



# **FULL SET OF SUBMISSIONS**

## **Annual Plan 2023/2024 Volume 1 (A-L)**

**Pages 1 to 525  
Submissions #1 to #97**

(from consultation between 31 March and 1 May 2023)

## Annual Plan 2023/24: Full Set of Submissions

Number	Surname / Organisation Name	First Name	Page Number
AP 1	Abraham	Diana	1
AP 2	All Kiwi Sports Club Inc	Jorge Sandoval	6
AP 3	Amateur Radio Emergency Communications	David Bray	11
AP 4	Andersen	Paul	16
AP 5	Andrews	Peter	21
AP 6	Arrow FM 92.7 – Access Radio Wairarapa	Michael Wilson	26
AP 7	Avery	Janet	27
AP 8	Bain	George	32
AP 9	Baird	Anna	38
AP 10	Benson	Philip	43
AP 11	Bentley	Adele	49
AP 12	Black	Jonathan	54
AP 13	Blakemore	William	55
AP 14	Boniface	Nigel	60
AP 15	Bootten	Waverly	66
AP 16	Bossom	Stan	74
AP 17	Bowness	Heather Lauren	80
AP 18	Brandon	Nick	88
AP 19	Broad	Miriam	93
AP 20	Browne	Kirsten	94
AP 21	Brugger	Marlene	99
AP 22	Burgin Investments Strategies	Paul Burgin	105
AP 23	Byrne	Simon	111
AP 24	Carman	Karen	117
AP 25	Carman	Philip	125
AP 26	Castlepoint Residents and Ratepayers Association	Chris Garland	133
AP 27	CCS Disability Action	Mathew Wills	139
AP 28	Chapman	Fleur	147
AP 29	Church	Edith	155
AP 30	Clarke	Charly	161



## Annual Plan 2023/24: Full Set of Submissions

Number	Surname / Organisation Name	First Name	Page Number
AP 31	Cohen	Jennie	166
AP 32	Connor	Christine	172
AP 33	Cozens	J	178
AP 34	Crocker	Anita	184
AP 35	Crofoot	Anders	190
AP 36	Dahlberg	Richard	195
AP 37	Dale	Francis John	201
AP 38	Daniell	Lindy	209
AP 39	Davidson	Deborah	210
AP 40	Davis	Adair	216
AP 41	Day	Graeme	221
AP 42	Dean	R	226
AP 43	Dennison	Tenick	232
AP 44	Designer Court	Warwick Dean	240
AP 45	Destination Wairarapa	Robin Dunlop	245
AP 46	Dick	Graham	249
AP 47	Digger Works Wairarapa	Marc Cotter	254
AP 48	Douglas	Kelly	259
AP 49	du Cann	Arlene	265
AP 50	Duncan	Jane & Rodney	270
AP 51	Dunn	George	271
AP 52	Dunning	Paul	279
AP 53	Eastside Community Group	Jim Birchall	285
AP 54	Eggers	Elizabeth	288
AP 55	Ellis	Simon	293
AP 56	Evers	Robert	298
AP 57	Fab Lab Masterton	Kirsten Browne and John Hart	303
AP 58	Fairbrother	Pip and Roger	307
AP 59	Fairbrother	Rico	313
AP 60	Federated Farmers	Elizabeth McGruddy	318
AP 61	Feringa	Lynda	320

## Annual Plan 2023/24: Full Set of Submissions

Number	Surname / Organisation Name	First Name	Page Number
AP 62	Frances	Neil	325
AP 63	Francis	Bob	330
AP 64	Garstang	Maree	331
AP 65	Get Waxed	Robert Hullena	337
AP 66	Goodin	Tina	342
AP 67	Goodwin	Theus	347
AP 68	Graham	Pam	352
AP 69	Gregory	Angela	354
AP 70	Griffiths	Diana	360
AP 71	Groenbaek	Lisbeth	365
AP 72	Harrison	Hewitt	369
AP 73	Harvest Electronics	Peter Munn	373
AP 74	Hayes	Jack	378
AP 75	Hayes	Sidney	384
AP 76	Hepburn	Kevin	392
AP 77	Horsham	Charlie	397
AP 78	Hoskins	Barbara Louise	405
AP 79	Houston	Jan	413
AP 80	Houston	Murray	421
AP 81	Hyundai Rotem Company	James McKenzie	426
AP 82	Ireland	Ross	432
AP 83	Jansen	Yvonne	438
AP 84	Jolliffe	Sophie	446
AP 85	Karaitiana	Ivan	451
AP 86	Kennedy	Hannah	452
AP 87	King	Christine	457
AP 88	Ladd	Jenny	465
AP 89	Ladd	Peter R	470
AP 90	Laing	Bruce	476
AP 91	Lapslie	John	484
AP 92	Lapslie	Karen	492

Annual Plan 2023/24: Full Set of Submissions

<b>Number</b>	<b>Surname / Organisation Name</b>	<b>First Name</b>	<b>Page Number</b>
AP 93	Leaving the Ladder Down Charitable Trust	Pipi Reisch	500
AP 94	Lee	Steve	505
AP 95	Little	Frank	510
AP 96	Loewensteijn	Marinus	515
AP 97	Lynn	Amanda	520

# AP #1

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 6:08:54 PM  
**Last Modified:** Sunday, April 30, 2023 6:40:06 PM  
**Time Spent:** 00:31:11  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Diana Abraham</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I don't support Council being part of the Five Towns Trails.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Strongly agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Strongly disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Strongly agree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Strongly disagree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** **Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20** **Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21** **Respondent skipped this question**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22** **Respondent skipped this question**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23** **Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---



# AP #2

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, April 04, 2023 3:42:38 PM  
**Last Modified:** Tuesday, April 04, 2023 3:53:42 PM  
**Time Spent:** 00:11:04  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Jorge Sandoval</b>
Organisation / Business	<b>All Kiwi Sports Club Inc</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12**

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Neutral</b>
Expand the existing Library and include some features of the Civic Facility	<b>Neutral</b>
Expand Waiata House and include some features of the Civic Facility	<b>Neutral</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Neutral**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Neutral</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Neutral</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Neutral</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Stop logging trucks travelling thru town during the day.

---

# AP #3

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 29, 2023 1:09:33 PM  
**Last Modified:** Saturday, April 29, 2023 1:26:38 PM  
**Time Spent:** 00:17:04  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **David Bray**

Organisation / Business **Amateur Radio Emergency Communicatios**

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Strongly disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Strongly agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Strongly Disagree**

'Children's space' targeted at preschool and primary school **Disagree**

'Youth space' where young people can hang out and interact **Disagree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Neutral**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**

'Education space' (e.g. for lectures or guest speakers etc). **Disagree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Waste pick up needs improving instead of multiple trucks

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

As a Amateur radio operator who is involved in Search and Rescue and Civil Defence and on many occasions will operate from home, I do not want to see any restrictions on aerial installations that will impede my ability to operate my radios effectively. Some councils have put in restrictions that only allow a certain height for an aerial to be installed which is totally unworkable. During the recent cyclone, the Amateur radio operators were the only form of communications that could pass welfare messages outside the affected areas.

---

# AP #4

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 07, 2023 10:54:40 AM  
**Last Modified:** Friday, April 07, 2023 11:05:58 AM  
**Time Spent:** 00:11:17  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Paul Andersen**

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Neutral**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly disagree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Strongly disagree**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12****No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Neutral</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

The council should stop hiring new staff for newly created positions.

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Reduce the number of staff in the upper pay brackets.

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Infrastructure- especially the water issues on Colombo Rd/ Cockburn St

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Less staff needed

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Infrastructure needs to be a priority, as well as reducing the number of council staff, particularly in the upper pay brackets.

---

# AP #5

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 21, 2023 3:31:44 PM  
**Last Modified:** Friday, April 21, 2023 3:50:57 PM  
**Time Spent:** 00:19:13  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

**First and Last Name** Peter Andrews  
**Address** [REDACTED]  
**City/Town** [REDACTED]  
**Postal Code** [REDACTED]  
**Email Address** [REDACTED]  
**Phone Number** [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

Q10

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Disagree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Mowing berms outside peoples houses!

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

[Redacted]

**From:** [Redacted]  
**Sent:** Tuesday, 18 April 2023 11:33 am  
**To:** Submissions Sub  
**Subject:** Annual Plan

[Redacted]

[Redacted]

My comment only relates to one aspect of your draft plan.

to support community groups to identify alternative funding opportunities, enabling Council to reduce community funding to save money and reduce the rates impact

I understand the council is looking to save money, but this just looks like a way of avoiding a crucial community obligation. Advising groups where else they can apply (identify alternative funding opportunities) is not much use, as most community groups are well aware where else to apply and already apply to a range of funding bodies. Only by doing so are they able to manage their budgets. In our case, our major funder assumes that a portion of our grant income is recovered locally. In an address to our national (Association of Community Access Broadcasters [now CAMA]) the then Minister of Broadcasting stated that community services must (at least in part) be supported by the communities they serve. This means local funding bodies and councils. The truth is that organisations like ours provide community services to this district and the region, at a fraction of the real cost. I am disappointed to learn that the Council is considering dropping its contribution from very little to none at all.

[Redacted]

Michael Wilson  
(he/his)  
Manager  
Arrow FM 92.7 – Access Radio Wairarapa

[Redacted]

[Redacted]

# AP #7

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 24, 2023 2:31:20 PM  
**Last Modified:** Monday, April 24, 2023 2:50:57 PM  
**Time Spent:** 00:19:36  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Janet avery**  
 Organisation / Business [REDACTED]  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **Yes (in person)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |              |
|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Agree</b> |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Agree</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Agree</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Agree</b> |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Agree</b> |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Agree</b> |

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The existing town hall is ok where it is with Dave Bormans suggestions,the library is in a good position wth extension by the side of the library,.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Neutral</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Just do not hire yet more staff.

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

# AP #8

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 3:43:09 PM  
**Last Modified:** Saturday, April 22, 2023 4:10:03 PM  
**Time Spent:** 00:26:54  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **George Bain**  
 Organisation / Business [REDACTED]  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**

Respondent skipped this question

What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Yes, I support this and think Council should fund the \$20,000.

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

Respondent skipped this question

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

Strongly disagree

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	Strongly agree
Art/cultural exhibition space (for static displays)	Strongly agree
Meeting rooms that can be hired by the community and used as a Council 'chamber'	Strongly agree
Catering Facilities	Strongly agree
Library & Archive	Strongly agree
Information Hub/ Customer Service Space	Strongly agree
Outdoor space to relax and for outdoor performances/activities	Strongly agree
Café	Strongly agree
Children's Playground	Agree
Uses green building design concepts for efficiency and environmental benefit	Strongly agree

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly agree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I believe that the next 100 years of life in Masterton would be best served by major input of funds now to ensure worthy standards. I am willing to accept significant rates increase.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Respondent skipped this question**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

no

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

No

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Making rates as low as possible will result in a low standard and insignificant town that will be a center for the poor and unimaginative.

---



# AP #9

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 6:50:57 AM  
**Last Modified:** Monday, May 01, 2023 7:07:14 AM  
**Time Spent:** 00:16:17  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Anna Baird**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**

What is your Age range?

**Q5**

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

## Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Neutral**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Disagree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Neutral****Q10****Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Neutral**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Neutral</b>
Expand the existing Library and include some features of the Civic Facility	<b>Disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Neutral</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Please resource and prioritize responding to climate change mitigation and adaption, in all your decision making [REDACTED] [REDACTED] Please don't reduce any spending on this work.

# AP #10

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 21, 2023 8:41:24 AM  
**Last Modified:** Friday, April 21, 2023 9:03:43 AM  
**Time Spent:** 00:22:19  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Philip Benson</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Strongly disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Disagree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Neutral**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Disagree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly disagree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Agree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

As a key part of Masterton's development with increased population and servicing a broad community the new civic centre is desperately needed

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

I enjoy living in Masterton

I am proud of what the town is and provides for its community

Currently increased costs are part of life - cutting services engenders a feeling of negativity

Increasing the rates to cover services is a part of life

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Look at the basis of rateable value and why an increase in house prices has to mean an increase in rates

Above and beyond this is the need to project a strong, positive, inclusive attitude for the whole of Masterton - town centre, visually, amenities, culture, sporting, and the whole range of ages

---

# AP #11

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, April 05, 2023 7:23:35 PM  
**Last Modified:** Wednesday, April 05, 2023 7:39:06 PM  
**Time Spent:** 00:15:30  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Adele Bentley**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Strongly agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Neutral**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Strongly disagree</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Disagree**

'Children's space' targeted at preschool and primary school **Neutral**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Disagree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**

'Education space' (e.g. for lectures or guest speakers etc). **Agree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Event management. Council could be helpful to provide 'spaces' for events but leave any event management up to private providers.

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Not really.

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Not really.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Parks and recreation do an amazing job, there's no doubt about that - we have some of the best green spaces in NZ. I'd rather see funding though go into repairing/upgrading infrastructure in the interim - get everything up to scratch THEN continue reinvestment in gardens, etc.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

E-waste: something to think about but probably hard to impose. Resene Paints impose a disposal levy when purchasing paints.

A local levy imposed when purchasing a new mobile phone that covers its cost of disposal at end of life ...?

Registration of cats: Gareth Morgan is really onto something. The damage caused by cats in our communities and to native fauna is unacceptable. Perhaps Masterton could be the first community in NZ to register cats? Improved native birdlife + additional revenue.

---



[REDACTED]

---

**From:** Jonathan Black [REDACTED]  
**Sent:** Tuesday, 2 May 2023 7:22 am  
**To:** Submissions Sub  
**Subject:** Annual Plan submissions

Thanks for the opportunity to make a submission to the annual plan.

I only have two comments....

I am concerned that the e-waste fee won't encourage people to recycle their e-waste. It now costs to drive to the e-waste site, so that's a barrier to recycling. To also add a fee, creates another barrier. Its much cheaper to put it in the Wheelie bin, where most will then end up. The e-waste side should be funded by central government from a fee put on new electronic equipment. You need to lobby central government.

I have been in discussion with council for a number of years now regarding properties like mine that end up paying an excessive amount in rates, far exceeding what most people would consider reasonable. David Paris had done some work on this, under the instructions of Lyn. They looked at the proposal of making a maximum rating of something like 2 average rates. However, this seems to get continually kicked down the road, waiting for the next council review.

We are not against paying more than our share of rates, as this is how we support each other in the community. However, there does need to be some balance. The council is trying to introduce more user pays as this is considered fair. I pay over \$180 per week in total rates, which is very difficult to justify, hardly fair, and difficult to pay.

We came to Masterton from Wellington. [REDACTED]

[REDACTED] Masterton needs to encourage people to come here and purchase the big old properties and incentivise them to invest in them.

I am happy to come and speak with council if this can be arranged

Thanks

Jonathan Black  
[REDACTED]

[REDACTED]

# AP #13

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 24, 2023 1:13:29 PM  
**Last Modified:** Thursday, April 27, 2023 1:12:48 PM  
**Time Spent:** Over a day  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **William Blakemore**  
 Organisation / Business **William Blakemore**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Strongly agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Agree**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Strongly agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Strongly disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Strongly disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Strongly disagree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Disagree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** **Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20** **Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21** **Respondent skipped this question**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22** **Respondent skipped this question**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23** **Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #14

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 3:16:29 PM  
**Last Modified:** Sunday, April 30, 2023 5:02:19 PM  
**Time Spent:** 01:45:50  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Nigel Boniface**

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

## Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Strongly agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

Q10

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

Q11

**No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24



**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Neutral</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Agree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Do we need a civic facility, we have got by without one for years. Carterton has one which provides performance space, another would only compete and both would loose \$. Don't compete with the Amateur dramatic clubs. The days of 800 guests at a dance are past.

We have a good library site, expand that for some facilities.

We have Aratoi for the Arts, don't duplicate.

Cafe's would only compete with private enterprise, which pay rates.

Maybe build offices and some facilities at the Stadium site, save rent on the Queen St. offices. Swap the New World site for the town hall site. Keep new facilities on the east side of SH2.

There was nowhere to comment on the Dark Skies proposal, a fanciful idea, with \$10m of tourism pie in the sky stuff. Don't join, it's to weather dependant.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Mowing the berm in housing areas. Ask owners/renters to do so. (I don't have a grass berm.) :)

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Go to fortnightly rubbish collection. We are supposed to be recycling more, so there should be less waste from households.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Increase the rate of waste water, fresh water and storm water pipe replacements.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

No need to replace the Queen Street "furniture", let it settle in and age, like a good wine.

Make Queen Street more restricted for motor vehicles, limit the time of day service vehicles can enter, increase cycle parks, wider footpaths and more outdoor cafe opportunities. One way even.

---

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

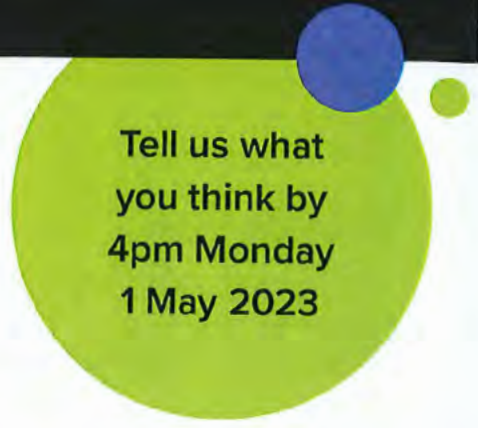
**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

**Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)**



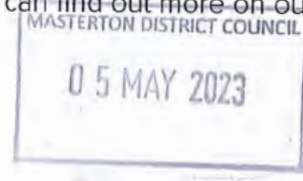
## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)



## Your Details

Full name Waverly Bootten

Organisation (if applicable) .....

Postal address..... [Redacted]

Phone... [Redacted] ..... Email [Redacted]



## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know



**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

**Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.**

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....

.....

.....

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....

.....

.....

.....

.....



# AP #16

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 1:35:00 PM  
**Last Modified:** Sunday, April 30, 2023 1:53:07 PM  
**Time Spent:** 00:18:06  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Stan Bossom</b>
Organisation / Business	<b>45952</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Disagree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

Disagree

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Disagree



## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

- Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**
- Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly agree**
- Expand the existing Library and include some features of the Civic Facility **Strongly agree**
- Expand Waiata House and include some features of the Civic Facility **Strongly agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We need to preserve at least some of the town's history.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Some services are unknown to the average person.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Probably at a good level now.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

The sewer and water infrastructure is in urgent need of upgrading. You are adding subdivisions to an already struggling network.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Divide the water supply network into two. Supply WCs, laundries & hose taps with untreated water. (This could potentially save millions long term). The treated water would be for hygiene purposes (drinking, showers etc) instead of washing cars, watering gardens & swimming pools.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Please remember that any rates increase hits those who are retired very hard.

---

AP #17

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

**Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)**

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)



## Your Details

Full name HEATHER LAUREEN BOWNESS

Organisation (if applicable) .....

Postal address .....

Phone ..... Email.....

MSTN.GOV.T.NZ

@MastertonDC

TE KAUNIHERA Ā-RORĒ O WHAKAORIORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know



**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.





Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

**The Library**

The library no longer meets the community’s needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn’t included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree that the following features are important in a library?**

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
‘Quiet space’ for reading, studying	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Noisy space’ (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Children’s space’ targeted at preschool and primary school	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Youth space’ where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Maker space’ (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Technology space’ (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Education space’ (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

Yes the footpaths, and letters sent to home owners to keep their foliage off the footpaths

The footpaths + foliage over hanging around our area is appalling. We have had three women in our village have nasty falls on the footpaths surrounding our village. Broken hip, broken foot. Nasty grazing with

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

tooth knocked out

.....

.....

.....

.....



# AP #18

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 29, 2023 4:47:17 PM  
**Last Modified:** Saturday, April 29, 2023 5:05:56 PM  
**Time Spent:** 00:18:39  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Nick Brandon**

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



## Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Strongly agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly disagree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Neutral**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The Civic Facility (if well considered & designed) will be an asset for our community for many decades. Ideally co-located with the library & archives to maximise the financial benefits of creating a hub. Should be near Aratoi and the arts quarter.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Mowing of berms

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

None

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

None

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

None

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Rates are already a financial burden on many people. Yearly increases of more than 4% are not sustainable.

AP #19

[Redacted]

**From:** miriam broad [Redacted]  
**Sent:** Monday, 24 April 2023 3:20 pm  
**To:** Submissions Sub  
**Subject:** Re: MDC Annual Plan: Incomplete online submissions

[Redacted]

[Redacted]

To the Mayor and Councillors of Masterton District Council

I am writing in response to the Mayor's message as read in the Midweek 19<sup>th</sup> April, 2023.

To consider raising the rates by 7.9% is an absolute disgrace and an insult to the Ratepayers of Masterton.

The wastewater situation in Cockburn Street is deplorable and requires fixing yesterday, NOT tomorrow.

Perhaps Council is unaware of just how many new ratepayers there are with the multiplicity of new subdivisions recently

built in Masterton. Our rates should be decreasing, not increasing.

With COVID-19 People have lost their jobs

Businesses have closed down

Queen Street looking almost derelict with the empty shops

Cost of living increases are through the roof.

[Redacted]

Yours sincerely

Miriam Broad

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]



# AP #20

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 10:16:57 AM  
**Last Modified:** Monday, May 01, 2023 12:03:37 PM  
**Time Spent:** 01:46:39  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Kirsten Browne**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Neutral

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Neutral

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Respondent skipped this question**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Today a civic facility, or any municipal building should be seen as an opportunity to explicitly build for societal connection and climate resilience. The ticklist of functional aspects presented earlier are movable opportunities that come after these. Eg: what if this building was 1-250 year flood proof, and could house flooded or heat-affected community members in a civil defence emergency, marae-style? AND it is our cultural/performance space, AND it reflects Whakaoriori Masterton's specific place identity.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19****Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20****Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

- Rubbish & recycling bins along public corridors that better consider our pathways, pausing spots, entry and exit points (eg Waipoua recreation trail).

- Urban organic waste collection and composting, a Council-provided or Council-incentivised service to encourage local food growing, soil health and carbon capture.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Align our new District Plan regulations to what we say in our Wellbeing Strategy so everyday decisions point us there.

Eg: We have expert iwi and other advice for local environmental practices we can all contribute to. Using this we could embed new rules and whole-community approaches to our green and blue infrastructure to align with our indigenous biodiversity and place identity goals. Eg: no more public-space-planted oak, plane, mulberry, liquid amber etc, no more blanket-herbicide, educate what species belong here, and incentivise their uptake.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

LTP is projects without our bigger context. I think we get caught in these as reactionary and isolated issues with a budget to balance before looking at where we're heading. While the LTP is among a plethora of regulatory reports, strategies and plans that must suck enormous time and resources at MDC, the bigger context is not there for us. WRLC is providing resources for spatial thinking through a Regenerative Development lens, which embraces big-picture complexity of place in order to inform what we do today. This is the work I'd like to see.

---

# AP #21

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 03, 2023 5:00:39 PM  
**Last Modified:** Monday, April 03, 2023 5:31:07 PM  
**Time Spent:** 00:30:28  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Marlene Brugger</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Email Address	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

Q5

What is your ethnicity? You can tick multiple boxes.

[Redacted]

Q6

What is your gender?

[Redacted]

Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

[Redacted]

Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

[Redacted]

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Strongly agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Strongly agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly disagree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Would prefer the existing Town hall is used. But if this is too expensive and if it will raise rates, I'm NOT in favour as rates are very high at the moment.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Neutral</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Disagree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Stop the fluoridation of the water supply. Its of no use and many people like myself avoid drinking fluoride.

Any climate change projects. Most of us know its a waste of money with no measurable outcome or impact to anything.

Please stop the membership to LGNZ. It is in my view a complete waste of money to a central body which is in no way 'local' and which is not serving the local community of Masterton.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Stop the use of poisons to control weeds along walkways. Or at least reduce the frequency of spraying.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Please consider removing LGNZ membership and avoid any ESG (Environmental, Social Governance) policies from outside consultants or central government.

These are often in no way related to the needs and requirements of ratepayers and we would not like to see our council controlled by them, even if they provide funding with strings attached.

Always consider the actual requirements and needs of local people in the community first, and not those imposed on us as being our needs according to influence from bodies or groups outside our district.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I appreciate this attempt by the council to provide alternative options to avoid just raising the rates. I would like to see the council perhaps trying to get more participation from the community on this, as the only way I was aware of this was through the Masterton Ratepayers association.

---

# AP #22

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 01, 2023 12:18:59 PM  
**Last Modified:** Saturday, April 01, 2023 12:42:24 PM  
**Time Spent:** 00:23:25  
**IP Address:**

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Paul Burgin</b>
Organisation / Business	<b>Burgin Investments Strategies</b>
Address	████████████████████
City/Town	████████
Postal Code	███
Country	██████████
Email Address	████████████████████
Phone Number	██████████

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

**Agree**

---

**Q10**

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly disagree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

There is no justification to spend huge \$\$\$ in a small rural community.

Not 71 million \*which we know would be 100) but also not even 1 million. We do not have the economic or cultural use case for it

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Neutral</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Representation & Development  
Support for Masterton airport; the council it provides no economic value

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Regulatory Services  
Reduce administrative staff at the council allowing a small footprint saving salary and costs of the district buildings.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Provision of workable public transport, electric buses an actual train service would be a great start,

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Stop any thought of any activity that can is not a "must have".

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)



**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Please stop trying to provide a polished 1950 \*when NZ was rich country) and acknowledge that households can barely afford to eat. Spend within the councils means, no borrowing, no huge white elephants like a town hall or civic centre.

Admits we have a climate emergency and plan accordingly. Change and enforce building codes on Insulation, solar and water saving

---

# AP #23

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 28, 2023 9:16:39 PM  
**Last Modified:** Friday, April 28, 2023 9:34:50 PM  
**Time Spent:** 00:18:10  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Simon Byrne**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Strongly agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Strongly agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly disagree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly disagree</b>
Catering Facilities	<b>Strongly disagree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Neutral**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Neutral**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I found the consultation questions on the civic building project poorly thought out, and not asking key questions like where council staff would be located, associated costs with options and whether the municipal building (and its facade) would be retained (for council staff use).

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Disagree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Disagree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Disagree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Yes

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Yes

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Yes, you could start fining owners of (proven) nuisance dogs for a start, instead of spending countless staff hours trying to persuade the owners to do something about them

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

The consultation process is very poor, it seems ridiculous to consult on a few minor items not originally in the plan whilst there are major costs impacting the rates increase such as the 7% staff wage increase.

The lack of a draft annual plan is also a mistake. It clearly exists but a decision has been made NOT to publish it which seems to have taken councillors by "surprise".

If I was in NZ for the hearing I would have wanted to be heard on the above issues in particular.

---



AP #24

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

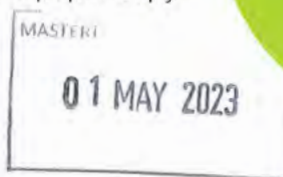
Full name ..... *Karen Patricia Carman* .....

Organisation (if applicable) .....

Postal address..... [REDACTED] .....

Phone [REDACTED] ..... Email.. [REDACTED]

Tell us what  
you think by  
4pm Monday  
1 May 2023



MSTN.GOV.T.NZ

@MastertonDC

TE KAUNIHERA Ā-RDHE O WHAKAORIORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes**, I support this **and** think Council should fund the \$20,000.
- Yes**, I support this **but** only if Council can get external funding to cover the \$20,000.
- No**, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know**

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.

-



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are ‘must haves’ for a new Civic Facility?**

The purpose of this question is to understand what features our community think we ‘must have’ if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council ‘chamber’	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children’s Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

### The Library

The library no longer meets the community’s needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn’t included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
‘Quiet space’ for reading, studying	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Noisy space’ (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
‘Children’s space’ targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Youth space’ where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
‘Maker space’ (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Technology space’ (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Education space’ (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



## Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....

.....

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....

.....

.....

.....





AP #25

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

Full name ..... *Philip Carman* .....

Organisation (if applicable) .....

Postal address. [REDACTED] .....

Phone [REDACTED] ..... Email. [REDACTED]

Tell us what  
you think by  
4pm Monday  
1 May 2023





## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are ‘must haves’ for a new Civic Facility?**

The purpose of this question is to understand what features our community think we ‘must have’ if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council ‘chamber’	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children’s Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The original budget blew out because the design supplied for the Quantity surveyor to cost the work was based almost entirely on the staffs wish lists. The staff continue to try and find impediments to refurbishing existing assets.

Another example is the animal shelter which now has an estimated cost of almost twice the original budget and the job has not yet been tendered. It will be unlikely that contractors tenders fall within architectural estimates.

### The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Stop all social welfare/wellbeing initiatives

Stop the aerodrome extension

Stop climate change initiatives.

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No - just complete them efficiently!

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Stop making excuses and fix the sewage problem in the south east of town.

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

The entire outfit needs overhauling including external contractors. There needs to be consequences for repeated mistakes, waste and inefficiency



General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

Elected officials can not realistically expect council employees to provide cost savings required when staff salaries and inducements equate to almost a third of expenditure. It is akin to asking a fox to guard the chickens.

I fail to see what bearing ethnicity or gender has on any proposed rates increase.

# AP #26

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 21, 2023 2:08:11 PM  
**Last Modified:** Friday, April 21, 2023 2:38:58 PM  
**Time Spent:** 00:30:47  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Chris Garland</b>
Organisation / Business	<b>Castlepoint Residents and Ratepayers Association</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **Yes (in person)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

Q10

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Disagree**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Disagree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Disagree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Disagree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

n/a

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

n/a

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Refuse management at Castlepoint: Curbside pick up on Monday is inefficient, because visitors create the most rubbish, and they try to dispose of it before they leave on Sunday. The curbside collection resource should be re-channeled into managing weekend waste. I.e. bigger refuse bins and extended hours for the waste transfer depot.

Presumably roading is a large part of the rating increase. The Castlepoint-Masterton road is under heavy load from logging trucks. They cause over 80% of the wear and tear. They should be made to pay a higher proportion on the roading cost, either through RUC's channeled back to the MDC, or through a direct levy by MDC.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Throughout the consultation document, there is a premise that because costs have increased, that rates should increase. At no point in the document is the efficiency of MDC's work, and the efficiency of the spend questioned. Ratepayers deserve to see greater accountability for MDC's efficiency, and a transparent way of measuring this through benchmarking and independent scrutiny.

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

The Castlepoint Residents and Ratepayers Association objects to the differential in rates increase for coastal ratepayers (11.3% vs 6.6% for urban), because Castlepoint residents do not receive anywhere near the same amenities that urban ratepayers do (e.g. freshwater, storm water, library, rec centre, sewerage). Roading is the main infrastructure benefit provided by the MDC, and as previously explained, it is logging trucks that cause most of the wear and tear on the road, not Castlepoint residents. Why should Castlepoint residents carry this burden?

Please note previous views on accountability of MDC's operational activity and financial management. We want to see greater accountability for this spend, instead of an "all cost increases will be passed on".

We want to see the MDC have a goal of a 20% increase in its efficiency and a 10% decrease in its cost to deliver the same service.

Everyone else is tightening their belts and finding more efficient ways of doing things - so should the MDC.

We call for independent accountability and benchmarking of MDC's efficiency.

---

AP #27



**CCS**  
**disability action**  
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

**Submission to Masterton District Council Feedback Annual Plan 2023/24**

Monday, April 24, 2023

**I would like to speak to our submission**

**Contact:**

Mathew Wills  
Independent Access Contractor  
c/- CCS Disability Action  
Wairarapa Branch

Raewyn Hailes  
Regional Access Coordinator for the  
Central Region.

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

## **Introduction**

We appreciate the opportunity to provide feedback and advice to Masterton District Council referring to consultation and input into Masterton District Annual Plan 2023/2024. Councils play an important role in ensuring communities are fully inclusive of everyone allowing people with Impairments or disabilities to independently access and therefore move around with ease all areas of the community in which we Live, Work & Play A key part of this is ensuring that council services and infrastructure are accessible to all.

Although this might seem obvious, smooth Foot Paths, roads, curbs and inclines can Improve Access and therefore Improve the wellbeing of not only those people living with an experience of Disability or Impairment but entire communities.

Improved access strengthens communities, by ensuring everyone can participate. Improved access also improves business and tourism opportunities.

How we live work and connect affects everyone's wellbeing but experiences we have vary for everyone. Stats NZ released data on disability that confirms almost one in four New Zealanders are disabled.

We encourage Council to consider the needs of all their citizens, rather than focus just on efficient or cost-effective infrastructure and services. A narrow focus on efficiency can result in Councils cutting corners with access. This can have significant effects on the wellbeing of disabled people.

### **Disabled New Zealanders do not get a fair go.**

Too often disabled people do not get a fair go. They do not get the same opportunities as non-disabled people.

A lack of accessible infrastructure, including a lack of mobility car parks, plays a role in isolating people from their community and preventing them from accessing work, social, and educational opportunities.

CCS Disability Action Encourages Masterton District Council to exceed and increase the number of Mobility Parks available. Although we note a proposed reduced scope of both the upgrade of Queen Street Masterton and the proposed Civic Centre Facility it is extremely important to consider increasing Mobility Parks around any upgrades, particularly in areas with high traffic volumes or around venues where community events are held at present or into the future. Making this consideration now, helps ensure a greater level of opportunities for inclusion for Disabled People and their whanau.

We also note proposed costs increases of 'User Pays' services provided by Masterton District Council Services. Some people living with a Disability or Impairment will struggle meet these increases as often we are in the lowest income brackets of Society and do not get the same opportunities to earn meaningful incomes therefore I would encourage Masterton District Council to keep any increase in costs to an absolute minimum.

The Availability and affordability of Accessible housing options for Disabled people and their whanau is of major concern to CCS Disability Action and the people the organization supports, especially given the ever increasing cost of living crisis, so again any increase of Senior Housing Rent costs should be kept to an absolute minimal increase (if they require an increase at all. Any increase may result in Seniors with a disability or impairment living in poverty

Consideration of Access should be given across all Masterton District Council facilities and public events such as Halloween or other events held on the QU11 Park island. Alternative placement of events in other areas of the park should be considered so people with mobility aides who can not access events on the island are not excluded from attending. This should include consideration of the use of green and open spaces



### Planning for access

It is important to consider access issues when planning how our communities and transport systems develop.

Accessibility is an on-going goal rather than a set of minimal standards to be complied with. There is always room for improvement, especially as new and innovative approaches are constantly being developed.

We note that throughout Masterton District Council's Annual Plan 2023/24, alternatives are presented to the proposed projects. Whatever decisions are made to proceed with these, we ask Masterton District Council to empower the Disability Sector and make this town the blueprint for accessible communities into the future.

### Summary:

- We support the principals driving this Plan, being mindful of the past as we move into the future.
  - Funding for a new civic facility. At a reduced scope but with Access and inclusion being a high priority (CCSDA could provide advice and support regarding this)
  - Revamping Masterton CBD with greater provision for increased Mobility Parking. I have included an attachment of current number of Mobility Parking Permits throughout Wairarapa. Mobility Parking Permits last 5 years and demand for these will only increase along with the demand for Mobility Parking Spaces
  - Minimal if any increases in User Pays Services of MDC

- More Accessible Housing options be considered for people with Disabilities (Particularly Seniors)
  - Work to continue on Foot Path and Roothing making Masterton more accessible and inclusive for everyone
  - Greater consideration be given by MDC when hosting public events to provide accessible and more inclusive environments for all
- We would like to see access as a high-level priority in the Annual Plan, 2023/24 especially in the main areas of focus.

### **Recommendations:**

1. Masterton District Council develop and expand on the goals of an engaged and empowered community. Masterton/Whakaoriori is a positive, strong, inclusive and self-determining community, with equitable opportunities for everyone leaving no one behind. For Masterton District Council to be a truly inclusive Council, we would recommend the adoption of an inclusion policy across all areas of council work.
2. Masterton District Council works collaboratively with the disability sector to progressively identify access barriers in the community and remove them. That collaboration and co-design is a part of all projects to ensure that all new projects are fully accessible, meet Universal Design best practice and provide a fully accessible journey from home to destination.
3. We recommend that Council continue to provide Mobility Parking Spaces, especially in the Town Center Revamp, and proposed Civic Centre that an increased number are provided to respond to the

demands of the aging population growth. Information on the location of Mobility car parks should be easily found on Councils website along with any restrictions and costs.

4. We recommend that Council collects regular accurate data on the ability of people with access needs to move around their community and access services (We can provide tools and advice to effectively do this).
5. We recommend that Council requires major new housing developments to have universal design features and promotes universal design in all new housing. (Our Lifemark brand can assist with advice on how to achieve this). Further information can be found at [www.lifemark.co.nz](http://www.lifemark.co.nz)
6. All housing developments aim for a minimum of 15% of stock being fully accessible.
7. That roading and pavements, become shared pathway conversations to meet the need of multimodal complete streets solutions. All users get benefit from the budgeted spend. Investment in maintenance of current pedestrian infrastructure should link to new projects to ensure full accessibility.

### **About us.**

CCS Disability Action is a community organisation that has been advocating for disabled people to be included in the community since 1935. We provide direct support to approximately 5,000 children, young people and adults through our 18 branches, which operate from Northland to Invercargill. Our support focuses on breaking down barriers to participation. We receive a mixture of government and private funding.

CCS Disability Action has a national network of access coordinators, who work with local government and transport operators to create a more inclusive society. We also run New Zealand's nation-wide Mobility Parking Permit scheme. This scheme currently supports more than 150,000 people to more easily access their communities and facilities. This figure is only projected to increase into the future as the number of individuals affected by living with a Disability or impairment increases factoring in an ageing population

Our fully owned subsidiary, Lifetime Design Ltd, advocates for and provides universal design guidelines to improve the accessibility of New Zealand housing.

We have developed an accessibility app called Access Aware. We are a member of the Access Alliance, which is pushing for a new Access Law. We manage Lifemark, which certifies and promotes universal design standards for houses. We have developed ways to collect data on access, including the Measuring Accessible Journeys project and the Street Accessibility Audits

### **Conclusion.**

Masterton District Council has a vital role in ensuring the growing number of people with access needs can participate, contribute, and be included in their communities. Unless council proactively ensures the accessibility of the community, we risk cutting more and more people off from their community and the services they require to live their daily lives. The impact of the aging population growth will bring an increase in the numbers of people with impairments and increase the need for Universal Design standards and the ability to make Accessible Journeys. Access and Inclusion are needed in the Plan.



City and Suburb	Long term	Short Term	Grand Total
CARTERTON	391	10	401
FEATHERSTON	131	3	134
GREYTOWN	96	3	99
(blank)	96	3	99
MARTINBOROUGH	95	2	97
MASTERTON	1,155	19	1,174
GLADSTONE	1		1
HOMEBUSH	2	1	3
KURIPUNI	77	2	79
LANSLOWNE	210	1	211
MARTINBOROUGH	2		2
RD 1	10	1	11
RD 10	4		4
RD 11	22		22
RD 12	2		2
RD 4	9		9
RD 6	17	2	19
RD 7	3		3
RD 8	21	2	23
RD 9	9		9
RIVERSDALE	1		1
RIVERSDALE BEACH	1		1
SOLWAY	205	6	211
TE ORE ORE	1		1
UPPER PLAIN	4		4
WAINGAWA	1		1
(blank)	553	4	557
<b>Grand Total</b>	<b>1,868</b>	<b>37</b>	<b>1,905</b>

AP #28

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

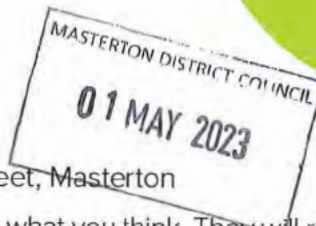
Full name ..... Fleur Chapman .....

Organisation (if applicable) .....

Postal address..... [REDACTED] .....

Phone [REDACTED] ..... Email.. [REDACTED]

Tell us what  
you think by  
4pm Monday  
1 May 2023





## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....

.....

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....

.....

.....

.....



General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

Lined area for providing feedback comments.

# AP #29

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 17, 2023 10:24:54 AM  
**Last Modified:** Monday, April 17, 2023 11:15:57 AM  
**Time Spent:** 00:51:03  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**  
Contact Details

First and Last Name **Edith Church**

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]  
What is your Age range?

**Q5** [REDACTED]  
What is your ethnicity? You can tick multiple boxes.

Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



## Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Neutral

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Disagree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Disagree

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

Agree

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Disagree

## Page 5: Annual Plan 2023/24

Q11

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Yes, I support this and think Council should fund the \$20,000.

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Due to financial restraint it is better to use and build on the library and Whiata House. It is an opportunity to have green and cultural influences. A new townhall will need to be cut down to minimum and will always looked like it.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

There are a number of areas where service could be improved and be more effective.

- \* easy to access council information
- \* better publicity - activities, projects,
- \* complaints ( long winded process)
- \* elections ( public meeting)
- \* front desk information ( staff need to be kept upto date )

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)



**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Disgrace of services to some areas of town eg Cockburn St. If this had happened in a high cost new build area it would have been national news.

Consideration of large new build dwellings which have very limited climate considerations, - trees, green spaces, solar  
Waitangi Day is celebrated in a culturally appropriate way.

---

# AP #30

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 2:24:28 PM  
**Last Modified:** Monday, May 01, 2023 2:49:06 PM  
**Time Spent:** 00:24:38  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Charly Clarke**

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Strongly disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Neutral</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Council need to make better financial provision for the future. Stop artificially keeping rates down by reducing funding of depreciation, underestimating finance costs, and put more into reserves for the future.

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

More people are coming to Masterton on weekends, and parking quickly fills up. Either co-ordinate better public transport with GWRC, i.e. more than 2 train services at the weekend, or increase the amount of parking available.

---



# AP #31

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, April 05, 2023 1:12:03 PM  
**Last Modified:** Wednesday, April 05, 2023 1:24:20 PM  
**Time Spent:** 00:12:16  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Jennie Cohen</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                       |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Neutral</b>        |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Agree</b>          |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Agree</b>          |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Strongly agree</b> |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Strongly agree</b> |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Agree</b>          |
- 

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Neutral</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Neutral**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We have been without a "town hall" now for over 6 years and it would appear that we are managing quite well without a new "civic facility"

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Neutral</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

I cannot comment as I cannot find where all the services that the council provides listed anywhere

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Once again, I cannot comment as I cannot find where all the services that the council provides listed in their entirety

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

I cannot identify any

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I believe that there needs to be some serious consideration on the amount of people that the council employ and what they are paid.

---



# AP #32

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 20, 2023 9:08:37 AM  
**Last Modified:** Thursday, April 20, 2023 9:36:56 AM  
**Time Spent:** 00:28:19  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Christine Connor</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly disagree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.

**Neutral**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.

**Strongly disagree**

Expand the existing Library and include some features of the Civic Facility

**Strongly agree**

Expand Waiata House and include some features of the Civic Facility

**Strongly agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We should use the facilities that the town already has, for shows, concerts and large gatherings. Rathkeale and Wairarapa College already have large auditoriums that were built with input from local community and with public support of local funds. These facilities are being under utilised. There are enough local halls to cater for cat , dog and bird shows. We already have an art gallery for art exhibitons.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Blue rubbish bag collections- the local rubbish bin collection services are cheaper for householders and weekly so get everyone use that service.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

No

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

The wastewater situation in Cockburn street needs urgent fixing. This has gone on for so many years it is ridiculous. These people should have reduced rates until it is fixed.

Rural families who pay larger rates, eg Willowpark drive, should have free access to the town library.

Pay increases for MDC staff. The proposed pay increases for staff do not align with local incomes. A school teacher who has worked for 40 years with a degree can only earn \$100,000 as a maximum, in their new proposed pay increase. Nurses are similar.

---



# AP #33

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 1:11:04 PM  
**Last Modified:** Monday, May 01, 2023 3:46:03 PM  
**Time Spent:** 02:34:59  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **J Cozens**

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
- Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**
- Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly agree**
- Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Strongly agree**
- Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**
- Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**

Q10

Agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

Q11

No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are ‘must haves’ for a new Civic Facility? The purpose of this question is to understand what features our community think we ‘must have’ if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council ‘chamber’	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Agree</b>
Children’s Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

A Civic Facility is the heart of a town, an accessible social, cultural and symbolic focal point that draws people together and can be used by everyone. It is more important than a recreational 5 Towns Trail which is a nice idea but restricted to those who are fit and healthy - and even then, climate change and boggy ground may further limit use. A reduced scope Civic Facility should be built on council land i.e. the Town Hall site should be 'recycled' as far as possible, rather than wasting this resource. The library is well-placed on its existing site, and can be extended to the adjoining site, which is owned by council, using the \$5M that was put aside for this purpose. After 6 years of public debate and consultant's reports on the Civic Centre, a decision needs to be made on the way forward as soon as possible. Note that the process has been stymied since the middle of 2023. It would be frustrating if public consultation should not be drawn out until the 2024-34 Long Term Plan is finalised. Any further delays reduce the viability of using the Town Hall site, in view of the 2026 deadline for remediation of the Town Hall.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Council rent increases should be made if payments of MSD accommodation benefits and other sources e.g. trusts are available on top of superannuation - shifting the burden from ratepayers to central government without depriving seniors.

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

The consultation document states that 'With inflation and increasing costs of service delivery, some fees and charges need to increase by more than local government inflation'. The LG inflation rate is 5.9% and presumably takes increasing costs of service delivery into account, so there appears to be a discrepancy between the LG rate and the average increase in rates. What productivity measures are in place to ensure that ratepayers are getting value for money? To what extent are council objectives and performance criteria met? Are contracts for services e.g. research and other projects effectively managed and providing valuable information and data? ?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Comments made above on projects to be considered in the LTP e.g. Civic Facility, Library extension, Five Cities, justification for council ongoing funding of the Hood aerodrome etc.

What evidence is there for the statement that 'The Library no longer meets community needs'? What assumptions about the role of a Library?

---



# AP #34

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 1:57:16 PM  
**Last Modified:** Monday, May 01, 2023 2:57:09 PM  
**Time Spent:** 00:59:53  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Anita Crocker**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Disagree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Agree</b>
Children's Playground	<b>Strongly agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Agree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We do not need a town hall. Back a few consultations ago Council had an external feasibility study done which said the use a town hall would get would not be worth the costs and the facility would loose approx \$2million a year in operating costs. I do not support in any way a facility such as this.

I do however believe we do need a Civic facility but the theatre should not be the focus of the facility. A multi use blackbox performance space would be great to include and an important part of the facility but the focus should be on the services that the library provides, and I don't mean the lending of books. It needs to be a facility where all parts of the community gather. Meeting rooms with at least tea and coffee facilities for community groups to meet such as the knitting group or the 'have a cuppa and a chat' groups that currently squeeze in between the stacks at the library. Rooms where library can hold their technology groups (build robots, minecraft, 3d printing etc, group book readings etc). It needs to have little workstations where people can plug in a computer and get some work done particularly useful for the rural community who have to come into town and have time to spare between appointments or picking the kids up from school etc. places where teens can gather, plug in their phones and chat or play games together on their phones. Spaces where mums can bring their toddlers when it is raining and sit and have a chat and a cuppa while watching them play on an indoor playground or games/equipment. Space where the elderly can come and chat and connect to others. A nice lawn space with bean bags where these activities can happen outside in the summer time. Meeting rooms that can be changed in size to suit big meetings or small meetings. Rooms where community classes can take place. Theatre would be great and I think that the library focus makes the library essential to the space and it just makes sense to also include archive and front of house council staff. Combining all Council activities into one space can only result in cost savings and extend levels of service (ie library and council front of house services could be open longer hours if people need to be there anyway to man the theatre) all the admin staff could cover each other when leave is taken or if people are off sick so you would not need to have extra staff to cover each different area.

I am totally against using the current town hall as a location. It is cut off from the town by state highway two and the extension of the building would reduce the carparking in the area and wouldn't provide enough for a theatre. The northern end of town already has farriers carpark with the QE park carpark being a great nearby overflow. It would also be near all our other facilities such as Aratoi, skatepark, QE park, rec trails etc.

Councillors and other members of the community keep comparing Dave Bormans cost estimate with Councils but I would love to see a breakdown of what is actually allowed for in each cost estimate. I went to Dave Bormans presentation at the Wairarapa College and he said that he allowed one million for tiered seating but no mention of any other furnishings/ stage lighting/sound equipment etc which is included in Council's civic facility's cost so how can we compare when we don't know this information. I also note that Dave Bormans cost estimation has barely changed from his pre covid estimate which makes me very wary as we all know just how much building costs have escalated over that past three or four years.

The other concern I have with the town hall is that we have no idea what issues there will be with the structure and foundations until we commit and open it up. I am currently involved in the renovation of a small public building and there have been beams that end in the middle of nowhere, two adjoining rooms whos walls didn't line up when we removed the wall separating them foundations and other structural issues that needed to be fixed. Fixing structural issues has cost us almost four times our contingency budget over and above the original cost. With an old building you never know what you are going to find. If the original facade was still there then maybe I could understand taking the risk to save it but the current facade is only 70 years old and aesthetically rather basic - not worth the risk just because people are feeling sentimental about the memories they have in the building.

I believe in doing something once and doing it right. If we can't afford a proper civic facility at this time then we should wait 10 years and do it properly then, instead of a half hearted pared down version that doesn't really provide the spaces that we need.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

- 'Quiet space' for reading, studying **Strongly Agree**
- 'Noisy space' (e.g. where people can meet, chat and interact) **Strongly Agree**
- 'Children's space' targeted at preschool and primary school **Strongly Agree**
- 'Youth space' where young people can hang out and interact **Strongly Agree**
- 'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Strongly Agree**
- 'Technology space' (e.g. where people could use their devices or publicly owned ones) **Strongly Agree**
- 'Education space' (e.g. for lectures or guest speakers etc). **Strongly Agree**

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

A proper animal shelter! Pay the money that is required!

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

No

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:



# AP #35

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 1:56:39 PM  
**Last Modified:** Monday, May 01, 2023 2:08:55 PM  
**Time Spent:** 00:12:15  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

**First and Last Name** Anders Crofoot  
**Address** [REDACTED]  
**City/Town** [REDACTED]  
**Postal Code** [REDACTED]  
**Country** [REDACTED]  
**Email Address** [REDACTED]  
**Phone Number** [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**

What is your Age range?

**Q5**

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree****Q10**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Neutral</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Strongly agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Neutral</b>
Expand Waiata House and include some features of the Civic Facility	<b>Neutral</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Neutral</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** **Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20** **Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21** **Respondent skipped this question**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22** **Respondent skipped this question**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23** **Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #36

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 17, 2023 2:24:33 PM  
**Last Modified:** Monday, April 17, 2023 2:49:53 PM  
**Time Spent:** 00:25:19  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Richard Dahlberg**  
 Organisation / Business [REDACTED]  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Neutral**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12**

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Library ok were it is with any necessary fixes.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Paying unelected members to participate in council.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Reductions no.  
Efficiency reviews yes.  
Particularly with amounts paid to out side contractors

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

On call response times in case of emergency, re water leaks, sewage, etc

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

As said before ,a review of value re out side contractors.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Park Hub. Need a resolution on the lost money, and how to move forward. Could and should be completed using local talent and resources. UCOL. Makora College, or the like. Also a definitive answer on the tractors removed from park, and costing thus far.

Loss of parking, both town and outside private dwellings if cycle trails linking schools go ahead.

Consider Angle parking in wide streets such as Park St from Dixon St to the cemetery gates.

Affordable housing, Pensioner flats, proposals to sell off these, Must have guaranteed income related rents for the tenants, The disaster with Trust House shows the vulnerability of tenants. Council must maintain a social conscience.

---

AP #37

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.



Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

## Your Details

Full name ..... *Francis John DALE ('Frank')* .....

Organisation (if applicable) .....

Postal address..... [Redacted] .....

Phone..... [Redacted] ..... Email..... [Redacted] .....



## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

*unsure*

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates. <i>?</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates. <i>?</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.

*why change?*



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features: <i>unsure</i> <i>"Aratoi" is great!</i>	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact) <i>into the "expanded library" only</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) <i>support this at King Street Art</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc). <i>- use VCOL</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Reduce staffing at Wellington Regional Council \* - It seems quite luxurious - their site.

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

BUILD THE DAM! DAM  
I said to BOB FRANCIS  
Cogovernance based  
on population. Then  
Maori 17%?  
not 50:50 ↑

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost? (Perhaps our local MF could get involved <sup>10</sup> waters)

Yes - build a DAM for Masterton's water supply - 3 decades ago roughly - there were plans for more than one. The dairy farm site was sold for NZ \$1 million I seem to remember at a great dam site!

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Yes - some weekends I see parked alongside the Wellington Regional Council <sup>M. District</sup> dozens of vehicles <sup>4 DOZENS</sup> + Regional Council - what about car sharing? Is Wellington overrepresented? I believe so.



General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

Multiple horizontal dotted lines for writing feedback.

[REDACTED]

---

**From:** Lindy Daniell [REDACTED]  
**Sent:** Monday, 1 May 2023 7:28 am  
**To:** Submissions Sub  
**Subject:** Annual Plan Submission

[REDACTED] [REDACTED]

I support the inclusion of Masterton being a Dark Sky Reserve.  
The light pollution is huge in Masterton resulting in poor star visibility.  
Everyone should be able to view their universe and to understand the importance of having clear atmosphere for life on earth.  
Wairarapa has amazing scientists living locally who bring amazing knowledge to all ages and who especially work with schools to excite them about our life on earth.  
Please become part of the wider dark sky community.  
Thank you  
Lindy Daniell

# AP #39

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 1:00:29 PM  
**Last Modified:** Monday, May 01, 2023 1:22:55 PM  
**Time Spent:** 00:22:25  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Deborah Davidson**

Organisation / Business [REDACTED]

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The cost to build a new facility is too high for the residents of Masterton. I also think we have enough other facilities in town, eg, cafes, playground, Aratoi. I like the idea of using the current site, ie, the town hall

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Can't think of any at the moment

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

I think there's always an opportunity to review contractors vs employing more staff. For example in parks and reserves, the Recreation Centre

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I would like to the Council to consider collecting food waste. This would start to eliminate the amount of rubbish from households. It would also improved the emissions coming from the transfer centre.

Regarding funds for community development. I think Council should still fund events and projects as a result of community engagement. But I also agree that each event/project also look into third party funding.

---

# AP #40

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 6:24:34 PM  
**Last Modified:** Saturday, April 22, 2023 6:38:17 PM  
**Time Spent:** 00:13:42  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Adair Davis**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Disagree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Agree**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Agree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Agree**



---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Not at present

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No comment as not sure fully what council provides

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Drain clearing before predicted bad weather..

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Flood plan for community

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #41

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 29, 2023 9:28:30 PM  
**Last Modified:** Saturday, April 29, 2023 9:47:13 PM  
**Time Spent:** 00:18:42  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Graeme Day</b>
Organisation / Business	[REDACTED]
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We do not need all council facilities on one site. The Library can easily be expanded to include an Information hub and a children's play area.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

- 'Quiet space' for reading, studying **Agree**
- 'Noisy space' (e.g. where people can meet, chat and interact) **Disagree**
- 'Children's space' targeted at preschool and primary school **Agree**
- 'Youth space' where young people can hang out and interact **Agree**
- 'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**
- 'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**
- 'Education space' (e.g. for lectures or guest speakers etc). **Agree**

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Cut out the puff pieces

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

An area of concern is the ever growing staff numbers and the previous councils efforts to use PR staff to write puff pieces to support that \$73M idiot project



# AP #42

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 28, 2023 11:42:45 AM  
**Last Modified:** Friday, April 28, 2023 12:09:20 PM  
**Time Spent:** 00:26:34  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **R Dean**

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes. [REDACTED]

Q6

What is your gender?

[Redacted]

Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

[Redacted]

Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

[Redacted]

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Strongly agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Strongly agree

Page 5: Annual Plan 2023/24

Q11

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Yes, I support this and think Council should fund the \$20,000.

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Neutral**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Neutral**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Neutral**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Perferred option is the town hall site however do not think the existing building, or at least the existing facade,should be demolished. Also any new building should reflect equally all the cultures in the area

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

TBH am happy with Council services - maybe people could mow their own berms but then would need to allow for those that aren't able to

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

See 19

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Am happy with Council service levels although would love it if the library was open more at the weekends

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Don't have sufficient info re the work required to deliver the services to comment on degree of effectiveness and efficiency (could be worth a bit of budget engaging some operational auditors to look at specific areas i.e. with a focus on the two Es)

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

No further comments

---



AP #43

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

## Your Details

Full name ..... *Terrick Earl DENNISON*


Organisation (if applicable) .....

Postal address.....

Phone..... Email.....

Tell us what  
you think by  
4pm Monday  
1 May 2023

MSTN.GOV.T.NZ

 @MastertonDC

TE KAUNIHERA Ā-ROHE O WHAKAORIORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....

.....

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....

.....

.....

.....



# AP #44

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 29, 2023 5:12:05 PM  
**Last Modified:** Saturday, April 29, 2023 5:33:39 PM  
**Time Spent:** 00:21:34  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Warwick Dean</b>
Organisation / Business	<b>Designer court</b>
Address	[REDACTED]
City/Town	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---



## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The Borman design

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Neutral</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

# AP #45

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 7:50:46 AM  
**Last Modified:** Monday, May 01, 2023 7:55:36 AM  
**Time Spent:** 00:04:50  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Robin Dunlop</b>
Organisation / Business	<b>Destination Wairarapa</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Respondent skipped this question

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Q10

Respondent skipped this question

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

Q11

Yes, I support this and think Council should fund the \$20,000.

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Page 6: Annual Plan 2023/24

Q12

Respondent skipped this question

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Respondent skipped this question

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

---

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Respondent skipped this question

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

---

**Q15**

Respondent skipped this question

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

---

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

Respondent skipped this question

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Respondent skipped this question

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

---

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** **Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20** **Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21** **Respondent skipped this question**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22** **Respondent skipped this question**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23** **Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #46

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 03, 2023 2:39:33 PM  
**Last Modified:** Monday, April 03, 2023 2:51:56 PM  
**Time Spent:** 00:12:23  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Graham Dick</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **Yes (in person)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Strongly agree**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**
- 

**Q10**

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.

**Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.

**Strongly disagree**

Expand the existing Library and include some features of the Civic Facility

**Strongly agree**

Expand Waiata House and include some features of the Civic Facility

**Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Complete earthquake strengthening of Municipal building as soon as possible and move council front of offices back there.  
Possible use of part of building for archives.  
Rebuild town hall where it is.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Youth hub?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Keep it simple and stick to basics.

# AP #47

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 2:59:39 PM  
**Last Modified:** Monday, May 01, 2023 3:14:32 PM  
**Time Spent:** 00:14:53  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Marc Cotter**  
 Organisation / Business **Digger works wairarapa**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Strongly disagree</b> |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Neutral</b>           |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Neutral</b>           |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Neutral</b>           |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Strongly agree</b>    |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Neutral</b>           |
- 

**Q10**

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---



## Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12****No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Neutral</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Neutral</b>
Expand the existing Library and include some features of the Civic Facility	<b>Agree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Agree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20** Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21** Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22** Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

No increase in our rates

# AP #48

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, April 25, 2023 2:24:26 AM  
**Last Modified:** Tuesday, April 25, 2023 2:41:12 AM  
**Time Spent:** 00:16:46  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Kelly Douglas**  
 Phone Number [REDACTED]

**Q3** **Yes (via Zoom)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree****Q10****Strongly disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly disagree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly disagree</b>
Catering Facilities	<b>Strongly disagree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.

**Neutral**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.

**Strongly disagree**

Expand the existing Library and include some features of the Civic Facility

**Agree**

Expand Waiata House and include some features of the Civic Facility

**Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

This was never going to be affordable. The Council has hocked off land that could have been put to better use to fund this folly and it's plainly unacceptable. Cafe's belong to business as does catering. We have theatres available for shows already and art exhibits are pretentious for this area. Get back to basics and fund the services that matter, and retain your staff instead of lowering their hours and pay, or putting them out of work so you can fund a dream

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

None. If anything, the service level needs to be increased

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Yes. Animal control. There are loose dogs everywhere. They come onto our property, terrorise us, run down the roads and your Animal control is absolutely useless. They have way too many reasons for not attending...it's night time....it's dark out...it hasn't bitten you. They're killing small animals and causing stress to your constituates. This gets a major improvement notice from me. Also, the people in Masterton are having a really tough time financially. Stop selling off your (OUR) land and use it to provide more community gardens

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Grass mowing. There is absolutely no need to mow everyone's berms

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Use our rates effectively and efficiently. Fund what keeps people safe and secure. Get back to basics and stop funding pipe dreams. Use the community assets to benefit the community. Stop throwing them away. Do not put your people out of work or make them work less. Masterton is a minimum wage town and the town as a whole cannot absorb further poverty

---

# AP #49

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 4:37:11 PM  
**Last Modified:** Saturday, April 22, 2023 4:57:27 PM  
**Time Spent:** 00:20:16  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Arlene du Cann**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Agree**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Strongly Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Strongly Agree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Have people mow the grass outside the house they live in.

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Unsure

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Unsure

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Take a serious look at proposed increases in salaries / wages.  
Do not have an across the board % increase.  
Only those on lower wages should be getting any increase.

---

AP #50

[REDACTED]

---

**From:** Jane Duncan [REDACTED]  
**Sent:** Wednesday, 19 April 2023 7:18 pm  
**To:** Submissions Sub  
**Subject:** Civic Facility moving forward

[REDACTED] [REDACTED]

We have been Masterton Ratepayers now for 43 years. During that time there have always been differing opinions about how much rates should increase and where money should be spent.

We believe that now is not the time to build a seventy million dollar civic centre including library. The library should have necessary work completed and if additional room is required it should be done at the present site. It is easily fit for purpose.

As far as a new Civic centre is concerned, all we would support is strengthening of the present town hall as per a plan proposed by David Borman. The site is in the right place already. We also feel that the War Memorial Stadium could be utilised far more than it is now and certainly until such time as an updated Town Hall on the present site were to be completed.

Thank you for moving ahead with more water storage at Kaituna. Eminently sensible.

Yours sincerely

Jane & Rodney Duncan.

[REDACTED]

AP #51

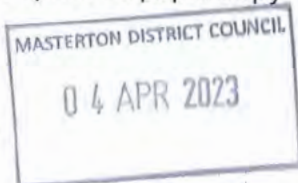
# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton



**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

Full name ..... GEORGE DUNN .....

Organisation (if applicable) ..... N/A .....

Postal address..... [REDACTED] .....

Phone..... [REDACTED] ..... Email.....

MSTN.GOV.T.NZ

@MastertonDC

TE KAUNIHERA Ā-ROHE O WHAKAORIORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)       Yes (via Zoom)       No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know



**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

THAT ART CULTURAL HOW MANY SPACES DO YOU WANT WE  
 HAVE THEM ALL AT A COST THAT BE CLEANED UP LIKE THE ART  
 CENTRE FAR TO EXPENSIVE CUT THE COST. THE ART CENTRE COULD BE  
 USE FOR MEETINGS THE CHARGES COULD CUT THE COST OF IT.

**The Library**

The library no longer meets the community’s needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn’t included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree that the following features are important in a library?**

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
‘Quiet space’ for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Noisy space’ (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Children’s space’ targeted at preschool and primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Youth space’ where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
‘Maker space’ (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
‘Technology space’ (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Education space’ (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

THAT PEOPLE WHO ARE SELF EMPLOYED WHO GO INTO THE LIBRARY WHO GO INTO IT BECAUSE IT IS A CHEEP WAY TO DO THERE INVOICES OR DO THERE COST SHEETS SHOULD PAY MORE THAN A DOLLAR AS THEY SPEND SOME TIME ON THEM

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

YES IT IS COMING VERY HARD NOW FOR THE STAFF TO BE CHEEP CHILD MINDING. (SHOULD BE A CHARGE)

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

YES CUT THE FREE MEALS FOR COUNSELLORS, THE DOG LICENCES SHOULD BE DOUBLED YOU WALK AROUND THE TOWN AND ALL YOU SEE IS DOG DRAGGERS. IF THE DOG RANGERS ARE CALL OUT BECAUSE A DOG BARKS AT PEOPLE ON THE PAVEMENT THEY SHOULD BE A CHARGE FOR THE TIME A RANGER TO DO IT (IT MEANS THAT THE OWNER IS NOT GOT THERE DOG UNDER CONTROL.



General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

IT IS BECOMING VERY DIFFICULT TO WALK ON THE FOOT PATHS IN QUEEN STREET WITH ALL THE TABLES AND BILL BOARDS LEFTOULD BE A CHARGE FOR THIS. WE NOW HAVE E BIKES SCOOTERS AND CHAIRS WHO ARE CAPBLE TO DOING 90KS ITS GOT VERY HARD TO WALK ON THE FOOT PATH. CARS ARE DOING MORE THAN 30KS THIS SHOULD BE POLICE MORE AND GIVE THEM FINES IT JUST HAS TO BE POLICE MORE.

# AP #52

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 02, 2023 9:15:54 PM  
**Last Modified:** Sunday, April 02, 2023 9:43:22 PM  
**Time Spent:** 00:27:27  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Paul Dunning</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**    
 What is your Age range?

**Q5**    
 What is your ethnicity? You can tick multiple boxes.

**Q6**    
 What is your gender?

**Q7**    
 Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**    
 Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**   
 Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Strongly agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**

**Q10** **Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Strongly disagree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Put a covered 2 story carpark between Waiata House and the Town Hall to use for parking. With a market on Saturday or Sunday underneath, out of the rain and weather so it becomes a town market with reason to go there as its got heaps of stalls, food, some music and people.

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Disagree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Don't mow the lawns as frequently, don't plant flowers that require watering,

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

1.. Move the "Cafe Cecile" building to where the Gypsy Fair is held, beside the road into the park and beside the playground. parents can keep an eye on their kids from there, and as it would be in a prominent position would probably be more financially viable for a business. Who would ever lease it where it is. You should be ashamed of yourselves leasing this out to a food/cafe business where it currently is. You must know it will fail. I appreciate that it would, if moved, be close to Entice but sometimes competition is a good thing. More choice, better for all. Anyway they have a great business and that should not be a concern. This is about the best use of the assets.

2.. The change of zoning to Medium Density Residential is a really good move.

I live in Albert St and walk to the train station and back every day, 8 to 10 minutes each way. I also walk into town which is a 5 to 10 minute walk depending on the destination. Mostly for some basic shopping, haircuts, meetings, coffee, parks etc and don't use a car at all most weeks. In fact our family only fills up the car with petrol once a month. This means a healthier lifestyle with more exercise. It also helps with exhaust pollution being reduced and also reduced carbon footprint. It also saves money. More people living closer to these facilities will mean an increase in all these benefits.

Removing some of the old houses. Ours is around 130 years old and it would be good if they get removed off some sites and replaced with well insulated, better quality, more modern homes available for more people. If they are a bit smaller then hopefully more affordable. It will improve the average quality of housing in those zones.

Make some room for social housing 1brm and 2brm mainly, close to town, walking distance.

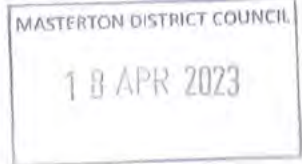
Building more homes in areas with existing infrastructure will mean an opportunity to improve infrastructure in areas that are in need of an upgrade without rolling out infrastructure in outer suburbs. More ratepayers to pay for it in the same geographical area must also help the council funds.

I know that building up in our street will offer good views of the mountains and valley, this will be a bonus to all these areas and add a bit more interest, style and diversity to accommodation and housing.

---

AP #53

## Eastside Community Group



17 March 2023

The Chief Executive  
Masterton District Council  
Masterton

### Annual Plan 2023-24

Sir

Please find attached a submission from the Eastside Community Group.

If there are public hearings, we would like the opportunity to directly address Council members.

Sincerely

A handwritten signature in blue ink, appearing to read "J Birchall".

Jim Birchall  
Chairperson

[Redacted]



## Eastside Community Group

### Masterton District Council – Annual Plan – 2023/24

#### Submission

1. The Eastside Community Group would first like to acknowledge the Council for the work it has done to improve Eastside; the development of McJorrow Park; the enhancement of Kowhai Corner; instalment of traffic safety tables; tree planting on River Road.
2. The group is also appreciative of the annual grant given to enable community activities as well as the grant for the Eastside Festival.
3. The Masterton District Council will be aware that Eastside is recognised as being high on the national Deprivation Index. It is a low socio-economic area.
4. Indeed, a drive though “The Block” would confirm that it is not a well looked after area.
5. The Eastside Community Group, being a group of residents who work for the improvement of the area proposes that a few small immediate actions would enhance the area. These being:
  - a. Removal and replacement of the panel fencing at McJorrow Park
  - b. The care of grass berms.
  - c. Further beautification.
  - d. Continuation of annual funding.
6. **Fencing at McJorrow Park:**
  - a. The panel fences were erected in 2020. There was no consultation with the community about the fencing. The current panels create a barrier to the park, making it unwelcoming. The panelled fencing restricts the view of nearby residents and is certainly not a desired outlook. Indeed, it is a blot on the horizon and detracts from the park being a welcoming park. Accordingly, it is requested that the panels be removed and a more open fencing be erected – similar to the earlier fencing.

## 7. Care of grass berms.

- a. Requests have been made to Council to have the grass cut lower by contracted mowers, and to spray the grass berms to remove tap root plants. The requests have not been successful.
- b. The current grass cutting height is at a level where property owners would normally consider that the grass needs cutting. Indeed, it seems that about 20% of the residents themselves now mow the berms to keep them tidy.
- c. A response (November 22) from the Manager Community Facilities and activities stated that the height was to 'avoid hazards such as stones being accidentally picked up by the mower'. The only visible and occasional hazards on the berms happen to be the occasional vehicle being parked on a berm (quite visible and easily avoidable). The grass being cut lower would not inhibit sustainable growth.
- d. It is noted that there is weed spraying of the edges of the berms, but the Eastside Community Group has been advised that Council does 'not provide the level of service to spray a selective broadleaf chemical'.
- e. If this practice were to continue, the berms will soon be patches of broadleaf – not grass – untidy and unsightly. Not a good look for Council property.

## 8. Further beautification

- a. More roadside tree planting would enhance the area. Not only would it make the area more attractive but would be a small effort in the reduction of greenhouse gases.
- b. Kowhai Corner could further be made more attractive with further planting.

## 9. Financial support

- a. Financial support given to the Eastside Community has allowed for the following activities
  - i. Support for families in need
  - ii. Activities for kaumatua
  - iii. Property beautification
- b. It is hope that this support will be continued for the next financial year.

## 10. Summary of proposals

- a. Improve fencing at McJorrow Park
- b. Improved maintenance of grass berms
- c. Further beautification.
- d. Continuing financial support.

# AP #54

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, April 19, 2023 5:31:38 PM  
**Last Modified:** Wednesday, April 19, 2023 5:40:45 PM  
**Time Spent:** 00:09:06  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Elizabeth Eggers</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.



**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Neutral**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Disagree**

**Q10**

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Disagree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Disagree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Neutral**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>



---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

.

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

.

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

.

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #55

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 11:47:12 AM  
**Last Modified:** Saturday, April 22, 2023 11:58:07 AM  
**Time Spent:** 00:10:54  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Simon Ellis**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Strongly agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Strongly agree**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly disagree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Strongly Disagree**

'Children's space' targeted at preschool and primary school **Neutral**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Disagree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**

'Education space' (e.g. for lectures or guest speakers etc). **Neutral**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Encourage people to receive rates bills via email OR pass 100% of the cost of receiving hard copies (paper, printing, postage) to those who choose to receive them in that format

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---



# AP #56

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 06, 2023 8:28:46 PM  
**Last Modified:** Thursday, April 06, 2023 8:51:58 PM  
**Time Spent:** 00:23:11  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Robert Evers</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Strongly agree**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Disagree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**
- 

**Q10**

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Strongly agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Expanding Waiata House (and putting the current carpark underground) makes the most sense for having all main Council facilities together

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Disagree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Parking meter authority - make parking free (it is even a profitable income stream?)

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Pick up rubbish less often, completely do user funds services for things like rubbish, dogs, building consents etc

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Joint service agreements with Crtn and South Wai DCs to reduce costs

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

no

# AP #57

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 28, 2023 10:55:56 AM  
**Last Modified:** Friday, April 28, 2023 9:19:34 PM  
**Time Spent:** 10:23:37  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name	<b>Kirsten Browne &amp; John Hart</b>
Organisation / Business	<b>Fab Lab Masterton</b>
Address	[REDACTED]
City/Town	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **Yes (in person)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4** Respondent skipped this question  
What is your Age range?

---

**Q5** [REDACTED]  
What is your ethnicity? You can tick multiple boxes.

---

**Q6** [REDACTED]  
What is your gender?

---

**Q7** [REDACTED]  
Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8** [REDACTED]  
Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

#### Page 4: Your Thoughts

**Q9** Respondent skipped this question  
Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

---

**Q10** Respondent skipped this question  
Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

#### Page 5: Annual Plan 2023/24

**Q11** Yes, I support this and think Council should fund the \$20,000.  
Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

---

#### Page 6: Annual Plan 2023/24

**Q12** Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.  
Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

---

#### Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Respondent skipped this question

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are ‘must haves’ for a new Civic Facility? The purpose of this question is to understand what features our community think we ‘must have’ if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Meeting rooms that can be hired by the community and used as a Council ‘chamber’ **Strongly agree**

Uses green building design concepts for efficiency and environmental benefit **Strongly agree**

**Q15**

Respondent skipped this question

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn’t included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Fab Lab open access

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

This is on behalf of the group who run Fab Lab Masterton. We would like to offer a korero to councillors about our experience so far in our council-supported space, and the potential we see for a makerspace facility as part of a library/civic expansion.

# AP #58

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 01, 2023 2:48:43 PM  
**Last Modified:** Wednesday, April 26, 2023 2:24:29 PM  
**Time Spent:** Over a week  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name	<b>Pip and Roger Fairbrother</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I didn't include a playground as thought the existing one could be upgraded. Same for library. Don't need outdoor facility as we have a beautiful park.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No don't know enough about it

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Road reconstruction, traffic management, cones, efficient use of time

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I feel the rate increase for rural ratepayers is unfair. The problem caused on the rural roads by the logging trucks should not be funded by farmers. Stock trucks are not as heavy and do not cause the same damage to roads as logging trucks. Masterton businesses benefit from farmers going to town to spend money so for urban residents to say they don't use the rural roads is not a good argument. The publicity that the rate increase is 7.9% is misleading as is an average figure and doesn't inform the public of the large difference between urban and rural increases. In a time when farmers have had to cope with major weather events I think this increase is unacceptable.

---

# AP #59

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 27, 2023 9:59:05 AM  
**Last Modified:** Thursday, April 27, 2023 10:15:55 AM  
**Time Spent:** 00:16:49  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Rico Fairbrother</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

Q10

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Disagree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

'Quiet space' for reading, studying **Neutral**

'Noisy space' (e.g. where people can meet, chat and interact) **Neutral**

'Children's space' targeted at preschool and primary school **Neutral**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Neutral**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**

'Education space' (e.g. for lectures or guest speakers etc). **Neutral**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

As a Rural ratepayer, the increase of nearly 13% of our rates is extreme, when our service level does not include rubbish collection, water or sewerage services

Yes we use some town services, but for rural rate payers to be encumbered with such a big increase is unpalatable,

Roading has degraded but council should be tapping into central government funds from the cyclone recovery fund to address this and the storm

---

**From:** Elizabeth McGruddy [REDACTED]  
**Sent:** Thursday, 4 May 2023 10:55 am  
**To:** Submissions Sub  
**Subject:** MDC Annual Plan - Feds feedback

Dear MDC,

Federated Farmers Wairarapa welcomes the opportunity to offer feedback on the draft Annual Plan 2023/24, with my apologies for lateness.

We commend Council for making best efforts to constrain average rates increases to around 8%.

We also commend Council for dis-aggregating the district average and presenting rating impact for an average farm property.

That analysis highlights significant increases for farm properties (average \$1400, relative to the average residential increase of \$200 or lifestyle \$300).

We acknowledge that the increase is principally driven by roading cost pressures, including the need to replace the flood damage fund.

Acknowledging that, we believe it is timely to re-look at the rating formula for rural roads, specifically the extent to which they may be assessed as community network assets.

In this context, we understand Council intend to review the Revenue and Financing Policy in the coming months and we would welcome an opportunity to participate in that review.

We understand that our neighbouring councils (CDC and SWDC) are also reviewing their Revenue and Financing Policies and – to the extent the three councils share challenges such as the roading networks and potentially issues around carbon forestry valuations – we suggest collaboration across Councils may be beneficial.

Regards

Liz

**ELIZABETH MCGRUDDY**

SENIOR POLICY ADVISER

Federated Farmers of New Zealand

[REDACTED]

[REDACTED]

[REDACTED]

# AP #61

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 06, 2023 2:24:41 PM  
**Last Modified:** Thursday, April 06, 2023 3:09:47 PM  
**Time Spent:** 00:45:06  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Lynda Feringa**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.



Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Strongly disagree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Strongly agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?



## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The Masterton municipal building is one of five heritage buildings listed in the district plan that sit in close proximity to one another and are of huge value to our townscape and our people - they are our Taonga - Public Trust, Times-Age, Donalds Wool Store and the first Ranfurly House. As a former press photographer for 32 years at the Times-Age I covered many events at the town hall - the bird show, the cat show, the miniature train show, the schools science fair, the Kapa Haka Festival, the local dance companies yearly pantomimes, political party candidate elections, funerals, Operatunity, the Community Christmas dinner, job seekers fair, concerts and many more. We have been bereft of a large venue for too long now. The heart of the town, its town hall needs to be revived - bigger and better.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

no

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

no

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Including soft plastics in the household recycling bin.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

no

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

# AP #62

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, April 17, 2023 10:49:07 AM  
**Last Modified:** Monday, April 17, 2023 11:12:13 AM  
**Time Spent:** 00:23:06  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Neil Frances</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Agree</b>   |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Agree</b>   |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Neutral</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Agree</b>   |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Agree</b>   |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Agree</b>   |
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Neutral**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Demolish old town hall auditorium. The Civic Building may be reused but really has no heritage value, given that nothing remains of the original 1915 design and little of the 1950s rebuild. Also the interior has been altered so many times there can be little original inside.

The admin centre now appears to be Waiata House.

A new town hall, mainly as a performance area, should be on the existing Civic Building site. Does MDC plan to retain the Queen St office (corner of Queen and Bannister) as a public enquiry/payment place?

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Neutral</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

MDC should consider having a parks/garden team within council payroll rather than contractors. This would reduce parks staff who mainly deal with contacts and don't directly work on parks/gardens. There would be more flexibility (especially in emergencies) and pride if MDC employed its own team.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

More effective coordination of street works (repairs, installing pipes etc, curbing). We often see streets being worked on in quick succession for different reasons.

AP #63



---

**From:** Bob Francis [REDACTED]  
**Sent:** Monday, 1 May 2023 9:15 am  
**To:** Submissions Sub  
**Subject:** Submission 2023-2023 Annual Plan



Dear Sir/Madam,

I submit in support of the reduced scope of of the Civic Centre Facility and support the Library upgrade.

I wish to be heard at the hearings.

Regards,  
Bob Francis



# AP #64

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 8:30:10 AM  
**Last Modified:** Sunday, April 30, 2023 9:31:29 AM  
**Time Spent:** 01:01:19  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Maree Garstang</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Neutral

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Disagree

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

Disagree

Q10

Neutral

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Neutral**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We already have some of the facilities proposed for the civic facility such as the Library, Arts Centre & information centre. These should be left as they are with the exception of the Library which could be expanded to incorporate the Archive. Reusing what we have makes for good enviromental ideals and means we don't loose our history altogether

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Neutral</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Stop redeveloping and redesigning roads and public spaces and parks especially around the town centre. These may need attention in the future but not in the next few years.

Public art for the immediate future until finances improve.

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Make it easier and cheaper for house-holds to improve their environmental impact. eg. water tanks, building materials, tiny homes location, solar panels.

Charging stations for EVs be encouraged with new business expansion and development.

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Life is tough for many people and there are many who do wonderful work voluntarily for the community. Please support these with less bureaucracy and helpful staff. Please no more grandiose projects for now but do fix the essentials.

---

# AP#65

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 2:09:48 AM  
**Last Modified:** Monday, May 01, 2023 2:57:31 AM  
**Time Spent:** 00:47:43  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Robert Hullena**  
 Organisation / Business **Get Waxed**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Strongly disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

---

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly disagree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly disagree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Civic Facility should first and foremost be the base for our Council employees. The upgrade to the building would allow staff who have been in Queen Street, to move back into the Civic Centre building. This saves the rental we have been paying and also places all of our staff in Waiata House and in the upgraded Civic centre.

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Disagree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Neutral</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Reduce the level of Communications staff.

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Staff numbers are too high for a population like Masterton. The culture of largesse we have at present needs to stop. In the current post-pandemic times we are experiencing large price increases. MDC needs to lead the way, by keeping it's own costs to a minimum. As a Rate payer, I agree with Council spending on the basics such as water improvements, but nice-to-have projects such as Library extensions, Dark Sky funding or Cycle Trail funding should not be undertaken at the current time.

# AP #66

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 3:45:54 PM  
**Last Modified:** Monday, May 01, 2023 3:58:58 PM  
**Time Spent:** 00:13:04  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Tina Goodin</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Disagree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Strongly disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Disagree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Neutral</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.

**Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.

**Strongly disagree**

Expand the existing Library and include some features of the Civic Facility

**Agree**

Expand Waiata House and include some features of the Civic Facility

**Disagree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

Respondent skipped this question

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Respondent skipped this question

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?



**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Out of time to finish. Do not increase the salaries of the Council staff by more than the minimum wage increase.

---

# AP #67

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 01, 2023 4:04:04 AM  
**Last Modified:** Saturday, April 01, 2023 1:15:46 PM  
**Time Spent:** 09:11:42  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Theus goodwin**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Strongly agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Strongly agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Strongly agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Disagree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Disagree**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Disagree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Disagree**

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

A small decrease in non essential services could help lessen the burden of rates increases. It would be helpful if a list of services and their costs per year were included in next year's consultation document.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

A small decrease in non essential services would help lessen the burden of rates increase. It would be helpful if a list of services and their costs per year were included in next year's consultation document.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

I'd like to think as with any business that service can be improved by being more efficient- this in theory could reduce costs.

I concede that MDC could already being running at maximum efficiency and perhaps doesn't deserve the commonly held belief that government offices are hot spots of duplication and dithering.

I think the comms spend through many councils has exploded in recent years- Masterton is no different. Why?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Comms. Too much waffle and time spent making things pretty- often lacks any real substance.

Again- a list of services both essential and non essential with some brief KPI/cost data would be very helpful to submitters. Maybe next year.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

**Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:



**From:** Pam Graham [REDACTED]  
**Sent:** Tuesday, 11 April 2023 6:45 pm  
**To:** Submissions Sub  
**Subject:** Submission from ratepayer Pam Graham

Submission from ratepayer Pam Graham

#### Civic Centre/Town Hall

- \* I would rather we didn't go ahead with either a civic centre or a town hall and sold the old town hall and the aerodrome and looked to reduce rates from the current level.
- \* Disagree that Masterton lacks a significant focal point.
- \* Am concerned the facility will be another Aratoi with poor reach into the lower decile parts of the community beyond school visits.
- \* Don't agree population growth warrants a civic centre. The new arrivals are families I see heading to the new trampoline place and similar kid-focus businesses that are meeting demand. These are private sector community spaces and are well-proven brands and business models.
- \* I don't believe new residents will regard Carterton as a separate place, especially once the new roundabouts are in. I believe they will have a feeling of place that is beyond Masterton as recent attendance at events at Clareville has demonstrated.
- \* Much of the future population growth will come from the Arivda and Summerset developments and similar projects. Summerset has made it clear its residents do not use town facilities.
- \* There are meeting rooms all over town that can be used better. For example spaces at golf clubs and other sports clubs. We seem to have many community spaces that are under-utilised. Perhaps a central register of spaces available and a caretaker person or even outsourced manager to manage bookings, cleanup, use etc.
- \* I don't see either of the two theatre spaces used by other groups and they're both fantastic spaces. I don't support ratepayer support for the proposed performance centre unless it is done with a school and supported by an education budget rather than ratepayers.
- \* I am concerned that the civic centre/town hall debate has not had much information on annual ongoing running costs. Carterton does not disclose the running costs of its civic centre separately.
- \* The Carterton Civic Centre is fully booked but many of the events I have been to have been too small for the space provided.
- \* The Borman plan seems to envisage building a hall that is identical to what already exists at WaiCol. It seems ridiculous to have two halls of the same size two streets apart. I think Mr Borman is a fabulous asset to the town and would be confident he could finish a project without undue cost blowouts but council does not need the offices he envisages as it has Waiata House.
- \* Some of the refurbished marae could play the role of a town hall.
- \* There are many examples of heritage buildings that have been successfully redeveloped by the private sector. The old town hall should be sold to one of these.
- \* The building of a ratepayer funded focal point building near any river or in a flood zone makes no sense as it cannot be used in a civil emergency.
- \* Cafes in town hall buildings or civic centres crowd out local hospitality businesses. It's not ratepayers' role to provide cafes.

#### Library

- \* I worked in an industry transformed by digital technology and a lot of businesses went under and people lost their jobs. It is a reality and really the new landscape is quite exciting. I don't feel council has given us enough information on how digital technology is transforming libraries. I'm wondering if we actually don't need a new library and should be reducing book purchases greatly. The library is one of the council's biggest spends and we have to face what going digital means for it.

### User pays

- \* It just seems so inequitable that dog owners pay 80 percent of the cost of animal services in user charges aka rego fees on top of rates but members of an aeroclub are essentially excused paying landing fees.
- \* The archive costs about the same as animal services to run each year but there is little recovery in user fees as far as I can see. I suggest an 80 percent recovery of costs via user fees to maintain equity with animal services.
- \* I suggest a \$15 entrance charge to Aratoi for visitors to the town. This is what they charge at a gallery in New Plymouth when I was there recently.

### Procurement

- \* I disagree that the council should buy locally and would like to see an analysis of how much could be saved if books were purchased by the method that produces the lowest cost. Value for ratepayers should be the goal.
- \* I can't see the point of running a procurement process for roading or anything else if there are only two local firms likely to tender. Duopolies aren't generally known for competing on price. We have had tenders when no one tendered. The owners of the business likely voted for low taxes and free market competition and it should also exist in the area they do business in.
- \* I have concerns about over-spending on saving the CBD. The private sector is doing a fabulous job with the Anglican project, Big Save and the Borman heritage project. I think we need to fix the pipes and the road through the CBD but not go over the top on a designer streetscape. Keep it simple and under-stated as the designer makeovers date and it's also unfair on the businesses setting up in businessparks to favour CBD businesses.

### Other points

- \* Council should stop funding Destination Wairarapa.
- \* Council should stop funding economic development agencies.
- \* Council should stop funding an annual awards party for business or business organisations.
- \* Agree with a recent council submission that some of these regional forums are having big conversations with central government and are doing deals on projects with no discussion with the general population or consultation like the one we are having on the annual plan.
- \* Commend council for the annual plan consultation.
- \* Commend council for trying to sort out the Cockburn St situation.
- \* Support cycleways but note Masterton is last cab off the rank and think future governments with any Green content can chuck out the funding.

# AP #69

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 8:11:40 AM  
**Last Modified:** Saturday, April 22, 2023 8:37:08 AM  
**Time Spent:** 00:25:28  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Angela Gregory</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
  - Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**
  - Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**
  - Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**
  - Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Strongly agree**
  - Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Strongly agree**
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Neutral**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Neutral**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The cycle trail is very important to me as I am a recreational cyclist. It is becoming a really important activity for people who would not normally ride to get out and exercise as well as enjoying our local places. It will bring people into the region and business could use this as an opportunity.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Not that I can think of, (I don't know them all to make a decision).

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

As with first question

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Don't have enough info to answer

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Reporting processes are frustrating long and onerous (reporting of people breaking council bylaws). Repeat offenders are advantaged as everytime you make a report it can start a process from scratch with no provision made for people repeatedly breaking the rules. It leaves you feeling powerless, frustrated and unsupported. Repeat offenders should be dealt with more firmly to deter them taking advantage of a slow onerous process that allows them time to break the rules again when a complaint has completed its cycle.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I'm good.

---

# AP #70

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 3:35:51 PM  
**Last Modified:** Sunday, April 30, 2023 5:30:32 PM  
**Time Spent:** 01:54:41  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Diana Griffiths</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Neutral**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Neutral**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Neutral**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**

'Education space' (e.g. for lectures or guest speakers etc). **Neutral**



Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Keep staffing levels as low as is feasible

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Definitely keeping up with infrastructure..the sewerage problems are disgraceful..should never get to that state, while so much taxpayer's money was wasted on Civic Centre proposal...individual councillors should hang their heads in shame.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

- 1 ) Always keep the basics to the forefront..eg infrastructure comes before nice/to/haves.
- 2 ) Never again let a split vote between councillors pass important legislation eg Civic Centre spending!  
( Individual bullying tactics )
- 3 ) Leave the library where it is and expand it to the land already available beside it.
- 4 ) Recognize the local input ( Dave Borman ) and plans already in place for a new/upgraded town hall...we don't need a flash expensive Civic Centre.
- 5) A cafe and outdoor covered seating area would draw daily visitors and could be run as a business enterprise, generating funds for the MDC.

# AP #71

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, April 19, 2023 11:46:16 AM  
**Last Modified:** Wednesday, April 19, 2023 11:57:34 AM  
**Time Spent:** 00:11:17  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Lisbeth Groenbaek**

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes.

**Q6**What is your gender?  

---

**Q7**Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?  

---

**Q8**Do you live in the Masterton District and/or pay rates on a property in the Masterton District?  

---

Page 4: Your Thoughts

**Q9**

Respondent skipped this question

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000  

---

**Q10**

Respondent skipped this question

Overall, do you agree with our approach to reduce the rates impact in 2023/24?  

---

Page 5: Annual Plan 2023/24

**Q11**

Yes, I support this and think Council should fund the \$20,000.

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?  

---

Page 6: Annual Plan 2023/24

**Q12**

Respondent skipped this question

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?  

---

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Respondent skipped this question

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency  

---

---

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Respondent skipped this question

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

---

**Q15**

Respondent skipped this question

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

---

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

Agree

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

HEWITT HARRISON

[REDACTED]

[REDACTED]

[REDACTED]

**SUBMISSION****ON****MDC ANNUAL PLAN 2023/24 CONSULTATION DOCUMENT****INTRODUCTION**

My submission covers a number of topics, some with one line comments and some with lengthier material. The overriding intent behind my thoughts is to firstly restrict Council spending to what is necessary, secondly to ensure that every item of expenditure is justified in its entirety (zero budgeting), and thirdly to ensure that the rates that derive from the Annual Plan are affordable for the ratepayers and residents of the town.

“To ensure that every item of expenditure is justified in its entirety” and my reference to zero budgeting relates to quite a large number of entries in the document where comments such as ‘to offset increased costs’ are used without any explanation of what those costs are – or whether they actually exist, or might be anticipated. The use of “to better align with Council’s funding policy’ appears often – but with no explanation as to how the proposed increase actually ‘aligns’ with the policy.

An example – *LIM fees are to increase by 10% etc etc.....* (Page 10) – surely your computer software produces a LIM Report at the press of a key on the keyboard . . . perhaps not, **BUT** exactly what costs have increased that suggest the charge for a LIM Report should increase by 10%; when the production of the Report is essentially a standard administrative process simply repeated whenever a Report is required.

**User Pays Fees**

I favour in principle the ‘User Pays’ concept where it is clearly identified that the service being supplied is specific to one individual or corporate body etc. I do not support Council making money, ie profit, from providing such services. Where you are proposing increases to User Pays Fees then I have to assume that you can justify the increases through real identifiable cost increases actually experienced, or genuinely and sustainably forecast.

**Dog Registration**

The one area where I believe Council should reconsider its approach (with the User Pays principle) is with the cost of Animal Services and the charging of dog registration fees. The actual cost of renewing the registration of a dog is minimal (as opposed to an animal being registered for the first



time). As with LIM Reports referred to in my Introduction dog renewal registration is simply the press of a key on the keyboard and whammo, out go the Notices by email (at no cost) and in flow the requisite payments so just some reconciliation work required by a clerk in the office.

Dogs do not need a registration tag – supposedly they are all chipped these days; surely that is your common ownership identification/registration. So, hardly a costly exercise.

So, why does the registration of a dog have to cost \$100.

It is the unregistered dogs in the town that cause issues, not those owned by folk who register their animals.

Using the User Pays approach it should be those who cause MDC to employ dog rangers to keep the streets clear of stray dogs, who should pay heavily (**User Pays!!**) when they claim their dogs. Every citizen in the town benefits from this service (ie keeping the streets clear of animals), not just the conscientious folk who pay their dog registration fees.

### **The Animal Shelter – aka The Dog Pound**

One has to wonder what is to be provided for the dogs that will be housed temporarily in a new dog pound. Yes, Masterton needs one. But – at a cost of \$2.5M . . . . . come on, you have to be joking? I live in a two bedroom house which my latest insurance renewal (April) tells me will cost \$430,000 to re-build. For \$2.5M I could build nearly six similar houses – all to the latest building code requiring double glazing, full insulation, carpeted etc etc!

Hello, what planet are we all living on?

A dog pound costing \$2,500,000..... even the original budget of \$1M was over the top – what has occurred over the past twelve months to cause a **150% increase**. Frankly, this is unbelievable – I suspect that the original budget of \$1M would still build a very high spec dog pound that would be the envy of any homeowner.

Please be open and transparent – and tell the community exactly what it is that justifies \$2.5Million for a new dog pound.

If not then reduce the budget back to a realistic and affordable level.

### **The Civic Facility**

What a misnomer this is . . . .

Masterton does not need a gold-plated fantasy project which you currently call a Civic Facility, that is to cost well in excess of \$70M. More importantly, the community of Masterton can not afford such excessive expenditure. Consign this proposal to the place it belongs – the waste basket. We have an I-site, we have a Library, we have a Municipal building with offices. There is no justification to build new facilities – **BUT** we do need a replacement Town Hall...

**Town Hall** - what the town needs is a replacement for the Town Hall, the existing one rightly consigned for demolition by a previous Council. Why has this not happened?

A replacement Town Hall could be developed on the existing site as has been shown by David Borman's presentation to the community (under the MAG banner) a year or two ago.

This plan includes Exhibition and display space and is adaptable for conference use at very little extra cost.

The existing site simply needs the condemned Hall demolished. Alternative sites will only add substantially to the costs.

Council needs to apply the KISS principle and use some common sense (KISS = Keep It Simple Stupid...)

**Library** – there is a general belief in the community that the Library needs more space, and perhaps a refurbishment and/or design upgrade of the existing facilities. I support this.

**BUT** only on its existing site.

Some years ago Council acquired the land next door (currently occupied with temporary Portacom buildings – unused at present?) and it also put aside a sum of \$5M+ to expand and upgrade the existing facility. This commitment has never been carried out.

Why not?

I say get on with the job and do it now. You have the land, you have the funds, you made the commitment – **why are we waiting!!**

**Municipal building** – the existing Municipal building can be brought up to the required earthquake standard at a reasonable cost, and yes, it does need some internal re-design and refurbishment. But this can be carried out also at a reasonable cost – which would return the building to its original purpose as offices for Council employees.

And in doing so the existing façade that most of the community want retained will continue to grace the Chapel Street frontage. Previous Council agreed that the façade should be retained – retain the building supporting it as well; common sense!

It is also located very closely to Waiata House which now appears to be the centre of the senior administration team. Having all Council staff on the one site must be a desired option. It is a no-brainer – again, David Borman has concept plans and costings that prove this approach a more than viable option.

Masterton has a **Town Square** – currently it is hardly ever utilised as a Town Square. It just sits empty. Redevelop the Town Hall/Municipal buildings site ( as envisaged by the Horwath Consultants presentation some years back) as a genuine community friendly area, and people will start appreciating and using it. Oh, you might have to plant some trees in the Square to enhance its appeal.

Access to the Square could be enhanced with a pedestrian bridge over Chapel Street from the end of Bannister Street.

In fact, Bannister Street from Queen St to Chapel St should become a pedestrian precinct – perhaps something similar to eat Street in Rotorua. (Maybe this suggestion could be included in the CBD Revamp proposals – as referred to on P. 24 of the Document.)

As a Postscript – we have the design and building contractor capability in the Wairarapa – and specifically Masterton – to do all the above. MDC should look closely at utilising this existing resource rather than utilising the most expensive architects in the country.

### **Hood Aerodrome**

This facility tends to be shrouded in mystery with decisions seemingly made behind closed doors. MDC should not be spending any more funds on Hood than have already been committed under existing contracts, i.e. no new work should be committed to.

The community should be consulted as a matter of priority as to what should be happening in reference to any future development.

The aerodrome should also be operating as a source of funds rather than a subsidised operation as it does at present.

Why is the “User Pays’ principle not being applied with a greater emphasis on those benefiting from their use of the aerodrome paying the actual costs of providing the facility?

### **Roading**

It is suggested that the \$500,000 Flood Damage fund that has been spent recently will be replaced in 2023/24 – why can this not be spread over two or three years; and perhaps lift it to \$1M which may be more realistic for future years.

### **Staffing Costs**

It is proposed to lift average annual salaries from \$96,630 to \$103,211, up by 6.8%. Currently all staff at MDC benefit from four weeks annual leave (one week more than most employees receive in NZ) and full private medical insurance paid for, in addition to their salary and KiwiSaver contributions.

The average individual income in Masterton is less than \$60,000 (approx. \$57,000), with the statutory three weeks annual holiday, and no private medical insurance.

It would seem to me that MDC staffing costs are well above the median for the town, well over \$40,000 per employee on average. Perhaps, given the current economic circumstances, consideration should be given to delaying a salary increase for a year, or applying a smaller increase of, say, 2.5%. Some may find this unpalatable – I would call it ‘tough love’.

I have seen arguments bandied around that to get staff MDC has to pay the same rate as, say, Auckland or Wellington. This is poppycock – in my experience, over many years of both employing staff, and being an employee myself in varied locations around NZ including Auckland and Tairua, there is no doubt that wage and salary rates are generally lower in rural/provincial centres such as Masterton than in the main centres of Auckland/Wellington, often by quite a large margin. I acknowledge the value of staff (and intend no disrespect to MDC’s staff) and the need to remunerate appropriately – but the question does need to be asked, why is the MDC salary median 70% in excess of the average individual salary/wages median for Masterton?

### **Wairarapa Dark Sky Reserve**

I support Masterton in this project.

### **Wairarapa Five Towns Trail Project**

I support this project.

### **Colin Pugh Park Athletics Track**

Deferring replacement of the track will result in higher costs ultimately so I do not support what is proposed. I ask the question – if it was known that the track would need replacing so soon after it was installed, why was provision for this replacement cost not made (accrued for) in prior years?

**Thank you for considering my Submission – and I request that I have the opportunity to speak to the submission.**

*Hewitt Harrison*

30 April 2023

# AP #73

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 7:33:08 PM  
**Last Modified:** Sunday, April 30, 2023 7:45:10 PM  
**Time Spent:** 00:12:02  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Peter Munn</b>
Organisation / Business	<b>Harvest Electronics</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Neutral</b> |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Neutral</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Neutral</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Neutral</b> |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Neutral</b> |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Neutral</b> |
- 

**Q10**

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

- Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**
- Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**
- Expand the existing Library and include some features of the Civic Facility **Neutral**
- Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

- 'Quiet space' for reading, studying **Neutral**
- 'Noisy space' (e.g. where people can meet, chat and interact) **Neutral**
- 'Children's space' targeted at preschool and primary school **Neutral**
- 'Youth space' where young people can hang out and interact **Neutral**
- 'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Neutral**
- 'Technology space' (e.g. where people could use their devices or publicly owned ones) **Neutral**
- 'Education space' (e.g. for lectures or guest speakers etc). **Neutral**

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Contract out building services. Council provides sub standard service

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Building Service is so slow and hopeless that it hampers business growth in the town

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Proposal to limit antenna heights goes against need for emergency communications in natural disasters when we are seeing more of these climate change events

# AP #74

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 9:47:53 AM  
**Last Modified:** Saturday, April 22, 2023 10:38:31 AM  
**Time Spent:** 00:50:37  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Jack Hayes**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.



Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

## Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Strongly agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree**

Q10

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Agree</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Neutral**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We should use the existing site as we already own it and it is centrally located. The cafe, kitchen, meeting room, should all be self funded at a reasonable commercial rate. Community organisations could perhaps use the kitchen for light suppers etc as part of the room rate.

This does NOT have to be a grand design, but must be environmentally friendly wherever possible and economic to do so

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Neutral</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

It seems to me that there is a lot of triplication of services across the Wairarapa and we do need to seriously progress this. Our population demands high levels of service at low costs, and there is no place in that environment for local partisan rivalry. The services all Councils provide are required, so instead of picking out bits - what can we do jointly and reduce the overall costs across the Wairarapa. I am aware this is sort of done now, but NOT ENOUGH!

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Yes, in tough times, community organisations need to integrate and work collaboratively - not depend on the Council to pay. This includes art, theatre, special interest groups, community services, sports and recreation. They should all be forced to self fund more than they do now. My view is that Council rates should be focussed on the essential services needed to run the town - the community funds their special interests and hobbies. I look at the large number of over-lapping community organisations- all competing for the same (limited) funding available. The businesses across the Wairarapa are exceptionally generous in their support of community organisations, but they have economic pressures on them too. Integrate and collaborate should be the driving message to all organisations. What can we do better by working together?

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

I would rather you focussed on faster clearance of building permits, resource consents, better integration between departments than funding community recreational facilities. MDC need to advertise their clearance rate for all permit applications, not hide them as they do now and be prepared to show they are performing compared to the other local Council in the District. It seems to me that there is more effort put into ticking every box rather than delivering excellence in service. The legal advisers are part of these conservative delays, and need to be reminded they are just that - advisers.



**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

As above with Council services but I also suggest that the Council has an essential role to think outside of the box. e.g. why do we continue to mow roadside verges. I mow mine and so do many neighbours in our street. Why do we have parks that are just grass (and need mowing) and can we not mow so frequently? I would rather see mowing savings invested into long term low maintenance native planting around the edges of the parks, and only have grass where the open space is needed. Equally, many of our footpaths are serious trip hazards due to tree root lifting the asphalt paths, why not use more metal footpaths around large tree areas. It will also increase our sustainability with stormwater drainage. We need to also educate and encourage landowners to actively think about where there stormwater is going to as many do not know. Finally, a plea again to think about how the Council can work with commercial sponsors and community groups on projects. Lions and Rotary used to be able to do many of these tasks but now cannot due to Council "Health and Safety" concerns. There are community organisations out there who will help, but Council need to be less forbidding in their responses.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

I support the Council moves to get Waka Kotahi into some more sensible decisions on speed limits on SH2. Lower speed limits and (still to come) more road speed bumps are someone's theoretical solution to road safety. They have merely shifted the mad speeders from SH2 between Masterton south to Featherston to our country roads to bypass SH2. They are now the real danger, as many those roads are simply not engineered to opposing 110kmh traffic... but that is what is happening.

Secondly, Wairarapa needs an integrated traffic plan to get the heavy trucks and passing through traffic onto a bypass route outside of our towns. Masterton has done so to some extent with Ngamutawa Road and the new roundabout will assist in better use of that. Perhaps consider, imposing penalty charges on logging and other heavy trucks just transiting through town, encourage an investor such as David Borman to provide a commercially funded Service Centre on Ngamutawa Road with a petrol station, hot food and coffee outlets and decent toilets as has been done elsewhere across NZ. We also have to find a way to bypass Carterton and Greytown as a long term traffic management project. Waka Kotahi should be doing this, but need to have the local Councils beating their ears to get them moving faster. That would also remove the Waka Kotahi decisions on what is effectively the main street in our towns. The reduced road funding contribution would be worth it.

---

AP #75

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Tell us what  
you think by  
4pm Monday  
1 May 2023

MASTERTON DISTRICT COUNCIL

27 APR 2023

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details


Full name ..... SIDNEY GEORGE HAYES .....

Organisation (if applicable)..... [REDACTED] .....

Postal address..... [REDACTED] .....

Phone..... [REDACTED] ..... Email..... [REDACTED] .....

MSTN.GOV.T.NZ

 @MastertonDC

TE KAUNIHERA Ā-ROHE O WHAKAORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*REFER TO MY COMMENTS ON NEXT PAGE*

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*REFER TO MY COMMENTS ON NEXT PAGE*

25-4-2023

Comment on Civic Facility, Annual plan 2023/24 submission form attachment.

You will note I have not completed the features/must haves for a new Civic Facility, Town hall or whatever it may be referred to as I do not believe Masterton requires one. I have consistently expressed my views on this matter and still feel strongly that MDC should have discussions with CDC regarding the possibility of CDC expanding the Carterton Events Centre to accommodate additional seating capacity and increasing car parking capacity behind the present facility.

As a Masterton rate payer I would be more than happy to contribute to expanding the Carterton Events Centre. This could be done at a fraction of the cost of MDC building even the most basic of facilities in Masterton. I'll suggest MDC offer to fund the total cost of these upgrades, say 8 million plus an annual contribution of say 50% of CDC's current operational costs of the Carterton Events Centre.

I request members of the present Council to dig out the Horwath? Report that was compiled some years ago now, and if my memory is correct this report stated a new Town Hall or Facility would have an ongoing annual operating cost of over 2 million dollars. The current Councillors need to read every page of this report. How many years have we been without a Civic Centre or Town Hall for now? And the sky has not fallen in.

Regards Sid Hayes



## Regarding What Has Changed For 2023/24

I wish to comment on two items listed in this explanation.

- A. Estimated cost of animal shelter. Now estimated at \$2.5million.  
Dose this estimate include three bed roomed accommodation for the staff? As well as covered and heated exercise facilities for the hand full of dogs, cats, the occasional goat, horse or ass like me. If MPI are setting the standards for this luxury set of apartments, it's about time Council start to push back against Central Govt., and ask them to fund it. Feel free to forward my comments to our local MP
- B. Staff costs to deliver the levels of services agreed as part of 2021-31LTP. These costs are out of control and must be pulled back. Can we have more detailed analysis of staffing levels relating to the areas of employment, such as Administration, Parks and Reserves, Roding, Water Etc.? Also I feel your population growth figures look a bit exaggerated. Unable to comment on Services Council could STOP PROVIDING to reduce costs without more detail.



# AP #76

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 3:57:34 PM  
**Last Modified:** Monday, May 01, 2023 4:04:15 PM  
**Time Spent:** 00:06:40  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Kevin Hepburn**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**

What is your Age range?

**Q5**

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Neutral****Q10**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Neutral**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

---

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

We need the pool and stadium for our youth and also the older

---

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Neutral**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

---



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Agree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

AP #77

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

## Your Details

Full name ..... *Charlie Horsham* .....

Organisation (if applicable) .....

Postal address.....


Phone..... Email.....

Tell us what  
you think by  
4pm Monday  
1 May 2023

MASTERTON DISTRICT COUNCIL

01 MAY 2023

MSTN.GOV.T.NZ

 @MastertonDC

TE KAUNIHERA Ā-ROHE O WHAKAORIORI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes**, I support this **and** think Council should fund the \$20,000.
- Yes**, I support this **but** only if Council can get external funding to cover the \$20,000.
- No**, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know**

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

NO

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

NO

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Town Planning  
Building Services

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?





AP #78

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.



Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

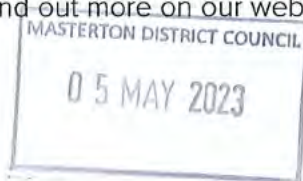
## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)



## Your Details

Full name BARBARA LOUISE HOSKINS

Organisation (if applicable) .....

Postal address. [Redacted]

Phone.. [Redacted] ..... Email [Redacted]

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know



**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan, (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

**Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.**

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

Maintenance of foot paths, Cracks, pot holes etc cause accidents. They are difficult to walk on when using a walker

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

Thank you for the services that you do offer.

.....

.....

.....





# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.



Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

## Your Details

Full name ..... JAN-WENDY HOUSTON .....

Organisation (if applicable) .....

Postal address..... [REDACTED] .....

Phone..... [REDACTED] ..... Email..... [REDACTED] .....





## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes**, I support this **and** think Council should fund the \$20,000.
- Yes**, I support this **but** only if Council can get external funding to cover the \$20,000.
- No**, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know**

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

- Space for concerts should not be the "over the top" type.
- Art + Cultural displays are already catered for in Aratoi.
- There is no need for a cafe - there are plenty close by in the town, and why try to take business away from them.
- There is an excellent children's playground in Queen Elizabeth Park, so no need for another.
- Don't we have an "outdoor space" in the Town Square? This is suitable for relaxing and outdoor performances. Too much duplication!

## The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

<b>Possible library features:</b>	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

.....

.....

.....

.....

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

.....

.....

.....

.....

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

There should be no increase in cost if the following jobs were done properly. Many berms consist mainly of weeds and the current mowing just scatters them + their seeds. Weed control? If it is being done, it is a waste of money.

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Clean up of streams - very poor state in many residential areas on council land. Need to be cleaned correctly, and not let "rubbish" flow downstream.

State of footpaths - after "infill housing" bits are re-sealed and rest just deteriorates.



## General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

Reduce the amount on "consultants" from outside the area. They don't understand local conditions/situations and do not deliver suitable outcomes for our area - yet cost huge amounts.  
Use local contractors where possible.

Rates increase - far too high for many lower income families and elderly people.

# AP #80

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 22, 2023 2:29:38 PM  
**Last Modified:** Saturday, April 22, 2023 4:14:58 PM  
**Time Spent:** 01:45:19  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Murray Houston**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**
- Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**
- Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**
- Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**
- Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**
- Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I don't support Council being part of the Five Towns Trails.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Disagree**

'Children's space' targeted at preschool and primary school **Agree**

'Youth space' where young people can hang out and interact **Strongly Disagree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Disagree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Agree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

It would appear that like many councils, the MDC now relies too heavily on the advice of outside consultants, and seem quite happy to pay their resultant high fees, which of course impacts rates

I believe that the council should employ suitably trained and qualified staff who have the capability to do these tasks, even more specialized roles in house to achieve better more locally informed outcomes for the community, and reduce the costs of external wages and salaries.

---



# AP #81

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 13, 2023 5:39:17 AM  
**Last Modified:** Thursday, April 13, 2023 6:09:31 AM  
**Time Spent:** 00:30:14  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

**First and Last Name** James McKenzie  
**Organisation / Business** Hyundai Rotem Company  
**Address** [REDACTED]  
**City/Town** [REDACTED]  
**Postal Code** [REDACTED]  
**Country** [REDACTED]  
**Email Address** [REDACTED]  
**Phone Number** [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.



Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Agree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I believe utilisation of the existing Town Hall and adjacent areas would be the practical solution. My reasoning for this is the location of the current site. From a perspective of public transport I would like to see Perry Street developed to act as a transport hub for buses that could bring residents and visitors effectively to the current site with avoiding the already busy Chapel Street and SH2. Bus stops with shelters, designated walkways, and designated cycle pathways along Perry Street would allow for easy access to the Town Hall facilities via the Masterton Train Station. I believe investment into how we physically connect the rail station to the centre (Town Hall facility) is a key to create a positive gateway into our city.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Neutral</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

No.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

No.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

No.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

No.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

As I previously discussed in the feedback about the town hall. The 5 trails project needs to consider how we connect people who may travel by rail transport in Masterton and how we can effectively link them up to these designated trails. Without robust public transportation options visitors to our city could end up lost or not have the ability to get back to where they came from. Obviously aimed at people the visit outside of the Wairarapa region.

---



# AP #82

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 23, 2023 2:20:15 PM  
**Last Modified:** Sunday, April 23, 2023 2:55:17 PM  
**Time Spent:** 00:35:01  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Ross Ireland</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **Yes (in person)**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.

Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8

Respondent skipped this question

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Disagree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Neutral

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Agree

Q10

Agree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11****Don't know**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12****No, I don't support Council being part of the Five Towns Trails.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I think the present Town Hall site is excellent and is a superb site for the Town. Also after considerable effort a Town Square was built and this is excellent in all respects. It is my view that the present Town Hall should be upgraded, repaired for public use which is without doubt, first and foremost, the need for a capacious auditorium to enable visits from shows, orchestras, and theatre. Some of the restored building could provide offices for council use, (limit renting premises as currently, surely a reduction of expenses).

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Disagree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

None

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

None

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Proper maintenance of storm water outlets, ie, preventing seasonal blockages. Likewise for drinking water, ie checking delivery pipes frequently. These are essential activities. All needed to keep Masterton a beautiful town/city

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

As in 21.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Carry on with present activities plus additions all ready mentioned

---



AP #83

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

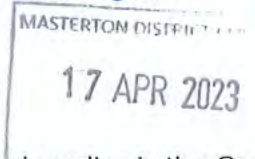
Full name <sup>Miss</sup> Yvonne Laurence Jansen

Organisation (if applicable) .....

Postal address..... [Redacted]

[Redacted]

Phone..... [Redacted] ..... Email..... [Redacted]



## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

- Yes (in person)       Yes (via Zoom)       No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes**, I support this **and** think Council should fund the \$20,000.
- Yes**, I support this **but** only if Council can get external funding to cover the \$20,000.
- No**, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know**

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.





Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

The Town Hall as it exists & was planned by the early settlers, is the heart of the town, where people can gather for important announcements, concerts, balls large meetings. I agree with strengthening outside facade & rebuilding concert facility rooms using the timber already lining the Hall & recycling as much of the inside structure as possible to retain the original feeling that it is still Masterton's Town Hall. How wonderful to have the original site (I will not go to anything now held at Carterton - no parking there.)

**The Library**

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree that the following features are important in a library?**

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....  
*Parking meters*  
 .....  
 .....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....  
 .....  
 .....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....  
*The roses in main St should be better cared for*  
 .....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....  
*Clearing of gutters & waste water traps to stop flooding in streets after heavy rain.*  
 .....



## General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

All Masterton streets used to be lined with trees. Few are left for beauty & shade. If street trees need to be cut down please replace them. Visitors used to comment on the beauty of the town.

No need to do away with parking in Queen St - you will lose the foot traffic to shops & elderly people will find it difficult to access services.

# AP #84

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 02, 2023 1:15:06 PM  
**Last Modified:** Sunday, April 02, 2023 1:29:50 PM  
**Time Spent:** 00:14:44  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Sophie Jolliffe**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

**Q5**



What is your ethnicity? You can tick multiple boxes.

**Q6**



What is your gender?

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Disagree</b> |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Agree</b>    |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Agree</b>    |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Agree</b>    |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Agree</b>    |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Agree</b>    |

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly disagree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly disagree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly agree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Strongly disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I oppose developing the old Town hall site as access for young and old difficult.  
Building a pedestrian bridge would improve access.  
I prefer the land beside the outdoor pool for a civic facility. Look good at the approach to the town if well designed.  
Upgrade the library and expand it onto the site to the North

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly disagree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:



**From:** Ivan Karaitiana [redacted]  
**Sent:** Monday, 1 May 2023 9:43 am  
**To:** Submissions Sub



I support the inclusion of Masterton being a Dark Sky Reserve.

The light pollution is huge in Masterton resulting in poor star visibility.

Everyone should be able to view their universe and to understand the importance of having clear atmosphere for life on earth.

We can do this.



**Ivan Karaitiana**  
[redacted]  
[redacted]  
[redacted]



# AP #86

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 28, 2023 6:59:51 PM  
**Last Modified:** Friday, April 28, 2023 7:07:03 PM  
**Time Spent:** 00:07:11  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Hannah Kennedy**

**Q3** **No**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4** [REDACTED]

What is your Age range?

**Q5** [REDACTED]

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Disagree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Agree****Q10**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Agree**

Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13****Agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Disagree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Disagree</b>
Library & Archive	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Neutral</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Agree</b>
Expand the existing Library and include some features of the Civic Facility	<b>Disagree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Agree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Disagree</b>



---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19** **Respondent skipped this question**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20** **Respondent skipped this question**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21** **Respondent skipped this question**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22** **Respondent skipped this question**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23** **Respondent skipped this question**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

AP #87

# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

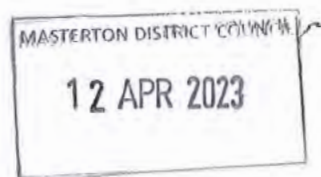
## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)



## Your Details

Full name ..... Christine Leonie King .....

Organisation (if applicable) ..... X .....

Postal address..... [REDACTED] .....

Phone..... [REDACTED] ..... Email..... [REDACTED] .....

MSTN.GOV.T.NZ

@MastertonDC

TE KAUNIHERA Ā-RDHE O WHAKAORIOI

**MASTERTON**  
DISTRICT COUNCIL

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are ‘must haves’ for a new Civic Facility?**

The purpose of this question is to understand what features our community think we ‘must have’ if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council ‘chamber’	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children’s Playground	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Civic Facility will have places  
 Such as wellington/palmerston  
 visit. More cash. We masterton  
 are growing and I feel optimistic  
 to give this project a thumbs up  
 volunteer workers could help  
 with this project

What an important once in a  
 lifetime part of masterton history  
 what about fundraising?

### The Library

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Youth space' where young people can hang out and interact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

~~AAA~~  
 Move vegetarian food at cafes  
 Trust house needs a toilet upstairs

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

I think council is doing great and needs to see the bigger picture.  
 I think sponsorship and a telemarketing approach to ask NZ for funding for our initiatives volunteer

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

★ Library open Sunday 10-4  
 Sat 10-4  
 Frank Cody Building - whats happening with that.

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Judder bars in towns  
 Mental Health churches families.  
 (New Age) friends  
~~Krishna~~ Buddha Meditation Shop. school of philosophy  
 a University. in masterplan Soup Kitchen  
 Music in towns





General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

*philosophers in school. Primavera  
can the movie theatre be a drop in  
for toilet stop. pay \$2.00  
little space at skate park for 2yrs & under.  
gardens at school  
for the poor.*

*I would like to  
volunteer on council.  
Christine King*

# AP #88

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 2:55:10 PM  
**Last Modified:** Sunday, April 30, 2023 3:34:42 PM  
**Time Spent:** 00:39:32  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Jenny LADD**  
 Organisation / Business [REDACTED]  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Strongly agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Neutral</b>
Café	<b>Neutral</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Agree</b>



**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Agree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

I would like to see the Council use the Dave Borman plans which were put forward over a year ago. The Library should remain where it is but expand onto the next door site where the 'huts' are.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17** **Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

- 'Quiet space' for reading, studying **Strongly Agree**
- 'Noisy space' (e.g. where people can meet, chat and interact) **Agree**
- 'Children's space' targeted at preschool and primary school **Agree**
- 'Youth space' where young people can hang out and interact **Agree**
- 'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**
- 'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Service levels for water, sewerage, footpath maintenance should be first and foremost. Then consideration given to nice to haves.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Yes, subdivisions should not be right next to water courses or flood areas. As seen in Auckland and the Hawkes Bay with cyclones cause major major problems for both housing and agricultural businesses.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Just properly maintain what we already have including solving the problem of the Lake of Remembrance and Henley Lake.

---

# AP #89

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, April 30, 2023 3:00:01 PM  
**Last Modified:** Sunday, April 30, 2023 3:51:55 PM  
**Time Spent:** 00:51:53  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Peter R Ladd**  
 Organisation / Business [REDACTED]  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **Yes (in person)**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You

Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.



Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

Agree

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

Strongly agree

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

Agree

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

Agree

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

Agree

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure.

Strongly agree

Q10

Disagree

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Disagree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Disagree</b>
Café	<b>Disagree</b>
Children's Playground	<b>Disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Strongly agree**

Expand Waiata House and include some features of the Civic Facility **Disagree**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

- 1) I do not agree with your using the words "Civic Facility" . We require a Town Hall or Entertainment Precinct.
- 2) A toilet block or a bus shelter is a "facility".
- 3) What Masterton needs and deserves to maintain its place in the Wairarapa is much more than just a "facility" .
- 4) There is sufficient land adjacent to the existing library for the library to extend and expand into.
- 5) Maintaining and expanding the Library as the Library is essential.
- 6) Libraries and Town Halls/Entertaining Precincts serve different but equally vital roles for all age and demographic groups.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?



**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Agree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

MDC need to provide costings, business plans, and community benefits or otherwise to justify stopping services.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

MDC need to provide costings, business plans, and community benefits to justify reducing services.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

- 1) Water storage and retention.
- 2) Reducing the wastage of water through leaking pipes and infrastructure.
- 3) The use of effective town planning and forward thinking to prevent residential properties being built on flood plains and also being built on land where there is inadequate provision for safe and sanitary sewerage and storm water to be safely and efficiently disposed of.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Where do the Councilors know, or think, that more efficient or effective services could be provided and at what cost or savings. The Councilors should be telling the Community.!!!

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

- 1) The Community knows that costs of almost everything are rising, therefore we know that both Councils and Communities must PRIORITIZE.
  - 2) Therefore the MDC must PRIORITIZE and concentrate on its key functions.
  - 3) the NEEDS not the nice to have! Neither the MDC or the Community can now afford the nice to have!
-

# AP #90 ANNUAL PLAN 2023/24 SUBMISSION FORM

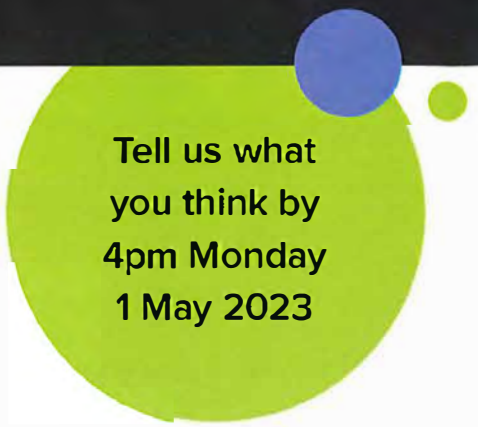
This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.



Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

## Your Details

Full name ..... Bruce WAVE .....

Organisation (if applicable) .....

Postal address..... [REDACTED] .....

Phone [REDACTED] ..... Email..... [REDACTED]

## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?

## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Increasing user pays fees and charges – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Introducing new e-waste disposal fees – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting our community to identify alternative funding – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seeking more external funding for Council projects and initiatives – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, do you agree with our approach to reduce the rates impact in 2023/24?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Do you support Masterton District joining the Wairarapa Dark Sky Reserve? This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know



**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know** *HOLD FUN DRAWS TO FUND OPERATIVE COSTS*

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.

-



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Common sense*

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

## The Library

The library no longer meets the community’s needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn’t included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Do you agree that the following features are important in a library?

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
‘Quiet space’ for reading, studying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Noisy space’ (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Children’s space’ targeted at preschool and primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Youth space’ where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Maker space’ (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Technology space’ (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
‘Education space’ (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Reviewing our services, service levels and resourcing to deliver**

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

**Are there any services that you think Council could STOP PROVIDING if it would reduce costs?**

.....

.....

.....

.....

**Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?**

.....

.....

.....

.....

**Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?**

.....

.....

.....

.....

**Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?**

.....

.....

.....

.....

General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

FUND RESEARCH OF WASTE SYSTEM  
AND MAKE SURE IT IS GOOD FOR  
THE PEOPLE + PLANTS OR IS NOT  
FUNDED.





# AP #91 ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

## Your Details

Full name ..... John Lapshie .....

Organisation (if applicable) .....

Postal address..... [REDACTED] .....

Phone..... [REDACTED] ..... Email..... [REDACTED] .....

Tell us what  
you think by  
4pm Monday  
1 May 2023



## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

**Which of the following features do you agree are 'must haves' for a new Civic Facility?**

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

<b>Civic Facility features:</b>	<b>Strongly agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly disagree</b>
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?**

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

<b>Sites (depending on the final scope):</b>	<b>Strongly agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly disagree</b>
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Until there is a business case for any facility, we should wait for that document.  
 Masterton is already well served with state of the Art Auditoriums

**The Library**

The library no longer meets the community's needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
If the library isn't included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you agree that the following features are important in a library?**

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
'Quiet space' for reading, studying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Noisy space' (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Children's space' targeted at preschool and primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Youth space' where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
'Education space' (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



## Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Stop providing financial assistance for commercial activities: eg ① Morteau Motorplex  
② Wings over Watercups  
③ Annual National Cycle race

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

st. PR salaries: A complete review is required by an outside organisation, to review current st. PR requirements

Do we need a bricks and mortar Library building in today's ~~techno~~ technology

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Council rate payer funds medical insurance for st. PR and their families

Why are rate payers funding a loss making camping ground. close it down





# ANNUAL PLAN 2023/24 SUBMISSION FORM

This submission form allows you to give feedback on the Annual Plan 2023/24 and beyond. The estimated time to complete is 10-15 minutes. You can make a submission in a number of ways:

**Online** - Complete the submission form online at: [www.mstn.govt.nz](http://www.mstn.govt.nz)

**Paper copy** - If you don't have access to the internet or prefer a paper copy you can complete this submission form and:

- email it to us at [submissions@mstn.govt.nz](mailto:submissions@mstn.govt.nz)
- post to Masterton District Council, Freepost 112477, PO Box 444, Masterton 5840
- hand deliver to our Customer Service Centre, 161 Queen Street, Masterton

**Over the phone** - Phone our team on 06 370 6300 and tell them what you think. They will record your views.

Please provide your feedback by 4pm Monday 1 May 2023. For more information please refer to our 2023/24 Annual Plan Consultation Document available on our website [www.mstn.govt.nz](http://www.mstn.govt.nz)

## Privacy Statement

### What We Do With Your Personal Information

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/organisations name will be made public with your submission.

I understand my name/organisation name will be published with my feedback (please tick).

Your privacy is important to us, and we take data security seriously. You can find out more on our website: [www.mstn.govt.nz/privacy-statement](http://www.mstn.govt.nz/privacy-statement)

NOTE: PRIVACY STATEMENT AGREED BY TELEPHONE/EMAIL AFTER SUBMISSION RECEIVED.

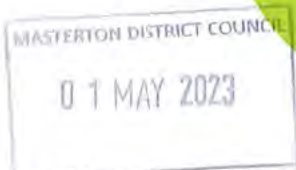
## Your Details

Full name ..... *Karen Lapslie* .....

Organisation (if applicable) .....

Postal address..... [Redacted] .....

Phone..... [Redacted] .. Email..... [Redacted]



## Hearing

For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online.

Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time.

Yes (in person)

Yes (via Zoom)

No

## About You

Answering the following questions helps us understand which sectors of our community are providing the Masterton District Council with feedback. This information will not be made public with your submission. Only collated data will be reported to the Council.

What is your age range?

What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or do you identify as tāngata whaikaha/disabled?

Do you live in the Masterton district and/or pay rates on a property in the Masterton district?



## Your thoughts on the proposed Annual Plan 2023/24

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000.

Approaches to reduce rates impact:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>Increasing user pays fees and charges</b> – generating approximately \$65,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Introducing new e-waste disposal fees</b> – generating approximately \$10,000 to offset rates.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community grants funding by \$22,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Supporting our community to identify alternative funding</b> – enabling Council to reduce community events funding by \$66,000	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Seeking more external funding for Council run events</b> and reducing the Council events budget by \$22,000.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Seeking more external funding for Council projects and initiatives</b> – the difference this will make will depend on how much funding we can secure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Overall, do you agree with our approach to reduce the rates impact in 2023/24?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you support Masterton District joining the Wairarapa Dark Sky Reserve?** This will cost approximately \$20,000 set-up costs and will require some changes from our community to minimise light pollution.

- Yes, I support this **and** think Council should fund the \$20,000.
- Yes, I support this **but** only if Council can get external funding to cover the \$20,000.
- No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.
- Don't know

**Do you support Council contributing \$27,624 to the Five Towns Trail in 2023/24 to establish a charitable trust to deliver this project?** Further investment will be required beyond 2023/24 for ongoing operational costs, estimated at \$120,000 per annum. The trust intends seeking external funding to cover the cost of establishing the trails, estimated at \$32 million for the whole Wairarapa. Once established, there would be ongoing maintenance costs. We will consult on future costs as part of our 2024-34 Long-Term Plan (LTP).

- Yes**, I support Council funding \$27,624 in 2023/24 to the Five Towns Trail, noting funding beyond this will be consulted on as part of the 2024-34 LTP.
- No**, I support Council being part of the Five Towns Trail **but** only if Council can get external funding to cover the \$27,624 in 2023/24.
- No**, I don't support Council being part of the Five Towns Trail.
- Don't know**

Feedback on these topics will help us finalise the 2023/24 Annual Plan, which must be adopted by 30 June 2023.

## Thinking about the future – for the 2024-34 Long-Term Plan (LTP)

### A reduced scope for the Civic Facility

We know that there are different views in our community regarding the Civic Facility project. When we consult on this project as part of the 2024-34 LTP we will be asking whether you want to proceed with the project as it was planned, not at all or a Civic Facility with a reduced scope and cost. By 'scope' we mean the things that are included in the final design.

For now, we want to know:

- whether you agree the Civic Facility that we had planned in the 2021-31 Long-Term Plan (LTP), which is now estimated to cost around \$71.3 million, is no longer affordable for our community
- what features, if any, of the Civic Facility that we had planned you think are most important? - which will help inform a reduced scope for a new facility
- where you think a facility, which may have a reduced scope, would be best located?

Your feedback now will help us identify what options for a reduced scope could look like. This does not commit the Council to proceeding with any option at this point.

We will consult on the future of the project, including any options identified through this feedback process, as part of the 2024-34 LTP.

Strongly agree    Agree    Neutral    Disagree    Strongly disagree

**Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community?** The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency.



Thinking about a reduced scope, we would like your feedback on the following questions:

## Which of the following features do you agree are 'must haves' for a new Civic Facility?

The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Civic Facility features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Space for concerts, plays, performances and cultural events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Art/cultural exhibition space (for static displays)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Catering Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Library & Archive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Information Hub/Customer Service Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outdoor space to relax and for outdoor performances/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Children's Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Uses green building design concepts for efficiency and environmental benefit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?

The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.

Sites (depending on the final scope):	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Build a Civic Facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Build a Civic Facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand the existing library and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expand Waiata House and include some features of the Civic Facility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Renovate the existing building

**The Library**

The library no longer meets the community’s needs. In the 2018-28 LTP we set aside \$5.3 million for a library upgrade, with any extra funding needed to come from external funders. The decision was later made to include the Library in the Civic Facility.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
<b>If the library isn’t included in a revised Civic Facility scope, would you support Council upgrading the library on its existing site?</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Do you agree that the following features are important in a library?**

If we planned to improve the library, whether that is part of a new Civic Facility or whether we upgraded the existing library, which features do you think are important in a library.

Possible library features:	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
‘Quiet space’ for reading, studying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Noisy space’ (e.g. where people can meet, chat and interact)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Children’s space’ targeted at preschool and primary school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Youth space’ where young people can hang out and interact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Maker space’ (e.g. where people could learn new crafts, hobbies etc and make things)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Technology space’ (e.g. where people could use their devices or publicly owned ones)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
‘Education space’ (e.g. for lectures or guest speakers etc).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



Reviewing our services, service levels and resourcing to deliver

We are currently resourced (staff and contractors) to deliver the services and service levels that were agreed in the 2021-31 LTP and to meet increased demand. As part of the 2024-34 LTP process we will be reviewing the services that we provide and our service levels. We want to know if there are any services that you think we could stop delivering to reduce costs for our community. We are also keen to hear your ideas for options Council could explore to:

- Reduce service levels – potentially saving money or
- Improve service levels - noting there could be associated costs

We will consider your feedback as we review services for our community. We will consult on any viable options as part of the 2024-34 LTP

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Wings over Waikaranga

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

Printing extravagant brochures  
e.g. - Annual Plan Consultative Document

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

The Library is great. This is 2023.  
On-line is the key. It suits older people, the young children and is a quiet well run facility.

## General feedback for the 2024-34 LTP

If you have any other feedback that you would like the Council to consider as we develop the 2024-34 LTP, please add your comments here:

The main street is very drab  
It needs:-

Kidder rubbish bins

- More colour on the building,
- Better signage
- Interesting art display

# AP #93

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, April 05, 2023 11:11:15 AM  
**Last Modified:** Wednesday, April 05, 2023 11:18:28 AM  
**Time Spent:** 00:07:13  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Pipi Reisch</b>
Organisation / Business	<b>Leaving the Ladder Down Charitable Trust</b>
Address	[REDACTED]
City/Town	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**

What is your Age range?

**Q5**

What is your ethnicity? You can tick multiple boxes.

**Q6**

What is your gender?

**Q7**

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

**Q8**

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Neutral**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Strongly agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree****Q10****Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly agree</b>
Catering Facilities	<b>Strongly agree</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Strongly agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly agree</b>
Café	<b>Strongly agree</b>
Children's Playground	<b>Strongly agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.

**Strongly agree**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Strongly agree**

If the Librity isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library?If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library.Possible Library Features:

'Quiet space' for reading, studying

**Strongly Agree**

'Noisy space' (e.g. where people can meet, chat and interact)

**Strongly Agree**

'Children's space' targeted at preschool and primary school

**Strongly Agree**

'Youth space' where young people can hang out and interact

**Strongly Agree**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)

**Strongly Agree**

'Technology space' (e.g. where people could use their devices or publicly owned ones)

**Strongly Agree**

'Education space' (e.g. for lectures or guest speakers etc).

**Strongly Agree**

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Respondent skipped this question

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

**Q22**

Respondent skipped this question

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #94

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, May 01, 2023 1:45:30 PM  
**Last Modified:** Monday, May 01, 2023 1:57:30 PM  
**Time Spent:** 00:12:00  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name	<b>Steve Lee</b>
Address	[REDACTED]
City/Town	[REDACTED]
Postal Code	[REDACTED]
Country	[REDACTED]
Email Address	[REDACTED]
Phone Number	[REDACTED]

**Q3** **Yes (in person)**

Hearing For those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Agree**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Agree**

---

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Neutral</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Neutral</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Disagree</b>
Information Hub/ Customer Service Space	<b>Disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Agree</b>
Children's Playground	<b>Neutral</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Disagree**

Expand the existing Library and include some features of the Civic Facility **Agree**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17**

**Neutral**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying **Agree**

'Noisy space' (e.g. where people can meet, chat and interact) **Neutral**

'Children's space' targeted at preschool and primary school **Neutral**

'Youth space' where young people can hang out and interact **Neutral**

'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things) **Agree**

'Technology space' (e.g. where people could use their devices or publicly owned ones) **Agree**

'Education space' (e.g. for lectures or guest speakers etc). **Agree**

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

---

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

--

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Regarding [restrictions in aerial heights ] - I am against changing the current regulation in aerial heights. The current regulation should remain. I wish to speak on this matter, in person. Thank you.

---

# AP #95

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, April 29, 2023 8:26:32 PM  
**Last Modified:** Saturday, April 29, 2023 9:39:47 PM  
**Time Spent:** 01:13:15  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Frank Little**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



Q4

What is your Age range?



Q5

What is your ethnicity? You can tick multiple boxes.



Q6

What is your gender?



Q7

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?



Q8

Do you live in the Masterton District and/or pay rates on a property in the Masterton District?



Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates

**Strongly agree**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000

**Strongly agree**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000

**Agree**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.

**Strongly agree**

Seeking more external funding for Council projects &amp; initiatives – the difference this will make will depend on how much funding we can secure.

**Strongly agree**

Q10

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

**Strongly agree**

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this but only if Council can get external funding to cover the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**Yes, I support Council funding \$27,624 in 2023/24, noting funding beyond this will be consulted on as part of the 2024-34 LTP.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Agree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly agree</b>
Art/cultural exhibition space (for static displays)	<b>Agree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Neutral</b>
Library & Archive	<b>Strongly agree</b>
Information Hub/ Customer Service Space	<b>Agree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Agree</b>
Café	<b>Neutral</b>
Children's Playground	<b>Agree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly agree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Agree</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Neutral</b>
Expand the existing Library and include some features of the Civic Facility	<b>Strongly agree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Agree</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Strongly agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Agree</b>
'Youth space' where young people can hang out and interact	<b>Agree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Agree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Agree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Respondent skipped this question

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

---

**Q20**

Respondent skipped this question

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Residential Road/Street repairs.  
Storm-water drainage.

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

License plates cameras in residential hotspots to stop anti-social vehicle behaviour.

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

Respondent skipped this question

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

---

# AP #96

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, April 28, 2023 1:17:28 PM  
**Last Modified:** Friday, April 28, 2023 1:31:55 PM  
**Time Spent:** 00:14:26  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

### Contact Details

First and Last Name **Marinus Loewensteijn**  
 Address [REDACTED]  
 City/Town [REDACTED]  
 Postal Code [REDACTED]  
 Country [REDACTED]  
 Email Address [REDACTED]  
 Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



Q4



What is your Age range?

Q5



What is your ethnicity? You can tick multiple boxes.



Q6



What is your gender?

Q7



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

Q8



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

Page 4: Your Thoughts

Q9

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates **Neutral**

Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates. **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000 **Neutral**

Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000 **Neutral**

Seeking more external funding for Council run events and reducing the Council events budget by \$22,000. **Neutral**

Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. **Neutral**

Q10

**Neutral**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

## Page 5: Annual Plan 2023/24

**Q11**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

**Yes, I support this and think Council should fund the \$20,000.**

## Page 6: Annual Plan 2023/24

**Q12**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

**No, I don't support Council being part of the Five Towns Trails.**

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

**Strongly disagree**

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Strongly disagree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Strongly disagree</b>
Catering Facilities	<b>Strongly disagree</b>
Library & Archive	<b>Neutral</b>
Information Hub/ Customer Service Space	<b>Strongly disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Strongly disagree</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope? The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community. Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings.	<b>Neutral</b>
Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this.	<b>Neutral</b>
Expand the existing Library and include some features of the Civic Facility	<b>Agree</b>
Expand Waiata House and include some features of the Civic Facility	<b>Neutral</b>

**Q16**

Respondent skipped this question

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) The Library

**Q17****Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Disagree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Disagree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

---

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

no

---

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

no

---

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

no

---

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Building inspection needs improvement - some codes of compliances appear to be given out to substandard work.

---

---

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

Due to the pollution, and subsequent impact on climate and persons' health, caused by open / wood and coal fires there should no permits for these be given out for new installations. The cost of purchasing fuel is higher for these fires than running a heatpump and the installation costs are similar. Christchurch changed their permits a long time ago due to being between the Port Hills and the mountains, here in Masterton we have a similar low wind zone during the night with the smog hanging around.

It's high time for the Masterton council to take action, after all the price of a new dwelling does not change when using a heatpump instead of a fireplace.

---

# AP #97

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, April 18, 2023 2:14:28 AM  
**Last Modified:** Tuesday, April 18, 2023 2:47:38 AM  
**Time Spent:** 00:33:10  
**IP Address:** [REDACTED]

## Page 2: Your Details

**Q1** **Yes**

All submissions (excluding contact details) will be made available to the public and media via the Council website. Please tick the box to show you understand your name/ organisation or business' name will be made public with your submission. Your privacy is important to us, and we take data security seriously. You can find out more on our website - here I understand my name/ organisation or business' name will be published with my feedback (please tick).

**Q2**

Contact Details

First and Last Name **Amanda Lynn**

Address [REDACTED]

City/Town [REDACTED]

Postal Code [REDACTED]

Country [REDACTED]

Email Address [REDACTED]

Phone Number [REDACTED]

**Q3** **No**

HearingFor those wanting to present their views to the Council, a hearing will be held on Wednesday 17 and Thursday 18 May 2023. This means that you get approximately 5 - 10 minutes to present your feedback to the elected members in person or via Zoom online. Would you like to participate in the hearing process? If you answer yes, please make sure your contact details were correctly answered in the previous section so that we can get in touch about your presentation time

## Page 3: About You



**Q4**



What is your Age range?

---

**Q5**



What is your ethnicity? You can tick multiple boxes.

---

**Q6**



What is your gender?

---

**Q7**



Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/ disabled?

---

**Q8**



Do you live in the Masterton District and/or pay rates on a property in the Masterton District?

---

Page 4: Your Thoughts

**Q9**

Do you agree with the different approaches that are part of our proposal to reduce the rates impact in 2023/24? Together these changes will save approximately \$185,000

- |                                                                                                                                                 |                |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Increasing user pays fees and charges, generating approximately \$65,000 to off-set rates                                                       | <b>Neutral</b> |
| Introducing new e-waste disposal fees, generating approximately \$10,000 to off-set rates.                                                      | <b>Neutral</b> |
| Supporting our community to identify alternative funding, enabling Council to reduce community grants funding by \$22,000                       | <b>Agree</b>   |
| Supporting our community to identify alternative funding, enabling Council to reduce community events funding by \$66,000                       | <b>Agree</b>   |
| Seeking more external funding for Council run events and reducing the Council events budget by \$22,000.                                        | <b>Agree</b>   |
| Seeking more external funding for Council projects & initiatives – the difference this will make will depend on how much funding we can secure. | <b>Agree</b>   |
- 

**Q10**

**Agree**

Overall, do you agree with our approach to reduce the rates impact in 2023/24?

---

## Page 5: Annual Plan 2023/24

**Q11** **No, I don't support Masterton District joining the Wairarapa Dark Sky Reserve.**

Do you support Masterton District joining the Wairarapa Dark Sky Reserve?

## Page 6: Annual Plan 2023/24

**Q12** **No, I support Council being part of the Five Towns Trails but only if Council can get external funding to cover the \$27,624 in 2023/24.**

Do you support Council contributing \$27,624 to the Five Towns Trails in 2023/24 to establish a charitable trust to deliver this project?

## Page 7: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q13** **Strongly agree**

Do you think the Civic Facility that we had planned in the 2021-31 LTP is no longer affordable for our community? The revised cost for the Civic Facility has been estimated at around \$71.3 million including a contingency

## Page 8: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP) Civic Facility

**Q14**

Which of the following features do you agree are 'must haves' for a new Civic Facility? The purpose of this question is to understand what features our community think we 'must have' if we proceed with building a new Civic Facility with a reduced scope, and which features our community think we could scale back or maybe do without.

Space for concerts, plays, performances and cultural events	<b>Agree</b>
Art/cultural exhibition space (for static displays)	<b>Strongly disagree</b>
Meeting rooms that can be hired by the community and used as a Council 'chamber'	<b>Agree</b>
Catering Facilities	<b>Agree</b>
Information Hub/ Customer Service Space	<b>Strongly disagree</b>
Outdoor space to relax and for outdoor performances/activities	<b>Strongly disagree</b>
Café	<b>Strongly disagree</b>
Children's Playground	<b>Strongly disagree</b>
Uses green building design concepts for efficiency and environmental benefit	<b>Neutral</b>

**Q15**

Do you agree with the possible locations we have identified for a Civic Facility with a reduced scope?The purpose of this question is to help us understand which location our community would prefer if we did proceed with building a Civic Facility with a reduced scope. Council has indicated a preference to use existing Council land and assets, which has shaped the list of options below. The final scope may also influence which site is best as some sites may not be able to accommodate everything that is important for our community.Sites (depending on the final scope):

Build a civic facility on the Town Hall site – depending on the scope and design, this could involve earthquake strengthening all or part of the existing Municipal Building and Town Hall or demolishing those buildings. **Strongly agree**

Build a civic facility on the Recreation Centre site – noting this would not impact the existing Trust House Recreation Centre building. If there were changes that might impact the existing building, we would need to consult on this. **Strongly disagree**

Expand the existing Library and include some features of the Civic Facility **Neutral**

Expand Waiata House and include some features of the Civic Facility **Neutral**

**Q16**

If you would like to explain any of your responses to questions about the Civic Facility or provide any further comment on a Civic Facility, please do that here:

Do not compete with existing infrastructure. The town is small, there can be an outdoor venue in QEII park and an indoor venue at the old Town Hall site - don't double up or compete with the private sector by building a cafe when there is already one across the road. Think carefully about how current private and public assets work together and how to network them--don't damage any through unnecessary competition.

Page 9: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)The Library

**Q17**

**Agree**

If the Library isn't included in a revised Civic Facility scope, would you support Council upgrading the Library on its existing site?

**Q18**

Do you agree that the following features are important in a Library? If we planned to improve the Library, whether that is part of a new Civic Facility or whether we upgraded the existing Library, which features do you think are important in a Library. Possible Library Features:

'Quiet space' for reading, studying	<b>Strongly Agree</b>
'Noisy space' (e.g. where people can meet, chat and interact)	<b>Strongly Disagree</b>
'Children's space' targeted at preschool and primary school	<b>Strongly Agree</b>
'Youth space' where young people can hang out and interact	<b>Strongly Disagree</b>
'Maker space' (e.g. where people could learn new crafts, hobbies etc and make things)	<b>Strongly Disagree</b>
'Technology space' (e.g. where people could use their devices or publicly owned ones)	<b>Strongly Agree</b>
'Education space' (e.g. for lectures or guest speakers etc).	<b>Strongly Disagree</b>

Page 10: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q19**

Are there any services that you think Council could STOP PROVIDING if it would reduce costs?

Stop funding the Wairarapa Economic Development Strategy project management, website, administration and any input into hubs etc. There is little to no evidence of positive economic impact from this funding.

**Q20**

Are there any services where you think Council could REDUCE THE SERVICE LEVEL to reduce costs?

There is service provision that could be delivered more cost efficiently and a long term plan for improving efficiency and effectiveness is more valuable than asking the community for ideas on what services they do not want.

**Q21**

Are there any services where you would like Council to IMPROVE THE SERVICE LEVEL, noting there could be an increase in cost?

Improving service level does not correlate with increased costs--there is are efficiency and effectiveness variables that can improve service level WHILE decreasing cost. That should be the focus. Overall, do not build anything that Council cannot competently maintain.

**Q22**

Are there any other services or areas where you think we can be MORE EFFICIENT or MORE EFFECTIVE?

Project management, planning, asset maintenance, and infrastructure resilience.

Page 11: THINKING ABOUT THE FUTURE – for the 2024-34 Long-Term Plan (LTP)

**Q23**

General Feedback for the 2024-34 LTP If you have any other feedback that you would like Council to consider as we develop the 2024-34 LTP, please add your comments here:

The level and cost of staffing is very high for this Council. This indicates issues with leadership and a lack of processes that enhance efficiency and effectiveness. This does not mean staff are "bad"; it does raise a question about the culture of Council. Is there a public service ethos where they work as one to maximise the regional public good? How is continuous improvement captured and implemented? Is Council really optimising the return on investment in its people? Is it open to and trusted by valuable community resources? I'd say no to all of that. Therein lies the rub.

---