once a we	ek	☐ Weekly	☐ Monthly	Never at a
Have you used the Coun	ncil's after hours s	service in the past	12 months?	
☐ Yes		No		on't know
Would you prefer to do n	nore or less Cou	ncil business onlin	e?	
☐ More		Less		
Do you have any other co				ow? Or suggestions for
Doesid	CNC 17	•		
Is there anything else you (attach separate pages if	needed)			

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MastertonDC
LTP Submissions Volume 5



202

#9

COMPLETE

Collector: Test Link (Web Link)

Started: Tuesday, April 09, 2024 6:52:15 PM Last Modified: Tuesday, April 09, 2024 7:01:02 PM

Time Spent: 00:08:46

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Ian Carrick



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

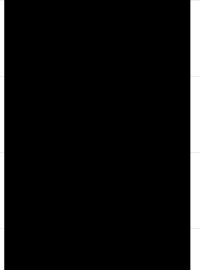
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Page 52

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Lakes FULL of water **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Other - please specify: Never have When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay via the Council's website When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	SUSAN CAROL CARSWELL
Organisation (if applicable)	NA
Postal address	
Phone	Email

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

☐ Yes (in person)

☐ Yes (via Microsoft Teams)

☑ No

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	☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
,	Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
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	\square Yes – keep the façade \square No – do not keep the façade
	Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
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	☐ The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
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Big Decision 4: Changes to services (Consultation Document pages 32-37)

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Fees and charges (See proposed fees and charges on our website)

Do you support our proposed fees and o	charges for 2024/25?	
☐ Yes	□ No	☑ Don't know
Fees and charges Keeps the rates inches to happen. High fees and char reople to find a way to the actriment of		

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? ☐ Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ✓ Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☑ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online Phone the Council ☑ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly ■ Never

How often, on average, have you visited	☐ Weekly	Monthly Fines &	ne past 12 months?	
Have you used the Council's after hours s ☐ Yes	service in the past 12 m	onths?	know	
Would you prefer to do more or less Coul ☐ More	ncil business online?			
Do you have any other comments on how customer services that you would like the			Or suggestions for	
Estill like face to face customer service at times but an happy to anduct other business on-line. I don't believe the public toilets on Barnista Street, the hours open. Perhaps a present throughout 3 hours, in the middle of the day, for thorough cleaning and facilitation of visitor showering.				
Is there anything else you would like to (attach separate pages if needed)	say as part of your fee	edback on the 2024-34	Long Term Plan?	
I haven't choser town hall but pro Waterta house in Our community and exiluant get very little Pate-payers. It's	eter Optio	n2 plus e	or the other	

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f @MastertonDC



LTP Submissions Volume 5

204

Your details

A CONTRACTOR OF THE PROPERTY O		
Full name (required)	ELAINE CASET	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	-	ay 23 May 2024 for those wanting to present our feedback to elected members in person or
Would you like to present you	r views at the hearing?	
lf yes, please make sure your	contact details in the previous sec	ection are correct so we can get in touch.
Yes (in person)	☐ Yes (via Microsoft	ft Teams) 🔲 No
	roach. Your responses will not be	nmunity are providing feedback so we can e made public with your submission. Only
What is your ethnicity? (you r	nay tick multiple boxes)	
What is your gender?		
Do you live with impairments/	ong-term hea lth conditions or do	o you identify as tāngata whaikaha/disabled?

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	rges (See proposed fees and char	rges on our website)
Do you support our propo: Yes	sed fees and charges for 2024/25?	☐ Don't know

Your thoughts to help shape our thinking

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How often, on average, have you vi	isited the Queen Street C	Customer Service Centi	re in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never
Have you used the Council's after h	nours service in the past	12 months?	
☐ Yes	□ No		Don't know
Would you prefer to do more or less	s Council business online	??	
☐ More	Less		About the same
Do you have any other comments of customer services that you would li			ow? Or suggestions for
Is there anything else you would I (attach separate pages if needed)	ike to say as part of you	r feedback on the 202	24-34 Long Term Plan?
			\sim

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LIP Submissions Volume 5

TE KAUNIHERA Ä-ROHE O WHAKAORIORI

MASTERTON
DISTRICT GOUNCIL

Your details 205

Full name (required)
Organisation (if applicable)
Postal address
Phone . Email .

Hearing

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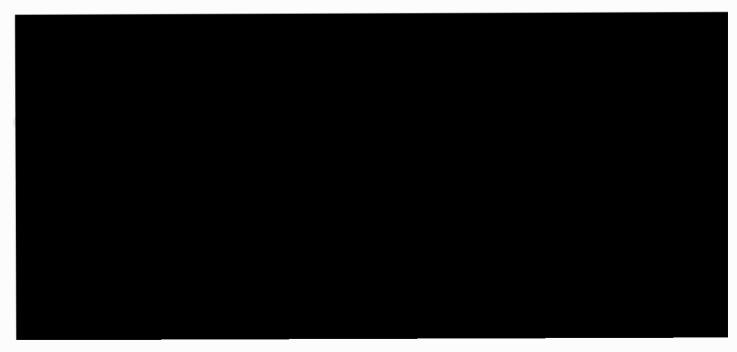
Yes (in person)

☐ Yes (via Microsoft Teams)

☐ No

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☐ Yes – keep the façade ☐ No – do not keep the façade	
Maxterton District Library and Wairarapa Archive (Consultation Document pages 19-24)	
The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.	
☐ Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.	
☐ Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.	
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)	
☐ The Council's Preferred Option — Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million	ż
☐ Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.	
Big Decision 3: Council Funding (Consultation Document pages 29-31)	
☐ The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.	
☐ Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual	

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Fees and cha	rges (See proposed fees and char	rges on our website)
Do you support our propos	sed fees and charges for 2024/25?	
Yes	□ No	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ■ Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram Email the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online ☐ Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ■ Weekly Monthly Never LTP Submissions Volume 5 Page 69

How often, on average, have you	isited the Queen Street C	ustomer Service Centr	e in the past 12 months?
☐ More than once a week	■ Weekly	Monthly	■ Never
Have you used the Council's after	hours service in the past 1	2 months?	
☐ Yes	□ No		on't know
Would you prefer to do more or les	ss Council business online	?	
☐ More	Less		bout the same
Do you have any other comments customer services that you would			ow? Or suggestions for
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Is there anything else you would (attach separate pages if needed)	like to say as part of you	r feedback on the 202	4-34 Long Term Plan?
		v	
,			



Your details 206

Full name (required)	Wendy Jean Ca	uahley
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
ricaring		
	ng on Wednesday 22 and Thursday 23 May 2024 I have 5-10 minutes to present your feedback to e	
Would you like to present yo	ur views at the hearing?	
If yes, please make sure your	contact details in the previous section are correc	ct so we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	MNc
About you		
	erstand which sectors of the community are provious proach. Your responses will not be made public will to the Council.	_
What is your age range?		
What is your ethnicity? (you	may tick multiple boxes)	
What is your gender?		
Do you live with impairments	/long-term health conditions or do you identify as	tāngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 — Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
the	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain e Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep e façade?
Ø	Yes – keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 — Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
ď	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Bi	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
d	Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
Ø	The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)		
1: Wairarapa Economic Development Strategy	TReduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding		
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	☑ Maintain funding		
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding		
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.		
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K 		
Fees and cha	rges (See proposed <u>fees and char</u>	r <u>ges</u> on our website)		
Do you support our propos	sed fees and charges for 2024/25?	☑ Don't know		
Rates	use to high.			

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?							
Invest in maintaining the lakes as they a	re now						
☐ Explore a different look and feel in future	e if it would cost less						
☐ Don't know							
Please tell us what you value and enjoy mo			£				
Would like to a coround lake I less alogs wind Jump on you of bixes. Some wo consideration	See mor	e se walk local.	arting or between 5. Kront ers have				
How we deliver customer services (Cor These questions will help inform a review of When you need information about Council most often? Please tick one option.	of how we deliver our o	customer service					
☐ Visit the Council website		2 Pho	one the Council				
☐ Visit the Council's social media pages —	e.g. Facebook or Inst	agram 🗌 Em	ail the Council				
· Visit the Queen Street Customer Service	Centre in person						
☐ Other – please specify							
When you need to report a problem with a Please tick one option. Log a service request online	Council facility or serv		el do you use most often? one the Council				
☐ Visit the Queen Street Customer Service	Centre	☐ Em	ail the Council				
☐ Other – please specify							
When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option.							
☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre							
Pay by automatic payment or direct deb	pit						
How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?							
More than once a week LTP Submissions Volume 5	☐ Weekly	☐ Monthly	Never Page 74				

How often, on average, have you vis	sited the Queen Street	Customer Service Centre	e in the past 12 mo	nths?	
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never	once	
Have you used the Council's after ho	ours service in the past	12 months?			
☐ Yes	☑ No		☐ Don't know		
Would you prefer to do more or less	Council business onlin	e?			
☐ More	Less	□ A	bout the same		
Do you have any other comments or customer services that you would lik			ow? Or suggestion	ns for	
			34		
Is there anything else you would lik (attach separate pages if needed)	ce to say as part of yo	ur feedback on the 202	1-34 Long Term P	lan?	
yes why c	an't th	e halls	iù		
Yes Why college's arou	and Wo	in arapol	be used	1	
more, Sor n	rany as	tivities.			
There's no			it be		
done, most			not in		
Use during	affor L	rours.			
ā					

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f @MastertonDC LTP Submissions Volume 5



#322

COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 11:24:17 AM **Last Modified:** Thursday, May 02, 2024 11:43:58 AM

00:19:40 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Isaac Chamberlain

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range? Q4

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q5

Q6

Do you live with impairments/long-term health conditions



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

I use the walking tracks around Henley in particular almost daily for running and dog walking. Although not my favorite it is good to see the park get a wider use now with the inclusion of frisbee golf.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Updating online payment methods, in particular rates could be much easier.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I think it is important to continue funding of business development within the region, in particular tourism through the likes of Destination Wairarapa.

208

#384

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 8:35:57 PM

 Last Modified:
 Thursday, May 02, 2024 8:41:26 PM

Time Spent: 00:05:29

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Fleur Chapman

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

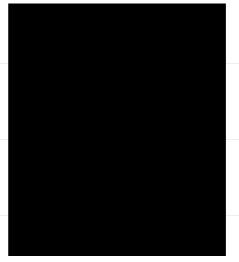
What is your ethnicity? You may tick multiple boxes.

Q5

Q6

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

No

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

The serenity of being able to escape to such a quite setting within the town boundary. Watching recreational activities such as waka ama, kids fishing and radio control boats.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

Q22

Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

209

#385

COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 8:41:42 PM **Last Modified:** Thursday, May 02, 2024 8:48:43 PM

00:07:00 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Lincoln Chapman

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Q4 What is your ethnicity? You may tick multiple boxes. Q5 What is your gender? Q6



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather Service Area 5: Climate initiatives than funding Climate Activation facilitation beyond April 2026, when external funding ceases Page 3: Fees and Charges Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Visit the Council's social media pages - e.g. Facebook or Instagram When you need information about Council services, events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29** Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click

Done below to complete your submission

210

#339

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 2:45:55 PM

 Last Modified:
 Thursday, May 02, 2024 2:57:38 PM

Time Spent: 00:11:43

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Valerie Chapman



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

they add beauty and recreational facilities to the town

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay in person at the Queen Street Customer Service
Centre

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I think its time the council took a long hard look at the Sewage problem for the Town. The population is expanding quite rapidly and will increase futher in the future and it is time the Council put aside money for a Sewage Pumping Station instead of relying on gravity which would have solved the mess we had from the situation that occurred in Masterton in recent time. think ahead as it will cost a lot more to implement the change the longer it is put on hold.

#310 **211**

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, May 01, 2024 2:05:37 PM Last Modified: Wednesday, May 01, 2024 2:31:11 PM

Time Spent: 00:25:33

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Megan Chasland

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

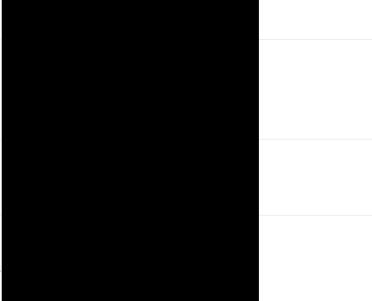
Q3
What is your age range?

Q4
What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

well kind of have to support rates increases, all those things need to be done, within budgets and allocated funding, and of course it needs to come from our rates. As a resident of Masterton, I do like to see improvements and see where the money is being spent. I appreciate the opportunity to have a comment. But I need to point out these increases to rates will put extra strain on living costs, I am still trying to find work here and we are just surviving on one income, so personally rates increases are not ideal. I want to point out I do support most of the Councils proposals, but I do recommend these cost are further analysed by the quote givers. Thank you kind wishes

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Q19

Please tell us what you value and enjoy most about these lakes now:

Nothing at the moment. I dont go there purely on the basis of toxic algae, freedom campers and I do not feel safe.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

my expectations are being met

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#390

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 9:44:33 PM

 Last Modified:
 Thursday, May 02, 2024 9:50:59 PM

Time Spent: 00:06:25

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Elizabeth Cheetham



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes – keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

The lakes attract locals and visitors throughout the year. They are safe, beautiful places for all ages. Both are central and easily reached on foot and bicycle as well as car. I like the way the trails link them.

On a 'wish list', a cafe or a seasonal coffee cart would enhance Henley Lake and be profitable given the number of walkers and cyclists. I also think relocating the 'Cafe Cecile' historic building to the West of the park, near the sunken garden would be great. Perhaps Entice could move into it? It would be visible, accessible and family friendly with room for children to play outside. I lament that all cafes in Masterton look out at cars and carparks. Cafe Cecile could be a wonderful family friendly venue if moved.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

LTP Submissions Volume 5 Page 98

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

No

Have you used the Council's after hours service in the past 12 months?

Q27

More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Great customer service received when organising the interment of family ashes. The upkeep of parks and public plantings are much appreciated too. Thank you.

Q29

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #216 **213**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, April 26, 2024 8:41:19 AM

 Last Modified:
 Friday, April 26, 2024 8:55:18 AM

Time Spent: 00:13:59

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Organisation (if applicable) Hastwell Partnership

Postal address

rustai auditess

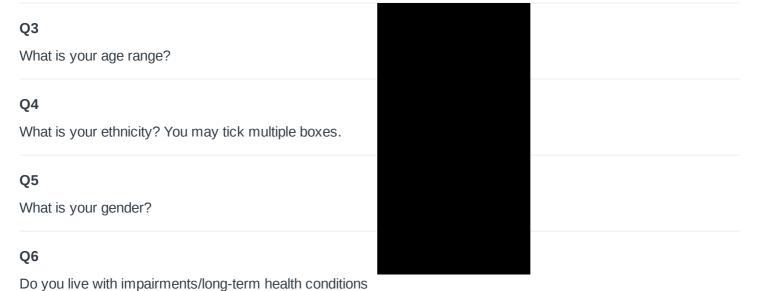
Email Phone

Q2

No

Leah Burns Cheetham

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

09

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

015

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

The openness of the area and how everyone can use it including dogs and horses.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Queen Street Customer Service Centre in person

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Never

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#604

Collector:

COMPLETE

Test Link (Web Link)

 Started:
 Sunday, May 05, 2024 2:39:00 PM

 Last Modified:
 Sunday, May 05, 2024 2:46:58 PM

Time Spent: 00:07:58

IP Address:

214

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

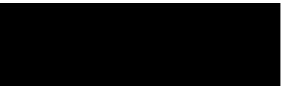
Full name (required)

Postal address

Email

Phone





Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

previous section are correct so we can get in tour



What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Our lakes provide a leisure environment and give the town centre much needed character .

Q21 Phone the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

LTP Submissions Volume 5 Page 106

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission Your details Stephanie Chilat Full name (required) Organisation (if applicable) Postal address ... PhoneEmail ... Hearing The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) □ No ☐ Yes (via Microsoft Teams) About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council. What is your age range? What is your ethnicity? (you may tick multiple boxes) What is your gender? Do you live with impairments/long-term health conditions or do you identify as tangata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Dec	cision 1: Town Hall, library and arch	ive
Town Ha	all (Consultation Document pages 13-18	2)
Town	•	the Town Hall and Municipal Buildings and build a new in the Municipal Building façade, and expand Waiata House.
refurb	<u> </u>	Hall and build a new Town Hall on the site; retain and uding façade; and retain Waiata House.
buildi	native Option 2 – Demolish the Town Hings; retain Waiata House and the lease \$3.57 million.	Hall and Municipal Building and do not replace these ed Queen Street office.
	·	e Option 1 include provision and budget to retain the to do this is \$1.97 million. Do you want to keep the
☐ Yes —	- keep the façade	☐ No – do not keep the façade
Masterto	on District Library and Wairarapa Arch	ive (Consultation Document pages 19-24)
exten	Council's Preferred Option — Upgrade asion to include the Archive. \$10.75 million.	and expand the Library and consider in future a further
	native Option 1 – Upgrade and expand \$14.66 million.	I the Library and include the Archive now.
	native Option 2 – Complete essential L \$2.3 million.	ibrary repairs and maintenance only.
Big Dec	ision 2: Town centre improvements	s (Consultation Document pages 25-28)
in the	Council's Preferred Option – Complete town centre. There would be no other \$6.48 million	essential work to improve water and roading infrastructure improvements to Queen Street.
centre	native Option – Complete essential wo e, and redevelop the town centre to imp \$14.12 million.	ork to renew water and roading infrastructure in the town prove the 'look and feel' of that space.
Big Dec	ision 3: Council Funding (Consultatio	on Document pages 29-31)
	Council's Preferred Option – Funding fo stable. Applications for this funding wo	or community groups and organisations would become uld be considered annually.
		cil funding arrangements. (Note: there is currently a Term Plan process and a smaller pool of annual

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	✓ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives No increase in funding by	☐ Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
ouncil.		Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Fees and chai	rges (See proposed fees and cha	rges on our website)
Do you support our propos	sed fees and charges for 2024/25?	
Yes		☐ Don't know
	Vespecially swims which equale to	\$2000\$2k) pg annem.
if our gover and centre, spend restepy	unest is sacking pul WHY is this cour ess money and ence	bli employees left right icil interling to riese rates ? Stop it!

Your thoughts to help shape our thinking

Would you prefer the Council to invest in and feel in the future if it would cost less?	maintaining the lakes as the	ey are now or explore a different loo	ok
$\hfill \square$ Invest in maintaining the lakes as they	are now		
☑ Explore a different look and feel in futu	ire if it would cost less		
☐ Don't know		e.	
Please tell us what you value and enjoy m	ost about these lakes now	7	
		¥	
if Council decides to	turn Heaty	Like + Comerbrance	
into a "defferent bot	+ feel that me	ean Larning the	
lakes into wet la	rels the Course	is must cost this	
Out and ask rete pay	es what we	want once to	
(Nanges/Noof + feel)	+ loss are la	enlifæj.	
How we deliver customer services (Co	onsultation Document page	2 42)	
These questions will help inform a review	of how we deliver our cust	omer services.	
When you need information about Counci often?	I services, events or activit	ies, what channel do you use most	(4.
Visit the Council website		☐ Phone the Council	
Visit the Council's social media pages	– e.g. Facebook or Instagra	am 🔲 Email the Council	
✓ Visit the Queen Street Customer Service	Contro in norson		
	e Centre in person		
Other – please specify			
Other – please specify			
☐ Other – please specify	a Council facility or service,	what channel do you use most often	
☐ Other – please specify When you need to report a problem with a ☑ Log a service request online	a Council facility or service, e Centre	what channel do you use most often Phone the Council Email the Council	en?:
☐ Other – please specify When you need to report a problem with a ✓ Log a service request online ☐ Visit the Queen Street Customer Service	e Centre or another Council service	what channel do you use most ofted Phone the Council Email the Council	en?:
☐ Other — please specify	e Centre or another Council service	what channel do you use most ofted Phone the Council Email the Council	en?:
☐ Other — please specify	e Centre or another Council service	what channel do you use most ofted Phone the Council Email the Council (e.g. dog registration, consent fees,	en?:
☐ Other — please specify	e Council facility or service, e Centre or another Council service Pay in person at the Q bit d information from the Council	what channel do you use most ofted Phone the Council Email the Council (e.g. dog registration, consent fees,	en?:

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Page 111

How often, on average, have you vi			4
☐ More than once a week	☐ Weekly	☐ Monthly	☑ Never
Have you used the Council's after h	nours service in the past	12 months?	
☐ Yes	No		Don't know
Would you prefer to do more or less	s Council business online	e?	z.
More	Less	% 5	
Do you have any other comments of customer services that you would life			ow? Or suggestions for
Not enough emp deserve lower let	rhsis en cor s Not Hijke	to by Connai	l:-pste payer
Is there anything else you would li (attach separate pages if needed) The difficulty to the separate pages are needed.			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			
(attach separate pages if needed)			

MSTN.GOVT.NZ

@MastertonDC

TE KAUNIHERA À-ROHE O WHAKAORIORI

MASTERTON
DISTRICT COUNCIL

#246 **216**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 30, 2024 9:37:48 AM

 Last Modified:
 Tuesday, April 30, 2024 9:44:19 AM

Time Spent: 00:06:31

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Siobhan Choat

Postal address

Email

Phone

Q4

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

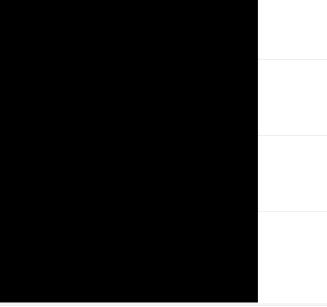
Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

They are a very positive feel and utility to Masterton. Keep them going.

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Digital is the future but it's always good to have a face to face option.

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

217

#623

COMPLETE

Collector: Test Link (Web Link)

Started: Sunday, May 05, 2024 8:22:56 PM **Last Modified:** Sunday, May 05, 2024 8:41:37 PM

Time Spent: 00:18:41

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Q4

Jason Christensen



Q2 No

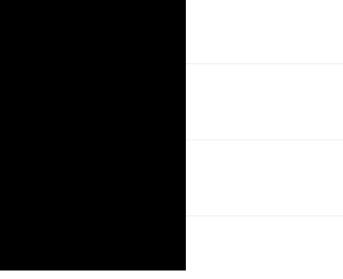
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Respondent skipped this question

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

Q15

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

No

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Feeding the ducks and waka ama enjoyment for their crews. Potential risk of smell if there is no water.

Q21

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

O22

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #316

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, May 01, 2024 7:29:54 PM Last Modified: Wednesday, May 01, 2024 7:41:11 PM

Time Spent: 00:11:16

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

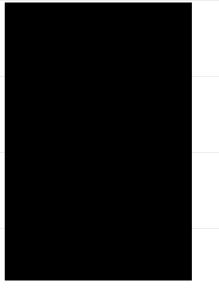
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Respondent skipped this question

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay via the Council's website

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Never

Q25

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Never

Q26

Have you used the Council's after hours service in the past 12 months?

Don't know

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

219

#119

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 2:52:13 PM

 Last Modified:
 Sunday, April 21, 2024 3:10:35 PM

Time Spent: 00:18:22

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Lynette Alena Clark



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Great place for a walk

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Queen Street Customer Service Centre in person

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #399

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 8:35:56 AM

 Last Modified:
 Friday, May 03, 2024 8:43:07 AM

Time Spent: 00:07:10

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Phone

DEREK E CLARKSON



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

O3

What is your age range?

Q4

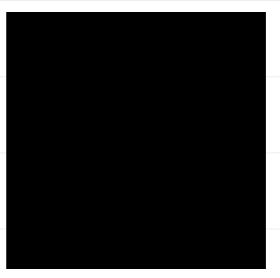
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain andrefurbish the existing Municipal Building including façade; and retain Waiata House.Cost: \$49.9 million (noting high uncertainty).

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	Barry	stephen	Clement	
Organisation (if applicable)				
Postal address				
Phone		Email		

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

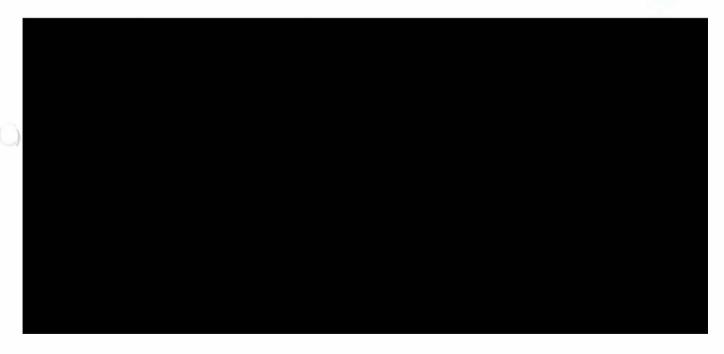
Yes	(in	person)

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ı		res	(VId	MICTOSOIL	reams



About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



LTP Submissions Volume 5

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive
Town Hall (Consultation Document pages 13-18)
☐ The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?
☐ Yes – keep the façade ☐ No – do not keep the façade
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
☐ Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)
The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
☐ Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big Decision 3: Council Funding (Consultation Document pages 29-31)
The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
☐ Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
Fees and cha	Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	
Yes	No	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ☐ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Phone the Council ☐ Log a service request online ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ■ Monthly ☐ More than once a week ☐ Weekly

How often, on average, have you visit	ed the Queen Street	t Customer Service Cent	re in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	Never
Have you used the Council's after hou	urs service in the pas	st 12 months?	
☐ Yes	☑ No		Don't know
Would you prefer to do more or less (Council business onli	ne?	
☐ More	Less	/	About the same
Do you have any other comments on customer services that you would like			now? Or suggestions for
Is there anything else you would like (attach separate pages if needed)	e to say as part of yo	our feedback on the 202	24-34 Long Term Plan?
		(0000

MSTN.GOVT.NZ

@MastertonDC



#126

COMPLETE

Collector: Test Link (Web Link)

Started: Sunday, April 21, 2024 8:58:30 PM **Last Modified:** Sunday, April 21, 2024 9:09:02 PM

Time Spent: 00:10:31

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

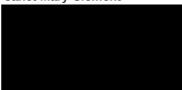
Full name (required)

Postal address

Email

Phone

Janet Mary Clement



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22** Visit the Queen Street Customer Service Centre When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

223

#127

COMPLETE

Collector: Test Link (Web Link)

Started: Sunday, April 21, 2024 8:56:40 PM **Last Modified:** Sunday, April 21, 2024 9:09:03 PM

Time Spent: 00:12:23

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Sandra Diane Clement



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Like walking around Henley lake **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Visit the Queen Street Customer Service Centre When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #253

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 30, 2024 1:03:57 PM

 Last Modified:
 Tuesday, April 30, 2024 1:12:46 PM

Time Spent: 00:08:49

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Q3

Q4

Your details

Full name (required) Nicola Clements

Postal address

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

What is your age range?

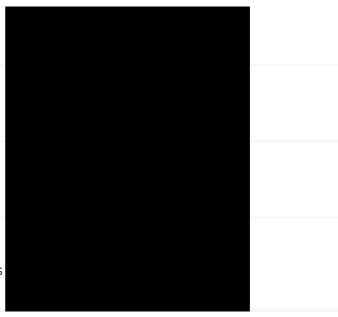
What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Q6

Do you live with impairments/long-term health conditions

or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Masterton is an inland town (no easy access to the beach) and so the lakes present an opportunity to enjoy a freshwater outlook for rest and relaxation. We use Queen Elizabeth Park daily for walking the dog, including the island, and at weekends with the children for picnics, the playground and train. It would be a shame to lose access to the Lake of Remembrance. We hardly use Henley Lake.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Q23

When you need to report a problem with a Council facility or service, what channel do you use most often?

Other - please specify: Haven't had to report a problem

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay in person at the Queen Street Customer Service Centre

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

It is useful to have access to 'in person' and face to face, especially for older folk who are less digitally savvy.

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #250

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, April 29, 2024 10:35:30 AM

 Last Modified:
 Monday, April 29, 2024 10:49:49 AM

Time Spent: 00:14:18 IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Randall Cobb



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

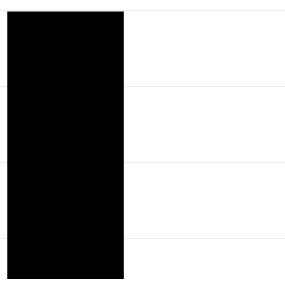
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7 Respondent skipped this question

Town Hall (Consultation Document pages 13-18)

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Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Q9

Respondent skipped this question

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Q10

Respondent skipped this question

Town centre improvements (Consultation Document pages 25-28)

Q11

Respondent skipped this question

Council Funding (Consultation Document pages 29-31)

Q12

Respondent skipped this question

Service Area 1: Wairarapa Economic Development Strategy

Q13

Respondent skipped this question

Service Area 2: Regional Walking and Cycling facilitation

Q14

Respondent skipped this question

Service Area 3: Regional Positive Ageing facilitation

Q15

Respondent skipped this question

Service Area 4: Welcoming Communities facilitation

Q16

Respondent skipped this question

Service Area 5: Climate initiatives

Page 3: Fees and Charges

Q17

Respondent skipped this question

Do you support our proposed fees and charges for 2024/25?

Comments

If Bob Francis supports Dave Norman's town hall proposal, then so do I. I trust his judgement completely.

Add amenities that will bring people to the town center. It sits empty all the time.

Take down the lightbulb cone in the town center. In my opinion it is silly and unattractive all year long (even when lit at christmas time. It has the flavour of old, dowdy, provincial NEW Zealand and isn't appropriate to the 21st century

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

I walk there everyday and would miss it if the entire lae were changed to wetlands. I shared an idea and diagram with Ross Cottle, which described a compromise solution. In it I showed that approximately 1/3 of the lake could be converted wetland, while still retaining the remainder of the lake for dragon boat, kayaking, and other activities. At the same time a reduced lake would improve the summertime water flow through the lake. That increased flow, and the additional wetland areas may keep the water far cleaner in the summer.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Respondent skipped this question

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

Q27

Respondent skipped this question

Would you prefer to do more or less Council business online?

Q28

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

226

#238

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, April 27, 2024 4:00:00 PM Last Modified: Saturday, April 27, 2024 4:05:52 PM

Time Spent: 00:05:51

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Organisation (if applicable)

Postal address

Email

Phone



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Cycling trails around them

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#482

COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 3:14:38 PM **Last Modified:** Friday, May 03, 2024 3:24:58 PM

Time Spent: 00:10:20

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Jennie Cohen



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the

previous section are correct so we can get in touch.



What is your ethnicity? You may tick multiple boxes.

Q5

Q6

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

With regard to dog registration, I believe that the Council should implement a Companion Animal registration, as has the Carterton District Council.

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

The abundance of wild life is fabulous - there's a reason why QEII park has won awards. Henley Lake is a scenic pastoral landscape and the lake is paramount in this. They need to be preserved the way they are now.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#553

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, May 04, 2024 10:06:38 AM Last Modified: Saturday, May 04, 2024 10:21:28 AM

Time Spent: 00:14:50

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Noel Cohen



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

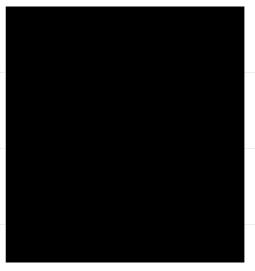
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Comments Provided it is focused on user charge recovery Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: QEII Park Memorial Lake supports a wide range of wildlife, is used by the community massively and has won awards highlighting Masterton as a great place to visit or live. Henley Lake also supports a wide range of wild life and the lake is paramount to the whole area, not only for the wildlife, but for the groups that use it for sport. Q21 Phone the Council When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information

from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

No

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I believe the new build of the proposed town hall will be me insufficiently utililised due to changing age demographic requirements for such a facility vs the capital costs required that will be borne by ratepayers and future generations of ratepayers

229

Your details

Full name (required)	GARY SELWYN COLEY	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	g on Wednesday 22 and Thursday 23 May 2024 fo have 5-10 minutes to present your feedback to ele	
Would you like to present you	ur views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct	so we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	□ Nc
About you		
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.		
What is your age range?		
What is your ethnicity? (you	may tick multiple boxes)	
What is your gender?		
Do you live with impairments,	long-term health conditions or do you identify as t	āngata whaikaha/disabled?

LTP Submissions Volume 5 Page 166

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive	
Town Hall (Consultation Document pages 13-18)	
☐ The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings at Town Hall on the current Town Hall site, retain the Municipal Building façade, and ex Cost: \$42.6 million.	
☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).	e; retain and
Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not rebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.	eplace these
The Council's Preferred Option and Alternative Option 1 include provision and budge the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you the façade?	
\square Yes – keep the façade \square No – do not keep the façade	
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24	4)
☐ The Council's Preferred Option — Upgrade and expand the Library and consider in extension to include the Archive. Cost: \$10.75 million.	future a further
☐ Alternative Option 1 – Upgrade and expand the Library and include the Archive nov Cost: \$14.66 million.	N.
☐ Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.	
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)	*
☑ The Council's Preferred Option – Complete essential work to improve water and ro in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million	ading infrastructure
☐ Alternative Option — Complete essential work to renew water and roading infrastruction centre, and redevelop-the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.	cture in the town
Big Decision 3: Council Funding (Consultation Document pages 29-31)	
☑ The Council's Preferred Option – Funding for community groups and organisations contestable. Applications for this funding would be considered annually.	would become
☐ Alternative Option — Maintain existing Council funding arrangements. (Note: there is mix of funding that is allocated via the Long-Term Plan process and a smaller pool of contestable funding).	•

LTP Submissions Volume 5 Page 167

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	✓ Maintain funding
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☑ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support our propos	sed fees and charges for 2024/25?	
☐ Yes	□ No	☐ Don't know

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Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look

st often?:
t fees,
e Centre
ie Queen
1

LTP Submissions Volume 5 Page 169

How often, on average, have you visit	ed the Queen Street (Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	✓ Monthly	☐ Never
Have you used the Council's after hou	ırs service in the past	12 months?	
☐ Yes	✓ No		on't know
Would you prefer to do more or less C	Council business online	e?	
✓ More	Less		
Do you have any other comments on customer services that you would like			ow? Or suggestions for
			-
Is there anything else you would like (attach separate pages if needed)	e to say as part of you	ır feedback on the 202	4-34 Long Term Plan?

MSTN.GOVT.NZ

@MasteritenDColume 5



Your details Full name (required) Joanne Coley Organisation (if applicable) Postal address Phone . **Hearing** The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) NC About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council. What is your age range? What is your ethnicity? (you may tick multiple boxes) What is your gender? Do you live with impairments/long-term health conditions or do you identify as tangata whaikaha/disabled?

LTP Submissions Volume 5 Page 171

Your thoughts on the Big Decisions

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Big Decision 1: Town Hall, library a	nd archive
Town Hall (Consultation Document page	ges 13-18)
•	Demolish the Town Hall and Municipal Buildings and build a new site, retain the Municipal Building façade, and expand Waiata House
·	e Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
Alternative Option 2 – Demolish th buildings; retain Waiata House and Cost: \$3.57 million.	e Town Hall and Municipal Building and do not replace these the leased Queen Street office.
· _ ·	Iternative Option 1 include provision and budget to retain the ated cost to do this is \$1.97 million. Do you want to keep the
☐ Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairara	apa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Cextension to include the Archive. Cost: \$10.75 million.	Jpgrade and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and Cost: \$14.66 million.	d expand the Library and include the Archive now.
Alternative Option 2 – Complete es Cost: \$2.3 million.	ssential Library repairs and maintenance only.
Big Decision 2: Town centre improv	vements (Consultation Document pages 25-28)
· ·	Complete essential work to improve water and roading infrastructure no other improvements to Queen Street.
•	ential work to renew water and roading infrastructure in the town tre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Co	onsultation Document pages 29-31)
-	funding for community groups and organisations would become anding would be considered annually.
•	ng Council funding arrangements. (Note: there is currently a ne Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 5 Page 172

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	ges on our website)
Yes	□ No	Don't know
As dog	fees is TBC	

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Oon't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ■ Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram mail the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online ☐ Phone the Council ☐ Visit the Queen Street Customer Service Centre mail the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Weekly Monthly More than once a week

LTP Submissions Volume 5

How often, on average, have you v More than once a week	☐ Weekly	☐ Monthly	Never	
Have you used the Council's after h	nours service in the past	12 months?		
☐ Yes	Q No		on't know	
Would you prefer to do more or les	s Council business online	e?	/	
☐ More	Less		bout the same	
Do you have any other comments of customer services that you would I			ow? Or suggestions for	
Is there anything else you would (attach separate pages if needed)	like to say as part of you	ur feedback on the 202	4-34 Long Term Plan?	

MASTERTON DISTRICT COUNCIL



Your details 231

Full name (required) Mar	shall Juhn Colci	
Organisation (if applicable)		
Postal address		
Phone		
Hearing		
_	n Wednesday 22 and Thursday 23 May 2024 for ve 5-10 minutes to present your feedback to elec	
Would you like to present your vi	iews at the hearing?	
If yes, please make sure your con	ntact details in the previous section are correct s	so we can get in touch.
Yes (in person)	Yes (via Microsoft Teams)	NC
About you	☐ Yes (via Microsoft Teams)	PTNc
About you These questions help us understa	and which sectors of the community are providir ch. Your responses will not be made public with	ng feedback so we can
About you These questions help us understa improve our engagement approach	and which sectors of the community are providir ch. Your responses will not be made public with	ng feedback so we can
About you These questions help us understa improve our engagement approach collated data will be reported to the second	and which sectors of the community are providir ch. Your responses will not be made public with	ng feedback so we can
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Big	g Decision 1: Town Hall, library and archive
Το	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
Ø	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
	Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
Mι	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain the unicipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the cade?
Z	Yes – keep the façade No – do not keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
Ø	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Bi	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
V	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	☐ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55% year from 2025/26 when extern funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Clin Initiatives Fund OR ☐ Increase funding for facilitation \$92K from 2026/27 and increa Community-led Climate Initiativ Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

_	
Do you support our proposed fees and charges for 2024/25?	
☐ Yes ☐ No ☐ Don't kr	now
	ā
I would suggest a Lery po	T 05
Fuel Ratinay every per who comes to Masterton	50
who comes To MasterTon	would
pay Towards The cost	<u>S.</u>
pay Towards The cost and Rate Payers Not lac	1-5
increesing cosTs.	
J	
LTD O decisions Valence 5	Daws 470

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ■ Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ■ Email the Council ☑ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: Phone the Council Log a service request online ✓ Visit the Queen Street Customer Service Centre Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly Weekly More than once a week Never

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How often, on average,	have you visited	I the Queen Street C	Customer Service Centre	in the past 12 months?
☐ More than once a we	ek	■ Weekly	☐ Monthly	Never
Have you used the Cour	ncil's after hours	service in the past 1	2 months?	
Yes		No		on't know
Would you prefer to do r	nore or less Cou	uncil business online	?	
☐ More		Less		
Do you have any other coustomer services that y				w? Or suggestions for
3.49	***************************************			
Is there anything else y (attach separate pages i		o say as part of you	r feedback on the 2024	∤-34 Long Term Plan?

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			;s	
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Suriabl	e 5/	DACE	for En	Terlainnent
a roups	for,	Master	o- peop	le
in stead	0/2	supportin	s The C	artecton
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Your details			
Full name (required)	(COLKY		
Organisation (if applicable)			
Postal address			
Phone .	Email		
Hearing			
The Council will hold a hearing on Wed their views in person. You will have 5-10 via Microsoft Teams online.	-	-	-
Would you like to present your views a	at the hearing?		
If yes, please make sure your contact d	etails in the previous section are	e correct so we can get	t in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)) (J No
About you			
These questions help us understand w improve our engagement approach. Yo collated data will be reported to the Co	our responses will not be made p		

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	Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
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Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairara	pa Archive (Consultation Document pages 19-24)
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-	ng Council funding arrangements. (Note: there is currently a e Long-Term Plan process and a smaller pool of annual

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	sed fees and charges for 2024/25?	
Yes	□ No	Don't know

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■ Weekly

How often, on average, have you accessed information from the Council's website or contacted the Queen

Monthly

Never

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Pay by automatic payment or direct debit

☐ More than once a week

LTP Submissions Volume 5

Street Customer Service Centre in the past 12 months?

How often, on average, have you visited	d the Queen Street Cust	tomer Service Cer	itre in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	Never
Have you used the Council's after hours	s service in the past 12 r	months?	
Yes / V 0/5E	□ No		Don't know
Would you prefer to do more or less Col	uncil business online?		
☐ More	Less		
Do you have any other comments on ho customer services that you would like the			now? Or suggestions for
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Is there anything else you would like t (attach separate pages if needed)	o say as part of your fe	eedback on the 20	024-34 Long Term Plan?
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COULD BÉ USE			
ACTIVITYS - PLO	INGR SHOWS	- CAT	S170WS -
BIRDSHOWS - FASH	ION SHOWS	- EUND	arigins -
TACENT QUESTS -	CONCERTS	- 816	BANDS -
DANCES- BALL	100m - SCC	OTCHISH -	ROCK'N ROLL
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SO MUCH 15 6			75/214010 10=
CARTERIAN EVENTS WE COULD ACCOM	CENTRE -	WATEN	
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MSTN.GOVT.NZ f @MastertonDC LIP Submissions Volume 5			MASTERTON DISTRICT COUNCIL

Your details

Full name (required)	Todd (oles			×
Organisation (if applicable)					
Postal address					
Phone		Email			
Hearing					
The Council will hold a hearin their views in person. You will via Microsoft Teams online.	-	-		_	
Would you like to present you	ur views at the hear	ing?			
lf yes, please make sure your	contact details in the	e previous secti	on are correct so	we can get in t	ouch.
Yes (in person)	☐ Yes	(via Microsoft To	eams)		Гc
About you					
These questions help us unde improve our engagement app collated data will be reported	roach. Your respons			_	
What is your age range?					
☐ Under 20 ☐ 20-29	□ 30-39	□ 40-49	□ 50-59	□ 60-64	□ 65+
What is your ethnicity? (you i	nay tick multiple bo	exes)		*	
☐ Māori ☐ NZ European	☐ Pākehā ☐ P	acific Peoples	☐ Asian ☐ C	Other	
What is your gender?					
□ Male □ Female	☐ Another Gender	☐ I refer to i	myself as		
Do you live with impairments	long-term health co	nditions or do y	ou identify as tār	ıgata whaikaha/	disabled?
☐ Yes ☐ No	☐ Prefer not to ans	swer		×	

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive
Town Hall (Consultation Document pages 13-18)
☐ The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.
☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?
☐ Yes – keep the façade ☐ No – do not keep the façade
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
□ The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)
☐ The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big/Decision 3: Council Funding (Consultation Document pages 29-31)
The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
☐ Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 5 Page 187

contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support our proposed fees and	charges for 2024/25?	
Yes	[®] □ No	Don't know
-		
-		

LTP Submissions Volume 5

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less □ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Phone the Council Visit the Council website ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Phone the Council Log a service request online ✓ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay in person at the Queen Street Customer Service Centre ☐ Pay via the Council's website Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ■ More than once a week LTP Submissions Volume 5 ■ Weekly ■ Monthly

How often, on average, have you visite	ed the Queen Street C	ustomer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	Monthly	☐ Never
Have you used the Council's after hou	rs service in the past 1	2 months?	
☐ Yes	☑ No		on't know
Would you prefer to do more or less C	ouncil business online	?	
☐ More	☐ Less	Ø A	about the same
Do you have any other comments on I customer services that you would like			ow? Or suggestions for
	₽.		
			-
Is there anything else you would like	to say as part of you	r feedback on the 202	4-34 Long Term Plan?
(attach separate pages if needed)			
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MSTN.GOVT.NZ

f @MastertonDC
LIP Submissions Volume 5



Your details Full name (required) Lyndon Collins Organisation (if applicable) Postal addressEmail Phone .. Hearing The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. V No ☐ Yes (via Microsoft Teams) Yes (in person) **About you** These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council. What is your age range? What is your ethnicity? (you may tick multiple boxes) What is your gender? Do you live with impairments/long-term health conditions or do you identify as tangata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
To	own Hall (Consultation Document pages 13-18)
V	The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
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Μι	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain the unicipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the çade?
Y	Yes – keep the façade
Má	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
V	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
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V	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
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Big	Decision 3: Council Funding (Consultation Document pages 29-31)
Y	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☑ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	rges (See proposed fees and char	rges on our website)
Yes	sed fees and charges for 2024/25?	□ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? ✓ Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: remembrance is a special ertens park History, as it is, How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Visit the Council website Phone the Council Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online Phone the Council Visit the Queen Street Customer Service Centre Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly More than once a week Weekly Never

Page 194

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	☐ Weekly	Monthly	☐ Never
Have you used the Council's after h	nours service in the past	12 months?	
☐ Yes	☑ No		Don't know
Would you prefer to do more or les	s Council business onlin	e?	
■ More	Less		About the same
Do you have any other comments of customer services that you would I			ow? Or suggestions fo
No			
Is there anything else you would	like to say as part of yo	ur feedback on the 203	04-34 Long Term Plan?
(attach separate pages if needed)			_
TC 41	1		
It The Arc	hive and	the Library	1 are
together on th	hive and e same	the Library	l are Sianaar
together on the	hive and e same	the Library site, the	1 are signage
If the Arc together on th at the front	hive and e same entrance	the Library site, the should	1 are signage be in
together on the at the front English only,	hive and e same entrance A Langua	the Library site, the should age comm	i are signage be in on for
together on the at the front English only, everyone.	A Langue	age comm	i are signage be in on for
English only, everyone.	A Langise	age comm	en for
English only,	A Langise	age comm	en for
English only, everyone.	A Langise	age comm	en for
English only, everyone.	A Langise	age comm	en for
English only, everyone.	A Langise	age comm	en for
English only, everyone.	A Langise	age comm	en for
English only, everyone.	A Langise	age comm	en for

TE KAUNIHERA Å-ROHE O WHAKAORIORI

#265

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, April 29, 2024 8:08:00 PM

 Last Modified:
 Monday, April 29, 2024 8:40:22 PM

Time Spent: 00:32:22

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) patricia Collins

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q5

Q6

Do you live with impairments/long-term health conditions

or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

wonderful recreation area for walkers bikers ,Frisby golf, and lake use. Outdoor wetlands, animal ,refuge in a town far from the coast. Always plenty of people enjoying it when i am there. amazing facility.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Queen Street Customer Service Centre in person

Q22

Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay in person at the Queen Street Customer Service Centre

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

just to say that the entrance to our town, and first impression, from north is disgusting ,dead colorless native plants ,the only redeeming factor the awesome sculpture on the roundabout.bring back flowers.

also the grass verges need to be mowed regularly. Other towns i visit look so neat and tidy, and visitors i have had remark on this. some locals and visitors, have started calling it Master hole.

From: ConArt NZ

To: Submissions Sub; submissions@cdc.govt.nz; submissions@swdc.govt.nz

Subject: Destination Wairarapa

Date: Thursday, 2 May 2024 6:17:58 pm

To the Wairarapa District Councils - Masterton, Carterton and South Wairarapa.

As Chair of ConArt Gallery and Studios Inc. a cooperative of local artists on the corner of Queen and Bruce Streets, Masterton, and a part of what is becoming known as the Arts Quarter or Precinct in Masterton, I am writing to support Destination Wairarapa.

A large proportion of our visitors are tourists. On weekends, I would estimate that about 70 to 80 percent of the people who visit our gallery and studios are from out of town or from overseas.

The following points are relevant not only for us but for the whole region.

- 1. Destination Wairarapa is the only local organisation solely focused on growing tourism in the region.
- 2.Tourism has returned to being the second biggest export industry in New Zealand. Wairarapa visitor spend is up 21 per cent from pre-Covid 2020
- 3.Increased national attention indicates a promising future for Wairarapa tourism and increased GDP growth because of tourism

ConArt strongly supports the continued investment and support of Destination Wairarapa at current levels.

We support them and they support us.

Thank you for the opportunity to have a say in support of Destination Wairarapa.

Yours faithfully

Karen Madoc (Chair, ConArt Gallery and Studios Inc.)

237

#480

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 2:55:22 PM

 Last Modified:
 Friday, May 03, 2024 3:20:38 PM

Time Spent: 00:25:15

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Elaine Joy Cole



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4
What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q5

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain andrefurbish the existing Municipal Building including façade; and retain Waiata House.Cost: \$49.9 million (noting high uncertainty).

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Recreational opportunities, beauty, walks, assets to be proud of.

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

No

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Stop procrastinating on rebuild of Town Hall, get on with the process.

238

#141

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 7:48:24 AM

 Last Modified:
 Tuesday, April 23, 2024 7:59:13 AM

Time Spent: 00:10:48

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Q6

Your details

Full name (required) Christine Connor

Organisation (if applicable) Masterton Theatre Company

Email Phone

Q2 No

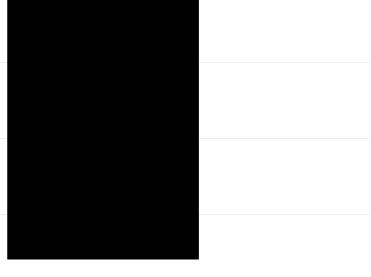
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?
Q4

What is your ethnicity? You may tick multiple boxes.

Q5
What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

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Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

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Q13

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The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

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Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

These lakes provide stress relief and health benefits for a wide range of ages and all nationalities. They are very well used and iconic for our town and area. Water, although precious is extremely healing for those using it to mediate and find times for well being .

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Stay the same

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Try to maintain and improve infrastructure to our best ability, keep our lakes and areas of beauty, with the minimum of cost to ratepayers especially pensioners.

239

#408

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 9:34:54 AM

 Last Modified:
 Friday, May 03, 2024 9:41:01 AM

Time Spent: 00:06:07

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

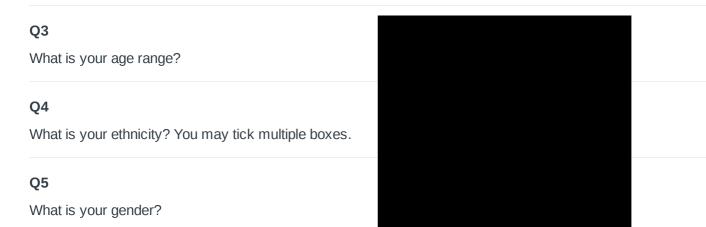
Phone

Q6



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



Do you live with impairments/long-term health conditions

Page 2: Your Thoughts on the Big Decisions

or do you identify as tāngata whaikaha/disabled?

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

Respondent skipped this question

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Respondent skipped this question

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	Deborah	Ann Coom			
Organisation (if applicable)	NJA				
Postal address					
Phone		Email			
Hearing					
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.					
Would you like to present yo	our views at the he	aring?			
If yes, please make sure your contact details in the previous section are correct so we can get in touch.					
Yes (in person)	☐ Ye	es (via Microsoft Team	ns)	☑ No	
About you					
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.					
What is your age range?					
What is your ethnicity? (you may tick multiple boxes)					
What is your gender?					
Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?					

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: To	wn Hall, library and archiv	re
Town Hall (Consulta	tion Document pages 13-18)	
	current Town Hall site, retair	he Town Hall and Municipal Buildings and build a new n the Municipal Building façade, and expand Waiata House.
refurbish the exis		all and build a new Town Hall on the site; retain and ding façade; and retain Waiata House.
Alternative Option buildings; retain Cost: \$3.57 million	on 2 — Demolish the Town H Waiata House and the lease on.	all and Municipal Building and do not replace these Loveen Street office. Expand Wainta House
The Council's Prefe	rred Option and Alternative	Option 1 include provision and budget to retain ost to do this is \$1.97 million. Do you want to keep
Yes – keep the f	açade	No − do not keep the façade
Masterton District l	ibrary and Wairarapa Archi	ve (Consultation Document pages 19-24)
The Council's Prextension to incl Cost: \$10.75 milli	ude the Archive.	nd expand the Library and consider in future a further
Alternative Option		the Library and include the Archive now.
Alternative Optic	·	brary repairs and maintenance only.
		(Consultation Document pages 25-28)
The Council's Pr in the town centr Cost: \$6.48 million	e. There would be no other i	essential work to improve water and roading infrastructure mprovements to Queen Street.
	velop the town centre to imp	k to renew water and roading infrastructure in the town rove the 'look and feel' of that space.
Big Decision 3: Co	ouncil Funding (Consultatio	n Document pages 29-31)
	referred Option — Funding fo Dications for this funding wou	r community groups and organisations would become Ild be considered annually.
•	at is allocated via the Long-T	cil funding arrangements. (Note: there is currently a erm Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)	
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding	
2: Regional Walking and Cycling facilitation	☑ Cease funding for this (annual saving of \$35K)	☐ Maintain funding	
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding	
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.	
Fees and cha	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 ✓ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR ☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K 	
	sed fees and charges for 2024/25?		
Yes	□ No	□ Don't know	

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?								
Invest in maintaining the lakes as they are now								
Explore a different look and feel in future if it would cost less								
☐ Don't know								
Please tell us what you value and enjoy most about these lakes now:								
A fantastic free and tourists it mus geese	facility for to	he Mastertonined. Get	rid of the					
Jeese								
How we deliver customer services (Consultation Document	page 42)						
These questions will help inform a revie	w of how we deliver our	customer services.						
When you need information about Cour most often? Please tick one option.	ncil services, events or a	ctivities, what chann	el do you use					
☐ Visit the Council website		Phone	the Council					
☐ Visit the Council's social media page	es – e.g. Facebook or Ins	tagram 🗹 Email	the Council					
☐ Visit the Queen Street Customer Serv	ice Centre in person							
☐ Other – please specify								
When you need to report a problem wit Please tick one option.	h a Council facility or ser	vice, what channel c	o you use most often?					
☐ Log a service request online		Phone	the Council					
☐ Visit the Queen Street Customer Servi	ce Centre	☐ Email	the Council					
☐ Other – please specify								
When you need to pay your rates or pay etc), what channel do you use most often			ation, consent fees,					
☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre								
Pay by automatic payment or direct of	debit							
How often, on average, have you acces Street Customer Service Centre in the p		Council's website o	r contacted the Queen					
Morphisannsions downed	☐ Weekly	☐ Monthly	Plage 216					

How often, on average, have you visited t	the Queen Street Custo	omer Service Centre in t	he past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	Never
Have you used the Council's after hours s ☐ Yes	service in the past 12 m	onths?	know
Would you prefer to do more or less Cour ☐ More	ncil business online?	About	t the same
Do you have any other comments on how customer services that you would like the			Or suggestions for
It would be apprecia	ter kaks el	cil would aci	t when
Is there anything else you would like to (attach separate pages if needed)			
I would have support town hall with Dar has already ballow	ted the prep ve Boormans	Perred option plans but	for the the cost
but quite frankly unaffordable. The infrastructure in when	it has be	come totally	<i>i</i>
See if we actually Waita House so a	need a for	wa hall. Ex The Queen Si	tend t office.
Keep the rate increa	ase to the "	ninimum, its	getting



@MastertonDC LTP Submissions Volume 5



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Page 218

Your details

Full name (required)	Peter John	Coom	
Organisation (if applicable)			
Postal address			
Phone	Email		
Hearing			
	ng on Wednesday 22 and Thur I have 5-10 minutes to present		
Would you like to present yo	ur views at the hearing?		
If yes, please make sure you	contact details in the previous	s section are correct so	we can get in touch.
☐ Yes (in person)	☐ Yes (via Micro	soft Teams)	₩ No
About you			
	erstand which sectors of the co proach. Your responses will not I to the Council.		
What is your age range?			
What is your ethnicity? (you	may tick multiple boxes)		
, , , ,			
Milestie vous gender?			
What is your gender?			
Do you live with impairments	long-term health conditions o	r do you identify as tān	igata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
To	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Th	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million. Expand Waiata House and give up lease on Queen ST. The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep
	e façade?
M	Yes – keep the façade $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
Ø	Alternative Option 1 — Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Bi	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
V	The Council's Preferred Option — Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
V	The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

LTP Submissions Volume 5 Page 219

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives Fees and chai	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	
✓ Yes	□ No	☐ Don't know
·		

Page 220

LTP Submissions Volume 5

Your thoughts to help shape our thinking

Henley Lake and Lake of Rememb	rance (Con	sultation Docum	nent page 42)	
Would you prefer the Council to invest and feel in the future if it would cost le		ng the lakes as	they are now or	explore a different look
Invest in maintaining the lakes as the	ney are now			
☐ Explore a different look and feel in	future if it w	ould cost less		
☐ Don't know				
Please tell us what you value and enjo	5			
Mach used and en maintained.	ij oged	facil:tie	es which	mast be
How we deliver customer services These questions will help inform a rev				5.
When you need information about Co most often? Please tick one option.	uncil service	es, events or act	· ·	
☐ Visit the Council website			Pho	ne the Council
☐ Visit the Council's social media pag	ges – e.g. Fa	cebook or Insta	agram 🗌 Ema	ail the Council
☐ Visit the Queen Street Customer Se	rvice Centre	in person	the street	M. Valence
☐ Other – please specify	1		Nod at	32,00
When you need to report a problem we Please tick one option.	vith a Counc	il facility or serv		r é fimiliaire - Éirig
☐ Log a service request online			Pho	ne the Council
☐ Visit the Queen Street Customer Se	rvice Centre	i lar c	☐ Ema	ail the Council
Other – please specify				
When you need to pay your rates or petc), what channel do you use most of	-			stration, consent fees,
☐ Pay via the Council's website	☐ Pay	in person at the	e Queen Street (Customer Service Centre
Pay by automatic payment or direct	t debit			
How often, on average, have you accesstreet Customer Service Centre in the			Council's website	e or contacted the Queen
Morre transsituse volumests	☐ Wee	ekly	☐ Monthly	☑ Pagy 221

How often, on average, have you visited ☐ More than once a week	the Queen Street Custo	omer Service (
More than once a week	□ Weekly	☐ Monthly	<u>▼</u> Nevel
Have you used the Council's after hours	service in the past 12 m	onths?	
Yes	☑ No		☐ Don't know
Would you prefer to do more or less Cour	ncil business online?		
☐ More	Less		About the same
Do you have any other comments on how customer services that you would like the			ces now? Or suggestions for
There is a decided	lack of ac	tion of	response when
There is a decided complaints are made pointed out.	, or things i	needing	attention are
Is there anything else you would like to (attach separate pages if needed)			
There is a rea			
to the minimum leve	el so projec	ct 5 tha	t are not
essential (like infra Nice to have should be shelved	astructure re projects until a more	pairs + healt	- maintainence), hy economic
climate eventuates.			4
1 think a new tow and 1 think Waiata	n hall is a	luxur	y at this stage
and I think Waiata	SILVIN		



the council in one location.

From: Geoffery Corbett

To: Submissions Sub

Subject: Council long term plan submission . Continued support Destination Wairarapa

Date: Saturday, 4 May 2024 10:06:15 am

Hello Councillor's

Here are some points you need to note in making your funding decisions in the long term plan. As long term rate payers in Masterton you must consider the below before changing any funding levels for Destintation Wairarapa. Working in tourism we can't stress how much work this organisation completes to promote, support and grow tourism in this region.

- Destination Wairarapa is the only local organisation solely focused on growing tourism in the region.
- Tourism has returned to being the second biggest export industry in NZ
- Wairarapa visitor spend is up 21 per cent from pre-Covid 2020
- Increased national attention indicates a promising future for Wairarapa tourism and increased GDP growth because of tourism

We fully support the continued investment and support of Destination Wairarapa at current levels.

This is continued funding for Destination Wairarapa is vital for our region to continue to grow and be a success along with being a lovely place to live and work.

Your faithfully

Mr Geoffrey and Mrs Robin Corbett



LTP Submissions Volume 5 Page 223

243

#172

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, April 24, 2024 9:39:01 AM Last Modified: Wednesday, April 24, 2024 10:14:28 AM

Time Spent: 00:35:26

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Matt Cornford



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

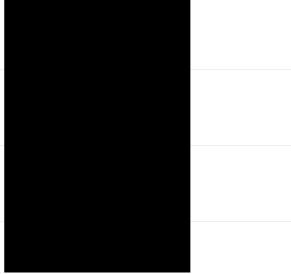
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay via the Council's website When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen

Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

A budget should never spend more than it's income. Decrease expenses or increase income are your 2 options. Any public service that creates a service for niche use, has the options of rates (forced taxation) or charges (user pays). I do not think that fringe or luxury public services should come via rates, but rather charges or public/private partnership. Cut your expenses, as hard as possible. When money is cheap again, consider splashing out. You elected officials will be held to account for your stewardship of these funds. All that I ask is you perform your task in light of this. Justice will not be mocked. I am confident you don't work your own household budgets flippantly (if you do, get out of public office). Be wise. Lead, but do not be driven by fear.

Gary Caffell

From:

Mike Cornford

Sent:

Saturday, 4 May 2024 7:33 pm

To:

Gary Caffell

Subject:

Civic centre

Hi Gary

Please take this as a submission re the civic centre proposal.

I believe the current site is the most suitable and support the Borman proposal with the exception that I believe retaining the facade should be excluded.

The whole building should be demolished and then start with a blank canvas and not be restricted to rebuilding to include facade.

Something new modern that will stand the test of time into the future.

I am slightly concerned at the possible cost to rate payers about increases to cover this build as personally know a few people that are struggling terribly at the moment financially.

Regards

Mike Cornford

Sent from my iPhone

#334

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 2:03:51 PM

 Last Modified:
 Thursday, May 02, 2024 2:14:12 PM

Time Spent: 00:10:20

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Katrina Cosgrove



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

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Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Q18

Comments

Respondent skipped this question

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

The scenery. The well maintained walkways.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Phone the Council

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly

Q25 Monthly How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** Less Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29** Respondent skipped this question Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	GOLDON	COULSON	
Organisation (if applicab	le)		
Postal address			
Phone		Email	
Hearing			
The Council will hold a h	ou will have 5-10 minu	ay 22 and Thursday 23 May 2024 utes to present your feedback to e	
Would you like to prese	nt your views at the	hearing?	
If yes, please make sure	your contact details	in the previous section are correc	ct so we can get in touch.
Yes (in person)		Yes (via Microsoft Teams)	No No
About you			
	nt approach. Your res	ectors of the community are provi sponses will not be made public w	
What is your age range	?		,
What is your ethnicity?	(vou may tick multin	le hoves)	
What is your enfincity:	(you may tick mattip	ne boxesy	
What is your gender?			, *
Do you live with impairn	nents/long-term heal	th conditions or do you identify as	s tāngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Ø	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
th	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain e Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep e façade?
	Yes – keep the façade No − do not keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 — Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
✓	Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
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abla	The Council's Preferred Option — Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option — Funding for community groups and organisations would become /contestable. Applications for this funding would be considered annually.
V	Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
rees and cha	rges (See proposed <u>fees and chai</u>	rges on our website)
Do you support our propos	sed fees and charges for 2024/25?	
☐ Yes	☑ No	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of R	emembrance (Consultation Docum	ent page 42)		
Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?				
\square Invest in maintaining the la	kes as they are now			
Explore a different look and	d feel in future if it would cost less			
☐ Don't know				
Please tell us what you value a	and enjoy most about these lakes no	ow:		
,				
				
	ervices (Consultation Document pa			
	m a review of how we deliver our cu			
When you need information at most often? Please tick one or	oout Council services, events or activition.	vities, what channel do you use		
☐ Visit the Council website		☑ Phone the Council		
☐ Visit the Council's social me	edia pages – e.g. Facebook or Instag	gram Email the Council		
☐ Visit the Queen Street Custo	mer Service Centre in person			
☐ Other – please specify				
When you need to report a pro	blem with a Council facility or servic	ce, what channel do you use most often?		
☐ Log a service request onlin	e	Phone the Council		
☐ Visit the Queen Street Custo	mer Service Centre	☐ Email the Council		
☐ Other – please specify				
	es or pay for another Council service most often? Please tick one option.	e (e.g. dog registration, consent fees,		
Pay via the Council's websit	e Pay in person at the	Queen Street Customer Service Centre		
Pay by automatic payment of	or direct debit			
How often, on average, have y Street Customer Service Centr		ouncil's website or contacted the Queen		
☐ More than once a week LTP Submissions Volume 5	☐ Weekly	☐ Monthly ☐ Never		

How often, on average, have yo	u visited the Queen Street C	ustomer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	☑ Never
Have you used the Council's afte	er hours service in the past 1	2 months?	
☐ Yes	No No		Oon't know
Would you prefer to do more or	less Council business online	?	
☐ More	Less	Don't USE on	Nout the same
Do you have any other commen customer services that you would	ts on how the Council delive Id like the Council to conside	rs customer services n	ow? Or suggestions for
Is there anything else you wou (attach separate pages if neede			
			04/

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@MastertonDC
LTP Submissions Volume 5

TE KAUNIHERA Ä-ROHE O WHAKAORIORI

MASTERTON

DISTRICAT 25,0 UNCIL

Your details 247

Full name (required)	Liz Courso	oN		
Organisation (if applicable)				
Postal address				
Phone		Email		,
Hearing				
The Council will hold a hear their views in person. You w via Microsoft Teams online.	-			or those wanting to present ected members in person or
Would you like to present y	our views at the hear	ring?		
lf yes, please make sure you	ır contact details in th	e previous :	section are correct	so we can get in touch.
☐ Yes (in person)	☐ Yes	(via Micros	oft Teams)	No No
About you				
These questions help us un improve our engagement ap collated data will be reporte	proach. Your respons			
What is your age range?				
What is your ethnicity? (you	ı may tick multiple bo	oxes)		
What is your gender?		8		
Do you live with impairment	s/long-term health co	onditions or	do you identify as t	āngata whaikaha/disabled?

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LTP Submissions Volume 5

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2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding		
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding		
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.		
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	when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K		
Fees and cha	rges (See proposed <u>fees and cha</u>	rges on our website)		
Do you support our propo ☐ Yes	sed fees and charges for 2024/25?	☐ Don't know		

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ☐ Visit the Council website Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Phone the Council Log a service request online ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre $\mathbf{\nabla}$ Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ☐ Weekly ☐ Monthly ■ Never LTP Submissions Volume 5 Page 241

How often, on average, have you visite	d the Queen Street Cu	stomer Service					
☐ More than once a week	☐ Weekly	☐ Monthly	Once a gray.				
Have you used the Council's after hour	s servi c e in the past 12	months?	0				
☐ Yes	☑ No		☐ Don't know				
Would you prefer to do more or less Co	ouncil business online?						
☐ More	Less	Don't USE	☐ About the same				
Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?							
4							
Is there anything else you would like (attach separate pages if needed)	to say as part of your	feedback on th	e 2024-34 Long Term Plan?				
			-				

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@MastertonDC LTP Submissions Volume 5



From: Ethan Coulston
To: Submissions Sub
Subject: LTP Submission

Date: Sunday, 5 May 2024 4:10:43 pm

I strongly endorse the continued investment and support of Destination Wairarapa at current levels. As the only organisation devoted to promoting and marketing Masterton and our wider region, Destination Wairarapa plays a crucial role in showcasing our area not only to New Zealand but also to international audiences.

The Wairarapa's growth remains impressive, with visitor spending increasing by 21% since pre-COVID-19 levels in 2020. Much of this achievement can be attributed to Destination Wairarapa's efforts in creating high-profile marketing campaigns across various channels. Given tourism's status as New Zealand's second-largest industry, maintaining visitor expenditure is imperative for ensuring the sustained growth of Masterton and our region.

It is important to support Destination Wairarapa's for the prosperity of Masterton and our wider region.



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#109

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 8:09:19 AM

 Last Modified:
 Sunday, April 21, 2024 8:19:02 AM

Time Spent: 00:09:42

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Jarrod Coventry



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Comments Rate payers are continually treated as a cash cow, this is unsustainable going forward. Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: 021 Visit the Council's social media pages - e.g. Facebook or Instagram When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay via the Council's website When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Yes

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

250

#429

COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 10:44:44 AM **Last Modified:** Friday, May 03, 2024 10:51:40 AM

Time Spent: 00:06:55

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Anita Crocker



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

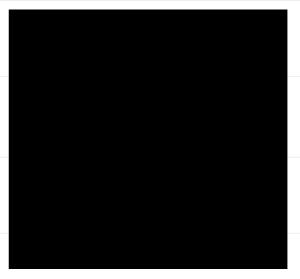
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

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Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

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Q15

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Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Other - please specify:

When you need to report a problem with a Council facility

or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

Antenno

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

Yes

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

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Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

251 #302

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, May 01, 2024 11:49:31 AM **Last Modified:** Wednesday, May 01, 2024 12:09:46 PM

00:20:15 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) **Brian Stewart Crump**

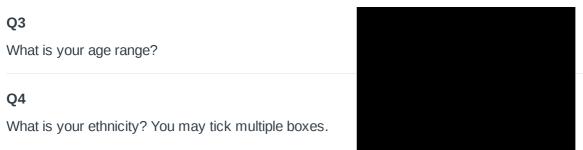
Postal address

Email



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



Do you live with impairments/long-term health conditions

Page 2: Your Thoughts on the Big Decisions

Q7

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Q8

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Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-Service Area 5: Climate initiatives led Climate Initiatives Fund Page 3: Fees and Charges Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? 022 **Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

252

#157

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 5:42:13 PM

 Last Modified:
 Tuesday, April 23, 2024 6:19:06 PM

Time Spent: 00:36:53

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Diana Cudby



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

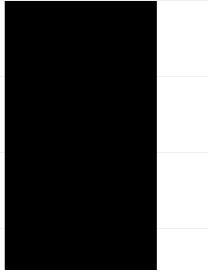
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

A lot of your preferred options don't consider the burden on MDC and the Rate payers.

If climate lead initiatives include electric vehicles, please don't take this option just because other municipalities have been sucked into this vortex. They're expensive and not a climate change solution. The battery manufacturing processes involves huge coal consumption in China, especially for the batteries and noone wants to touch them when they're scrapped either. The "whole of life" carbon footprint of a diesel vehicle is far lower than it's EV equivalent. Please don't get sucked in by marketing narrative.

As for the Council Buildings, let's go for a multi-purpose building to accommodate public events, concerts, front of house and office space. Have a composite replica facade of the current building to appease the sense of some history if need be.

PLEASE think of the debt burden as a legacy you will be passing onto the city and rate payers now and into the future.

Does the library really need replacing? If the building leaks can that be remedied? We are in a recession. If the money was coming out of your pocket would you be so reckless? We don't have a bottomless pit of dollars to spend, but we will have a bottomless pit of debt if ou don't reign in your spending millions of dollars unnecessarily.

Think!

Where can costs be cut?

If it's traditional to use a particular contractor (with a nudge wink and handshake arrangement) it's time to stop the internal waste and be GOOD (Get Out Of Debt) budget management.

You counsellors need to tighten your belts in your work decisions like the rest of us have to in our private lives and businesses.

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Q19

Please tell us what you value and enjoy most about these lakes now:

Recently I read an article about Henley Lake vs water conservation.

As I understand, some flow of a river is diverted to the Lakes, but at the other end doesn't some of this flow back into our river system?

Q21 Phone the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I have visited the Queen St Council offices once in the past 10 months. We needed to phone about 8 times, mostly because we moved to Masterton in June 2023 and needed advice on some matters. Normally we'd hardly need to contact Council, and pay our rates on time via internet banking.

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	Kevin Cudby			
Organisation (if applicable)				
Postal address				
Phone	Email			
Hearing				
	ng on Wednesday 22 and Thursday 23 May 2024 for the Il have 5-10 minutes to present your feedback to elected	• '		
Would you like to present yo	our views at the hearing?			
If yes, please make sure you	r contact details in the previous section are correct so w	ve can get in touch.		
☐ Yes (in person)	☐ Yes (via Microsoft Teams)			
About you				
	derstand which sectors of the community are providing f proach. Your responses will not be made public with yo d to the Council.			
What is your age range?				
What is your ethnicity? (you	may tick multiple boxes)			
What is your gender?				
Do you live with impairments	s/long-term health conditions or do you identify as tānga	ata whaikaha/disabled?		

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
√	Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
th	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain e Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep e façade?
	Yes – keep the façade
M	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
√	Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Bi	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
✓	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
√	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)		
1: Wairarapa Economic Development Strategy	✓ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding		
2: Regional Walking and Cycling facilitation	✓ Cease funding for this (annual saving of \$35K)	☐ Maintain funding		
3: Regional Positive Ageing facilitation	✓ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding		
4: Welcoming Communities facilitation	✓ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.		
5: Climate initiatives	✓ Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K 		
Fees and charges (See proposed fees and charges on our website) Do you support our proposed fees and charges for 2024/25?				
☐ Yes	ℤ No	☐ Don't know		
In general the fees look pretty steep already. MDC needs to find ways to do more with fewer people, or simply work with central government to reduce or eliminate administration activity.				

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look

and feel in the future if it would cost les	s?		
lacksquare Invest in maintaining the lakes as the	ey are now		
$\hfill \Box$ Explore a different look and feel in f	uture if it would cost	less	
☐ Don't know			
Please tell us what you value and enjoy	most about these la	akes now:	
The Lake of Remembrance is an esser looking to relax. Henley Lake provides boating on this lake should be kept or	boating opportuniti	•	· · · · · · · · · · · · · · · · · · ·
How we deliver customer services These questions will help inform a revie When you need information about County	ew of how we deliver	r our customer services.	el do you use
most often? Please tick one option.			,
✓ Visit the Council website		Phone	the Council
☐ Visit the Council's social media page	es – e.g. Facebook c	or Instagram 🔲 Email t	he Council
☐ Visit the Queen Street Customer Serv	vice Centre in person		
☐ Other – please specify			
When you need to report a problem with Please tick one option.	th a Council facility o	or service, what channel d	o you use most often?
☐ Log a service request online		Phone	the Council
☐ Visit the Queen Street Customer Serv	vice Centre	☑ Email t	he Council
☐ Other – please specify			
When you need to pay your rates or pa etc), what channel do you use most often	•	, , , ,	ation, consent fees,
☐ Pay via the Council's website	☐ Pay in persor	n at the Queen Street Cus	tomer Service Centre
${\color{red} {f Z}}$ Pay by automatic payment or direct	debit		
How often, on average, have you access Street Customer Service Centre in the part of the p		n the Council's website or	contacted the Queen
More than once a week	☐ Weekly	☐ Monthly	✓ Never

How often, on average, have you v	risited the Queen Street (Customer Service Centre	in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	✓ Never
Have you used the Council's after l	hours service in the past	12 months?	
☐ Yes	ℤ No		on't know
Would you prefer to do more or les	ss Council business online	e?	
☐ More	Less	☑ A	bout the same
Do you have any other comments customer services that you would I			ow? Or suggestions for
Social media not an appropriate channel. MDC is a monopoly, and a website, make it a good one, make it a people behind the counter a	d therefore, advertising is ninimise website develop	redundant. Put your fo	ms and information on
Is there anything else you would (attach separate pages if needed)	like to say as part of you	ur feedback on the 202	4-34 Long Term Plan?
		/	$\overline{\gamma}$





#196

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, April 24, 2024 1:56:16 PM Last Modified: Wednesday, April 24, 2024 2:10:45 PM

Time Spent: 00:14:29

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Deborah Cunliffe



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

INO

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Q19

Comments

I do not have enough insight to comment on the various fee changes however I would add if your administrator fee is \$125 ph then someone is overpaid! I also suggest that where people have more than one urban dog registered, a reduced fee be applied. Thank you for the beautiful presentation of the LTP, I have some concerns however that giving preferred options is actually undemocratic and misleading with the potential for bias. I am also concerned that where options are given these are limited - there should always be, where true representation is expected, the opportunity for other options. An eg of this would be q 2, if \$5 million has already been allocated to this previously, then where is the \$5 mill and why is this cost being re-presented as a new cost when it is part of ongoing upkeep? Q4 does not reflect other alternatives and the submitter has two limited options to choose from when there are so many other options available. Not a great example of democracy at work when we are given the expected answers from a limited number of options. We could do better MDC!

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Q 24 badly worded. This should relate to the website or visits not both. It should also give options such as once, twice, or more in 12 months. the current options do not reflect on those who may have visited either the website of building once - this question does not determine if the visit was on council business or to see the mayor re something else Q25 i have visited Queen street twice. This was not monthly or weekly or more. Badly written!!

255

Your details

Postal address	Full name (required)	ery Curry grows	
Phone	Organisation (if applicable)	8	
Hearing The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	Postal address		
Hearing The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.			
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) No About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	Phone	Email .	
their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) No About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	Hearing		
If yes, please make sure your contact details in the previous section are correct so we can get in touch. Yes (in person) Yes (via Microsoft Teams) No About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	their views in person. You will have 5-10 m		
Yes (in person) Yes (via Microsoft Teams) About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	Would you like to present your views at the	ne hearing?	
About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	If yes, please make sure your contact deta	ils in the previous section are correct so we can	get in touch.
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	Yes (in person)	Yes (via Microsoft Teams)	No
What is your age range?	These questions help us understand which improve our engagement approach. Your	responses will not be made public with your sub	
	What is your age range?		

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision	on 1: Town Hall, library and archiv	/e
Town Hall (C	Consultation Document pages 13-18)	
Town Ha	-	the Town Hall and Municipal Buildings and build a new n the Municipal Building façade, and expand Waiata House.
refurbish	-	all and build a new Town Hall on the site; retain and ding façade; and retain Waiata House.
buildings	ve Option 2 – Demolish the Town H s; retain Waiata House and the leased 57 million.	all and Municipal Building and do not replace these d Queen Street office.
	•	Option 1 include provision and budget to retain the to do this is \$1.97 million. Do you want to keep the
Yes – ke	ep the façade	No − do not keep the façade
Masterton D	District Library and Wairarapa Archi	ve (Consultation Document pages 19-24)
extension	ncil's Preferred Option – Upgrade and to include the Archive. D.75 million.	and expand the Library and consider in future a further
	ve Option 1 – Upgrade and expand 8.66 million.	the Library and include the Archive now.
Alternation Cost: \$2.	ve Option 2 – Complete essential Li 3 million.	brary repairs and maintenance only.
Big Decisio	on 2: Town centre improvements	(Consultation Document pages 25-28)
in the tov	ncil's Preferred Option – Complete vn centre. There would be no other i 48 million	essential work to improve water and roading infrastructure mprovements to Queen Street.
centre, ar		k to renew water and roading infrastructure in the town rove the 'look and feel' of that space.
Big Decisio	on 3: Council Funding (Consultatio	n Document pages 29-31)
	ncil's Preferred Option – Funding fo ble. Applications for this funding wou	r community groups and organisations would become ald be considered annually.
mix of fur		cil funding arrangements. (Note: there is currently a ferm Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

1: Wairarapa Economic	The Council's Preferred Option	Alternative Option(s)
· · · · · · · · · · · · · · · · · · ·		
Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking [and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charge	es (See proposed fees and chai	rges on our website)
Do you support our proposed	fees and charges for 2024/25?	
Yes	√ No	☐ Don't know
I don't use	a cell phone ex a	Computer But meet people
have both w	hish brings me to the	point of the hibary. I don't
see the point in ex	panding the hibary Mysel	PIlike books opry much, But
the truth is with	Computers and comp	house Kap tops note books
Suri and Alexa.	People can find out	anything they unt lar enclusion
Kids. Phis the	s can seed books to	a I balieve The days of
hibacus and be	eksect will soon l	se gone like mong things
	II the gagets that are acc	and today where is it page 279, to end.

Your thoughts to help shape our thinking

Henley Lake and Lake of Remem Would you prefer the Council to invest	st in mainta			, , ,	r explore a different look
and feel in the future if it would cost I	ess?				
Invest in maintaining the lakes as					
Explore a different look and feel in	n future if it	would co	st less		
☐ Don't know					
Please tell us what you value and enj	oy most ab	out these	e lakes no	w:	
There hakes both	e few	inlo	the !	rivers	whech
dong with the					
&c pollite the					
Margae dons the way	tes ce		green.	if water	s 19 neochal - le
Pill people codes 7	cooks	<u>Olsuci</u>	ng	him was	and chrocights
How we deliver customer service These questions will help inform a re-				_	es.
When you need information about Cooften? Please tick one option.	ouncil servi	ces, even	ts or activ	vities, what cha	annel do you use most
☐ Visit the Council website				Pho	one the Council
Visit the Council's social media pa	iges – e.g.	Facebool	k or Instag	gram 🔲 Em	ail the Council
☐ Visit the Queen Street Customer Se	ervice Centr	e in perso	on		
Other – please specify					
When you need to report a problem velocities tick one option.	with a Cour	ncil facility	or servic	e, what chann	el do you use most often?
Log a service request online				Pho	one the Council
☐ Visit the Queen Street Customer Se	ervice Centr	re		☐ Em	ail the Council
Other – please specify					
When you need to pay your rates or petc), what channel do you use most o				e (e.g. dog reg	istration, consent fees,
Pay via the Council's website	☐ Pâ	ay in pers	on at the	Queen Street	Customer Service Centre
Pay by automatic payment or direc	ct debit				
How often, on average, have you acc Street Customer Service Centre in the	e past 12 m	onths?			e or contacted the Queen
☐ More than once a week LTP Submissions Volume 5	□ W	eekly	Ę	Monthly	☐ Never Page 272
2 Cashillodorio volunte o	once.	e ye	ex 1	Monthly	1 490 212

How often, on average, have you visited t	the Queen Street Cu	stomer Service Ce	entre in the past 12 months?
☐ More than once a week	■ Weekly	Monthly	☐ Never
Have you used the Council's after hours s	service in the past 12	months?	re year
Yes	No		☐ Don't know
Would you prefer to do more or less Cour	ncil husiness online?		
☐ More	Less		About the same
Do you have any other comments on how customer services that you would like the			es now? Or suggestions for
Orice per year	to prane d	og Regna	tralium.
Is there anything else you would like to (attach separate pages if needed)	say as part of your	feedback on the 2	2024-34 Long Term Plan?
For our Stock was greats	ohich is w	hall it was	he water rece
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Pords I know t cost			
but at time while driving the			
are trucks ported up with gu	A. Carrier and A. Car		
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MSTN.GOVT.NZ f @MastertonDC LTP Submissions Volume 5			MASTERTON DISTRICATE COUNCIL

Your details 256

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Full name (required) KEVIU Sol-IN CANNINGHAM
Organisation (if applicable)
Postal address
Phone Email
Hearing
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.
Would you like to present your views at the hearing?
If yes, please make sure your contact details in the previous section are correct so we can get in touch.
☐ Yes (in person) ☐ Yes (via Microsoft Teams) ☐ No
About you
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.
What is your age range?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive
Town Hall (Consultation Document pages 13-18)
The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
Alternative Option 1 — Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the açade?
☐ Yes – keep the façade
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)
The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big Decision 3: Council Funding (Consultation Document pages 29-31)
The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a

LTP Submissions Volume 5 Page 275

mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)				
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding				
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding				
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding				
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.				
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K 				
Fees and charges (See proposed fees and charges on our website)						
Do you support our propos	sed fees and charges for 2024/25?					
Yes	□ No	☑ Don't know 、				
		estion 4-3-5				

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now **W** Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: we very need to heep our water Bace at Orake don't visit the Lakes at all I have enough the Mosteston Metal Company and I decide a 955- tracks cacalas and pull-the track in to the sight ake is as the Masterlas Molal Pamary toka lo out of these How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram Email the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Phone the Council Log a service request online ☐ Visit the Queen Street Customer Service Centre Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre 🛂 Pay by automatic payment or direct debit

LTP Submissions Volume 5 Page 277

Street Customer Service Centre in the past 12 months?

How often, on average, have you accessed information from the Council's website or contacted the Queen

	How often, on average, have you visi	ited the Queen Street C	Customer Service Centre	e in the past 12 months?
	☐ More than once a week	☐ Weekly	Monthly a year to Register	Never
	Have you used the Council's after ho	urs servi <mark>c</mark> e in the past 1	12 months?	oogs,
	Yes	No		on't know
	Would you prefer to do more or less (Council business online	?	
	More	Less	ПА	bout the same
	Do you have any other comments on customer services that you would like	how the Council delive the Council to conside	ers customer services no er in future?	ow? Or suggestions for
	In August to	Reguster c	£ degs	
	I don't us -	the computer	at all	
(Com money be source	d have Tris	could be look	9 <u>el</u> <u>ob</u>
	Road o wee do nee	d to keep our	reads no 3	god repair
-	The cost for this is huge	I mitue who	driving-the	ugh the Road
ha	Is there anything else you would like (attach separate pages if needed)	to say as part of your	feedback on the 2024	-34 Long Term Plan?
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	for Livestock as			
	tor exactly that I	his was over	a hundred	years ago
	as mentioned in the			
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1-1	R Lakes and the Settle	ling pands for	- the scuses aga	pord "would
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d	lands for people who reco	s. Where does	& come from?	TE KAUNIHERA Å-ROHE O WHAKAORIOR

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 Friday, May 03, 2024 2:13:25 PM

 Last Modified:
 Friday, May 03, 2024 2:23:06 PM

Time Spent: 00:09:41

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Dianne Curnow



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

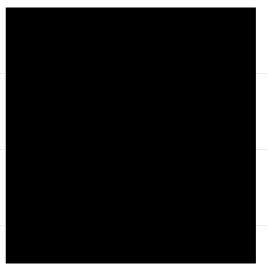
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

258

#468

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 2:28:35 PM

 Last Modified:
 Friday, May 03, 2024 2:36:47 PM

Time Spent: 00:08:11

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Sarah Dadley



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

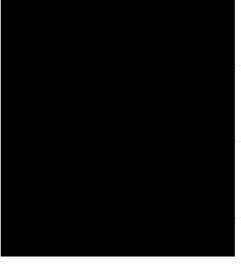
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

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No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

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Q13

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Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

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016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Beautiful views and good walkways **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen

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Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details			11.1	259
Full name (required)	and	Alan	1 Jahle	serg
Organisation (if applicable)				
Postal address .				
Phone .		Email		
Hearing				
The Council will hold a hearing on We their views in person. You will have 5- via Microsoft Teams online.				
Would you like to present your views	at the hearir	ng?		
If yes, please make sure your contact	details in the	previous sectio	n are correct so we	can get in touch.
Yes (in person) About you	Yes (via Microsoft Te	ams)	□ No
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.				
What is your age range?				
What is your ethnicity? (you may tick	multiple box	es)		
What is your gender?				-
Do you live with impairments/long-ter	m health con	ditions or do yo	u identify as tāngata	a whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big	g Decision 1: Town Hall, library and archive
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	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
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Mι	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain the unicipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the çade?
Ø	Yes – keep the façade No – do not keep the façade
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LTP Submissions Volume 5 Page 288

contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26) 5: Climate initiatives Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation boyond April 2026		The Council's Preferred Option	Alternative Option(s)
saving of \$35K) 3: Regional Positive Ageing facilitation 4: Welcoming Communities facilitation 5: Climate initiatives Saving of \$35K) Cease funding for this (annual saving of \$40.5K) Seek further external funding beyond 2025 when current funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26) Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026		compared to 2023/24 (annual	☐ Maintain funding
Ageing facilitation Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26) Climate initiatives Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26) Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026			☐ Maintain funding
beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26) Climate initiatives Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation boyond April 2026			Maintain funding
Climate Initiatives Fund from by \$92K from 2026/27, with no specific specif		beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual	
when external funding ceases Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K	: Climate initiatives	Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026,	by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives
	Yes	No	☑ Don't know
o you support our proposed fees and charges for 2024/25? Yes	los Desc	s. Pool etacke	ns Charges
o you support our proposed fees and charges for 2024/25? Yes Don't know	c Ridic	ulas	
o you support our proposed fees and charges for 2024/25? Yes			
o you support our proposed fees and charges for 2024/25? Yes			
o you support our proposed fees and charges for 2024/25? Yes Don't know			
o you support our proposed fees and charges for 2024/25? Yes			

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

and feel in the future if it would cost less?	naintaining the lakes as they are	e now or explore a different look
Invest in maintaining the lakes as they a	are now	
Explore a different look and feel in futu	re if it would cost less	
☐ Don't know		
Please tell us what you value and enjoy mo		
Lakes are an		
Want Ruture B		
more of these.		
Water Storage		
So much Water	18 Wastec	(,
Harris dell'amondo dell'amondo della	100	
How we deliver customer services (Co These questions will help inform a review of		cervices
When you need information about Council		
often?	i services, events of activities, v	viidt channer do you use most
☐ Visit the Council website		Dhono the Council
		☐ Phone the Council
Visit the Council's social media pages -	– e.g. Facebook or Instagram	☐ Email the Council
Visit the Council's social media pages - Visit the Queen Street Customer Service		
	e Centre in person	☐ Email the Council
✓ Visit the Queen Street Customer Service ☐ Other – please specify	e Centre in person	☐ Email the Council
Visit the Queen Street Customer Service	e Centre in person	☐ Email the Council
✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a	e Centre in person a Council facility or service, wha	☐ Email the Council t channel do you use most often?:
✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a ☐ Log a service request online	e Centre in person a Council facility or service, wha	☐ Email the Council t channel do you use most often?: ☐ Phone the Council ☐ Email the Council
 ✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a ☐ Log a service request online ☐ Visit the Queen Street Customer Service 	e Centre in person a Council facility or service, what e Centre or another Council service (e.g.	Email the Council t channel do you use most often?: Phone the Council Email the Council
✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a ☐ Log a service request online ☐ Visit the Queen Street Customer Service ☐ Other – please specify When you need to pay your rates or pay for	e Centre in person a Council facility or service, what e Centre or another Council service (e.g.	Email the Council t channel do you use most often?: Phone the Council Email the Council
✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a ☐ Log a service request online ☐ Visit the Queen Street Customer Service ☐ Other – please specify When you need to pay your rates or pay for etc), what channel do you use most often?	e Centre in person a Council facility or service, what e Centre or another Council service (e.g.	Email the Council t channel do you use most often?: Phone the Council Email the Council dog registration, consent fees,
 ✓ Visit the Queen Street Customer Service ☐ Other – please specify When you need to report a problem with a ☐ Log a service request online ☐ Visit the Queen Street Customer Service ☐ Other – please specify When you need to pay your rates or pay for etc), what channel do you use most often? ☐ Pay via the Council's website 	e Centre in person a Council facility or service, what e Centre or another Council service (e.g. Pay in person at the Queen bit d information from the Council's	Email the Council t channel do you use most often?: Phone the Council Email the Council dog registration, consent fees, Street Customer Service Centre

Page 290

LTP Submissions Volume 5

How often, on average, have you visited	I the Queen Str	eet Customer Servi	ce Centre	in the past 12 mo	onths?
☐ More than once a week	☐ Weekly	☐ Mont	hly	☐ Never	
Have you used the Council's after hours	service in the	past 12 months?			
Yes	No		☐ Do	n't know	
Would you prefer to do more or less Co	uncil business o	online?			
☐ More	Less				
Do you have any other comments on ho customer services that you would like the			ervices nov	w? Or suggestic	ons for
Talking to a					
or face to La	ce 13	for mo	re P	roduction	se
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Is there anything else you would like t	o say as part o	of your feedback on	the 2024	-34 Long Term	Plan?
(attach separate pages if needed)	. (0:1150	: Center)			
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Started: Sunday, May 05, 2024 6:20:02 PM **Last Modified:** Sunday, May 05, 2024 6:32:32 PM

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IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Email

Your details

Full name (required) Dale and Zelda

Postal address

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

O3 What is your age range?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Comments Should be worked within current budget and reduce costs Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Open safe spaces that are family friendly **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Weekly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** More than once a week How often, on average, have you visited the Queen

Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

More services should be available online with login details. This also gives 24/7 and after hours service.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Shouldn't we be looking at all new builds having water tanks to reduce our requirement to upgrade water treatment in the future. This should prolong the requirements and not cost the rate payers any additional cost. I didn't think anyone would have an issue with a water tank as it would also assist in the event of an earthquake or drought.