

LONG TERM PLAN 2024-2034 SUBMISSIONS

Volume 9

Submissions 451 to 510

From consultation 5 April to 6 May 2024

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Your details

Full name (required)	sophie Jolliffe	
Organisation (if applicable)		
Postal address		
Phone	Email	

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online

via Microsoft Teatris Offline.		
Would you like to present you	r views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct so	we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	I No
About you		

About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.

Do you live with impairments/long-term health conditions or do you identify as tangata whalkaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library	and archive
Town Hall (Consultation Document pa	nges 13-18)
	Demolish the Town Hall and Municipal Buildings and build a new I site, retain the Municipal Building façade, and expand Waiata House
	ne Town Hall and build a new Town Hall on the site; retain and ilding including façade; and retain Waiata House. certainty).
☐ Alternative Option 2 — Demolish the buildings; retain Waiata House and Cost: \$3.57 million.	he Town Hall and Municipal Building and do not replace these the leased Queen Street office.
	Alternative Option 1 include provision and budget to retain stimated cost to do this is \$1.97 million. Do you want to keep
Yes – keep the façade	☐ No — do not keep the façade
Masterton District Library and Wairar	apa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — extension to include the Archive. Çost: \$10.75 million.	Upgrade and expand the Library and consider in future a further
Alternative Option 1 – Upgrade an Cost: \$14.66 million.	d expand the Library and include the Archive now.
☐ Alternative Option 2 — Complete e Cost: \$2.3 million.	essential Library repairs and maintenance only.
Big Decision 2: Town centre impro	vements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure no other improvements to Queen Street.
	sential work to renew water and roading infrastructure in the town ntre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (C	onsultation Document pages 29-31)
	Funding for community groups and organisations would become nding would be considered annually.
	ing Council funding arrangements. (Note: there is currently a he Long-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
	when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

sed fees and charges for 2024/25?	
□ No	☐ Don't know
\$111K increase Is that for the	new pound?
we expect to see	construction begin?
	\$111K increase Is Shot for the

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invand feel in the future if it would cos		ces as they are now or e	xplore a different look
	as they are now		
☐ Explore a different look and fee		less	
☐ Don't know			
Please tell us what you value and e	enjoy most about these la	ikes now:	
The 2 lakes crown. The locals + vis But There in with imports Regardless Kee How we deliver customer service These questions will help inform a When you need information about most often?	cey be dry an 'water la ep water la ces (Consultation Docum review of how we deliver	summers evels in bo evels up in ent page 42) Go our customer services. or activities, what chann	aboad the lakes both lates, bod for wealbe to the viscon
Visit the Council website		☐ Phone	e the Council
☐ Visit the Council's social media	pages – e.g. Facebook c	r Instagram 🔲 Email	the Council
☐ Visit the Queen Street Customer	Service Centre in person		
☐ Other – please specify			
When you need to report a probler ☐ Log a service request online ☐ Visit the Queen Street Customer		Phone	do you use most often?: the Council the Council
☐ Other – please specify			
When you need to pay your rates of etc), what channel do you use most		l service (e.g. dog registi	ration, consent fees,
☐ Pay via the Council's website	Pay in person	at the Queen Street Cu	stomer Service Centre
☐ Pay by automatic payment or di	rect debit		
How often, on average, have you a Street Customer Service Centre in		n the Council's website o	or contacted the Queen
☐ More than once a week	☐ Weekly	Monthly	☐ Never

How often, on average, have you vis More than once a week	sited the Queen Street (Weekly	Customer Service Centre Monthly	in the past 12 months?
			_ never
Haye you used the Council's after h			
▼ Yes	☐ No	ЦD	on't know
Would you prefer to do more or less		e?	
More	Less		
Do you have any other comments o customer services that you would like			w? Or suggestions for
Retoun half Stry. I got retain talcael overbridge design compe tall sibe is and you sau Is there anything else you would I (attach separate pages if needed)	terrible	referred I sugges rapel St Acco v young.	ta pedestra Have a ss b buon
We wored k	Masterli	M 7/8 48	ceus 0-90.
The awal gar			
Aist local de	eersion to	at control	ited us
Made sense t	o unite	Councils	thenas
it does now). Shere s	services o	t costs.
Then the Ca	itestan Eve	uts Centre	become
our concept	Venue too	. Then h	awing a
Mastertan To			
Most importan	My upgr	ade tex	band the
library include	de The Sara	chire, and	nue is a real
local asset, p	exple tove	Lustry, Tu	eil histry
		9, make	tustory
yourselves & get.	going au lib	wary reno.	0)679
MSTN.GOVT.NZ			TE KAUNIHERA Á-ROHE O WHAKAORIORI
G @MastertonDC			MASTERTON DISTRICT COUNCIL

Your details

Full name (required) Dereck A.T. Jolly	<
Organisation (if applicable)	5
Postal address	
PhoneEmail	
Hearing	
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person o via Microsoft Teams online.	
Would you like to present your views at the hearing?	
If yes, please make sure your contact details in the previous section are correct so we can get in touch.	
☐ Yes (in person) ☐ Yes (via Microsoft Teams) ☐ No	
About you	
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.	
What is your age range?	
What is your ethnicity? (you may tick multiple boxes)	
What is your gender?	
Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?	6

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and arch	iive
Town Hall (Consultation Document pages 13-18	3)
	n the Town Hall and Municipal Buildings and build a new ain the Municipal Building façade, and expand Waiata House.
☐ Alternative Option 1 – Demolish the Town Frefurbish the existing Municipal Building inc Cost: \$49.9 million (noting high uncertainty)	
☐ Alternative Option 2 — Demolish the Town buildings; retain Waiata House and the lease Cost: \$3.57 million.	Hall and Municipal Building and do not replace these ed Queen Street office.
지어 있어 하는 경에 가게 되었다면 하면 생활한 기계를 하면 목가 있다. 사람들이 하면 가게 되었다면 하는 것이다.	ve Option 1 include provision and budget to retain the st to do this is \$1.97 million. Do you want to keep the
Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairarapa Arch	nive (Consultation Document pages 19-24)
The Council's Preferred Option — Upgrade extension to include the Archive. Cost: \$10.75 million.	and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and expand Cost: \$14.66 million.	d the Library and include the Archive now.
☐ Alternative Option 2 – Complete essential Cost: \$2.3 million.	Library repairs and maintenance only.
Big Decision 2: Town centre improvement	s (Consultation Document pages 25-28)
☐ The Council's Preferred Option — Complete in the town centre. There would be no other Cost: \$6.48 million	e essential work to improve water and roading infrastructure r improvements to Queen Street.
☐ Alternative Option — Complete essential we centre, and redevelop the town centre to im Cost: \$14.12 million.	ork to renew water and roading infrastructure in the town aprove the 'look and feel' of that space.
Big Decision 3: Council Funding (Consultati	ion Document pages 29-31)
☐ The Council's Preferred Option — Funding contestable. Applications for this funding we	for community groups and organisations would become ould be considered annually.
·····································	ncil funding arrangements. (Note: there is currently a -Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives Fees and cha	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	
☐ Yes	□ No	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembra	nce (Consultation Doc	ument page 42)	
Would you prefer the Council to invest in and feel in the future if it would cost less?		as they are now or expl	ore a different look
Invest in maintaining the lakes as they	are now		
Explore a different look and feel in fut	ure if it would cost less		
☐ Don't know			
Please tell us what you value and enjoy n	nost about these lakes	now:	
The Lake of Remem			ably to
the ambience as a activities side of	the Park.	Bosto kut	the don't
Jerget the pleasures Jeeding the ducks but the train expert	The hako	or walching is taken & ld also be	11
How we deliver customer services (C These questions will help inform a review When you need information about Counc often?	of how we deliver our	customer services.	do you use most
☐ Visit the Council website		M Phone th	ne Council
☐ Visit the Council's social media pages	– e.g. Facebook or Ins	stagram 🔲 Email the	e Council
☐ Visit the Queen Street Customer Service	e Centre in person		
Other – please specify			
When you need to report a problem with	a Council facility or ser	rvice, what channel do	you use most often?:
☐ Log a service request online			ne Council
☐ Visit the Queen Street Customer Service	e Centre	☐ Email the	e Council
Other – please specify			
When you need to pay your rates or pay tetc), what channel do you use most often		vice (e.g. dog registrati	on, consent fees,
Pay via the Council's website	Pay in person at the	he Queen Street Custo	mer Service Centre
Pay by automatic payment or direct de	ebit		
How often, on average, have you accesse Street Customer Service Centre in the pa		Council's website or c	ontacted the Queen
☐ More than once a week	☐ Weekly	Monthly	Never

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How often, on average, have you v	isited the Queen Street C	Customer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	Monthly	■ Never
Have you used the Council's after I	hours service in the past	12 months?	
☐ Yes	□ No		Don't know
Would you prefer to do more or les	ss Council business online	9?	
☐ More	Less		
Do you have any other comments customer services that you would I			ow? Or suggestions for
Is there anything else you would (attach separate pages if needed)	like to say as part of you	ir feedback on the 202	24-34 Long Term Plan?

TE KAUNIHERA Ā-ROHE O WHAKAORIORI

#161 **453**

COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, April 24, 2024 11:49:34 AM Last Modified: Wednesday, April 24, 2024 11:55:17 AM

Time Spent: 00:05:43
IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Elizabeth Jonassen

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

What is your ethnicity? You may tick multiple boxes.

Q3 What is your age range?

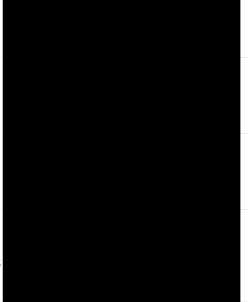
Q4

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Recreation - walking **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #280 454

COMPLETE

Test Link (Web Link) Collector:

Started: Tuesday, April 30, 2024 4:32:33 PM **Last Modified:** Tuesday, April 30, 2024 4:38:35 PM

Time Spent: 00:06:01

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) **Mervyn Craig Jones**

Postal address



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

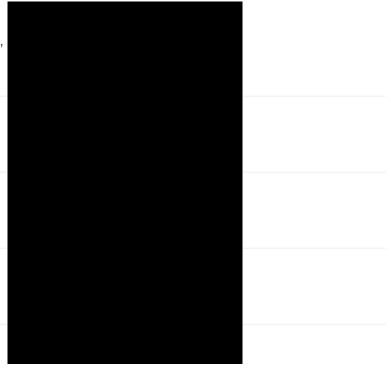
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

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v	•

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes – keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 Respondent skipped this question Service Area 5: Climate initiatives Page 3: Fees and Charges Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Don't know Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Q20 Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? Q22 **Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information

from the Council's website or contacted the Queen Street

Customer Service Centre in the past 12 months?

Q25 Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29** Respondent skipped this question Is there anything else you would like to say as part of your

feedback on the 2024-34 Long Term Plan? OR click Done

below to complete your submission

#321 455

COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 8:04:11 AM **Last Modified:** Thursday, May 02, 2024 8:08:06 AM

00:03:54 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Michael Krishna jones

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range? Q4 What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6 Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Respondent skipped this question

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Other - please specify: Never done it

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click

Done below to complete your submission

Respondent skipped this question

456

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 2:14:19 PM

 Last Modified:
 Tuesday, April 23, 2024 2:32:20 PM

 Time Spent:
 00:18:00

Time Spent: IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Tim Jonssen



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

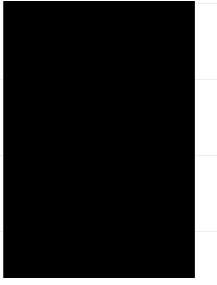
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Rate increases are rating people on fixed incomes off their property. Stop spending rate payers money on grandiose projects, we don't need a new town hall or new library. Make do with what is used now.

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

The people who envisioned these facilities evidently were more far sighted than the people who now run Masterton District Council.

Q21 Visit the Queen Street Customer Service Centre in person

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission From: Karen McCosh
To: Submissions Sub
Subject: Tourism Funding

Date: Monday, 6 May 2024 8:29:59 am

We support the continued investment and support of Destination Wairarapa at current levels. Karen McCosh Kahutara Canoes & Taxidermy Museum

Your details

Full name (required)	FAYE	MOLLIE	KAjwuku	
Organisation (if applicable)				
Postal address				
Phone		Email	? -	

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

☐ Yes	(in person)
-------	-------------

	2 2		
Yes	(VIa	Microsoft	leams



About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



Your thoughts on the Big Decisions

)).

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive
Town Hall (Consultation Document pages 13-18)
☐ The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata Hous Cost: \$42.6 million.
☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Malternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million. (expand Waiata House to Include Queen St
The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?
\square Yes – keep the façade \square No – do not keep the façade
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
☐ Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)
The Council's Preferred Option – Complete essential work to improve water and roading infrastructur in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
☐ Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big Decision 3: Council Funding (Consultation Document pages 29-31)
The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
☐ Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

LTP Submissions Volume 9

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
Fees and cha	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Do you support our propo	sed fees and charges for 2024/25?	
☐ Yes	□ No	Don't know

LTP Submissions Volume 9

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ✓ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. ☐ Log a service request online ☐ Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre ✓ Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly ☐ Never

More than once a week	☐ Weekly	☑ Monthly	☐ Never
Have you used the Council's after	hours service in the past	12 months?	
Yes	No		on't know
Would you prefer to do more or les	ss Council business online	e?	
More	Less		bout the same
Do you have any other comments customer services that you would			ow? Or suggestions for
(attach separate pages if needed)	Town Hall		
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extend wa	tion 2 wit	to inclu	i chie
extend wa	irata House	to inclu	i chie
Extend War Queen St	oppices	to inclu	de ferce
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Extend War Queen St	oppices	to inclu	de fence

Page 35

LTP Submissions Volume 9

Your details

Full name	(required)	Mon	Ka	inuk	и				
Organisat	ion (if applicable)						 		
Postal add	dress								
Phone				Email	- Aller				

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we ca	an get in touch.
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☐ Yes	(in	person)
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	Yes	(via	Microsoft	Teams
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☐ No

About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and arcl	hive
Town Hall (Consultation Document pages 13-1	8)
	th the Town Hall and Municipal Buildings and build a new tain the Municipal Building façade, and expand Waiata House.
☐ Alternative Option 1 — Demolish the Town refurbish the existing Municipal Building in Cost: \$49.9 million (noting high uncertainty	* ·
Alternative Option 2 — Demolish the Town buildings; retain Waiata House and the least Cost: \$3.57 million.	Hall and Municipal Building and do not replace these sed Queen Street office.
	ve Option 1 include provision and budget to retain d cost to do this is \$1.97 million. Do you want to keep
☐ Yes – keep the façade	No − do not keep the façade
Masterton District Library and Wairarapa Arc	chive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Upgrade extension to include the Archive. Cost: \$10.75 million.	e and expand the Library and consider in future a further
☑ Alternative Option 1 — Upgrade and expar Cost: \$14.66 million.	nd the Library and include the Archive now.
☐ Alternative Option 2 — Complete essential Cost: \$2.3 million.	Library repairs and maintenance only.
Big Decision 2: Town centre improvemen	ts (Consultation Document pages 25-28)
The Council's Preferred Option — Complete in the town centre. There would be no other Cost: \$6.48 million	te essential work to improve water and roading infrastructure er improvements to Queen Street.
☐ Alternative Option — Complete essential was centre, and redevelop the town centre to in Cost: \$14.12 million.	vork to renew water and roading infrastructure in the town mprove the 'look and feel' of that space.
Big Decision 3: Council Funding (Consultat	tion Document pages 29-31)
The Council's Preferred Option – Funding contestable. Applications for this funding w	for community groups and organisations would become rould be considered annually.
	uncil funding arrangements. (Note: there is currently a g-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	
2: Regional Walking and Cycling facilitation	☑ Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	/ vebsitej
Yes	□ No	Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Re	emembrance (Consultation [Document page 42)	
Would you prefer the Council t and feel in the future if it would	_	ces as they are now or e	xplore a different look
Invest in maintaining the lake	kes as they are now		
☐ Explore a different look and	d feel in future if it would cost	less	
☐ Don't know			
Please tell us what you value a	and enjoy most about these la	kes now:	
The use of The wall	the lake ! I cing tracks J ground.	For Waka	` \
How we deliver customer s These questions will help infor When you need information ab most often? Please tick one op	rm a review of how we deliver bout Council services, events	our customer services.	el do you use
Visit the Council website		☐ Phone	e the Council
☐ Visit the Council's social me	edia pages – e.g. Facebook o	r Instagram 🔲 Email	the Council
☐ Visit the Queen Street Custo	mer Service Centre in person		
_☐ Other – please specify			
When you need to report a proplems Please tick one option.	oblem with a Council facility or	r service, what channel c	do you use most often?
☐ Log a service request online	е	Phone	e the Council
☐ Visit the Queen Street Custo	mer Service Centre	☐ Email	the Council
☐ Other – please specify			
When you need to pay your ratetc), what channel do you use i			ration, consent fees,
☐ Pay via the Council's websit	te 🔲 Pay in person	at the Queen Street Cus	stomer Service Centre
Pay by automatic payment of	or direct debit		
How often, on average, have y Street Customer Service Centr		n the Council's website o	r contacted the Queen
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never

7	TTT 147 11	N A = ±1- 1.	Never
More than once a week	☐ Weekly	☐ Monthly	<u>™</u> Never
ave you used the Council's after l	nours service in the past	12 months?	
Yes	M No		Don't know
		2	
ould you prefer to do more or les			Λ Is a t + Is a . a a ma a
More	Less	L.J	About the same
o you have any other comments a stomer services that you would l			now? Or suggestions fo
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s there anything else you would	like to say as part of yo	our feedback on the 20	24-34 Long Term Plan
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Regarding not	The Queen	n St offen Wandta	house

MSTN.GOVT.NZ

@MastertonDC

TE KAUNIHERA Ä-ROHE O WHAKAORIDRI

MASTERTON DISTRICT COUNCIL **460**

COMPLETE

Collector: Test Link (Web Link)

Started: Tuesday, April 23, 2024 12:36:44 PM Last Modified: Tuesday, April 23, 2024 12:48:07 PM

Time Spent: 00:11:22

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Kath

Q2 Yes (via Microsoft Teams)

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Henley lake upgraded this the amount of events there already imagine upgrading and taking events to the grass area their as well.

Lake is well used by water users and walkers to mention.

Q21 Phone the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Other - please specify: Followed by email

When you need to report a problem with a Council facility or service, what channel do you use most often?

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q23

When you need to pay your rates or pay for another

Pay in person at the Queen Street Customer Service

Centre

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Yes

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I have one small saying if you don't like your job than don't work there take attitude home with you.

Have happy exciting people when dealing with customers and this is what I observed while waiting.

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #574 **461**

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, May 04, 2024 9:51:21 PM Last Modified: Saturday, May 04, 2024 10:16:15 PM

Time Spent: 00:24:54

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) David James Keane

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Q7

Town Hall (Consultation Document pages 13-18)

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Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

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Q10

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Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Nothing - avoid them. **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay via the Council's website When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Never

Q25

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Contacting notifiers back to advise what the outcome of a complaint is would be appreciated.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Please continue to focus on upgrading/maintaining critical infrastructure as MDC is doing rather than peripheral feel good projects. Happy even for this to be prioritised over the town hall. Any town hall project would also need to incorporate backstage area to ensure can be fully utilised by performers and attract quality events.

No

#547 **462**

COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 10:52:49 PM **Last Modified:** Friday, May 03, 2024 11:26:17 PM

Time Spent: 00:33:27

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Elizabeth Keane

Postal address

Email

Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

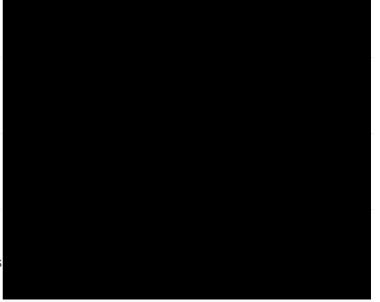
Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Difficult to find on website

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Value the recreational opportunities they provide and scenic qualities, and the habitat they provide for wildlife eg. Eels.

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

We need to make the Masterton and districts a place that retains or attracts the return of more of the young people who are educated at the abundance of schools we have here. Our biggest export appears to be our younger citizens! It is already a great place to bring up children but it needs to provide a wider variety of employment to keep them here or attract them back and have the cultural and recreational experiences to enjoy!

Your details

Full name (required)	Karyn Kearney			
Organisation (if applicable)				
Postal address				
Phone		Email		
Hearing				
The Council will hold a heari their views in person. You w via Microsoft Teams online.	-	_	-	
Would you like to present y	our views at the hearin	ıg?		
lf yes, please make sure you	r contact details in the	previous section ar	e correct so we can g	et in touch.
Yes (in person)	☐ Yes (\	via Microsoft Teams)	☑ No
About you				
These questions help us und improve our engagement ap collated data will be reporte	proach. Your response			
What is your age range?				
What is your ethnicity? (you	ı may tick multiple box	(es)		
What is your gender?				
Do you live with impairment	s/long-term health con	ditions or do you id	entify as tāngata whai	ikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
✓	Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
the	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep a façade?
	Yes – keep the façade ✓ No – do not keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
√	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Bi	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
✓	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Bi	g Decision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
√	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	✓ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	✓ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	✓ Maintain funding
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	✓ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)			
Do you support our proposed fee	s and charges for 2024/25?		
✓ Yes	☐ No	☐ Don't know	
them so that you could see the c	change, eg Current \$50 24/2 go to the trouble of doing the	comparison and then the math for	

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look

and feel in the future if it would	cost less?				
✓ Invest in maintaining the lakes as they are now✓ Explore a different look and feel in future if it would cost less					
				☐ Don't know	
Please tell us what you value and enjoy most about these lakes now:					
I walk around Henley Lake at by so many people and I wou Although I do not visit the par grandchildren love this space loss to our community to chan	ld like to see it remain as it is, k/Lake of Remembrance as and the lake is part of what	much, myself, my family makes it special and be	y and now my		
How we deliver customer so These questions will help information ab	m a review of how we deliver	our customer services.	nel do vou use		
most often?	out oddinen services, events	or delivities, what chain	er do you doe		
✓ Visit the Council website ☐ Phone the Council					
✓ Visit the Council's social me	edia pages – e.g. Facebook c	r Instagram 🔲 Email	the Council		
☐ Visit the Queen Street Custo	mer Service Centre in person				
☐ Other – please specify					
When you need to report a pro Log a service request online	•		do you use most often?: e the Council		
☐ Visit the Queen Street Custo	mer Service Centre	☐ Email	the Council		
☑ Other – please specify	Never had to do this - would	probably phone or em	ail if I did		
When you need to pay your ratetc), what channel do you use i		l service (e.g. dog regist	ration, consent fees,		
☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre					
☑ Pay by automatic payment of the payment of t	or direct debit				
How often, on average, have y Street Customer Service Centr		n the Council's website o	or contacted the Queen		
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never		

How often, on average, have you vi ☐ More than once a week	sited the Queen Street (Customer Service Centr	re in the past 12 months?
Have you used the Council's after h ☐ Yes	nours service in the past	<u></u>	Don't know
Would you prefer to do more or less ☐ More	s Council business online	e?	
Do you have any other comments of customer services that you would like			now? Or suggestions for
The structure of the answers in the contacted the Queen Street Custo answers - mine would be 2-3 times resource and building consent and Same with the "How often have you answer would be twice. And the answer to the prefer to do do not know what is available online.	omer Service Centre in the a year and more frequed in contact with councitive visited the Queen Street on more or less Council be	he past 12 months?" do ently the previous year il more frequently. eet Service Centre in th ousiness online is that I d	nes not allow for all as I was investigating ne past 12 months?" The
Is there anything else you would li (attach separate pages if needed)	ike to say as part of you	ur feedback on the 202	24-34 Long Term Plan?
I ticked Alternative Option 2 – Demolish the buildings; retain Waiata House and However my preference was not low would be to demolish the town hale. A dedicated Civil Defense facility. A publicly accessible Council chee. Would address the earthquake power would no longer be there. Reduce spending on leased preference ouncil functions/staff would be in Create parking where the town he be lost in the Waiata House expansion.	If the leased Queen Streed as an option and and municipal Building built to recommended amber for meetings - low orone status of the currest the same building hall and municipal build sion.	et office. d I'm not sure if it has eveloned expand Waiata Fed building standards cated in the extended ont Town Hall and Munice ger need the Queen Stelling are now as current	ery been put forward. It House. This would allow: Waiata House building cipal Building as they reet office and all parking would probably
Masterton has not had a town hal potentially take events away from expanded for the betterment of the of millions to the Masterton rateparts.	the Carterton Events Cene whole region. It would	entre which is currently	thriving and should be



#257

No

COMPLETE

Collector: Test Link (Web Link)

Started: Tuesday, April 30, 2024 12:41:59 PM **Last Modified:** Tuesday, April 30, 2024 2:11:04 PM

Time Spent: 01:29:04

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Sam Keast

Postal address

Email

Q2

Would you like to present your views at the hearing?If

yes, please make sure your contact details in the previous section are correct so we can get in touch.

What is your age range?

Q4

O3

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

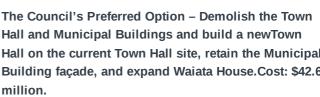
Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.



Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

016

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

I want the Gambling Venue consent costs to be at least \$1000, in recognition of the harm that gambling does to a community. The more prohibitive the consent costs, the less attractive gambling machines will be to venues

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Q19

Please tell us what you value and enjoy most about these lakes now:

I like the extended piece of nature that these places offer. I'd like to see more trees planted around Henley lake though, at it's very bare and exposed. It'd look a lot more attractive with some trees!

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Power often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business

Q28

online?

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

The Animal Services team did a great job disposing of a stray cat a few months ago, I really appreciate their mahi!

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

As a musician, I'm disappointed in the lack of suitable venues to play in. I hope the town hall design will be suitable for stage shows, concerts and similar events, not just boring old awards ceremonies.

I'd also like to see the council invest heavily in climate resilience work and better urban planning - we should be building up and not out! The lack of modern medium housing in Masterton is appalling, and new developments like the "Barracks" are designed almost exclusively for continued use of private motor vehicles. You only have to look at the roading budget of the council to see that this approach is simply not sustainable. More cycle lanes and pedestrian friendly urban development please!

#156 **465**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 5:32:41 PM

 Last Modified:
 Tuesday, April 23, 2024 5:40:25 PM

Time Spent: 00:07:44

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Charith Ketteepearachchi



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay via the Council's website When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	CHRES KILFURD	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	g on Wednesday 22 and Thursday 23 May 2024 for have 5-10 minutes to present your feedback to elec	
Would you like to present you	ur views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct s	so we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	No
About you		
	erstand which sectors of the community are providing roach. Your responses will not be made public with to the Council.	
What is your age range?		
What is your ethnicity? (you r	may tick multiple boxes)	
What is your gender?		
Do you live with impairments/	long-term health conditions or do you identify as tā	ingata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive	
Town Hall (Consultation Document pages 13-18)	
The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings Town Hall on the current Town Hall site, retain the Municipal Building façade, and excost: \$42.6 million.	
☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the si refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).	
☐ Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not a buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.	eplace these
The Council's Preferred Option and Alternative Option 1 include provision and budg the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you the façade?	
✓ Yes – keep the façade ☐ No – do not keep the façade	
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-2	24)
The Council's Preferred Option — Upgrade and expand the Library and consider in extension to include the Archive. Cost: \$10.75 million.	ı future a further
☐ Alternative Option 1 — Upgrade and expand the Library and include the Archive no Cost: \$14.66 million.	ıW.
☐ Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.	
Big Decision 2: Town centre improvements (Consultation Document pages 25-28))
The Council's Preferred Option – Complete essential work to improve water and rein the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million	oading infrastructure
☐ Alternative Option — Complete essential work to renew water and roading infrastrucentre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.	cture in the town
Big Decision 3: Council Funding (Consultation Document pages 29-31)	
☐ The Council's Preferred Option — Funding for community groups and organisations contestable. Applications for this funding would be considered annually.	s would become
Alternative Option – Maintain existing Council funding arrangements. (Note: there i mix of funding that is allocated via the Long-Term Plan process and a smaller pool of	

LTP Submissions Volume 9 Page 67

contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	☑ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

] Yes	☐ No	☐ Don't know
	New York	

Your thoughts to help shape our thinking

Henley Lake and Lake of Remember	brance (Consultation D	ocument page 42)		
Would you prefer the Council to invest and feel in the future if it would cost le		es as they are now or	explore a different look	
Invest in maintaining the lakes as t	hey are now			
☐ Explore a different look and feel in	future if it would cost le	ess		
☐ Don't know				
Please tell us what you value and enjo	by most about these lak	ces now:		
A tranquil atm mointain the fea	osphere - bol el and deny	lards etc ne	eded to	
Scramble bukes etc		()	(CCC622 10	
Bi-annual draining	of hake it	Rememberence	to clear	
debris/rubbish from	lake floor.			
How we deliver customer services. These questions will help inform a rev. When you need information about Co. most often?	riew of how we deliver o	our customer services		
☐ Visit the Council website		Pho	ne the Council	
☐ Visit the Council's social media paç	ges – e.g. Facebook or	Instagram Ema	il the Council	
Visit the Queen Street Customer Ser	rvice Centre in person			
Other – please specify				
When you need to report a problem w	vith a Council facility or	service, what channe	I do you use most often?:	
☐ Log a service request online		Pho	ne the Council	
Visit the Queen Street Customer Service Centre		☐ Ema	☐ Email the Council	
☐ Other – please specify				
When you need to pay your rates or p etc), what channel do you use most of	ten?			
Pay via the Council's website Pay by automatic payment or direc		at the Queen Street C	ustomer Service Centre	
How often, on average, have you acce Street Customer Service Centre in the		the Council's website	or contacted the Queen	
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never	
LTP Submissions Volume 9	A Decased II.		Page 69	

How often, on average, have you visite	ed the Queen Street Cust	omer Service Centre	in the past 12 months?
☐ More than once a week	☐ Weekly Occasion	Monthly	☐ Never
Have you used the Council's after hour	rs service in the past 12 n	nonths?	
Yes	₽ No		on't know
Would you prefer to do more or less Co	ouncil business online?		
☐ More	Less		
Do you have any other comments on hocustomer services that you would like			w? Or suggestions for
Is there anything else you would like (attach separate pages if needed)	to say as part of your fe	edback on the 2024	-34 Long Term Plan?
More imput into Rec Services - tr	maintenance of	Q.E. Park cleaning lig	by Lts,
clearing guttering, o	removal of de	ed branches	from trees
(including cometery)		A CONTRACTOR OF THE CONTRACTOR	l.

MSTN.GOVT.NZ

MastertonDC
LTP Submissions Volume 9



#474 **467**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 2:49:14 PM

 Last Modified:
 Friday, May 03, 2024 2:52:01 PM

Time Spent: 00:02:47

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

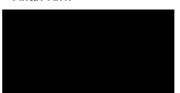
Full name (required)

Postal address

Email

Phone

Allan Kirk



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

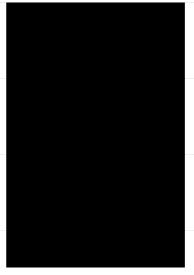
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7 Respondent skipped this question

Town Hall (Consultation Document pages 13-18)

Q8	Respondent skipped this question
The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?	
Q9	Respondent skipped this question
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)	
Q10	Respondent skipped this question
Town centre improvements (Consultation Document pages 25-28)	
Q11	Respondent skipped this question
Council Funding (Consultation Document pages 29-31)	
Q12	Respondent skipped this question
Service Area 1: Wairarapa Economic Development Strategy	
Q13	Respondent skipped this question
Service Area 2: Regional Walking and Cycling facilitation	
Q14	Respondent skipped this question
Service Area 3: Regional Positive Ageing facilitation	
Q15	Respondent skipped this question
Service Area 4: Welcoming Communities facilitation	
Q16 Service Area 5: Climate initiatives	Respondent skipped this question
Screen J. Chimate initiatives	
Page 3: Fees and Charges	
Q17	Respondent skipped this question
Do you support our proposed fees and charges for 2024/25?	

Respondent skipped this question

Q18

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

Q27

Respondent skipped this question

Would you prefer to do more or less Council business online?

Q29

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

From: Allan Kirk
To: Submissions Sub

Subject: Submission 24-34 Long Term Plan CBD Improvement question (final, hopefully correct copy)

Date: Friday, 3 May 2024 3:29:07 pm

Long-Term Plan Improvements To The CBD

When the original plans to "improve" the CBD came to light in 2021, I supplied most councillors with detailed information that looked at what, internationally, other towns approximately of Masterton's size had done to solve the problem of a failing CBD, and which of these had given the best result.

The idea of the "improved" CBD came about, I gather, as a result of so many businesses in the Masterton CBD of business going out of business.

Retailers going under in the CBD isn't just a Masterton problem but a countrywide problem. Indeed, the problem is rife in the Western world as online shopping and the cocoon trend keep people at home, having their shopping, food and supermarket purchases delivered.

As any good retailer can tell you, one of the best ways for a retailer to get sales is through foot traffic. For businesses to survive in the CBD, they need customers walking in the door. And if you can get lots of people into the CBD, the more likely it is that the people will visit shops and buy something.

It is for this reason that, in the Western world, the health of a town's CBD often relies upon entertainment of some kind taking place in the CBD. This draws people into the CBD to possibly become buyers. The entertainment can be music, magic, on-street comedy, and unusual events. (I sent a dinosaur along the CBD one Sunday and that event was the talk of the town for a couple of weeks. If that happened once a month [there are various amazing costumes as well as a variety dinosaur outfits] people would come to the CBD to see the fun and interact with the dinosaur.

So there are several things you need if the CBD is to be relatively healthy - a performance area/stage in the CBD, parking close to the CBD so people can access the businesses and events happening in the CBD.

Something that will attract people to the CBD is something that amuses them - for example, humorous posters, with a different one going up once a week.

The original plan for the revamped CBD saw parking spaces removed, but this would have strangled the town to death!

Whatever is done to the CBD, the council must remember that a study has shown that Masterton has one of the highest percentages of older people living here than any other New Zealand town.

And older people cannot walk a long way to the shops. So there needs to be adequate parking near and in the CBD.

Major changes don't need to be made to the CBD to improve it. What has to happen is that you have to make people want to go there.

--

Allan Kirk Church St, Masterton

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This email has been checked for viruses by Avast antivirus software. www.avast.com

LTP Submissions Volume 9 Page 76

#534 **468**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 7:13:16 PM

 Last Modified:
 Friday, May 03, 2024 7:43:27 PM

Time Spent: 00:30:10

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) jackie kirk

Postal address

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

Q4

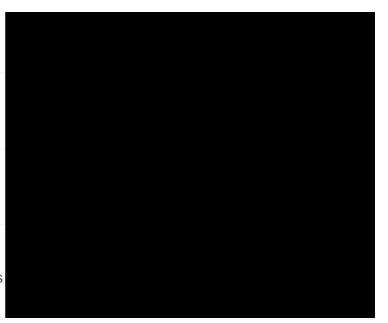
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Fees and chargers should be linked to increases in income rather than inflation.

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

How could it possibly cost less to make changes to the lakes compared to maintaining them? They are a pleasant place for people to connect with nature while getting exercise if choose.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Should be open longer hours to accomodate people working.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Don't spend any money on diversity, spin doctoring or climate change. The government selected Masterton as one of the provinces to receive refugees so the they should provide funding for Welcoming communities program not out of our rates. The increase in rates is disproportionate to inflation, as stated by the government, and wage increases in this area. The Council should be focused on spending our rate payers money on essentials ie water, waste water, storm water, roading, building consents and public amenities. Council should not be spending our rate payers money, or any funding, on the UN agenda 2030 including 15 minute cities.

#592 **469**

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, May 06, 2024 9:19:47 AM **Last Modified:** Monday, May 06, 2024 9:40:20 AM

Time Spent: 00:20:33

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) William Knight

Postal address

Phone

Q4

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Q7

Q6

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Respondent skipped this question

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Respondent skipped this question Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Respondent skipped this question When you need information about Council services, events or activities, what channel do you use most often? **Q22** Respondent skipped this question When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Respondent skipped this question When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Respondent skipped this question How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Respondent skipped this question How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** Respondent skipped this question

Have you used the Council's after hours service in the

past 12 months?

Respondent skipped this question

Would you prefer to do more or less Council business online?

Q28

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Masterton is a growing town. We have the land to build new houses and we sure have the land to build a new town hall. Not having a town hall is ridiculous. I receive emails from the Carterton Event Centre about all the new theatre shows, and many events and nothing from Masterton. So, it is essential that Council build a Town Hall because then the shows will surely come.

#661 **470**

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, May 06, 2024 6:34:56 AM **Last Modified:** Monday, May 06, 2024 6:46:36 AM

Time Spent: 00:11:39 **IP Address:** 203.211.111.231

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Amalia Krishnan-Jones



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

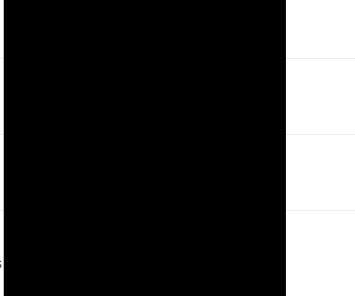
Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 Service Area 5: Climate initiatives	The Council's Preferred Option - Increase Community- led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases
Page 3: Fees and Charges Q17 Do you support our proposed fees and charges for 2024/25?	No
Q18 Comments	Respondent skipped this question
Page 4: Your thoughts to help shape our thinking Q19 Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?	Invest in maintaining the lakes as they are now
Q20 Please tell us what you value and enjoy most about these lakes now:	Respondent skipped this question
Q21 When you need information about Council services, events or activities, what channel do you use most often?	Visit the Council's social media pages – e.g. Facebook or Instagram
Q22 When you need to report a problem with a Council facility or service, what channel do you use most often?	Log a service request online
Q23 When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?	Pay in person at the Queen Street Customer Service Centre

Monthly

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#603 **471**

COMPLETE

Collector: Test Link (Web Link)

Started: Sunday, May 05, 2024 2:35:25 PM **Last Modified:** Sunday, May 05, 2024 2:41:18 PM

Time Spent: 00:05:52

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Hamish Kyle

Email Phone

Q4

Q5

Q6

Q7

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

Don't know

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #568 **472**

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, May 04, 2024 7:30:35 PM Last Modified: Saturday, May 04, 2024 7:36:54 PM

Time Spent: 00:06:19

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Natasha kyle

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Continue to maintain Henley Lake, feed water into the lake when nec. from the river. Continue mgmt of the geese. **Q21** Visit the Council's social media pages - e.g. Facebook or Instagram When you need information about Council services, events or activities, what channel do you use most often? **Q22 Email the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #56 **473**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 16, 2024 5:52:45 PM

 Last Modified:
 Tuesday, April 16, 2024 6:15:09 PM

Time Spent: 00:22:23

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Q4

Q5

Q6

Arna Lackner



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Why are you so eager to spend millions on a town hall that isn't going to generate much money? Why not spend that money on getting us set up solid with core basics - look at cockburn street that floods every time it rains and people can't use their toilets?! Why not use all of those millions to create something that is going to generate proper money and help cover costs in years to come?

Why not invest that 40 million into things that attract 20-30yr olds so again more business in our community?

Young people do not care for a town hall! Most 20-40 yr olds are never going to go there unless it's a funeral!

Get more young people on your committee who aren't about to retire and have 'modern' ideas

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Q19

Please tell us what you value and enjoy most about these lakes now:

It's great having walking/exercise tracks here but the amount of ducks is so high and the grounds look disgusting due to all the duck shit plus they eat all the grass - do an annual cull of ducks to keep nice! Other than that though great job!

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Please see my comment on the town hall.

40million is so much money to go on a town hall that will not pay itself off and 80% of the population here will not use. Spend the money on something that will generate lots of money/business.

Then sure do a town hall later when we have more money.

Your details

Full name (required) Organisation (if applicable	Jenny Gillies	Anne	LADD
Postal address .			
Phone	Email ,		
Hearing			
	earing on Wednesday 22 and Thursda u will have 5-10 minutes to present you ne.		
Would you like to preser	nt your views at the hearing?		
If yes, please make sure	your contact details in the previous se	ction are correct	so we can get in touch.
Yes (in person)	Yes (via Microsof	t Teams)	No
About you			
	understand which sectors of the come t approach. Your responses will not be orted to the Council.		



LTP Submissions Volume 9 Page 101

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive
Town Hall (Consultation Document pages 13-18)
The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
☐ Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
☐ Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?
Yes – keep the façade
Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
☐ Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big Decision 2: Town centre improvements (Consultation Document pages 25-28)
The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
☐ Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big Decision 3: Council Funding (Consultation Document pages 29-31)
The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
☐ Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

LTP Submissions Volume 9 Page 102

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	rges (See proposed fees and chainsed fees and charges for 2024/25?	ges on our website)
Yes	□ No	☐ Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembran	ce (Consultation	Document pag	je 42)	
Would you prefer the Council to invest in n and feel in the future if it would cost less?	naintaining the la	kes as they are	e now or explore	e a different look
☐ Invest in maintaining the lakes as they a	are now			
☐ Explore a different look and feel in futu	re if it would cost	less		
☐ Don't know				
Please tell us what you value and enjoy mo	ost about these l	akes now:		
The trangmillity Families, resid.	of l	visito	lakes.	enjoy
hold lakes for	diff:	erent 1	gason	
morunes 3 H	provide Vorio		./	les.
How we deliver customer services (Co	nsultation Docur	nent page 42)	s for	se ple 2
When you need information about Council often?				you use most
Visit the Council website			☐ Phone the	Council
☑ Visit the Council's social media pages -	- e.g. Facebook (or Instagram	☐ Email the C	ouncil
☐ Visit the Queen Street Customer Service	Centre in person			
Other – please specify				
When you need to report a problem with a	Council facility of	or service, what	t channel do you	u use most often?:
Log a service request online			Phone the	Council
Visit the Queen Street Customer Service	Centre		☐ Email the C	ouncil
Other – please specify				
When you need to pay your rates or pay for etc), what channel do you use most often?	r another Counc	il service (e.g. d	dog registration	consent fees,
Pay via the Council's website	Pay in persor	n at the Queen	Street Custome	er Service Centre
Pay by automatic payment or direct deb	oit			
How often, on average, have you accessed Street Customer Service Centre in the pas		n the Council's	website or conf	acted the Queen
☐ More than once a week	■ Weekly	☑ Mon	thly	Never

Page 104

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How often, on average, have you v			
☐ More than once a week	Weekly	☐ Monthly	Never
Have you used the Council's after	hours service in the past	12 months?	
Yes	₩ No		Don't know
Would you prefer to do more or les	ss Council business online	2?	
☐ More	✓ Less		
Do you have any other comments customer services that you would			ow? Or suggestions for
Is there anything else you would (attach separate pages if needed)			J
<u> </u>			

TE KAUNIHERA Ä-ROHE O WHAKAORIORI

Your details		1
Full name (required)	iuline Marjorie Ce	2/mb
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	g on Wednesday 22 and Thursday 23 May 2024 for have 5-10 minutes to present your feedback to elec	
Would you like to present you	r views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct so	we can get in touch.
Yes (in person)	Yes (via Microsoft Teams)	No No
About you		
	erstand which sectors of the community are providing roach. Your responses will not be made public with to the Council.	
What is your age range?		- 3
What is your ethnicity? (you r	may tick multiple boxes)	
What is your gender?		
Do you live with impairments/	long-term health conditions or do you identify as tā	ngata whaikaha/disabled?

LTP Submissions Volume 9 Page 106

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library a	nd archive
Town Hall (Consultation Document page	ges 13-18)
	Demolish the Town Hall and Municipal Buildings and build a new site, retain the Municipal Building façade, and expand Waiata House.
· (1988년 - 1987년 - 1987년 - 1988년 - 1988년 - 1988년 - 1987년 - 198	e Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
■ Alternative Option 2 – Demolish the buildings; retain Waiata House and t Cost: \$3.57 million.	e Town Hall and Municipal Building and do not replace these the leased Queen Street office.
- 19 TO THE TOTAL TOTAL TO SELECT THE TOTAL TO	Iternative Option 1 include provision and budget to retain the steed cost to do this is \$1.97 million. Do you want to keep the
Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairara	pa Archive (Consultation Document pages 19-24)
The Council's Preferred Option – Cextension to include the Archive. Cost: \$10.75 million.	Ipgrade and expand the Library and consider in future a further
☐ Alternative Option 1 — Upgrade and Cost: \$14.66 million.	d expand the Library and include the Archive now.
☐ Alternative Option 2 — Complete es Cost: \$2.3 million.	ssential Library repairs and maintenance only.
Big Decision 2: Town centre improv	vements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure no other improvements to Queen Street.
	ential work to renew water and roading infrastructure in the town tre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Co	onsultation Document pages 29-31)
■ The Council's Preferred Option – F contestable. Applications for this fur	unding for community groups and organisations would become nding would be considered annually.
	ng Council funding arrangements. (Note: there is currently a ne Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 9 Page 107

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)			
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding			
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding			
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding			
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.			
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K 			
Fees and charges (See proposed fees and charges on our website)					
Yes	sed fees and charges for 2024/25?	☐ Don't know			

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online Phone the Council ☐ Visit the Queen Street Customer Service Centre Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Weekly Monthly More than once a week Never LTP Submissions Volume 9 Page 109

How often, on average, have you v	visited the Queen Street (
☐ More than once a week	☐ Weekly	Monthly	■ Never
Have you used the Council's after	hours service in the past	12 months?	
☐ Yes	□ No		Don't know
Would you prefer to do more or les	ss Council business online	e?	
☐ More	Less		About the same
Do you have any other comments customer services that you would			now? Or suggestions for
Is there anything else you would (attach separate pages if needed)	like to say as part of you		



Your details	1 1 1/ 1	
Full name (required)	had Hamby Lander	***************************************
Organisation (if applicable)	*	
Postal address		*****
Phone	Email	
Hearing		
그 그 그렇게 되었다면 이 이렇게 되어 내가 되었다. 이 이렇게 되었다면 하다 가는 이렇게 되었다.	on Wednesday 22 and Thursday 23 May 2024 for nave 5-10 minutes to present your feedback to elec	
Would you like to present you	r views at the hearing?	
If yes, please make sure your o	contact details in the previous section are correct so	o we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	No
About you		
	rstand which sectors of the community are providin oach. Your responses will not be made public with o the Council.	
What is your age range?		
What is your ethnicity? (you m	nay tick multiple boxes)	*
What is your gender?		
Do you live with impairments/I	ong-term health conditions or do you identify as tāi	ngata whaikaha/disabled?

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Town Hall (Consultation Document pa	ages 13-18)
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	he Town Hall and build a new Town Hall on the site; retain and uilding including façade; and retain Waiata House. ncertainty).
☐ Alternative Option 2 — Demolish to buildings; retain Waiata House and Cost: \$3.57 million.	the Town Hall and Municipal Building and do not replace these d the leased Queen Street office.
	Alternative Option 1 include provision and budget to retain the nated cost to do this is \$1.97 million. Do you want to keep the
Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Waira	rapa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — extension to include the Archive. Cost: \$10.75 million.	Upgrade and expand the Library and consider in future a further
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☐ Alternative Option 2 — Complete Cost: \$2.3 million.	essential Library repairs and maintenance only.
Big Decision 2: Town centre impre	ovements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure e no other improvements to Queen Street.
	entre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Consultation Document pages 29-31)
	Funding for community groups and organisations would become unding would be considered annually.
(2008년 1일) : - (14일 - 14일	sting Council funding arrangements. (Note: there is currently a the Long-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
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	rges (See proposed fees and charsed fees and charges for 2024/25? ☐ No	rges on our website) Don't know
pay to The Vil	lage Openter which	lice in a Relationant Villey by the monthly fee &

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less Don't know Please tell us what you value and enjoy most about these lakes now: vile visitors to Marterton with a wonder ful e Their states should be for enhancement not demunition Visitors montably Thered money notion How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Visit the Council website Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online Phone the Council Visit the Queen Street Customer Service Centre Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? More than once a week Weekly Monthly Never LTP Submissions Volume 9 Page 114

How often, on average, have you vis	sited the Queen Street C	Customer Service Centre	e in the past 12 months?
☐ More than once a week	■ Weekly	Monthly	Never
Have you used the Council's after h	ours service in the past	12 months?	
Yes	No No	□ D	on't know
Would you prefer to do more or less	S Council business online	9?	
☐ More	Less	MA	bout the same
Do you have any other comments o customer services that you would like			ow? Or suggestions for
Is there anything else you would I (attach separate pages if needed)	ike to say as part of you	ır feedback on the 202	4-34 Long Term Plan?
I would like to	en courage	Covenied to	in verlager te
I would like to mon particly.		ation of the	the se hoeal
Wairana pu come			
amalgamation is	this preve	ensly lout no	no believes that
amalenmation is	onld be bes	reficial and	will would wal
be established ent	This by our	1 answs or ly	Central
Government.			
9 congratulati c	ouncillon for	Their woon	h în putting
forward the LT	A g am c	equirent of	The pressure
regained from all in	indoel.		
			TE KAUNIHERA Å-ROHE O WHAKAORIORI

MASTERTON DISTRICT COUNCIL

Your details

Full name (required)	I FRANCIS VICTOR LANE	
Organisation (if applicable)		
Postal address		***************************************
Phone	Email	
Hearing		
- 티시프레이트 - 444시간 아이스런 마음을 하다. 그리스 라이스를 하고 있다면 다시를 하다.	on Wednesday 22 and Thursday 23 May 2024 for ave 5-10 minutes to present your feedback to elec	
Would you like to present your	views at the hearing?	
If yes, please make sure your co	ontact details in the previous section are correct sc	we can get in touch.
☐ Yes (in person)	☐ Yes (via Microsoft Teams)	₽ No
About you		
	stand which sectors of the community are providing each. Your responses will not be made public with y the Council.	
What is your age range?		
What is your ethnicity? (you ma	ay tick multiple boxes)	
What is your gender?		
Do you live with impairments/lo	ng-term health conditions or do you identify as tār	ngata whaikaha/disabled?

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Town Hall (Consultation Docum	ment pages 13-18)	
. (1977년 - 1일	ption – Demolish the Town Hall and Municipal Buildings and build a new own Hall site, retain the Municipal Building façade, and expand Waiata Ho	
	nolish the Town Hall and build a new Town Hall on the site; retain and cipal Building including façade; and retain Waiata House. nigh uncertainty).	
	molish the Town Hall and Municipal Building and do not replace these use and the leased Queen Street office.	
	on and Alternative Option 1 include provision and budget to retain the e estimated cost to do this is \$1.97 million. Do you want to keep the	3
☐ Yes – keep the façade	☐ No – do not keep the façade	
Masterton District Library and	H Wairarapa Archive (Consultation Document pages 19-24)	-
The Council's Preferred Operatension to include the ArcCost: \$10.75 million.	otion – Upgrade and expand the Library and consider in future a further chive.	
☐ Alternative Option 1 – Upg Cost: \$14.66 million.	rade and expand the Library and include the Archive now.	
Alternative Option 2 – Cor Cost: \$2.3 million.	mplete essential Library repairs and maintenance only.	
Big Decision 2: Town centre	e improvements (Consultation Document pages 25-28)	
	otion – Complete essential work to improve water and roading infrastructould be no other improvements to Queen Street.	ture
	olete essential work to renew water and roading infrastructure in the town own centre to improve the 'look and feel' of that space.	n
Big Decision 3: Council Fun	ding (Consultation Document pages 29-31)	
	ption – Funding for community groups and organisations would become or this funding would be considered annually.	Ü
	ain existing Council funding arrangements. (Note: there is currently a ted via the Long-Term Plan process and a smaller pool of annual	

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by
		\$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Fees and cha	rges (See proposed fees and char	ges on our website)
Do you support our propos	sed fees and charges for 2024/25?	
Yes	□ No	Don't know
<u> </u>		
		<u></u>
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Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? ✓ Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ☐ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ✓ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: M Phone the Council ☐ Log a service request online ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Pay in person at the Queen Street Customer Service Centre ☐ Pay via the Council's website Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ☐ Monthly ☐ Weekly

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☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never
Have you used the Council's after h	nours service in the past	12 months?	
☐ Yes	☑ No		Don't know
Tes	140		
Would you prefer to do more or les	s Council business online	e?	
☐ More	☐ Less		
Do you have any other comments of customer services that you would li			ow? Or suggestions for
_!			
(attach separate pages if needed)		ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
Is there anything else you would (attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?

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Your details

Full name (required)	Dinifred Lyn Lane	
Organisation (if applicable)		
Postal address		T -
Phone	Email	
Hearing		
	ng on Wednesday 22 and Thursday 23 May 2024 fo Il have 5-10 minutes to present your feedback to ele	
Would you like to present yo	our views at the hearing?	
If yes, please make sure you	r contact details in the previous section are correct s	so we can get in touch.
☐ Yes (in person)	☐ Yes (via Microsoft Teams)	No.
About you		
[18] [18] [18] [18] [18] [18] [18] [18]	lerstand which sectors of the community are providi proach. Your responses will not be made public with I to the Council.	
What is your age range?		
What is your ethnicity? (you	may tick multiple boxes)	
What is your gender?		
What is your gender.		
Do you live with impairments	s/long-term health conditions or do you identify as ta	ãngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Ø	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
the	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain e Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep e façade?
	Yes – keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
Ø	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Biç	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
	The Council's Preferred Option — Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big	Decision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	☐ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☑ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☑ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

] Yes	☐ No	☐ Don't know

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ☐ Visit the Council website Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online ☐ Phone the Council ☑ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website Pay in person at the Queen Street Customer Service Centre ☐ Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ■ Weekly ■ Monthly

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How often, on average, have you v	risited the Queen Street (Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	Never
Have you used the Council's after l	nours service in the past	/	
☐ Yes	☐ No	回口	on't know
Would you prefer to do more or les	s Council business online	2?	
☐ More	☐ Less		
Do you have any other comments of customer services that you would l			ow? Or suggestions for
,		A TOTAL STEEL STEEL	
Is there anything else you would (attach separate pages if needed)	like to say as part of you	r feedback on the 202	4-34 Long Term Plan?
			\sim

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LTP Submissions Volume 9



Your details

Full name (required)	Hennah Lopslie	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
The Council will hold a hearing	g on Wednesday 22 and Thursday 23 May 2024 for have 5-10 minutes to present your feedback to elec	
Would you like to present you	r views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct se	o we can get in touch.
Yes (in person)	Yes (via Microsoft Teams)	No
About you		
	erstand which sectors of the community are providing roach, Your responses will not be made public with to the Council.	
What is your age range?		
What is your ethnicity? (you n	nay tick multiple boxes)	
What is your gender?		
Do you live with impairments/	long-term health conditions or do you identify as tā	ngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and	nd archive
Town Hall (Consultation Document pag	ges 13-18)
그러지 않는 경기 없었다. 그 이번 그리고 있다면 가지 않는 것이 되었다면 하는 것이 없는 것이 없는 것이다.	Demolish the Town Hall and Municipal Buildings and build a new site, retain the Municipal Building façade, and expand Waiata House
그런데 기계 하나 있는 것 같은 것이 되었다면 가게 되는 것이 하는 것 같아. 그 때문에 가지 않는 것이다.	e Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
✓ Alternative Option 2 – Demolish the buildings; retain Waiata House and to Cost: \$3.57 million.	e Town Hall and Municipal Building and do not replace these the leased Queen Street office.
	Iternative Option 1 include provision and budget to retain timated cost to do this is \$1.97 million. Do you want to keep
☐ Yes — keep the façade	No – do not keep the façade
Masterton District Library and Wairara	apa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Coxtension to include the Archive. Cost: \$10.75 million.	Jpgrade and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and Cost: \$14.66 million.	d expand the Library and include the Archive now.
Alternative Option 2 — Complete es Cost: \$2.3 million.	ssential Library repairs and maintenance only.
Big Decision 2: Town centre improv	vements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure no other improvements to Queen Street.
그들은 가게 하는 것이 없는 것이 되는 것이 되었다. 이 생각 가입니다 그 살아내려면 생각하여 하지 않는데 없다.	ential work to renew water and roading infrastructure in the town tre to improve the 'look and feel' of that space.
Big, Decision 3: Council Funding (Co	onsultation Document pages 29-31)
	funding for community groups and organisations would become anding would be considered annually.
- "''이 있는 사람들이 없는 사람들이 되었다면 보고 있다면 보고 있다면 보고 있다면 없는 것이다. 그렇게 되었다면 보고 있다면 없는 것이다. 그렇게 되었다면 없는 것이다면 없는 것이다면 없는 사람들이 되었다면 없는 것이다면 없어요. 되었다면 없는 것이다면 없는 없는 것이다면 없다면 없는 것이다면 없다면 없는 것이다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없	ng Council funding arrangements. (Note: there is currently a ne Long-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	☐ Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

▼ Yes	□ No	☐ Don't know

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☑ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ☐ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online ☐ Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ Weekly

How often, on average, have you v	isited the Queen Street (Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	☑ Monthly	☐ Never
Have you used the Council's after h	nours service in the past	12 months?	
☐ Yes	□ No		on't know
Would you prefer to do more or les	s Council business online	e?	
☐ More	☐ Less	A	bout the same
Do you have any other comments of customer services that you would I			ow? Or suggestions for
Is there anything else you would	like to say as part of you	ır feedback on the 202	4-34 Long Term Plan?
(attach separate pages if needed)			
			, ,
			\sim

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White Submissions Volume 9



Your details		
Full name (required)	Karen Wendy LAPSHIE	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
The Council will hold a hearing their views in person. You will I via Microsoft Teams online.	on Wednesday 22 and Thursday 23 May 2024 for have 5-10 minutes to present your feedback to elec	those wanting to present ted members in person or
Would you like to present you	r views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct se	o we can get in touch.
☐ Yes (in person)	Yes (via Microsoft Teams)	No
About you		
These questions help us unde improve our engagement app collated data will be reported	erstand which sectors of the community are providir roach. Your responses will not be made public with to the Council.	ng feedback so we can your submission. Only
What is your age range?		
What is your ethnicity? (you	may tick multiple boxes)	
What is your gender?		
Do you live with impairments	long-term health conditions or do you identify as ta	āngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decis	sion 1: Town Hall, library and arc	chive
Town Hall	(Consultation Document pages 13-	18)
Town H		sh the Town Hall and Municipal Buildings and build a new stain the Municipal Building façade, and expand Waiata House.
refurbis		n Hall and build a new Town Hall on the site; retain and ocluding façade; and retain Waiata House. y).
building	ative Option 2 – Demolish the Towngs; retain Waiata House and the leads 3.57 million.	n Hall and Municipal Building and do not replace these used Queen Street office.
	ipal Building façade. The estimate	tive Option 1 include provision and budget to retain d cost to do this is \$1.97 million. Do you want to keep
□ Voc I	keep the façade	☑ No – do not keep the façade
☐ fes = k	eep the laçade	140 – do not keep the laçade
Masterton	District Library and Wairarapa Ar	chive (Consultation Document pages 19-24)
extensi	ouncil's Preferred Option – Upgradion to include the Archive. ion to million.	e and expand the Library and consider in future a further
	ative Option 1 – Upgrade and expa 14.66 million.	nd the Library and include the Archive now.
	ative Option 2 – Complete essentia 2.3 million.	al Library repairs and maintenance only.
Big Decis	ion 2: Town centre improvemer	nts (Consultation Document pages 25-28)
in the to	ouncil's Preferred Option – Comple own centre. There would be no oth 6.48 million	ete essential work to improve water and roading infrastructure er improvements to Queen Street.
centre,		work to renew water and roading infrastructure in the town mprove the 'look and feel' of that space.
Big Decis	sion 3: Council Funding (Consulta	ation Document pages 29-31)
	puncil's Preferred Option – Funding table. Applications for this funding v	g for community groups and organisations would become would be considered annually.
mix of f		uncil funding arrangements. (Note: there is currently a g-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

o you support our proposed fees and charges for 2024/25?		
Yes	□ No	☐ Don't know

Henley Lake and Lake of R Would you prefer the Council and feel in the future if it would	to invest in mainta			
Invest in maintaining the la	kes as they are no	w		
☐ Explore a different look and	d feel in future if it	would cost le	SS	
☐ Don't know				
Please tell us what you value a	and enjoy most ab	out these lake	es now:	
They are a many. I	he look	e, tidy	and use	ed by
How we deliver customer sometimes and the sequestions will help information and information and the sequestion and the sequesti	rm a review of hov	v we deliver o	ur customer serv	
When you need information at most often? Please tick one or		ces, events o	activities, what c	mannei do you use
☐ Visit the Council website				Phone the Council
☐ Visit the Council's social mo	edia pages – e.g.	Facebook or	nstagram 🔲 🛭	Email the Council
☐ Visit the Queen Street Custo	omer Service Centr	e in person		
☐ Other – please specify				
When you need to report a pro	oblem with a Cour	ncil facility or s	service, what char	nnel do you use most often?
☐ Log a service request onlin	ie		□ F	Phone the Council
Visit the Queen Street Custo	omer Service Centr	re		Email the Council
☐ Other – please specify				
When you need to pay your ra etc), what channel do you use			, ,	egistration, consent fees,
☐ Pay via the Council's websi	te 🔲 Pa	ay in person a	t the Queen Stree	et Customer Service Centre
Pay by automatic payment	or direct debit			
How often, on average, have y Street Customer Service Cent			he Council's web	site or contacted the Queen
☐ More than once a week	□W	eekly	Monthly	□ Never

How often, on average, have you v	isited the Queen Street (Customer Service Centre Monthly	e in the past 12 months?
Have you used the Council's after h			
☐ Yes	No	ЦΒ	on't know
Would you prefer to do more or less	s Council business online	e?	
☐ More	Less	□А	bout the same
Do you have any other comments of customer services that you would li			ow? Or suggestions for
The amont Space after amont ever organisation	you enter. its, inform		empty be for other
Is there anything else you would I (attach separate pages if needed)	It is suc	ha boring	mone Junised are a 1-34 Long Term Plan?
the main str New rubbish Make it colu It is born Painting or to Paper Plus	and st	eets, bus -	ete need

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#29 481

COMPLETE

Collector: Test Link (Web Link)

Started: Friday, April 12, 2024 1:16:11 PM Friday, April 12, 2024 1:23:02 PM **Last Modified:**

Time Spent: 00:06:51

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

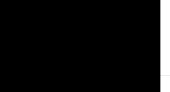
Marg Lawson

No



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



What is your age range?

Q4

Q3

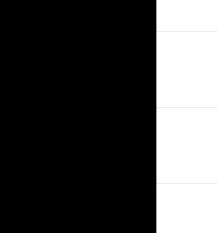
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Masterton District Council Long-Term Plan 2024-34 submission form Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: the walks, the river and the trees are lovely The lake could be nice if the ducks and geese etc were completly culled Q21 Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another

Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

O25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details		
Full name (required)	Taxore Leach	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	ng on Wednesday 22 and Thursday 23 May 2024 for all lill have 5-10 minutes to present your feedback to elec	
Would you like to present yo	our views at the hearing?	
If yes, please make sure you	r contact details in the previous section are correct so	we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	□ No
About you		
하다 보다 그렇게 하는 사람들은 그 아니까지 않는 것이 되었다. 그 그리고 있는 것이다.	derstand which sectors of the community are providing proach. Your responses will not be made public with you to the Council.	
What is your age range?		
What is your ethnicity? (you	may tick multiple boxes)	
What is your gender?		
Do you live with impairments	s/long-term health conditions or do you identify as tān	ngata whaikaha/disabled?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive	
Town Hall (Consultation Document pages 13-18)	
The Council's Preferred Option — Demolish the Town Hall on the current Town Hall site, retain to Cost: \$42.6 million.	e Town Hall and Municipal Buildings and build a new the Municipal Building façade, and expand Waiata House.
Alternative Option 1 – Demolish the Town Hall refurbish the existing Municipal Building including Cost: \$49.9 million (noting high uncertainty).	and build a new Town Hall on the site; retain and ing façade; and retain Waiata House.
☐ Alternative Option 2 – Demolish the Town Hall buildings; retain Waiata House and the leased Cost: \$3.57 million.	
The Council's Preferred Option and Alternative C the Municipal Building façade. The estimated cost the façade?	
☐ Yes – keep the façade	☑ No – do not keep the façade
Masterton District Library and Wairarapa Archive	(Consultation Document pages 19-24)
☐ The Council's Preferred Option — Upgrade and extension to include the Archive. Cost: \$10.75 million.	d expand the Library and consider in future a further
Alternative Option 1 – Upgrade and expand th Cost: \$14.66 million.	e Library and include the Archive now.
☐ Alternative Option 2 — Complete essential Libra Cost: \$2.3 million.	ary repairs and maintenance only.
Big Decision 2: Town centre improvements (C	Consultation Document pages 25-28)
The Council's Preferred Option — Complete es in the town centre. There would be no other imposs: \$6.48 million	sential work to improve water and roading infrastructure provements to Queen Street.
☐ Alternative Option — Complete essential work to centre, and redevelop the town centre to improcest: \$14.12 million.	to renew water and roading infrastructure in the town ve the 'look and feel' of that space.
Big Decision 3: Council Funding (Consultation I	Document pages 29-31)
The Council's Preferred Option – Funding for contestable. Applications for this funding would	community groups and organisations would become be considered annually.
☐ Alternative Option — Maintain existing Council of mix of funding that is allocated via the Long-Terrocontestable funding).	funding arrangements. (Note: there is currently a m Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	☐ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☑ Maintain funding
2: Regional Walking and Cycling facilitation	☑ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☑ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
CI \$5 fu fac	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
		☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support our propo: Yes	sed fees and charges for 2024/25?	☐ Don't know
business.	t could mean to	that everything
Costs , 4 -1h	ed costs go u	p every year.

Henley Lake and Lake of	f Remembrance (Consult	ation Document page	e 42)	
Would you prefer the Councilon and feel in the future if it wo		the lakes as they are	now or explore a differ	rent look
Invest in maintaining the	lakes as they are now			
☐ Explore a different look	and feel in future if it would	l cost less		
☐ Don't know				
Please tell us what you valu	e and enjoy most about th	ese lakes now:		
The walk	cwound bo	Ih lake	is a plec	iscure
How we deliver custome		, ,		
These questions will help in				
When you need information most often? Please tick one		vents or activities, wh	at channel do you use	
☐ Visit the Council website		1	☑ Phone the Council	
☐ Visit the Council's social	media pages – e.g. Facebo	ook or Instagram	☐ Email the Council	
☐ Visit the Queen Street Cus	stomer Service Centre in pe	erson		
☐ Other – please specify				
When you need to report a pelease tick one option.	problem with a Council fac	ility or service, what o	channel do you use mo	ost often?
☐ Log a service request on	line	Π[✓ Phone the Council	
☐ Visit the Queen Street Cus	stomer Service Centre	[☐ Email the Council	
☐ Other – please specify				
When you need to pay your etc), what channel do you us			og registration, consen	t fees,
Pay via the Council's web	osite 🔲 Pay in pe	erson at the Queen S	treet Customer Service	e Centre
☑ Pay by automatic paymer	nt or direct debit			
How often, on average, have Street Customer Service Cer			ebsite or contacted th	ie Queen
☐ More than once a week LTP Submissions Volume 9	☐ Weekly	✓ Month		er ge 143

How often, on average, have you visited t ☐ More than once a week	the Queen Street Custo	omer Service (Monthly	Centre in the past 12 months?	
Have you used the Council's after hours s ☐ Yes	service in the past 12 m	onths?	☐ Don't know	
Would you prefer to do more or less Cour ☐ More	ncil business online?		☐ About the same	
Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?				
Apply to Waka Kotahi to put more crossings on Chapel St / Highway State Highway 2. 1) By the Welling Regional Caucil building 1. 2) By the Kuripuni Garage.				

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? (attach separate pages if needed)

Septic Tanks + Cirayhoter tanks.

Septic Tanks + Cirayhoter tanks.

Because
The town gets short of noderni the summon.

The town gets short of noderni the summon.

Septic tanks would break down the naste matter

Septic tanks would break down the naste matter

before it gets to the main pipes.

before it gets to the main pipes.

Cray noder could be used again to flush toilets, or

Noth an outside tap that

noder the gendens. With an outside tap that

noder the gendens. The tank could be emptied

hose connection, the tank could be emptied

if the house occupant was going away for

if the house occupant was going away for

the septic tank to be flushed away.

MSTN.GOVT.NZ

@MastertonDC

LTP Submissions Volume



#318 **483**

Collector: Test Link (Web Link)

Started: Wednesday, May 01, 2024 7:06:45 PM Last Modified: Wednesday, May 01, 2024 7:45:56 PM

Time Spent: 00:39:11

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Philippe Leloir

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Pleasant areas of Masterton

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

JILCII!

Q22

Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29** Respondent skipped this question Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#561 **484**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Saturday, May 04, 2024 1:21:16 PM

 Last Modified:
 Saturday, May 04, 2024 1:40:00 PM

Time Spent: 00:18:43

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Julie Leveridge

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

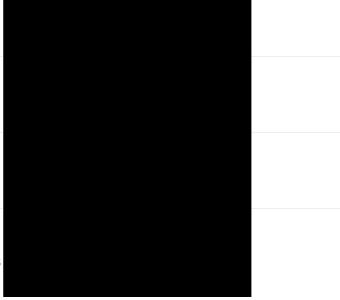
Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

015

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Respondent skipped this question When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Please prioritise progress on the library project, this fundamental community space and the incredible people running it deserve to have their futures secured through serious investment (upgrades and expansion) so they can best benefit Masterton as a whole! :)

#237 **485**

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, April 27, 2024 2:45:26 PM Last Modified: Saturday, April 27, 2024 3:08:25 PM

Time Spent: 00:22:58

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Organisation (if applicable)

Postal address

Email

Phone

Clare Neila Libby



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

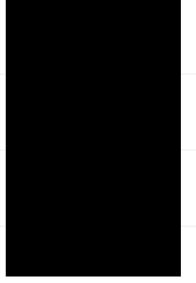
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain andrefurbish the existing Municipal Building including façade; and retain Waiata House.Cost: \$49.9 million (noting high uncertainty).

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

they provide valuable recreational space for citizens and for visitors to enjoy and give Masterton both it's identity and historical significance.

Q21

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#601 **486**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, May 06, 2024 9:49:37 AM

 Last Modified:
 Monday, May 06, 2024 10:00:12 AM

Time Spent: 00:10:34
IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Len Lidbetter

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

Q4

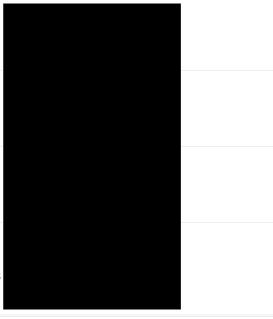
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

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Q11

Council Funding (Consultation Document pages 29-31)

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Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Skate board confiscation, why only skateboard.

Wrong use of disabled parking, increase the fee.

Airport events, 9000 dollars, too much re consider benefits to town as opposed to short term gain.

Library printing etc, OK for CCS card otherwise increase.

New subdivisions should pay more than just connection fees.

Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

O20

Q19

Please tell us what you value and enjoy most about these lakes now:

Maintaining is important. they are well used, but always review.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to

Q29

consider in future?

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Look at alternative Halls. We cannot afford a new edifice at present. Increase Waiata house is OK.

#582 **487**

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, May 06, 2024 8:39:11 AM **Last Modified:** Monday, May 06, 2024 8:53:12 AM

Time Spent: 00:14:00 IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Sandee Lidbetter



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

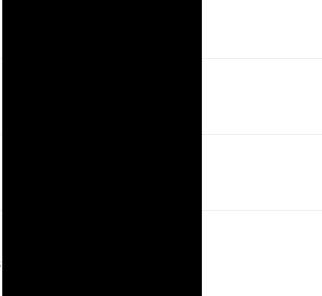
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

No

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Respondent skipped this question

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Log a service request online

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay via the Council's website

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

Q25

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Never

Q26

Have you used the Council's after hours service in the past 12 months?

No

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Local Government should be responsible for the essential utilities of the community. These should be well maintained and when a new development us made the developer must pay for the added infrastructure required for the new development. If this means making a satellite sewage treatment or more water tanks it should be the developer and ultimately the purchaser that pays not other rate payers. We are in a depression at the moment. Only spend what is necessary to maintain core business and the services of water, sewage, roading, and waste disposal going well.

#41 **488**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 14, 2024 3:50:05 PM

 Last Modified:
 Sunday, April 14, 2024 3:54:46 PM

Time Spent: 00:04:41

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

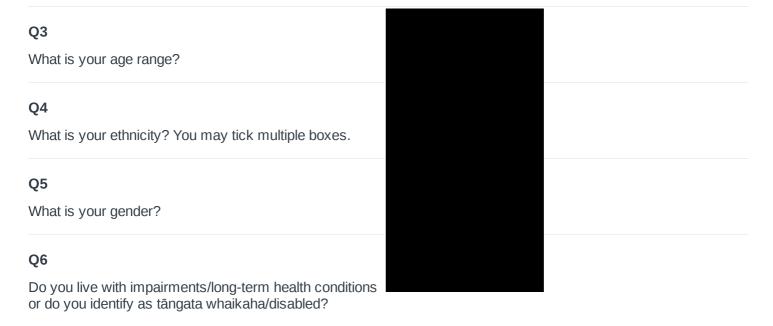
Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16 The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather Service Area 5: Climate initiatives than funding Climate Activation facilitation beyond April 2026, when external funding ceases Page 3: Fees and Charges Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21 Email the Council** When you need information about Council services, events or activities, what channel do you use most often? **Q22 Email the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

How often, on average, have you accessed information from the Council's website or contacted the Queen

Street Customer Service Centre in the past 12 months?

Q24

Never

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Keep the rates reasonable

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Promote safe cycling please

#130 489

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, April 22, 2024 11:47:30 AM **Last Modified:** Monday, April 22, 2024 12:06:33 PM

00:19:03 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Ian Lindsay

Postal address

Phone

Email

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the

previous section are correct so we can get in touch.

Q3 What is your age range?

Q4 What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6 Do you live with impairments/long-term health conditions



Page 2: Your Thoughts on the Big Decisions

or do you identify as tāngata whaikaha/disabled?

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

015

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page	3:	Fees	and	Charges
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Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Explore a different look and feel in future if it would cost less

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

Q27

Respondent skipped this question

Would you prefer to do more or less Council business online?

Q28

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Yes, this is my second submission. I support the councils main options as detailed above IF AND ONLY IF rates increases do not exceed the published national Consumer Price Index.

Rates increases are the SINGLE most important thing for the council to get right. Increases beyond the CPI are simply unsustainable, that is obvious surely. Any projects MUST comply with this overarching constraint.

#129 490

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, April 22, 2024 8:23:19 AM

 Last Modified:
 Monday, April 22, 2024 8:45:56 AM

Time Spent: 00:22:36 IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

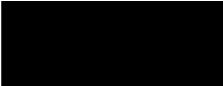
Full name (required)

Postal address

Email

Phone

Francis Little



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

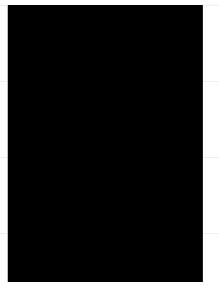
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Comments Page 4: Your thoughts to help shape our thinking Q19 Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Explore a different look and feel in future if it would cost less?

Please tell us what you value and enjoy most about these lakes now:	
Q21	Visit the Council website
When you need information about Council services,	

Respondent skipped this question

Q22	Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

events or activities, what channel do you use most

Q20

often?

Q23 Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen

Street Customer Service Centre in the past 12 months?

Q25

How often, on average, have you visited the Queen
Street Customer Service Centre in the past 12 months?

Q26

Yes

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details

Full name (required)	MARTIN	LLOYD	
Organisation (if applicable)			
Postal address			
Phone		Email	
Hearing			
		y 22 and Thursday 23 May 2024 for ses to present your feedback to elec	
Would you like to present yo	our views at the h	earing?	
If yes, please make sure you	r contact details i	n the previous section are correct se	o we can get in touch.
Yes (in person)		Yes (via Microsoft Teams)	⋈ No
About you			
	proach. Your resp	ectors of the community are providing conses will not be made public with	
What is your age range?			
What is your ethnicity? (you	may tick multipl	e boxes)	
		And Annual Section 1997	
What is your gender?			
Do you live with impairments	s/long-term healt	n conditions or do you identify as tā	ngata whaikaha/disabled?
		A Charles And A Charles	A the standard days and

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	Decision 1: Town Hall, library and archive			
То	vn Hall (Consultation Document pages 13-18)			
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.			
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).			
Д.	Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.			
the	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep façade?			
	Yes – keep the façade No – do not keep the façade			
Ma	sterton District Library and Wairarapa Archive (Consultation Document pages 19-24)			
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.			
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.			
A	Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.			
Bi	Decision 2: Town centre improvements (Consultation Document pages 25-28)			
X	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million			
	Alternative Option — Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.			
Biç	Decision 3: Council Funding (Consultation Document pages 29-31)			
×	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.			
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).			

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	☐ Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
		☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support our prop	posed fees and charges for 2024/25?	
☐ Yes	□ No	🛛 Don't know

Your thoughts to help shape our thinking

Henley Lake and Lake of Rememb	rance (Consultatio	n Document page 42)		
Would you prefer the Council to invest and feel in the future if it would cost le	in maintaining the l		explore a different look	
🗖 Invest in maintaining the lakes as th	ney are now			
\square Explore a different look and feel in	future if it would co:	st less		
☐ Don't know				
Please tell us what you value and enjor	y most about these	lakes now:		
THE PLEASURE THIS THE BEAUTY OF THE	S FACILITY E LAKE & A	SIVES TO ALL	AGES.	
How we deliver customer services These questions will help inform a revie When you need information about Cou most often?	ew of how we delive	er our customer services.	el do you use	
Visit the Council website		☐ Phone	e the Council	
☐ Visit the Council's social media page	es – e.g. Facebook	or Instagram 🔲 Email	the Council	
☐ Visit the Queen Street Customer Serv	vice Centre in persor	1		
☐ Other – please specify				
When you need to report a problem wit	th a Council facility	or service, what channel c	lo vou use most often?	
☑ Log a service request online			e the Council	
☐ Visit the Queen Street Customer Service Centre			☐ Email the Council	
☐ Other – please specify				
When you need to pay your rates or pay etc), what channel do you use most ofte	y for another Counc en?	il service (e.g. dog registr	ation, consent fees,	
Pay via the Council's website	☐ Pay in persor	n at the Queen Street Cus	stomer Service Centre	
Pay by automatic payment or direct o				
How often, on average, have you acces Street Customer Service Centre in the p	sed information from	m the Council's website or	contacted the Queen	
☐ More than once a week	☐ Weekly	Monthly	☐ Never	

LTP Submissions Volume 9

How often, on average, have you v	visited the Queen Street (Customer Service Centre	in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	🔀 Never
Have you used the Council's after	hours service in the past	12 months?	
☐ Yes	X No		on't know
Vould you prefer to do more or les	ss Council business online	e?	
☐ More	Less	THE SAV	uE.
Do you have any other comments customer services that you would	on how the Council deliv like the Council to consid	ers customer services no er in future?	w? Or suggestions for
I SEE THE SYSTEM POSITIONS PRODUCED PONG REPORTS THAT PERHAPS THIS IS DO	US LITTLE OF	HELLE OTHER T	THAN WRITING
Is there anything else you would (attach separate pages if needed) KEEP IT SIMPE			4-34 Long Term Plan?
			9
MSTN.GOVT.NZ			TE KAUNIHERA Á-ROHE O WHAKAO
f @MastertonDC			MASTERTO DISTRICT COUN

#145 **492**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 23, 2024 11:45:53 AM

 Last Modified:
 Tuesday, April 23, 2024 12:01:40 PM

Time Spent: 00:15:46

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

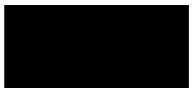
Full name (required)

Postal address

Email

Phone

Christopher Locke



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

While I appreciate everything the council does, and I realise it is currently in a tough spot, I hope you understand how tough everyone has got it at the moment. The rate rises this coming year are a really going to have a massive impact. Please please think long and hard before you commit to increasing spending on the projects mentioned above. I would hope you are looking at ways to reduce spending and how you can cut rates in the future.

Page 4: Your thoughts to help shape our thinking

Q19 Explore a different look and fe

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

we walk around the lakes and enjoy the walk

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Weekly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Please read the room around how close people are to not being able to afford to pay rates.

#466

COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 2:26:26 PM **Last Modified:** Friday, May 03, 2024 2:33:07 PM

Time Spent: 00:06:41

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Steven Loftus

Postal address

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

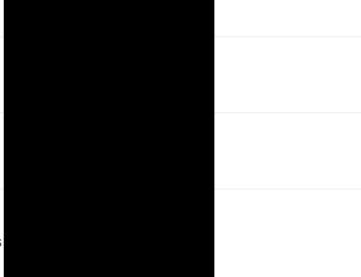


What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option - Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Yes - keep the façade

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 - Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Respondent skipped this question

011

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

Q15

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

Respondent skipped this question

Do you support our proposed fees and charges for

2024/25?

Q18

Comments

Respondent skipped this question

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

Q27

Respondent skipped this question

Would you prefer to do more or less Council business online?

Q29

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #326 **494**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 11:05:48 AM

 Last Modified:
 Thursday, May 02, 2024 12:16:01 PM

Time Spent: 01:10:13

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Bruce Kennedy Logan



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

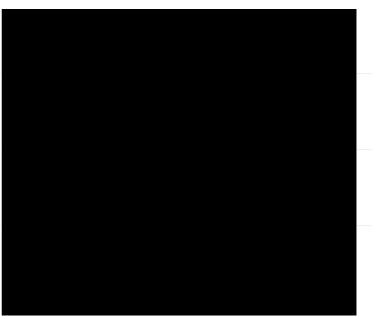
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Respondent skipped this question

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

Comments

There's not sufficient information provided eg proposed dog fees

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Henley Lake and Queen Elizabeth II Park (including the Lake of Remembrance) are Masterton's "jewels in the crown". In my estimation, they are used and enjoyed by considerably more people (including visitors) than the old town hall was, and this will continue to be the case if a new town hall is built. For this and other reasons, in my view Henley Lake and the Lake of Remembrance, should be rated somewhat higher in funding priority than the proposed new town hall. This particularly relates to the likely need in future to fund the taking of water from an alternative source maintain the lakes and to prevent them from drying up, or being conveyed to wetlands. If an alternative reliable source of water is found not to exist, and Henley Lake is to become a wetland, I would hope that funding is available to create a very special and appealing wetland in its place - one that draws in people from far and wide.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

When you need to report a problem with a Council facility or service, what channel do you use most often?

Other - please specify: Communicate via Antenno

Q23

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Questions 24 and 25 above should have included an option "less than monthly". In my case it would be approximately once a year, if that.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Unlike in other parts of NZ, the funding of safe cycleways by the Masterton District Council has a very low priority. Cycling to and from work and school, and into the centre of town and across town should be encouraged. The lack of safe cycleways particularly impacts school children and retired people.



Your details		
Full name (required)		
Organisation (if applicable)		
Postal address		
Phone	Email	

Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

10.	CHARLES STATES AND	for strategic laboration	distribute to the	Grandalia Garatica	with a building a back of	and the second second second
II ves.	Diease make sur	e voui contact	details in the	previous section	are correct so w	e can get in touch

☐ Yes	(in	person)
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	153	LVIC	IVIICIL	JOUL	160	113

No.

About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach, Your responses will not be made public with your submission. Only collated data will be reported to the Council.



Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and archive

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Walata House. Cost: \$42.6 million.

Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).

Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.

Cost: \$3.57 million.

The Council's Preferred Option and Alternative Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

No – do not keep the façade

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive.

Cost: \$10.75 million.

Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.

Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.

Big Decision 2: Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.

Cost: \$6.48 million

Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.

Cost: \$14.12 million.

Big Decision 3: Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

		E,
Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

Fees and charges (See proposed fees and charges on our website)

Do you support our proposed fees and charges for 2024/25?

Yes

No

Don't know

Some of them.

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Invest in maintaining the lakes as they are now

Explore a different look and feel in future if it would cost less

Don't know

and delivery

Please tell us what you value and enjoy most about these lakes now:

Beautiful environment. Love the trees, pwildlife, Fantastic place for walking your dog.

However money needs to be spend on finishing the fenced dog park and culling all the Canadian ducks.

How we deliver customer services (Consultation Document page 42)

These questions will help inform a review of how we deliver our customer services.

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

Phone the Council

Visit the Council's social media pages – e.g. Facebook or Instagram

Email the Council

Visit the Queen Street Customer Service Centre in person

Other - please specify

Check the Times Age / Midweek

When you need to report a problem with a Council facility or service, what channel do you use most often?:

Log a service request online

Phone the Council

Visit the Queen Street Customer Service Centre

Email the Council

Other - please specify

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay via the Council's website

Pay in person at the Queen Street Customer Service Centre

Pay by automatic payment or direct debit

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

More than once a week

ekly Mon

Never

occasionally

How often, on average, have you v	risited the Queen Street	Customer Service Centre	e in the past 12 mo	nths? Ju
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never	twice
Have you used the Council's after l	hours service in the past	12 months?		
☐ Yes	☑ No		on't know	
Would you prefer to do more or les	ss Council business onlin	e?		
More	☐ Less			
Do you have any other comments customer services that you would l			ow? Or suggestion	ns for
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f @MastertonDC			MASTER DISTRICT CO	DUNCIL

#317 **496**

COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 10:15:09 AM

 Last Modified:
 Thursday, May 02, 2024 10:18:30 AM

Time Spent: 00:03:20

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) louise

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range? Q4 What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc). what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months?

Never

Q25

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #215 **497**

COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, April 25, 2024 3:03:50 PM Last Modified: Thursday, April 25, 2024 3:21:42 PM

Time Spent: 00:17:52

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Ian Lucas



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

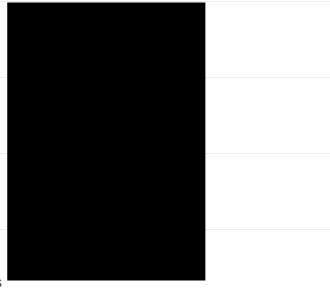
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

This is very limited consultation when there are limited options to choose from.

The council needs to remember that they have an ageing population that can't pay ever increasing rates for vanity projects.

Page 4: Your thoughts to help shape our thinking

Q19 Don't know

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Visit the Queen Street Customer Service Centre in person

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Stop sending your parking wardens up to the hospital parks.

People are suffering enough when they are having to visit the hospital, without receiving tickets because their appointments run over time

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Reduce spending so rate rises are more realistic.

There is no need for a town hall or other vanity projects.

The council needs to live within its means. The projected cummulative rate rises in this plan will force some people out of their homes.

From: Amma Lynch
To: Submissions Sub
Subject: LTP Submission

Date: Saturday, 4 May 2024 10:21:44 pm

To Whom it may concern

I strongly endorse the continued investment and support of Destination Wairarapa at current levels. As the singular organisation devoted to promoting and marketing Masterton and our wider region, Destination Wairarapa plays a crucial role in showcasing our area not only to New Zealand but also to international audiences.

The Wairarapa's growth remains impressive, with visitor spending increasing by 21% since pre-COVID-19 levels in 2020. Much of this achievement can be attributed to Destination Wairarapa's efforts in creating high-profile marketing campaigns across various channels. Given tourism's status as New Zealand's second-largest industry, maintaining visitor expenditure is imperative for ensuring the sustained growth of Masterton and our region.

It is important to support Destination Wairarapa for the prosperity of Masterton and our wider region.

Anne Marie Lynch

From: <u>Claire Lynch</u>
To: <u>Submissions Sub</u>

Subject: LTP Submission - Destination Wairarapa funding

Date: Thursday, 2 May 2024 3:37:04 pm

LTP Submission

I advocate for the continued investment and support of Destination Wairarapa at current levels. As the sole organisation dedicated to promoting and marketing Masterton and our region, Destination Wairarapa plays a pivotal role in ensuring that Masterton and our region is showcased not only to New Zealand but also to international audiences.

Amidst downturns experienced by other regions, the Wairarapa has continued to grow, with visitor spending surpassing by 21% since pre-COVID-19 levels in 2020. This success owes much to the efforts of Destination Wairarapa in creating high-profile marketing campaigns across a range of channels. Given that tourism is New Zealand's second-largest export industry, sustaining visitor expenditure is crucial for our region's continued growth.

Marketing our region effectively is imperative for supporting our local economy. Continued funding at the current levels for Destination Wairarapa is crucial in maintaining visitor numbers and elevating the profile of the Wairarapa in the tourism sector.

Backing Destination Wairarapa's endeavours is essential for Masterton and our region's prosperity.

Claire Lynch

From: <u>David Lynch</u>
To: <u>Submissions Sub</u>

Subject: LTP Submission - Destination Wairarapa funding

Date: Wednesday, 1 May 2024 7:29:46 pm

LTP Submission

Marketing our region to N Z and beyond is essential for our local economy.

Destination Wairarapa is the only local organisation who focus on growing tourism in our area. It is paramount that continued funding remains for Destination Wairarapa to maintain visitors numbers to our region and a high profile for the Wairarapa in tourism.

Tourism is NZ's second largest export industry. We need effective marketing to bring in the tourist \$. Destination Wairarapa strongly and effectively target prime visitor channels. Our visitor spend is up 21% on pre-covid 2020 levels. Increased national attention indicates a promising future and increased GDP growth because of tourism.

Backing this work is essential and must be continued at current levels. I believe this is a small investment for huge return for the Wairarapa region.

David Lynch



Sent from my iPad

From: David Lynch
To: Submissions Sub

Subject: LTP Submission -funding Destination Wairarapa

Date: Wednesday, 1 May 2024 7:04:41 pm

LTP Submission

I strongly support continued investment and support of Destination Wairarapa at current levels and above.

Destination Wairarapa is the only local organisation solely focused on our region who continue to ensure the Wairarapa is showcased to NZ and further a field.

In recent times while other regions have experienced down turns in visitors our region has continued to thrive. Wairarapa visitor spend has increased 21% from pre-covid 2020. I believe much of this is due to high profile marketing by Destination Wairarapa who constantly promote us in the best marketing channels available.

Tourism is NZ's second biggest export industry. We need our visitors spend to keep our region growing.

The Wairarapa is fortunate to have such a hardworking, strong team promoting our region. Destination Wairarapa must be backed strongly for the sake of our local economy.

Rose Mary Lynch

Sent from my iPad

#150 **502**

COMPLETE

Collector: Test Link (Web Link)

Started: Tuesday, April 23, 2024 1:58:42 PM Last Modified: Tuesday, April 23, 2024 2:01:21 PM

Time Spent: 00:02:39

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Lynette

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: The walking tracks **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #76 **503**

COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, April 18, 2024 7:01:45 AM Last Modified: Thursday, April 18, 2024 7:27:35 AM

Time Spent: 00:25:49

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

Amanda Lynn



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 Respondent skipped this question

What is your age range?

Q4 Respondent skipped this question

What is your ethnicity? You may tick multiple boxes.

Q5 Respondent skipped this question

What is your gender?

Q6 Respondent skipped this question

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

Please stop all regional economic development funding as the strategy is poorly articulated and poorly carried out. The work is likely to be having unanticipated negative consequences for both ratepayers and the regional economy. There is insufficient expertise applied - and it could be harmful.

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

They have an important heritage component for Masterton. They need intensive dog control as the lakes are almost unusable for non-dog owning people who do not want to be confronted by uncontrolled animals. They are underutilised from a regional climate and water management perspective in relation to their ability to add to our knowledge and skill set for water management. A focus on heritage, broad use for social wellbeing, and improving knowledge and skills will glean great value, and assure a positive future for the lakes.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I found your building inspection team (including admin and inspectors) easy to deal with. The online system + email worked really well.

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I'd like to see a significant improvement in the maintenance of public assets, including parks and gardens. More support for the conservation (working with the public, not setting up expensive programmes) of heritage - honouring all peoples who settled in this area and the infrastructure they created to our benefit. It would be very positive to see a more respectful and professional tone toward all ratepayers and ratepayer organisations by the Mayor. We want to rise and aspire, not fall into past bad habits. Pick up any pen, with the best of intent. Thank you for the opportunity to comment. Cheers, Doc.

#663 504

COMPLETE

Collector: Test Link (Web Link)

Started: Monday, May 06, 2024 7:37:16 AM **Last Modified:** Monday, May 06, 2024 7:49:29 AM

00:12:12 **Time Spent:**

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required)

Postal address

Email

Phone

David Macdonald

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range? Q4 What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q5

Do you live with impairments/long-term health conditions



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Respondent skipped this question

Q16 Service Area 5: Climate initiatives The Council's Preferred Option - Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases Page 3: Fees and Charges Q17 No Do you support our proposed fees and charges for 2024/25?

Page 4: Your thoughts to help shape our thinking

Q18

Comments

Q19 Don't know

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Phone the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #110 **505**

COMPLETE

Test Link (Web Link) Collector:

Started: Sunday, April 21, 2024 8:16:50 AM **Last Modified:** Sunday, April 21, 2024 8:21:48 AM

Time Spent:

00:04:58 IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) **Dawn Anne Macdonald**

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

03 Respondent skipped this question

What is your age range?

Q4 Respondent skipped this question

What is your ethnicity? You may tick multiple boxes.

Q5 Respondent skipped this question

What is your gender?

Q7

Q6 Respondent skipped this question

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Respondent skipped this question

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

No

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21

Phone the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Your details
Full name (required) Fn- Magnonaun
Organisation (if applicable)
Postal address
Phone Email
Hearing
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.
Would you like to present your views at the hearing?
If yes, please make sure your contact details in the previous section are correct so we can get in touch.
☐ Yes (in person) ☐ Yes (via Microsoft Teams) ☐ No
About you
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.
What is your age range?
What is your ethnicity? (you may tick multiple boxes)
What is your gender?
Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
Mι	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain the unicipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the çade?
	Yes – keep the façade ☐ No – do not keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
V	Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
Ø	The Council's Preferred Option — Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost; \$6.48 million
	Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big	g Decision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
\square	Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a

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contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	IGES (See proposed fees and charsed fees and charges for 2024/25?	rges on our website)
Yes	√ No	☐ Don't know
	8	
LTP Submissions Volume 9		Page 229

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online ☐ Phone the Council Visit the Queen Street Customer Service Centre ☐ Email the Council Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly □ Never

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☐ More than once a week	☐ Weekly	✓ Monthly	☐ Never
Have you used the Council's after h			
☐ Yes	☑ No	☐ Don't know	
Would you prefer to do more or les	s Council business onlin	e?	
☐ More	Less		
		7.	
Do you have any other comments of customer services that you would li			ow? Or suggestions for
· · · · · · · · · · · · · · · · · · ·			

MSTN.GOVT.NZ

f @MastertonDC



Your details

Full name (required) da Macdonalel
Organisation (if applicable)
Postal address
Phone Email
Hearing
Hearing
The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.
Would you like to present your views at the hearing?
If yes, please make sure your contact details in the previous section are correct so we can get in touch.
☐ Yes (in person) ☐ Yes (via Microsoft Teams) ☐ No
About you
These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.
What is your age range?
What is your ethnicity? (you may tick multiple boxes)
What is your gender?
Do you live with impairments/long-term health conditions or do you identify as tangata whaikaha/disabled?

LTP Submissions Volume 9 Page 232

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big	Decision 1: Town Hall, library and archive
Tov	wn Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
ě	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.
Mu	e Council's Preferred Option and Alternative Option 1 include provision and budget to retain the nicipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the ade?
	Yes – keep the façade ☑ No – do not keep the façade
Ma	sterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75 million.
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
	Alternative Option 2 – Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big	Decision 2: Town centre improvements (Consultation Document pages 25-28)
	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street. Cost: \$6.48 million
	Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space. Cost: \$14.12 million.
Big	Decision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option — Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
-	Alternative Option — Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 9 Page 233

contestable funding).

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
Fees and cha	rges (See proposed fees and chai	rges on our website)
Do you support our propo	sed fees and charges for 2024/25?	
Yes	: No	☐ Don't know
LTP Submissions Volume 9		Page 234

Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ✓ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ✓ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online ☐ Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly ☐ Never

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How often, on average, have you vi			☐ Never
☐ More than once a week	☐ Weekly	Monthly	□ ivevei
Have you used the Council's after h	nours service in the past	12 months?	
Yes	√No		Don't know
			·
Would you prefer to do more or less	/	e?	
More	Less		
Do you have any other comments of customer services that you would li	on how the Council delivice the Council to consider	ers customer services r er in future?	now? Or suggestions fo
· · · · · · · · · · · · · · · · · · ·			
*			
	,		
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
(attach separate pages if needed)			
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#108 **508**

COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, April 20, 2024 3:34:49 PM Last Modified: Saturday, April 20, 2024 3:43:40 PM

Time Spent: 00:08:51

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

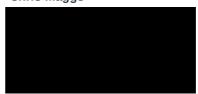
Full name (required)

Postal address

Email

Phone

Chris Maggs



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Other - please specify: Newspaper When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay in person at the Queen Street Customer Service Centre When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

No

Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Time to be prudent but stsy strategic with likes of climate change initiatives. Council should focus on core services in the mostvcost effective way including leasing where possible to support local business.

Your details Maguire Full name (required) Organisation (if applicable) Postal address Phone Email Hearing The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online. Would you like to present your views at the hearing? If yes, please make sure your contact details in the previous section are correct so we can get in touch. ☐ Yes (via Microsoft Teams) Yes (in person) About you These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council. What is your age range? What is your ethnicity? (you may tick multiple boxes)

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Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

What is your gender?

Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and ar	chive
Town Hall (Consultation Document pages 13	3-18)
	lish the Town Hall and Municipal Buildings and build a new retain the Municipal Building façade, and expand Waiata House.
아마님이 이 이 일 가게 되었는데 아이는 이번 바람이 아이가 아니까 아이를 하지 않는데 그 아니네요? 이번 네네. 네	n Hall and build a new Town Hall on the site; retain and including façade; and retain Waiata House. hty).
☐ Alternative Option 2 — Demolish the Tov buildings; retain Waiata House and the le Cost: \$3.57 million.	vn Hall and Municipal Building and do not replace these eased Queen Street office.
	ative Option 1 include provision and budget to retain ed cost to do this is \$1.97 million. Do you want to keep
☐ Yes – keep the façade	☑ No – do not keep the façade
Masterton District Library and Wairarapa A	rchive (Consultation Document pages 19-24)
The Council's Preferred Option — Upgra extension to include the Archive. Cost: \$10.75 million.	de and expand the Library and consider in future a further
☐ Alternative Option 1 — Upgrade and experions: \$14.66 million.	and the Library and include the Archive now.
☐ Alternative Option 2 – Complete essenti Cost: \$2.3 million.	ial Library repairs and maintenance only.
Big Decision 2: Town centre improveme	ents (Consultation Document pages 25-28)
☐ The Council's Preferred Option — Compline the town centre. There would be no of Cost: \$6.48 million	lete essential work to improve water and roading infrastructure her improvements to Queen Street.
	work to renew water and roading infrastructure in the town improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Consult	tation Document pages 29-31)
The Council's Preferred Option — Funding contestable. Applications for this funding	ng for community groups and organisations would become would be considered annually.
	ouncil funding arrangements. (Note: there is currently a ng-Term Plan process and a smaller pool of annual

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
Fees and cha	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	 □ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund ○ OR □ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K
	sed fees and charges for 2024/25?	
☐ Yes	□ No	Don't know

LTP Submissions Volume 9 Page 243

Your thoughts to help shape our thinking

Heniey Lake and Lake of Rem	embrance (C	onsultation Do	ocument page	42)	
Would you prefer the Council to i and feel in the future if it would co		ining the lake	s as they are r	now or explo	re a different look
✓ Invest in maintaining the lakes	as they are no	DW .			
☐ Explore a different look and fe	el in future if it	would cost le	SS		
☐ Don't know					
Please tell us what you value and	enjoy most ab	out these lake	es now:		
The bird life. The attraction				to the	tavn
How we deliver customer server. These questions will help inform a whom you need information about	a review of how	w we deliver o	ur customer s		
When you need information about most often? Please tick one option		ces, events or	activities, wh	at channel de	o you use
☐ Visit the Council website			1	☐ Phone the	e Council
☐ Visit the Council's social media	a pages – e.g.	Facebook or I	nstagram [☐ Email the	Council
☐ Visit the Queen Street Custome	er Service Centi	re in person			
☐ Other – please specify	local M	ewspape	I		
When you need to report a proble Please tick one option.	em with a Cour	ncil facility or s	ervice, what c	channel do ye	ou use most often?
☐ Log a service request online			Ī	☐ Phone the	e Council
☐ Visit the Queen Street Custome	r Service Centr	e		Email the	Council
☐ Other – please specify					
When you need to pay your rates etc), what channel do you use mo				g registratio	n, consent fees,
☐ Pay via the Council's website	☐ Pa	ay in person a	the Queen S	treet Custom	ner Service Centre
Pay by automatic payment or o	direct debit				
How often, on average, have you Street Customer Service Centre in			ne Council's w	ebsite or co	ntacted the Queen
☐ More than once a week	□W	eekly	☐ Month	ly ,	☐ Never
LTP Submissions Volume 9				twice	Page 244

How often, on average, have you v	isited the Queen Street (Customer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never
Have you used the Council's after I	nours service in the past		-
Yes	□ No		Oon't know
Would you prefer to do more or les	ss Council business online	e?	
☐ More	Less		About the same
Do you have any other comments customer services that you would l			ow? Or suggestions for
Is there anything else you would (attach separate pages if needed)			
Rather than make positive as sailable.	just maintair	i Henley Lake	e as Now
sailable.			
			\bigcirc

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#74 **510**

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Collector: Test Link (Web Link)

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Time Spent: 00:21:55

IP Address:

Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

Q1

Your details

Full name (required) Antony Maguire

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

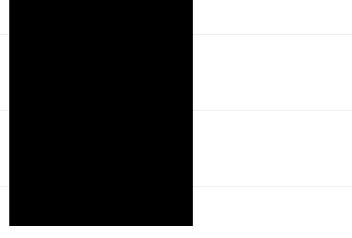
Q4

What is your ethnicity? You may tick multiple boxes.

Q5What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

I support managed retreat in the areas of roading and civil works. Peak oil has occurred. Climate change is ramping up. Its time to get real about what we can afford. This doesn't have to mean reduced quality of life if we are smart about it.

I support the new town hall but only because i want a performance space for live music and dance. A few different size spaces would be ideal

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

Q20

Please tell us what you value and enjoy most about these lakes now:

Trails for walking and cycling

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Other - please specify:

Times age

Q22

Log a service request online

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

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Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Yes

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Animal control was very helpful when we found a roaming dog

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission